

THE ALL INCLUSIVE



ALL-INCLUSIVE GUIDE



BEGIN A NEW STORY:

YOUR ALL-INCLUSIVE GUIDE

Crystal's already expansive host of complimentary services now includes free fine wines, champagne and premium spirits, open bar service, and prepaid gratuities for housekeeping, bar and dining staff.

Because after all, we have been listening to the experts — *you*, our valued guests — for ideas about how to make your voyage that much more perfect. Compare our services and amenities with other cruise lines. We hope you agree: Crystal Cruises sets the standard for luxury travel.

The World's Best housekeeping service is even better with all-inclusive prepaid gratuities.



*Fine wines,
premium spirits—
all included.*



THROUGHOUT THE SHIP:

- All gratuities for housekeeping (all stateroom attendants and Penthouse Butlers), bar and dining staff (including specialty restaurants)
- Early embarkation luncheon with champagne
- Fine wines, premium spirits and champagne in all restaurants, including specialty venues Prego, and Silk Road and The Sushi Bar by Nobu Matsuhisa
- Open bar service
- All nonalcoholic beverages including bottled water, soft drinks and fresh juices
- In-stateroom satellite TV and movies on your flat-panel television
- Complimentary launderettes
- Concierge services for personal arrangements ashore
- Technology Concierge "how to" tips on latest high-tech gadgets and apps
- Priority Check-in & Planning Center (PCPC) for guests who have booked a cruise to plan their voyage in advance at crystalcruises.com (found under "already booked")
- Town center transportation in most worldwide ports

ACCOMMODATIONS:

- Twice-daily housekeeping with nightly turndown service
- 100% Egyptian cotton linens
- Frette bathrobes, kimonos and slippers
- A menu of personal pillow options for a perfect night's sleep

PENTHOUSE SERVICES & AMENITIES:

- Personal butler service
- Free unlimited Crystal e-mail
- Free unlimited Internet in Crystal Penthouse; Free Internet (2 hours per cruise) in Penthouse Suite
- Free in-suite phone usage (2 hours per cruise) in Crystal Penthouse; Free in-suite phone usage (1 hour per cruise) in Penthouse Suite
- Free laundry and dry cleaning in Crystal Penthouse as well as shoe shine, stationery, Cristal champagne and a daily newspaper
- Unpacking and packing upon request
- Free pressing service
- Afternoon tea service and nightly hors d'oeuvres, in room
- Stocked bar and afternoon canapés
- Order "in" from specialty restaurants
- Private car transfers for Crystal Penthouse (restrictions apply)

Nobu Matsuhisa's inventive Japanese cuisine is just one of the complimentary ways Crystal is the perfect choice.



DINING:

EXTRAORDINARY CRYSTAL CUISINE

A taste for the exotic, a desire for the familiar. An abundance of freshness, a dash of inventiveness. Sometimes specialty, and always exceptional. From a rich cup of coffee exactly the way you want it to Nobu's most elegant plate. Allow us to satisfy your every culinary craving not only with our personalized service but also with our compliments.

DAYTIME DINING

- **Lido Café** Indoor/outdoor café offering breakfast and lunch, including themed buffets which are held on select days at sea (Asia Café, Nuevo Latino and American Classic) with a relaxed ambiance and breathtaking ocean views
- **Palm Court** Elegant afternoon tea, sandwiches and pastries served each day in a warm, sunlit environment with panoramic views of sea and shore
- **Scoops Ice Cream Bar** Complimentary Ben & Jerry's ice cream, nonfat frozen yogurt and sherbet, and freshly baked cookies
- **Trident Bar & Grill** A menu of classic hamburgers, cheeseburgers, chicken and veggie burgers, hot dogs and tuna melts, plus a convenient and delicious Late-Risers Breakfast on Crystal Symphony
- **Tastes** Delicious Late-Riser's Breakfast and dining for lunch available on Crystal Serenity's Lido Deck with tableside service and ocean views

EVENING DINING

- **Crystal Dining Room** The elegant main dining room features breakfast, lunch and dinner. Perfect Choice Dining® offers you the choice of traditional Classic Main and Late seatings for dinner as well as Dining by Reservation® so you may reserve a table for just two or up to eight at any time. Healthy menu options include vegetarian selections as well as new gluten-free dishes
- **Prego** Our Italian specialty restaurant offers regionally inspired dishes designed by Crystal's esteemed culinary experts
- **Silk Road & The Sushi Bar** Our Asian specialty restaurant and sushi bar features cuisine by celebrity master chef Nobu Matsuhisa
- **Tastes** Beginning December 2013, new family-style Global Street Fare served under the stars aboard Crystal Serenity

ANYTIME DINING

- **The Bistro** European-style café for specialty coffees and wines. Light snacks served throughout the day, ranging from fresh pastries and fruit in the morning to a selection of cheese, charcuterie and other delicacies in the afternoon and into the late evening
- **Room Service** Complimentary stateroom and in-suite dining is available 24 hours a day. In addition to an in-room menu, guests can order from the Crystal Dining Room menu during regular dining hours, while Penthouse guests may also order from the specialty restaurant menus

ALL-INCLUSIVE ACTIVITIES:

- The only Feng Shui-inspired spa at sea with separate men's and women's relaxation areas, dry saunas, steam rooms and whirlpools
- State-of-the-art gym featuring classes including mat Pilates, yoga and spinning classes as well as cutting-edge Kinesis™ systems
- Exclusive 360° (wraparound) teak Promenade Deck for outdoor fitness programs such as "Walk on Water" with weighted vests and Nordic walking programs
- Full-size paddle tennis courts for friendly games and lively tournaments
- Dedicated Junior Cruiser facilities and programs for all ages, and on select cruises, supervised activities for younger children, and social events and video game tournaments for teens (summer and holiday cruises)
- Daily dance lessons on sea days
- Crystal's popular Ambassador Host Program with well-traveled gentlemen on every voyage to dance and socialize
- Award-winning Broadway-style entertainment, piano bars and dance clubs
- Recent-release films in the HD surround-sound Hollywood Theatre
- More than 3,000 book and DVD titles available for checkout from the Library
- Classic shuffleboard and table tennis, putting green and golf driving nets
- Bridge classes with ACBL (American Contract Bridge League) instructors for all levels of players



"Rocket Man" is an amazing Elton John tribute show.



Soak up the luxurious Feng Shui-inspired spa—just another all-inclusive Crystal exclusive.

ALL-INCLUSIVE ENRICHMENT & ENTERTAINMENT:

- *Experiences of Discovery*® theme cruises with focused programming on music, film & theatre, wine & food, wellness, golf and much more
- Golf lessons with PGA instructors and TaylorMade® equipment
- Dozens of classes and instruction in the latest software in our dedicated Computer University@Sea®
- Production shows featuring world-renowned entertainers: *Rocket Man* stars the only Elton John World-approved tribute artist, and our *Diva* impressionist celebrates more than a dozen iconic vocalists and performers, from Cher to Celine, Adele to Lady Gaga and many more
- *iLuminate*: Direct from *America's Got Talent*, custom-created *iLuminate* shows are performed by the Crystal Ensemble using cutting-edge technology to literally "light up" dancers against a black stage backdrop
- World-class magicians with Crystal's exclusive Magic Castle at Sea are on board to entertain and mystify guests of all ages
- Keyboard and foreign language lessons on select sailings
- Crystal Visions® Enrichment Program lecture series featuring renowned speakers, authors, celebrities and destination experts
- Ocean Views™ panel discussions featuring politics and world affairs, with dynamic audience participation using hand-held electronic voting devices. Panel guests include the likes of General Richard Meyers, Ambassador Marc Ginsberg, James Carville and Mary Matalin
- Art classes with Odyssey Art at Sea in watercolor, sculpture and more
- Crystal Cruises Creative Learning Institute and USC School of Cinematic Arts: Digital Film Making's iPad iMovie Video Course

COMPARE WITH OTHER CRUISE LINES†

ONBOARD AMENITIES	CRYSTAL CRUISES	PREMIUM CRUISE LINES
Gratuities for housekeeping, bar, dining and Penthouse butler staff	Complimentary	Additional charge
Fine wines, champagne and premium spirits throughout both ships	Complimentary	Additional charge
Wine tasting seminars	Complimentary	Additional charge
Returning guest reception	Complimentary	No-host bar
Captain's welcome/farewell	Complimentary	Captain's welcome, no Captain's farewell, no-host bar
Sodas/bottled water/juices	Complimentary	Additional charge
Specialty coffees including cappuccinos, lattes and espresso	Complimentary	Additional charge
Wine corkage	Complimentary	Additional or not allowed
Daily tea service	Complimentary	Additional charge
Premium ice cream, yogurt and smoothie bar	Complimentary	Additional
In-stateroom dining (evening)	Order from Crystal Dining Room menu	Order from limited room service menu
City center transportation	Complimentary (in most ports)	Additional charge
Yoga and mat pilates instruction	Complimentary	Additional charge
Golf clinics/lessons	Complimentary	Additional charge: golf clinics with pro, simulators up to \$20
Enrichment programs	Complimentary	Additional charge up to \$50 per person
Specialty restaurant(s) including Nobu Matsuhisa's Silk Road & The Sushi Bar	Complimentary	Additional charge of up to \$25 per person
Self-service laundry	Complimentary	Additional charge
In-stateroom select beer, wine and spirits upon request	Complimentary	Additional charge
In-Penthouse choice of select fine wines and spirits upon request, and "order in" from specialty restaurants	Complimentary	Additional charge
Premium poolside real estate	Complimentary	Additional charge on some cruise lines for the best locations near the pool

†As of June 2013



Only Crystal Cruises has been voted World's Best by the readers of *Condé Nast Traveler* and *Travel + Leisure* magazines more than any other cruise line, hotel or resort in history

CRYSTAL SYMPHONY PENTHOUSES & STATEROOMS

Category CP Crystal Penthouse with Verandah | 982 sq. ft. (with verandah)

Spacious living room with custom wool carpets, walnut floors, cabinetry and Swarovski chandelier / Dining area with panoramic ocean views / Custom entertainment center with Samsung flat-panel television, Blu-ray DVD-CD players and Bose surround sound / Separate study / Custom built-in bar / Aquavision television in bathroom / Large bedroom with queen-size bed or twins with Frette linens, plus his and hers walk-in closets and flat-panel television with Blu-ray DVD-CD players / Master bath with Jacuzzi, ocean view, crystal sconces and heated Calacatta marble floors, separate shower and bidet / Large private verandah with teak furniture / Complimentary wine plus choice of spirits from set menu upon embarkation / Complimentary soft drinks, beer and bottled water in room / Complimentary newspaper of your choice once daily / Complimentary pressing service / Personal butler service / Cordless phone / Wireless Internet access / Guest bathroom / Refrigerator / Security safe / Two private car or minivan transfers per voyage* / Complimentary laundry and dry cleaning / Free unlimited Crystal e-mail / Free unlimited Internet / Free in-suite phone usage (2 hours) / Private Captain's invitation Bridge tour (when operationally possible)



Category PS Penthouse Suite with Verandah | 491 sq. ft. (with verandah)

Spacious living area / Private verandah / Complimentary wine plus choice of spirits from set menu upon embarkation / Complimentary soft drinks, beer and bottled water in room / Personal butler service / Two flat-panel televisions with DVD-CD player / Queen-size bed or twin beds, and third berth / Full Jacuzzi bathtub / Separate shower / Bidet / Walk-in closet / Refrigerator / Security safe / Free unlimited Crystal e-mail / Free Internet (2 hours) / Free in-suite phone usage (1 hour)



Category PH Penthouse with Verandah | 367 sq. ft. (with verandah)

Sizeable living area / Private verandah / Complimentary wine plus choice of spirits from set menu upon embarkation / Complimentary soft drinks, beer and bottled water in room / Personal butler service / Flat-panel television with DVD-CD player / Queen-size bed or twin beds, and third berth / Full Jacuzzi bathtub / Separate shower / Walk-in closet / Refrigerator / Security safe / Free unlimited Crystal e-mail



Category A/A1/A2/A3 & B/B1/B2 Deluxe Stateroom with Verandah | 246 sq. ft. (with verandah)

Private verandah / Seating area / Queen-size bed or twin beds / Complimentary soft drinks and bottled water in room / Complimentary select beer, wine and spirits upon request / Flat-panel television with DVD-CD player / Full bathtub/shower combination / Refrigerator / Security safe



Category C/C1/C2, D & E/E1, E2 Deluxe Stateroom with Large Picture Window | 202 sq. ft.

Large picture window / Seating area / Queen-size bed or twin beds / Complimentary soft drinks and bottled water in room / Complimentary select beer, wine and spirits upon request / Flat-panel television with DVD-CD player / Full bathtub/shower combination / Refrigerator / Security safe



*Crystal Penthouse (CP) guests are entitled to a total of two private car/minivan transfers per voyage. Transfers operate from/to the designated airport in the port city for embarkation and disembarkation. Transfers from/to other locations within 100 miles of the port city for embarkation and disembarkation may be substituted. Restrictions apply. Services are non-transferable. There are no credits given for forfeited services. Note: car/minivan will be arranged according to the number of pieces of luggage.

Please note: Penthouse and stateroom photos and layouts shown are examples of what is available and do not necessarily reflect all rooms or latest refurbishments, including but not limited to staterooms for guests with disabilities. Penthouses specially designed for guests with disabilities do not feature third berth.

CRYSTAL SERENITY PENTHOUSES & STATEROOMS

Category CP Crystal Penthouse with Verandah | 1,345 sq. ft. (with verandah)

Spacious living room / Separate dining area / Large private verandah / Complimentary wine plus choice of spirits from set menu upon embarkation / Complimentary soft drinks, beer and bottled water in room / Personal butler service / Complimentary pressing service / State-of-the-art Bang & Olufsen® sound system / Data port for laptop hook-up and wireless Internet access / 46" flat-panel 3D television and Blu-ray DVD-CD player in living room, 26" flat-panel television in bedroom, and flat-panel television in bathroom / Sophisticated one-touch lighting system / Cordless phone / Guest bathroom / Pantry / Private workout area / Library-sitting room / Large bedroom with queen-size bed or twin beds with sumptuous bedding / Master bath with Jacuzzi and ocean view / Separate shower and bidet / Walk-in closet / Refrigerator / Security safe / Two private car or minivan transfers per voyage* / Complimentary laundry and dry cleaning / Free unlimited Crystal e-mail / Free unlimited Internet / Free in-suite phone usage (2 hours) / Private Captain's invitation Bridge tour (when operationally possible)



Category PS Penthouse Suite with Verandah | 538 sq. ft. (with verandah)

Spacious living area / Dining area / Private verandah / Complimentary wine plus choice of spirits from set menu upon embarkation / Complimentary soft drinks, beer and bottled water in room / Personal butler service / Complimentary pressing service / Two flat-panel televisions with Blu-ray DVD-CD players / Sophisticated one-touch lighting system / "Do Not Disturb" electronic doorbell / Data port for laptop hook-up and wireless Internet access / Separate bedroom area / Vanity in bedroom / Queen-size bed or twin beds with sumptuous bedding, and third berth / Picture window in bedroom / Full Jacuzzi bathtub / Separate shower / Bidet / Walk-in closet / Refrigerator / Security safe / Free unlimited Crystal e-mail / Free Internet (2 hours) / Free in-suite phone usage (1 hour)



Category PH Penthouse with Verandah | 403 sq. ft. (with verandah)

Sizeable living area / Private verandah / Complimentary wine plus choice of spirits from set menu upon embarkation / Complimentary soft drinks, beer and bottled water in room / Personal butler service / Complimentary pressing service / Queen-size bed or twin beds with sumptuous bedding, and third berth / Vanity in dressing area / Flat-panel television with Blu-ray DVD-CD player / Sophisticated one-touch lighting system / "Do Not Disturb" electronic doorbell / Data port for laptop hook-up and wireless Internet access / Full Jacuzzi bathtub / Separate shower / Walk-in closet / Refrigerator / Security safe / Free unlimited Crystal e-mail



Category P/P1/P2 Deluxe Stateroom with Verandah on Penthouse Deck | 269 sq. ft. (with verandah)

Private verandah / Soft leather sofa in seating area / Queen-size bed or twin beds with sumptuous bedding / Complimentary soft drinks and bottled water in room / Complimentary select beer, wine and spirits upon request / Flat-panel television with Blu-ray DVD-CD player / Sophisticated one-touch lighting system / "Do Not Disturb" electronic doorbell / Data port for laptop hook-up and wireless Internet access / Full bathtub-shower combination / Refrigerator / Security safe / NEW beginning November 27, 2013: categories P1 and P2 Deluxe PURE® Staterooms featuring an air purification system that continuously filters the air for a hypoallergenic environment. Ideal for guests with allergies or sensitivity to common airborne irritants. Visit crystalcruises.com/PURE for details.



Category A/A1/A2 & B/B1/B2/B3 Deluxe Stateroom with Verandah | 269 sq. ft. (with verandah)

Private verandah / Soft leather sofa in seating area / Queen-size bed or twin beds with sumptuous bedding / Complimentary soft drinks and bottled water in room / Complimentary select beer, wine and spirits upon request / Flat-panel television with Blu-ray DVD-CD player / Sophisticated one-touch lighting system / "Do Not Disturb" electronic doorbell / Data port for laptop hook-up and wireless Internet access / Full bathtub-shower combination / Refrigerator / Security safe



Category C/C1/C2/C3 Deluxe Stateroom with Picture Window | 226 sq. ft.

Large picture window / Soft leather sofa in seating area / Queen-size bed or twin beds with sumptuous bedding / Complimentary soft drinks and bottled water in room / Complimentary select beer, wine and spirits upon request / Flat-panel television with Blu-ray DVD-CD player / Sophisticated one-touch lighting system / "Do Not Disturb" electronic doorbell / Data port for laptop hook-up and wireless Internet access / Full bathtub-shower combination / Refrigerator / Security safe





CRYSTAL SYMPHONY



CRYSTAL SERENITY



CRYSTAL SYMPHONY

Guest capacity: 922

Per guest space ratio: 55.3

Per guest staff ratio: 0.63

Ship's registry: The Bahamas

Gross registered tons: 50,202

Length: 780.8 ft. (238 m)

Width: 99.1 ft. (30.2 m)

Draft: 24.9 ft. (7.6 m)

Cruising speed: 20 knots



OFFICERS

European Captains

International officers

INTERNATIONAL CREW

Countries represented: 45

European-trained hotel & dining staff

Total crew: 584



CRYSTAL SERENITY

Guest capacity: 1,080

Per guest space ratio: 64.4

Per guest staff ratio: 0.58

Ship's registry: The Bahamas

Gross registered tons: 68,870

Length: 820 ft. (250 m)

Width: 105.9 ft. (32.3 m)

Draft: 24.9 ft. (7.6 m)

Cruising speed: 20 knots



OFFICERS

European Captains

International officers

INTERNATIONAL CREW

Countries represented: 45

European-trained hotel & dining staff

Total crew: 633

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by Crystal Cruises