







4
WELCOME
TO
HOLLAND
AMERICA
LINE

MARINER
SOCIETY®
REWARDS
PROGRAMME

ALASKA
CRUISES &
LAND+SEA
JOURNEYS

68 ASIA*

AUSTRALIA,
NEW
ZEALAND &
SOUTH
PACIFIC*

82 BERMUDA

84 CANADA & NEW ENGLAND 90 caribbean* 104 EUROPE

130

ms PRINSENDAM★



138	140	142	148	156	166	182	186	212	225
HAWAII	MEXICAN RIVIERA*	PANAMA CANAL*	SOUTH AMERICA & ANTARCTICA*	LEGENDARY VOYAGES	2017-2018 GRAND VOYAGES	CUSTOMISE YOUR HOLIDAY	STATEROOMS & DECK PLANS	IMPORTANT POLICIES	SAILING SCHEDULE





WELCOME ABOARD

Welcome to Holland America Line. It's our privilege to offer enriching, classic-style cruises that connect you to the world's most fascinating people, places and cultures.

Our itineraries span the globe with more than 400 ports of call, a number unequalled among premium cruise lines. The staff and crew on our beautifully appointed mid-sized ships pamper you with gracious service and an uncanny ability to anticipate your every desire.

We're particularly excited about recent enhancements and exclusive partnerships, including BBC Earth Experiences, showing you the natural world as never before, as well as Destination Guides, in partnership with AFAR. Music Walk™, available on select ships, is an immersive showcase for outstanding live performances. It includes Lincoln Center Stage, an ideal setting for nightly chamber music; B.B. King's Blues Club, the best of Memphis soul and funk at sea; and Billboard Onboard, featuring 50 years of chart-topping hits.

And we're transforming the suite experience, part of an exciting global initiative we've already started rolling out across our fleet. Watch for updated décor and furnishings, renovated bathrooms, technology enhancements and even more in-room amenities.

We continue to innovate with our exciting new Pinnacle-class ships. In April 2016 we welcomed ms Koningsdam, and in autumn 2018 her sister ship, ms Nieuw Statendam, will join the fleet.

We're proud of our rich seafaring heritage of more than 140 years while providing the best in amenities, activities, dining and entertainment with timeless elegance. We look forward to welcoming you aboard.

Sincerely,

Orlando Ashford President

President

Holland America Line



GRACIOUS, GENUINE SERVICE

It is our pleasure to welcome and serve you with gracious attention to each and every detail.

A WORLD WHERE SERVICE SHINES

The moment you arrive you are embraced as our personal guest. Our purpose is to make your journey with us as relaxing as it is remarkable. We take great pride in creating for you an unforgettable experience where every aspect of service sparkles with perfection.

Academy-trained crew anticipate and attend to your every wish and desire. From delivering ice to your stateroom upon request to serving your dinner in teams of two so your five-course meal is nothing short of perfect, our service is simply unparalleled.

Year after year the quality of our service garners high praise and industry accolades. Yet for us nothing compares to the fulfillment of a smile well earned, the ultimate expression of what matters most: your happiness.

INTERNATIONALLY RECOGNISED

Proud recipient of numerous awards, including 23 top-five placements and multiple first-place honours in the sixth annual Cruise Critic Cruisers' Choice Awards.

ATTENTIVELY YOURS

- Twice-a-day stateroom service cleans and refreshes your linens and towels in the morning and readies your room in the evening
- Expert casino croupiers,
 European-trained spa aestheticians and top-shelf bar staff leave no detail unconsidered
- A personal Neptune Lounge Concierge organises your spa, dining and shore arrangements when you stay in a Pinnacle or Neptune Suite



EXPANSIVE, INTIMATE ELEGANCE

Between expansive and intimate is a place called perfect, where the pleasures of classic, mid-sized cruising have no end.

THE CLASSIC GRACE OF MID-SIZED SHIPS

Holland America Line's mid-sized ships are beautifully proportioned. Spacious public spaces and vast viewing areas with wraparound decks invite your exploration and delight, your engagement with the ever-changing scene before you.

At the same time enjoy personal service that is always prompt and endlessly gracious. With room to relax in private and room to engage in a variety of immersive experiences, you'll find nothing exists quite like it: the balanced sophistication of Holland America Line's mid-sized ships.

A TIMELESS ELEGANCE YOU CAN SEE. HEAR AND FEEL

You sense it immediately, the attention to detail that surrounds you. Yours is a journey on a five-star ship, large enough to offer you every desired amenity, small enough to provide personal and familiar service in the comfort of your stateroom or in the open air of your private verandah.

THE DIVINE IS IN THE DETAILS

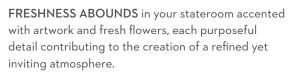
On Holland America Line, to enhance your journey's every aspect, no detail is overlooked—from the gleam of polished brightwork to the highly considered and artfully arranged décor to a bowl of fresh fruit prepared and delivered upon request.

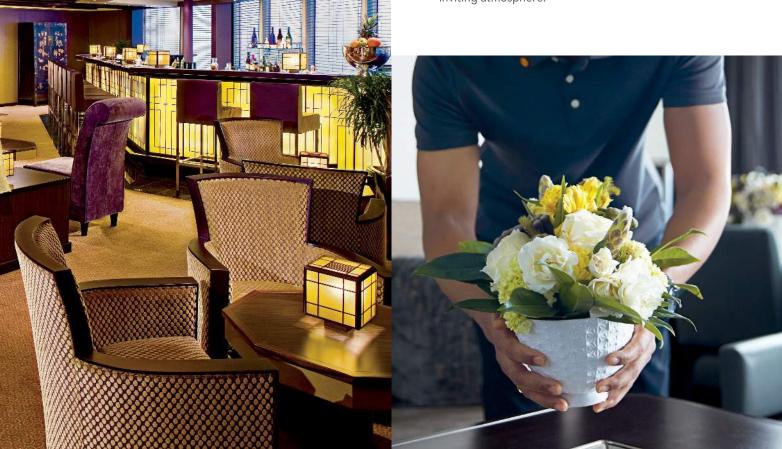
AT YOUR SERVICE

- High crew-to-guest ratio with prompt, attentive service
- Refined elegance, with tasteful touches throughout
- Easy access to onboard events and dining
- More immersive experiences to consider and explore
- Smooth embarkation, disembarkation and tendering
- Stateroom Direct Service makes embarkation easy with immediate access to your suite or stateroom, leaving plenty of time to explore your ship and enjoy lunch in the Lido Market



around the globe, from classic Dutch masters to those of the modern world.









YOUR VERY OWN SPACIOUS SANCTUARY

Your stateroom is a spacious haven of serenity replete with classic comforts and modern amenities.

REFINED STATEROOMS

Holland America Line's elegant staterooms are graced with a multitude of refined amenities, including our signature Mariner's Dream™ bed. Most staterooms are ocean-facing with the grandeur of the sea, horizon and skylines of your ports of call in full, glorious view. Many also feature verandahs for dining alfresco or sunbathing in private. Enter your stateroom and delight in the comfort and serenity you deserve.

MARINER'S DREAM BED

The pleasure of extraordinary sleep is yours thanks to your Mariner's Dream bed, the centrepiece in every Holland America Line stateroom. The luxurious mattress features a plush, quilted pillow top and provides unmatched comfort and support, helping to ensure a peaceful night's rest. As an added plus, return to your stateroom every evening to a chocolate pillow gift and good wishes from your Captain and ship's crew.

BIG ON ALL THE LITTLE EXTRAS

Your stateroom offers several signature touches: twice-daily housekeeping to keep your stateroom immaculate; 100 percent Egyptian-cotton towels; luxurious bathrobes for use during the voyage; fragrant soaps, lotions, shampoos and other bath amenities from Elemis Aromapure; complimentary fresh fruit on request; and a nightly turndown service.

IN-ROOM ENTERTAINMENT

Sometimes it's nice to simply stay in and unwind. Turn on your TV to the latest headlines, or your favourite show or movie. For a tasty snack or complete meal, call for 24-Hour In-Room Dining service. Wherever you are, we are eager to serve you, even in your stateroom.

OPEN UP TO PURE SERENITY

Reward yourself with a host of complimentary services and extra room to spread out, including your own private verandah for sunning or dining.

SUITE SERENITY

An extra measure of luxurious living awaits when you stay in a Holland America Line suite. Inside lies a world all your own, where thoughtful amenities and refreshing extras anticipate your daily desires and needs. Open the floor-to-ceiling glass door to your private verandah and breathe in the fresh ocean air. Relax with a romantic movie and refreshments from your no-host mini-bar. Then sleep deeply under a premium duvet with your choice of firm, medium or soft pillows. Sweet serenity, indeed.

THE BEST ACCOMMODATIONS JUST GOT BETTER

As part of an exciting global initiative, Holland America Line suites are receiving substantial upgrades and a host of new amenities, adding to an already extensive list.

VISTA AND SIGNATURE SUITES

Vista (categories A-BC and BQ) and Signature suite (categories SS-SZ) amenities:

- NEW Premium duvet and soft cotton bathrobes and slippers
- NEW Binoculars for use during your voyage

PINNACLE AND NEPTUNE SUITES

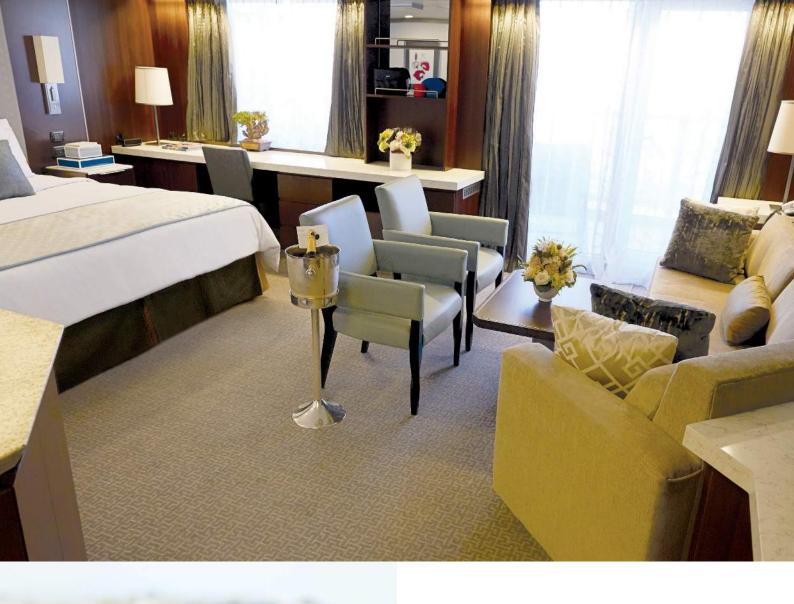
Pinnacle (category PS) and Neptune suites (categories S and SA-SC and SQ) include all Vista and Signature suite amenities, plus:

- Use of the exclusive Neptune Lounge and personal concierge service
- Complimentary laundry, pressing and dry cleaning
- Breakfast in the Pinnacle Grill
- NEW Complimentary mimosas with in-suite breakfast
- · Cocktail party with ship's officers
- Priority boarding for tendered ports
- Priority dining and seating requests
- NEW In-suite coffee and espresso machine
- NEW Bose® Soundlink®
- Expanded line of Elemis bath amenities
- Special disembarkation service

NEPTUNE LOUNGE

When staying in a Pinnacle or Neptune Suite, you have complimentary access to the Neptune Lounge* and the personalised services of a Holland America Line concierge. The lounge offers a comfortable, private place to relax, check email, watch the news on the largescreen television and socialise with other guests. Enjoy a continental breakfast and coffee or tea in the morning, and cookies, sandwiches and pastries throughout the day. Ease into a chair and savour a book accompanied by a cappuccino or sparkling wine.

^{*} Neptune Lounge and personal concierge are for the exclusive use of Pinnacle and Neptune Suite guests only.





WITH SUITE ACCOMMODATIONS, an extra measure of luxurious living awaits. As you take it all in, sip a glass of sparkling wine before you head out for an evening of onboard fun, then return to sweet dreams in your signature bed.



CULINARY MAESTROS

Presenting a who's who of highly accomplished chefs, working in concert to make your Holland America Line dining experience the finest on all seven seas.

MEET YOUR CULINARY COUNCIL

The chefs of Holland America Line's Culinary Council® have earned numerous honours, including one-, two- and three-star Michelin ratings; James Beard Foundation, Culinary Arts Institute and Australian Gourmet Traveller awards; even a knighthood! They have prepared meals for presidents, prime ministers and kings; been featured on Food Network shows such as Top Chef Masters, Iron Chef America and Cooking with Rachael Ray; and published an impressive array of cookbooks.

One of the many strengths of the Culinary Council is its diversity. Hailing from the United States, Australia, France, Austria and the Netherlands, these chefs have wide-ranging culinary styles and interests. They embrace both traditional and contemporary interpretations of multicultural cuisines, inspired approaches to fine dining and pastry, new culinary products and technologies, as well as handcrafted chocolates.

A DELECTABLE DIVERSITY OF CULINARY STYLES

Bringing a variety of prized points of view to the table, these six celebrated chefs are tasked with guiding a number of Holland America Line culinary initiatives. They consult with Holland America Line's Culinary Arts Center to inspire new, even more creative and engaging learning experiences for guests who want to expand their culinary horizons. The chefs also provide creative input on menus and develop their own signature dishes to be featured throughout our fleet. Guests will notice a variety of dishes from our Culinary Council on select ships, including Chef Elizabeth Falkner's prize-winning Finocchio pizza at New York Pizza as well as Chef Jonnie Boer's Taste of De Librije menu.



HOLLAND AMERICA LINE

With the collective experience, passion and creativity of six world-class celebrity chefs, the Holland America Line Culinary Council charts an exciting new course for the future of dining on board our fleet.



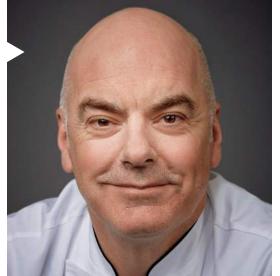
RUDI SODAMIN, CHAIRMAN

Holland America Line's Master Chef and Culinary Council Chairman, Chef Rudi was born in Austria and trained in France. His innovative approach has made him the most decorated chef on the world's oceans.



MARK BEST

Standard-bearer of the new Australian Cuisine, Chef Mark began his career in Sydney, continued his training in France at Arpège and three-Michelin-star Gastro Temple before opening Sydney's highly acclaimed Marque Restaurant.



DAVID BURKE

A leading pioneer of contemporary American cuisine, Chef David is a restaurateur, cookbook author, inventor (a dry-aging process for meat) and consultant at ESquared Hospitality. He trained at the Culinary Institute of America and has been featured on *Iron Chef America* and *Top Chef Masters*.



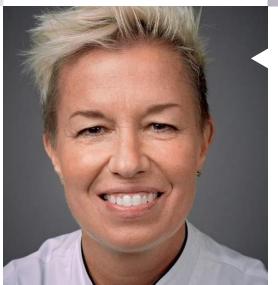
JACQUES TORRES

Known as "Mr. Chocolate,"
French-trained Master Chef and artisan chocolatier Jacques is a James Beard award winner.
After rising to executive pastry chef at New York's legendary
Le Cirque, he opened a chocolate factory and stores throughout
New York.



JONNIE BOER

Dutch-born Chef Jonnie is the driving force behind De Librije, a regional, fine-dining restaurant. Recognised as one of "The World's 50 Best Restaurants," De Librije has earned a three-star Michelin rating every year since 2004. In 2005, Chef Jonnie was made a Knight in the Order of Orange-Nassau.



ELIZABETH FALKNER

Chef Elizabeth earned accolades for her groundbreaking
San Francisco shop, Citizen
Cake. A frequent judge and competitor on the Food
Network, she won first place in the World Pizza Championships in Naples, one of Italy's most prestigious pizza competitions.



ENJOY THE MOMENT with loved ones and friends as you revel in a signature dish created by our Culinary Council®. Afterwards, treat yourself to one of many delectable desserts.



PERFECT ENDING A main course this wonderful calls for a handcrafted dessert equally sumptuous; our award-winning chefs have prepared an array of irresistible options.





THE ART OF FINE CUISINE

Together, Holland America Line's Culinary Council® and our own esteemed Executive Chefs present a delicious variety of culinary offerings designed to dazzle and delight.

ENDLESS EPICUREAN DELIGHTS

No doubt about it, dining is key to the enjoyment of your cruise. To that end, the dining choices before you are seemingly limitless, invariably delicious and perfectly prepared. On the menu are classic favourites, vegetarian fare and regionally inspired cuisine directed by our own onboard Executive Chefs, each one a member of the Confrérie de la Chaîne des Rôtisseurs—a highly esteemed international food and wine society. Paired with our award-winning cuisine: an extensive wine list featuring regional wines, from a rich French Bordeaux to an intense Chilean Carménère, each carefully curated by our knowledgeable Cellar Master and Holland America Line's Culinary Council. (Don't miss the special winetastings, presented by the Cellar Master—a great way to acquaint yourself with varieties you might not otherwise discover.) To see sample menus for each of our onboard restaurants, go to hollandamerica.co.uk.

UNIQUE CULINARY EXPERIENCES

What better way to experience a culture than with your taste buds? On Sip, Savor & Sail itineraries in the Caribbean, Europe and Alaska, immerse yourself in the culinary cultures of the places you'll visit. Meet guest chefs, local vintners, and brew masters who will share their expertise—and their creations—during classes, demonstrations and tastings in the Culinary Arts Center, our state-of-the-art show kitchen. Ashore, join excursions featuring everything from salmon bakes in Alaska to sherry tastings in Portugal.

COCKTAIL TIME

Shake it up with Signature Cocktail classes and bartending tips from our bar staff as you learn how to create refreshing drinks with a regional twist, from island favourites such as piña coladas to continental favourites such as classic martinis, shaken, not stirred.

DINING, ALWAYS, "AS YOU WISH""

For those who demand the finest dining experiences, we have only one thing to say: Your table is ready.

MAIN DINING ROOM

"As You Wish" dining gives you the flexibility and freedom to enjoy fine cuisine when you want and how you want. For those who prefer dinner at a set time, 5:45pm and 8pm seatings are hosted on one level. Like spontaneity? Another level welcomes you as you arrive." Amid sweeping sea views, your table is set for drama and delight, with a two-person wait staff working in concert to ensure perfect service and masterful presentation.

PINNACLE GRILL*

Refined and luxurious, the Pinnacle Grill represents the height of exceptional dining on board. Make a reservation and plan to celebrate the day's adventures in an intimate setting, where tables are set with crisp linens and dazzling stemware. Open for lunch and dinner, the Pinnacle Grill features dishes inspired by America's Pacific Northwest, such as king salmon from Alaska and choice, responsibly raised beef from Washington State's Double R Ranch. Complementing your perfectly prepared meals are wonderful boutique wines from the Pacific Northwest and other celebrated vineyards from around the world.

CANALETTO*

Authentic Italian food tastes even better when it's shared among family and friends. Welcome to Canaletto, an authentic Italian restaurant whose menu celebrates spartire (Italian for "sharing"). Try Braised Chicken Cacciatore "al Forno," Branzino ai Ferri or a classic Italian pasta: spaghetti pomodoro or garlic shrimp-infused ravioli, perhaps. Dessert anyone? On tonight's menu we have tiramisù, cannoli alla Siciliana and gelato. Buon appetito!

POP-UP DINING"

The Pinnacle Grill presents the Masters Chef's Table, a seven-course dinner presented by a culinary expert who also serves as your host. Also featured are Le Cirque, serving up the unique taste of Sirio Maccioni's legendary New York restaurant; and De Librije, showcasing the 3-star Michelin cuisine of Culinary Council® member Jonnie Boer.

[★] The ms Prinsendam has a one-tier Dining Room. ◆ A nominal fee is charged for lunch and/or dinner in the Pinnacle Grill and Canaletto. ■ There is a nominal fee for Pop-up restaurants which vary by ship and are on cruises 8-plus days in length.







CUISINE THAT SPANS THE GLOBE

From a casual lunch by the pool or in the Lido to exotic pan-Asian dishes created by our Master Chef, variety abounds.

TAMARIND**

Tamarind delights with exotic menus evoking the culinary traditions of Southeast Asia, China and Japan. Menus, created by Master Chef Rudi Sodamin, feature dishes honouring the elements of water, wood, fire and earth. Try Hoisin-Lime-glazed Sea Bass, Panang Red Curry Coconut Chicken, Taiwanese Braised Pork Belly, or Sweet and Sour Vegetable Tempura.

Praised recently by Condé Nast Traveler for cuisine "that rivals the top restaurants on land," Tamarind is available on ms Eurodam, ms Nieuw Amsterdam and ms Koningsdam. Located on the uppermost deck, the restaurant provides stunning panoramic views.

LIDO MARKET*

At the top of the ship, Lido Market offers a fresh, new approach to casual dining with a panoramic view of the sea. A modern marketplace with different themed stations, the Lido offers a curated selection of delicious options to grab on the go or to have quickly made to order.

Rise and shine to a variety of tantalising breakfast selections—pancakes, eggs, omelettes cooked to order—at Homestead. For lunch, stop by Distant Lands for exciting flavours from around the globe. Pick up a signature sandwich from Breadboard, or enjoy health-conscious options from Wild Harvest. Who wants dessert? Sweet Spot is at your service.

SEL DE MER*■

Sel de Mer ("sea salt," in French) is an intimate seafood brasserie offering a contemporary twist on French seafood classics, with à la carte dishes ranging from fresh oysters to salt-crusted whole fish to bouillabaisse.

DINNER IN THE CULINARY ARTS CENTER*

Exclusively on the ms Koningsdam, indulge in Dinner in the Culinary Arts Center, an immersive, farm-to-table experience where chefs prepare simple, artisan dishes in the world-class show kitchen at sea. Enjoy courses freshly prepared with microgreens cut from the innovative onboard Koppert Cress growing area, a first in the cruise industry.

^{*} A nominal fee is charged for dinner at Tamarind, Sel de Mer and in the Culinary Arts Center. • On select ships. • Available on ms Koningsdam.

A TASTE OF EVERYTHING

From fine dining to fast casual to poolside pizza, on Holland America Line you have the freedom to choose from an abundance of options.



Dive into a grilled burger on brioche or a Nathan's Famous gourmet hot dog. For alfresco dining by the pool, Dive-In has it all, including lighter fare like our grilled chicken breast sandwich and vegetarian-friendly portabella mushroom stack.

EXPLORATIONS CAFÉ POWERED BY THE NEW YORK TIMES

Explorations Café is a charming high-seas coffeehouse where you can enjoy your favourite handcrafted espresso drink, browse through a selection of books or surf the Internet.



Inspired by our Dutch heritage and complemented with blue-and-white Delftware, the Grand Dutch Cafe* is the perfect place to enjoy a fine pint of lager or your favourite coffee drink, along with a traditional savoury Dutch snack.

NEW YORK PIZZA*

Served up poolside: crisp Italian salads and personal pan pizzas made with a thin crust and a sauce so savoury it does New York-style pizza proud.

SWEET SPOT

Because you have one, so do we—a Sweet Spot, featuring a variety of delightful ice cream creations, desserts and sweets.

24-HOUR IN-ROOM DINING

Sleep in and have breakfast delivered. Enjoy an early dinner on your verandah before an evening excursion. Order a salad, sandwich or entrée any time.

GELATO

Enjoy this classic European dessert on ms Koningsdam, made fresh on board in a variety of delicious flavours and styles.

TEA TIME

On port days relax at Tea Time. On sea days attend a High Tea Dance, featuring live music and traditional fare.

^{*} On select ships. ◆ Available on ms Koningsdam.



A WORLD OF ENTERTAINMENT

Come aboard and be captivated by an array of live entertainment, featuring accomplished singers, dancers and musicians from around the world.

EVERY NIGHT, A NEW EXPERIENCE

Nights aboard Holland America Line are filled with an abundance of world-class entertainment options. Exclusive live entertainment experiences are curated for each cruise. Take in a thrilling show on a wondrous stage, dance to an amazing band, or relax and enjoy a classical concert. Or better yet, do it all. Your programme will feature up to twelve performance options nightly.

MAIN STAGE

Exclusive concerts like "Off the Charts: Billboard Hits Rewind," and "Frozen Planet Live by BBC Earth Experiences" are the centrepiece of an exciting variety of performances on the Main Stage. Enjoy an array of international performers and speakers who entertain and inform.

WORLD STAGE*

With its two-story, 270-degree wraparound LED screen surrounding you in high-definition, our World Stage is a dazzling, trendsetting theatre where innovation meets entertainment.





MUSIC THAT MOVES YOU

Classics, pop, and rhythm and blues—an unprecedented variety of options—all on your entertainment-filled Holland America Line ship.

PRESENTING MUSIC WALK™*

Entertainment has always been the heart and soul of evenings aboard Holland America Line. Music Walk's three live stages take that promise to a whole new level.



In an exclusive partnership with the world's leading centre for the performing arts, we proudly present Lincoln Center Stage, showcasing outstanding musicians performing multiple programmes of chamber music each evening, as well as afternoon recitals during leisurely days at sea.



Direct from Beale Street, B.B. King's All-Stars Band brings the best of Memphis music to sea. From funky and fast to soulful and smooth, this eight-piece band performs nightly in the Queen's Lounge*, all while you enjoy speciality cocktails like Lucille and Rock Me Baby.



Fifty years of chart-topping hits rock the house as live musicians—including two pianists, a guitarist and a DJ—play the music you know and love. It's all part of Billboard Onboard, an interactive experience made possible by a partnership with Billboard, the leading global destination for charts, news, trends and innovation in music.

^{*} Available on select ships.





LOUNGES, LIBATIONS AND MORE

Holland America Line offers you a wide selection of lounges and gathering places*.

CROW'S NEST

Enjoy cocktails and breathtaking sunsets in this unique lounge, which features sweeping panoramic views.

EXPLORER'S LOUNGE

Savour refined coffees, drinks and liqueurs to the sounds of Adagio, a classical ensemble.

MIX

Explore a lively mix of three speciality bars—Champagne, Martinis, and Spirits and Ales.

OCEAN BAR

Enjoy cocktails and ocean views while listening to live string music.

GALLERY BAR

In this unique art-themed bar, order from a menu created by Master Mixologist Dale DeGroff. A 2015 James Beard Who's Who Inductee and best-selling author, DeGroff is the founding president of The Museum of the American Cocktail.

PIANO BAR

Gather around and sing along as our pianist plays your favourites.

TAMARIND BAR

Partake in exotic cocktails and sakétinis amid wraparound ocean views.

LIDO AND SEAVIEW BARS

Sip refreshments poolside in shaded seating around the bar or delivered to your sunny chaise lounge.

NOTES

With its impressive collection of more than 130 labels, Notes, a dedicated whisky bar on ms Koningsdam, is an aficionado's paradise, featuring fine whiskies, some aged nearly 40 years.

FVFN MORF TO DO

Whether you're in the mood to roll the dice, take in a movie or get up to speed on the places you're going, a multitude of options await!

CASINO ACTION

From perennially popular slot machines and blackjack tables to the latest in sophisticated gaming, the Casino offers games for all levels, staffed with professionals eager to help you learn new skills.

MOVIES ON BOARD*

Complimentary films and hot buttered popcorn are waiting for you in your ship's movie theatre. Movies can also be enjoyed from the comfort of your own stateroom or suite.
On ms Koningsdam, step out on the Lido Deck to enjoy a movie on the giant LED screen.

^{*} Lounges and entertainment vary by ship

REVITALISE & REJUVENATE

Choose from an array of activities, events and pursuits to rejuvenate mind, body and soul*.

THE GREENHOUSE SPA & SALON

The Greenhouse Spa & Salon nurtures every aspect of your well-being with renowned spa rituals and healing touches. In the Greenhouse Spa, revitalise your skin with facial treatments featuring premium ingredients grown in nature's garden. Rejuvenate your body, too, with massage treatments employing choreographed, hands-on massage techniques gleaned from around the world. Or experience the healing power of acupuncture treatments, delivered by our onboard, certified acupuncturist. In the Greenhouse Salon, create a new you with the latest in hair styling, manicures, pedicures, teeth whitening—plus special grooming treatments for men.

FITNESS CENTER

We are pleased to offer you classes in indoor cycling, Pilates and more, as well as a professionally staffed Fitness Center equipped with the latest cardio and weight machines. On deck are basketball and volleyball courts and two refreshing pools, so you can unwind with ease under the sun or the stars.

THE SHOPS OF HOLLAND AMERICA

Shop on board at The Shops of Holland America, including Merabella, a luxury jewellery boutique featuring high-end watches and one-of-a-kind treasures from noted designers. Discover a dazzling assortment of high-quality, hand-selected products from fine jewellery and watches to designer cosmetics and fragrances, fashionable apparel, top-shelf spirits and more. All onboard purchases are tax- and duty-free.

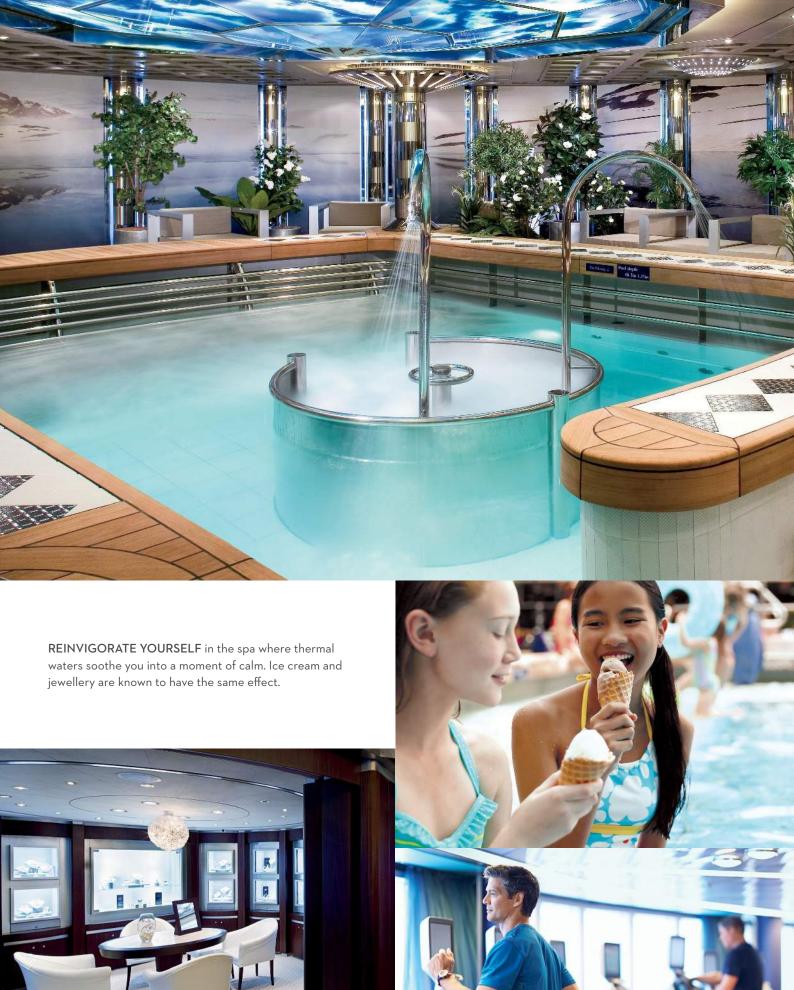
FUN FOR ALL AGES!

Club HAL® provides an array of exciting youth- and teen-friendly activities* for kids ages 3 to 17, supervised by full-time staff with professional degrees. Younger kids can participate in pirate treasure hunts, hands-on pizza making, "Little Artists" crafts, karaoke disco parties and more. In the evening, teens have their own cool place to hang out: The Loft.



Aboard ms Koningsdam experience the fine art of winemaking at BLEND, an exclusive collaboration with Chateau Ste. Michelle, Washington State's oldest and most acclaimed winery. Have a seat around our intimate 10-guest tasting table. Then, guided by our ship's wine expert, choose from a selection of five barrels of single-vineyard red wine to make your own personal blend—yours to enjoy at dinner or in the privacy of your stateroom.

^{*} Varies by ship.



ENRICHING EXPERIENCES

Between ports of call, discover your inner chef, make a movie on your PC or create art like a master.

CULINARY ARTS CENTER

Discover newfound talents or ones you knew you already had here at the Culinary Arts Center. The centre combines your passion for food, wine and entertaining into an interactive experience, replete with classes and demonstrations to rouse your inner chef. In the centre's heart is an innovative show kitchen featuring multiple video screens, so you can see up close the finer details of preparing fine cuisine.

- Hands-on cooking lessons and demonstrations featuring regional recipes
- Special workshops for kids and teens that focus on fun, easy-to-make recipes
- Expertly taught classes in flower arranging, plate presentation and cake decorating
- · Signature cocktail classes and bartending tips from our seasoned bar staff
- Nightly sip-and-savour events, pairing fine wines and cocktails with tantalising appetizers

Digital Workshop

Windows

Fun, free and informative sessions on how to get the most from your technology. Conducted by our Microsoft-trained Digital Workshop hosts, these small-group sessions appeal to all abilities and teach a variety of skills. Learn how to organise your PC, store in the Cloud and improve security; artfully edit your photos; and create dramatic slideshows and movies. (Now you know what to do with all those glorious photos and videos from your cruise!) For your convenience, sessions are offered several times throughout each cruise.

RUKS MUSEUM AT SEA

The Rijksmuseum*, Amsterdam's grand museum and home to more than 8,000 artworks in 80 galleries, is coming aboard Holland America Line. Rijksmuseum at Sea is an inspirational exhibit and studio showcasing life-sized reproductions from the museum, such as *The Milkmaid*, Johannes Vermeer, c. 1660, as well as drawing tables and art supplies—everything you need to create your own masterpiece.



Be one of the first guests to enjoy our exciting new partnership with the award-winning BBC Earth.

Discover the wonder of our natural world through a series of captivating and entertaining onboard activities. From concerts and behind-the-scenes films to game shows and quizzes, BBC Earth Experiences will take you on a thrilling journey, revealing incredible stories and connecting you to our amazing planet. Be amazed, be inspired, be here.

 $[\]bigstar$ Varies by ship. \bullet The BBC and BBC Earth are trademarks of the British Broadcasting Corporation and are used under license. BBC logo © BBC 1996



DESTINATION IMMERSION

Take a tango lesson in Argentina or a hula class in Hawaii, or search the southern sky with an astronomer in the South Pacific — all on board!

EXPERIENCE THE CULTURES

Immerse yourself in your destination even while at sea, thanks to Holland America Line's unique offering of location-focused events. Each gives you the chance to take part in pre-destination activities designed to enrich your Journeys Ashore™. From steel drum lessons in the Caribbean to tai chi with a master in Asia to Celtic fiddlers in the Canadian Maritimes, Holland America Line brings your destination to life on board so you can gain a deeper understanding of the local cultures, customs and cuisine.

TASTE THEIR CUISINES

In your ship's Culinary Arts Center notable chefs add local flavour during regionally inspired cooking classes. Learn how to prepare the perfect salmon in Alaska, make sushi in Japan or enhance dishes with the spices of the Caribbean. Love wine? Learn from experts how to pair regional food with the perfect vintage. And from your ship's five-star chefs, enjoy regional port-to-table cuisine and beverages that use fresh, local ingredients.

ENRICHMENT EVENTS INCLUDE

- Regional dance classes
- Onboard language lessons for learning to speak like the locals
- Indigenous musical instrument demonstrations
- Culinary classes highlighting regional recipes
- Unique bazaars featuring regional foods and local arts and crafts



Make the most of your time ashore with our informative Destination Guides, made possible through our exclusive partnership with AFAR. The online guides provide access to AFAR's vast network of local experts who curate content and provide you with authentic recommendations for top attractions, restaurants and shopping experiences in each of your destinations.







MARINER SOCIETY®

Holland America Line has its benefits. When you cruise with us, you're automatically enrolled in our Mariner Society*, the most generous rewards programme at sea. For every day you cruise and every onboard purchase you make—like an evening of fine dining in the elegant Pinnacle Grill or a rejuvenating spa treatment—earn Cruise Day Credits. Then use them to enjoy all kinds of discounts and benefits.





EVERY CRUISE, YOU'RE THE STAR

STAR MARINER

One Completed Cruise

- 50% cruise fare discount on 3rd/4th guests in same room on select sailings
- Welcome Back Embarkation Lunch in the Dining Room (12:00–1:30pm)
- Mariner Society® Brunch with complimentary Champagne
- · Collectible gift
- · Special offers on select sailings

2-STAR MARINER

30 Cruise Day Credits—All the rewards above, PLUS:

- 10% discount on Holland America Line logo clothing purchased on board
- 15% discount on merchandise from shophollandamerica.com
- · An annual Cruise Planner
- Special recognition lapel pin
- · A complimentary photo of your ship

3-STAR MARINER

75 Cruise Day Credits-All the rewards in previous tier levels, PLUS:

- 25% discount on speciality restaurant surcharges, including the Pinnacle Grill
- · 25% discount on select wine packages
- 25% discount on mini-bar purchases
- 25% discount on Explorations Café beverages*
- Welcome Aboard Reception
- Discounts on select treatments in the Greenhouse Spa & Salon
- Advance notice of new itineraries

4-STAR MARINER

200 Cruise Day Credits—All the rewards in previous tier levels, PLUS:

- 50% discount on speciality restaurant surcharges, including the Pinnacle Grill
- 50% discount on select wine packages*
- 50% discount on mini-bar purchases
- 50% discount on Explorations Café beverages*
- 15% discount on Holland America Line logo clothing purchased on board
- Complimentary winetasting session
- Complimentary laundry and pressing
- Priority check-in, tendering and disembarkation
- Complimentary subscription to Travel + Leisure or Food & Wine® magazine*
- Free cruise fare for 3rd/4th guests in same room on select sailings

5-STAR MARINER

500 Cruise Day Credits—All the rewards in previous tier levels, PLUS:

- 50% discount on a 100-minute Internet package (one time only per cruise)
- Two complimentary dinners in the Pinnacle Grill (free surcharge only)
- Complimentary Culinary Arts Center cooking class (one per cruise)
- Complimentary day pass to the Greenhouse Spa & Salon Thermal Suite (one per cruise)**

BONUSES THAT ADD UP

Earning Cruise Day Credits is easier than ever.

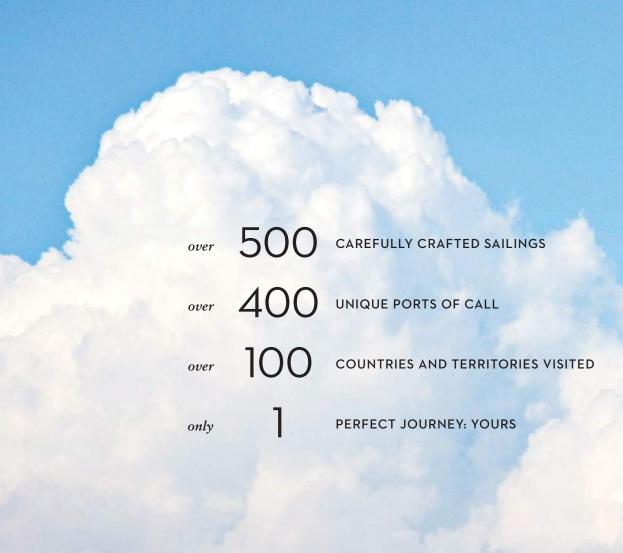
Get suite bonuses When you purchase a published fare for a spacious Suite or Pinnacle Suite, you'll not only enjoy special amenities but also earn double Cruise Day Credits.

Earn onboard spending bonus of one Cruise Day Credit for every us\$300 in eligible onboard purchases. And bonus Cruise Day Credits are calculated on the combined charges for up to two guests sharing a stateroom, regardless of who signs each charge and who pays the bill.



[★] More information about these exceptional rewards and your Mariner Society status can be found online at hollandamerica.co.uk. ◆ A bar service charge of 15% is excluded from the discount. ■ Email address required.

[★] Limit one per household. ★ Not available on ms Prinsendam, guests will receive additional Pinnacle Grill dinner.







Holland America Line, with travel partner AFAR, is proud to present Destination Guides for our ports of call and scenic cruising areas—more than 400 in all. From the world's most iconic cities to relatively undiscovered ports for which Holland America Line is known, get closer with AFAR.

Additionally, you will note that in each destination section of this brochure, we feature day-by-day descriptions for cruises we call Signature Itineraries. These sailings reflect our vast experience in curating itineraries that best showcase the part of the world you've been dreaming of visiting. Equally enticing are subset itineraries with variations on the theme... a different port here, an extra day there. All in an effort to provide just exactly the right cruise for you.



EXTENDED EXPLORATION

COLLECTORS' VOYAGES

BACK-TO-BACK CRUISES

Imagine the life-changing experience of an extended cruise, one that explores multiple ports in several countries, with a stretch of leisurely days to enjoy all that your amazing mid-sized ship has to offer. Holland America Line's Collectors' Voyages make that dream a reality. Collectors' Voyages combine back-to-back itineraries, with few or no repeating ports, offering artfully crafted, in-depth itineraries at an exceptional value.

PUTTING "MORE" FRONT AND CENTRE

Many Collectors' Voyages concentrate on one region, like Europe, where it's easy to visit many countries on a single voyage without venturing too far. Other Collectors' Voyages offer you the chance to reach countries that are oceans apart. Whichever Collectors' Voyage you choose, expect to experience more iconic ports plus a jewel box of hidden gems—those less-travelled ports that are in every way equally spectacular. The memories you collect on this voyage are sure to be kept forever.

On sailings noted with (a), enjoy more ports of call and extra days of scenic cruising. For more ways to create your Collectors' Voyage, see your Travel Professional.





EXPERIENCE WONDER

ALASKA & THE YUKON

YOUR NEXT GREAT ADVENTURE AWAITS

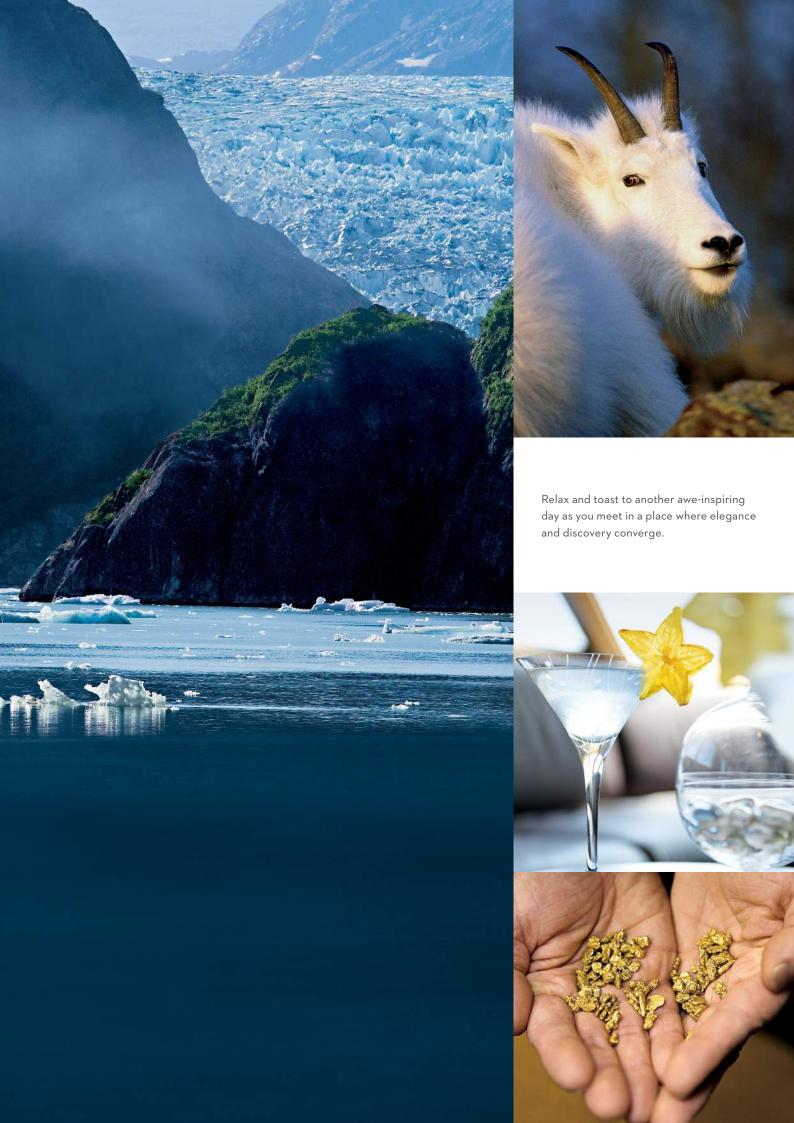
Welcome to a land that is literally larger than life. Alaska is home to Denali, the highest mountain in North America, glaciers as tall as skyscrapers, three million lakes with an area of more than 20 acres, vast tracts of untamed wilderness and all the room in the world to create your next great adventure.

We started exploring the Great Land 70 years ago. Even then we had a feeling that this could be the start of an amazing and enduring relationship. And with every year, we've made it easier for you to delve deeper, venture farther and discover even more of this astonishing place on land and by sea.

Cruise through crystalline waters surrounded by towering glaciers. Be on the lookout for caribou and Dall sheep as you tour the tundra in Denali. Retrace the journey of the original Klondikers in the historic Yukon. With each day, you'll come even closer to discovering the Alaska few ever see.

From lush meadows blanketed in wildflowers to expansive seascapes harbouring whales, otters, golden eagles and other captivating wildlife, your experience will ensure you come back from your trip knowing and loving the Great Land as much as we do.







DELVE DEEPER

There is much to cover in this astonishing place. Now you have the options and the time you need to see and do it all.



Follow the trail of the Klondike Gold Rush from the heart of Denali to the far reaches of the Yukon, combined with a 3- to 4-night Inside Passage cruise or 7-night Glacier Discovery cruise.

Page 56





DENALI LAND+SEA JOURNEYS

Tour the tundra or raft down the Nenana River? With up to three nights at Denali, why not do both? Later, enjoy the natural splendour of Alaska by sea with a 7-night Glacier Discovery cruise.

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ALASKA CRUISES

Explore Alaska's rich culture with visits to Juneau, Ketchikan and other colourful towns, then enjoy Glacier Bay and other seaworthy delights from the spacious deck of your ship.

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TAKE TO THE WATER



TAKE IN THE NATURAL BEAUTY ALL AROUND YOU

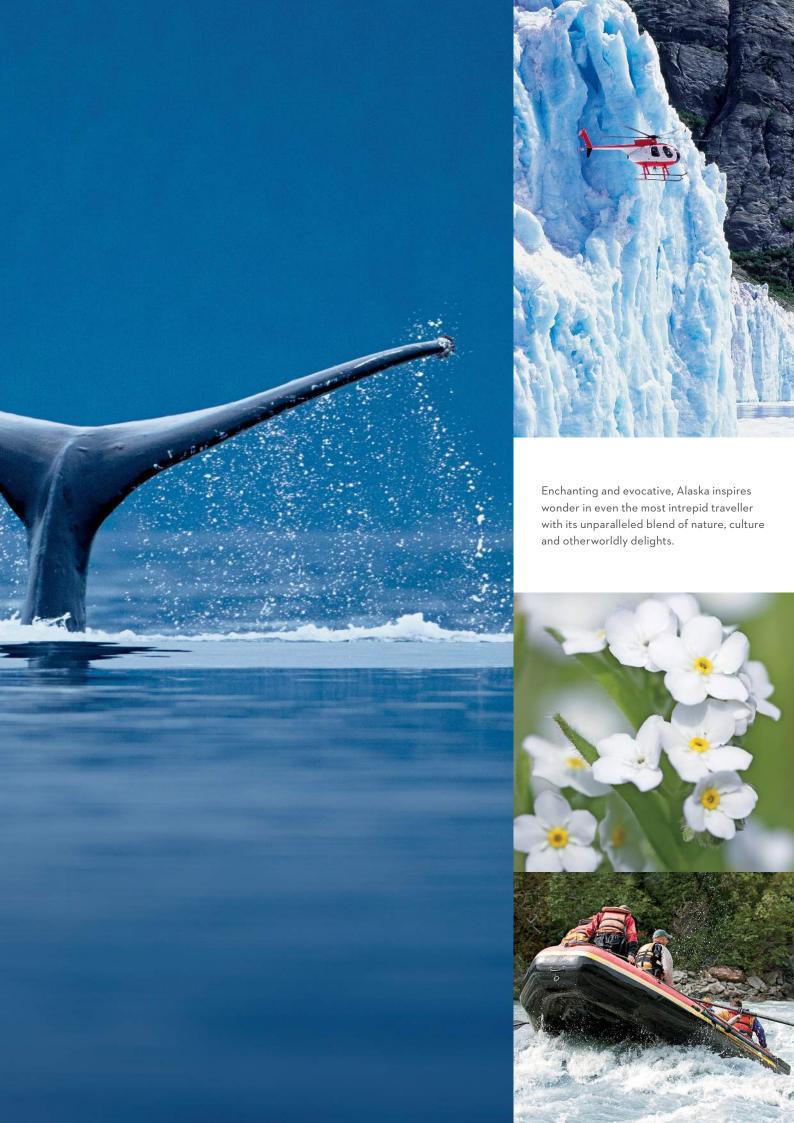
Delight as leaping porpoises spring from pristine waters. Take the perfect photo of an eagle sweeping by overhead. Awaken to the "Whoosh!" of a whale breaching right before your eyes. Our Alaska cruises are all this and, naturally, glaciers: towering, expansive, monumental in every sense.

In one week you can cruise through quiet fjords, watch ice-blue glaciers calve into the sea, mix with Tlingit elders in rustic Ketchikan or opt for a walk on Juneau's Mendenhall Glacier as part of a helicopter tour. In two weeks you can do even more: Cruise along the wondrous Inside Passage, fish for halibut in Homer, witness remarkable Hubbard Glacier or wander the nature trails on Kodiak Island.

Outside your ship lies a world of rugged beauty. Inside is another world entirely, where you can retreat to a quiet corner with a good book or watch your favourite drink appear as if by magic in the bar.

Whether you're experiencing the thrilling spectacle outside from our Promenade Deck or the touch of a relaxing massage in our spa, we make it easy to lose yourself in a sea of contentment.







EXPERIENCE THE BEAUTY OF ALASKA BY SEA

7- or 14-Night Alaska Cruises

Have your camera ready as you approach Glacier Bay, where you'll cruise along inlets carved by ice and visit the frequently calving Margerie Glacier. Soar above Juneau in a helicopter before a spectacular landing on Mendenhall Glacier. Explore the gold rush history of Skagway on horseback. Or take a flightseeing tour of Misty Fjords from the colourful shores of Ketchikan.









INSIDE PASSAGE

Roundtrip Vancouver

7	NIGHT	S VIA GI	LACIER E	ВАҮ				
	0	1	2	3	4	5	6	7
	Vancouver	Inside Passage	Juneau	Skagway	Glacier Bay	Ketchikan	Inside Passage	Disembark Vancouver

GLACIER DISCOVERY

Vancouver to Seward (Anchorage) (and reverse) $\underline{\mathsf{hollandamerica.co.uk}}$

7 NIGHTS NORTHBOUND VIA GLACIER BAY

0	1	2	3	4	5	6	7	
Vancouver	Inside Passage	Ketchikan	Juneau	Skagway	Glacier Bay	At Sea	Disembark Seward	

7 NIGHTS SOUTHBOUND VIA GLACIER BAY

	0	1	2	3	4	5	6	7
	2							
				Haines			Inside	Disembark
ı	Seward	At Sea	Glacier Bay		Juneau	Ketchikan	Passage	Vancouver

ALASKAN EXPLORER

Roundtrip Seattle hollandamerica.co.uk

7 NIGHTS VIA GLACIER BAY

0	1	2	3	4	5	6	7
Seattle	At Sea	Juneau	Glacier Bay	Sitka	Ketchikan	Victoria	Disembark Seattle

7 NIGHTS VIA HUBBARD GLACIER

0	1	2	3	4	5	6	7	
Seattle	At Sea	Juneau	Hubbard Glacier	Sitka	Ketchikan	Victoria	Disembark Seattle	

GREAT ALASKAN EXPLORER

Roundtrip Seattle hollandamerica.co.uk

14 NIGHTS VIA TRACY ARM AND HUBBARD GLACIER

0	1	2	3	4	5	6	7
Seattle	Vancouver Island	Ketchikan	Tracy Arm	Juneau	Icy Strait Point	At Sea	Anchorage
CONT'D	8	9	10	11	12	13	14
4	Homer	Kodiak	Hubbard Glacier	Sitka	At Sea	Victoria	Disembark Seattle

INSIDE PASSAGE

CANADA Vancouver

UNITED STATES

Juneau Ketchikan Skagway Tracy Arm*

SCENIC CRUISING Glacier Bay National Park Inside Passage

* Exclusive disembarkation for guests booked on a Holland America Line The quintessential Alaska cruise, featuring the quaint towns of the Inside Passage plus scenic cruising in Glacier Bay National Park.

Days 0-1 Relax, unpack, enjoy lunch alfresco on your private verandah while a remarkable nature show plays before your eyes: breaching whales, soaring eagles, barking seals.

Day 2 In Juneau opt for a helicopter adventure over the immense Juneau Icefield, hovering close enough to see deep into bottomless blue crevasses. No less thrilling: setting down for a walk on crunchy glacial ice.

Day 3 In Skagway, staging grounds for the most incredible gold rush the world has ever known, stroll wooden boardwalks past the saloons and former brothels that enticed prospectors to part with their pokes.

GLACIER BAY

National Park Service rangers will board your ship in Glacier Bay to point out wildlife and explain glacial activity.

TOTEM TALES

Study the stories carved into the Tlingit totems at Saxman Native Village in Ketchikan; carve a story of your own with a tribal elder.

Day 4 Cups of Dutch green pea soup are being served on the Lido Deck as your ship edges so close to the face of Glacier Bay's Margerie Glacier that you can feel its coolness in the air. Listen: That's White Thunder, the Tlingit name for the sound of glaciers crashing into the sea.

Days 5-7 The Tlingit Nation welcomes you to Ketchikan with song and dance at the clan house in Saxman Native Village. At sea, en route back to Vancouver, British Columbia, take in the many shipboard amenities still on your "to do" list: a massage, winetasting....

STRIKE GOLD

Learn about gold nuggets at the ship's luxury jewellery boutique; select a glittering piece that will forever remind you of this Alaska cruise.

BEST ASHORE

The readers of Porthole Cruise Magazine have consistently rated our Journeys Ashore™ the best in Alaska, from salmon bakes to dogsledding.



ROUNDTRIP VANCOUVER

ms Nieuw Amsterdam

2017: Apr 29; May 6, 13, 20, 27; Jun 3, 10, 17, 24; Jul 1, 8, 15, 22, 29; Aug 5, 12, 19, 26; Sep 2, 9, 16, 23

ms Noordam

2017: Apr 30; May 7, 14

ms Volendam

2017: May 10, 17, 24, 31; Jun 7, 14, 21, 28; Jul 5, 12, 19, 26; Aug 2, 9, 16, 23, 30; Sep 6, 13, 20

ms Zaandam

2017: Sep 17

Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit <u>hollandamerica.co.uk.</u> Call 0843 374 2300 for fly/cruise fares.



Experience the singular pleasure of water to rejuvenate your mind and spirit, from the amazing marine world outside to a relaxing hydrotherapy treatment in our spa.





GLACIER DISCOVERY

CANADA Vancouver

UNITED STATES

Haines Juneau Ketchikan Seward (Anchorage) Skagway

SCENIC CRUISING Glacier Bay National Park Inside Passage Some glaciers, like the beauties at Glacier Bay National Park, are found at tidewater. Others, like the Mendenhall, are found in inland valleys right at street level. You'll see both.

Days 0-2 Join the festive sailaway party on the Lido Deck as your ship slips under Vancouver, British Columbia's iconic Lions Gate Bridge bound for fascinating explorations of the Inside Passage. First up: Ketchikan, where Tlingit clan stories unfold in intricate totem carvings and salmon-rich streams invite anglers to cast their lines.

Day 3 The mighty Mendenhall Glacier, just outside Juneau city limits, will leave you breathless, as will the Mount Roberts Tramway as it lifts you straight up the mountain for sweeping views of the area—and your Holland America Line ship moored in the harbour.

COFFEE BREAK

The Explorations Café serves up espresso drinks, Alaska travel guides and *The New York Times* crossword puzzle.

EAT, DRINK ALASKA

Immerse yourself in everything Alaska at a seminar featuring local microbrews, seafood and artisanal fare **Day 4** In Skagway hear riveting stories of the gold rush, tall and true, on a walking tour of downtown, now preserved as the Klondike Gold Rush National Historical Park.

Day 5 Watch as a monumental chunk of ice splits off and thunders into the sea, shooting water hundreds of feet into the air. Hold your breath as you capture the moment. Then wait for it all to happen again. And it does: Glacier Bay has more actively calving tidewater glaciers than anywhere else in the world.

Days 6-7 After a relaxing day at sea, arrive in Seward and travel the scenic Kenai Peninsula to Anchorage for a post-cruise stay or

IDEALLY SIZED SHIPS

connections home.

Mid-sized and designed for scenic cruising, our ships offer expansive views from spacious teak decks, floor-toceiling windows and private verandahs.

POST-CRUISE

Extend your stay with post-cruise adventures to the Kenai Peninsula, Portage Glacier or Denali National Park. For more information, visit us online at hollandamerica.co.uk.



VANCOUVER TO SEWARD (ANCHORAGE) AND REVERSE

ms Zaandam

2017: May 14, 21*, 28; Jun 4*, 11, 18*, 25; Jul 2*, 9, 16*, 23, 30*; Aug 6, 13*, 20, 27*; Sep 3, 10*

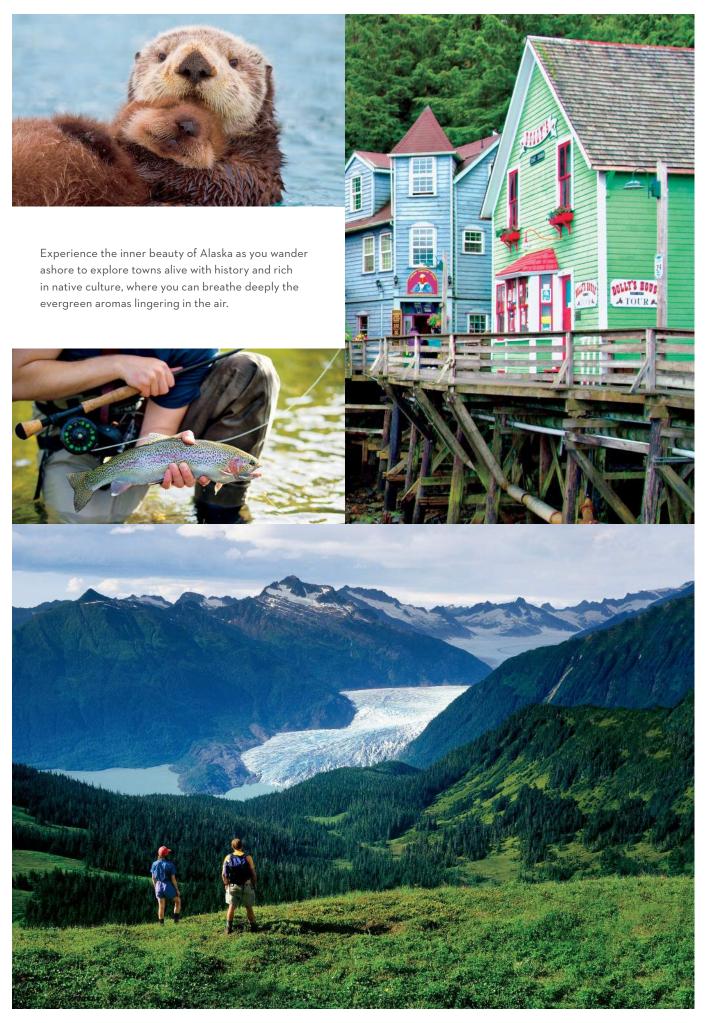
ms Noordam

2017: May 21, 28*; Jun 4, 11*, 18, 25*; Jul 2, 9*, 16, 23*, 30; Aug 6*, 13, 20*, 27; Sep 3*, 10, 17*

◆ These sailings embark in Seward and disembark in Vancouver and visit Haines in lieu of Skagway.

Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit $\underline{\text{hollandamerica.co.uk}}$. Call 0843 374 2300 for fly/cruise fares.



ALASKAN EXPLORER

VIA GLACIER BAY OR HUBBARD GLACIER

7 NIGHTS

CANADA Victoria

UNITED STATES

Juneau Ketchikan Seattle Sitka

SCENIC CRUISING Glacier Bay National Park

14 NIGHTS

CANADA Victoria

UNITED STATES

Anchorage Homer Icy Strait Point Juneau Ketchikan Kodiak Seattle Sitka

SCENIC CRUISING Hubbard Glacier Tracy Arm* Vancouver Island

❖ Conditions permitting.

This Alaska cruise adventure begins and ends in Seattle, provisioner to prospectors, incubator of jets, jazz, coffee and computer software.

Days 0-2 Seattle's air is fresh, its inland sea dotted with sailboats and ferries. Gulls dip and dive around the harbour, then soar away into an eddy of sunlight as your luxurious Holland America Line ship departs for an adventure through the fabled Inside Passage. First up: Juneau, where you feel the thrill of discovery as you pan for gold in the creek that triggered the Klondike Gold Rush.

Day 3 By noon you are at the face of Margerie Glacier, close enough to hear the glacier groaning and to feel the drifting spray made as a tower of ice the size of a three-story building breaks off and thunders into the sea.

ALASKA ON BOARD

Dine on Alaska king crab or thrill to an axe-throwing demonstration by a world champion lumberjack.

JOURNEYS ASHORE™

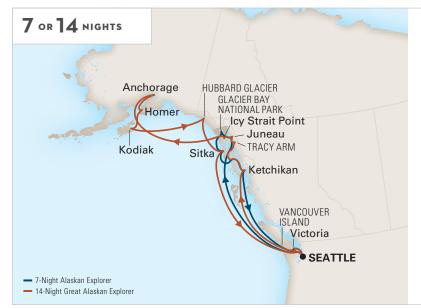
Our shore excursions are designed to bring out the best in each destination—be it nature, gold rush history or culture.

Days 4-5 Sitka, the capital of Russian America, welcomes you with lively performances by the New Archangel Dancers, while in Ketchikan it's all about fishing. Join the crew of a commercial fishing boat and watch as they haul in huge 700-pound king crab pots to reveal the catch of the day. Back on board your luxurious ship, succulent Alaska king crab legs drenched in drawn butter await at the intimate Pinnacle Grill.

Days 6-7 Discover the delights of England, found in the shops, gardens and tea rooms of Victoria, British Columbia, before heading back to Seattle for an optional post-cruise stay.

EXTEND YOUR TRIP TO 14 EXCITING NIGHTS

Our extended 14-night Great Alaskan Explorer cruises go all the way to Anchorage, adding scenic cruising in both Tracy Arm and Hubbard Glacier and visits in Icy Strait Point, Homer and Kodiak. For more information, visit us online at hollandamerica.co.uk.



ROUNDTRIP SEATTLE

7-day Alaskan Explorer

ms Eurodam

2017: Apr 29; May 6, 13, 20, 27; Jun 3, 10, 17, 24; Jul 8, 15, 29; Aug 12, 19, 26; Sep 2, 9, 16

ms Amsterdam*

2017: May 15

ms Oosterdam*

2017: Apr 30; May 7, 14, 28; Jun 4, 11, 18; Jul 2, 9, 16, 23, 30; Aug 13, 20, 27; Sep 3, 10, 17

14-day Great Alaskan Explorer

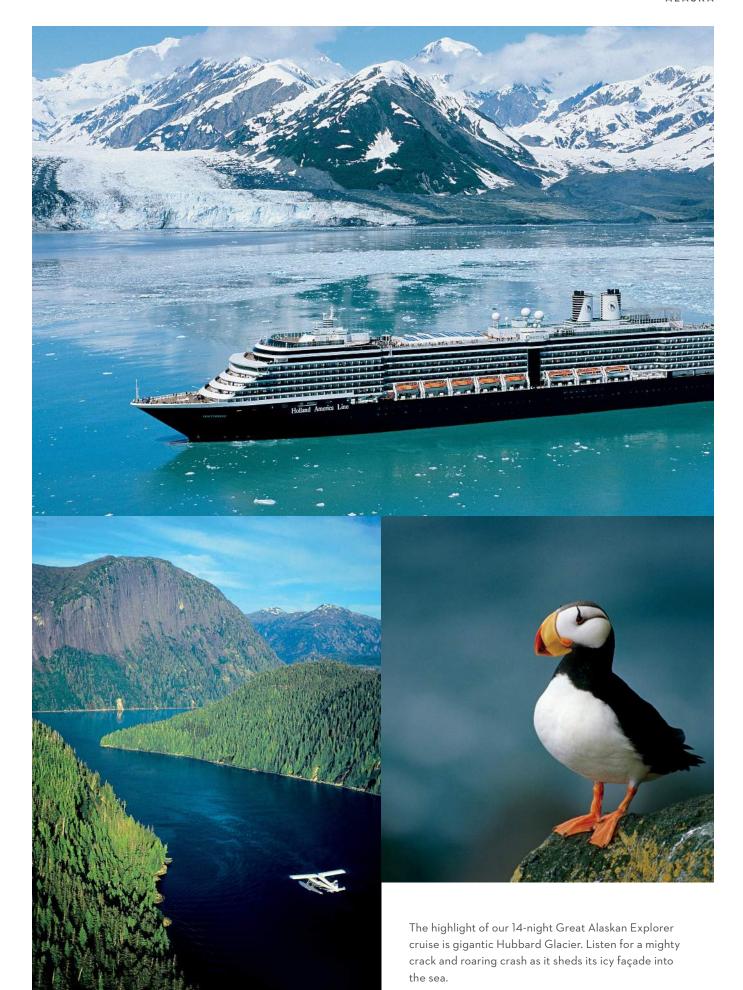
ms Amsterdam

2017: May 22; Jun 5, 19; Jul 3, 17; Aug 14, 28; Sep 11

◆ The *ms Amsterdam* & *ms Oosterdam* sailings cruise Hubbard Glacier on Day 3 in lieu of cruising Glacier Bay National Park.

Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit <u>hollandamerica.co.uk</u>. Call 0843 374 2300 for fly/cruise fares.



VENTURE FARTHER



STRIKE GOLD IN EVERY CORNER OF THE YUKON

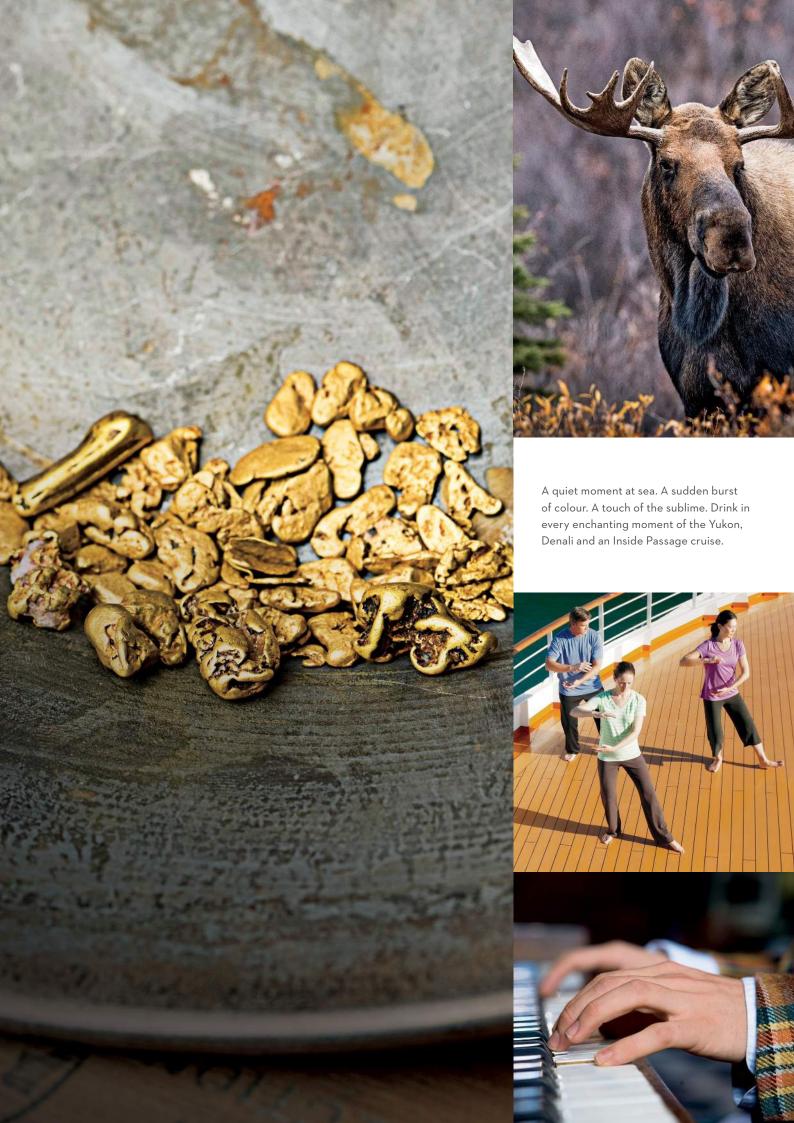
Welcome to the Yukon of your dreams. This is the essential traveller's adventure, where unspoiled wilderness, iconic wildlife and rich natural history offer an unforgettable land and sea experience.

Holland America Line reveals the Yukon many never see, and now you are one of the lucky few to discover this captivating world. Retrace the journey of the miners of 1898 aboard the White Pass & Yukon Route Railroad, cruise the mighty Yukon River aboard the *Klondike Spirit* sternwheeler or experience a lively show in historic Dawson City.

With its remote outposts, untouched landscapes and jagged mountains reaching toward the heavens, the Yukon captures the perfect balance of ancient beauty and timeless wonder. Add to that two or three nights in Denali National Park and some leisurely days at sea, and you have a Great Land experience that's a personal best.

From the untamed wilds of Denali to a short flight from Fairbanks whisking you to the far reaches of the Yukon, our professional Journey Hosts will ensure that your land travels throughout the rugged Yukon and Alaska are effortlessly smooth.







SET A NEW GOLD STANDARD

10- to 20-Day Yukon+Denali Land+Sea Journeys

The spirit of the Klondike Gold Rush lives on in the Yukon. You can feel it in every step of the wooden boardwalks in Dawson City and as you ride the rails along an ever-changing landscape between Skagway and Fraser. Later, discover the heart of Alaska in Fairbanks and Denali National Park. With thoughtful touches provided along each leg of your trip, you can consider your standards officially elevated.





YUKON+DENALI LAND+SEA JOURNEYS

YUKON+TRIPLE DENALI HOSTED JOURNEYS hollandamerica.co.uk

Y1	DAYS											1			
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CONT'D	16	17	18	19	20										
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	Haines			Inside	Disembark										
	(Skagway)	Juneau	Ketchikan	Passage	Vancouver										
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Y2 land first	Dawson DAYS 1 Anchorage	White 2	ehorse 3	Vancouver 4	Journey Ends	Daw	/son		R Ska	gway			Ketchikan	Inside	Disembark
Y2	Dawson DAYS 1	White	ehorse 3	Vancouver 4	Journey Ends		/son		₽ X R			Glacier Bay		Inside	Disembark

YUKON+DOUBLE DENALI HOSTED JOURNEYS hollandamerica.co.uk

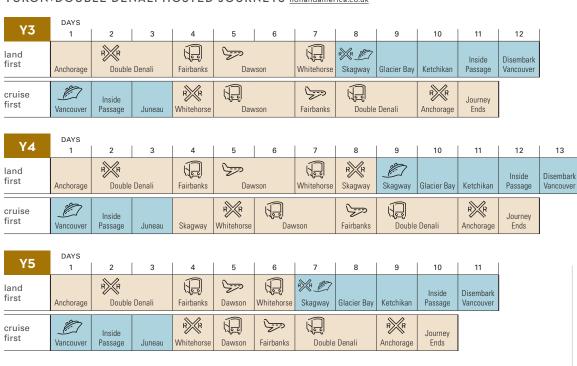
Flight

Transportation

Legend

₽**X**

Motorcoach



AT YOUR SERVICE Included on every Yukon+Denali Journey: the land-based expertise of your professional Journey Host.



YUKON+DENALI LAND+SEA JOURNEYS

Our Journeys include professional Journey Hosts; 3-, 4- or 7-night cruises; a full day of scenic cruising in Glacier Bay National Park*; transportation throughout your journey*, including McKinley Explorer® luxury domed railcars between Anchorage and Denali; and overnight accommodations.

GREAT LAND DINING PLAN

Enjoy the convenience and value of our optional breakfast, lunch and dinner meal plans for your journey on land.

For the most up-to-date details and fares see hollandamerica.co.uk

INCLUDED DINING

All cruise dining is included. Additional snack provided on the Tundra Wilderness Tour, and lunch is included in Minto while travelling via motorcoach between Dawson City and Whitehorse.

20-DAY YUKON+TRIPLE DENALI

ROUNDTRIP VANCOUVER

Two nights in Whitehorse, Dawson, Fairbanks and Anchorage; Three nights in Denali

Tundra Wilderness Tour, Gold Dredge 8, riverboat Discovery (includes lunch), Klondike Spirit Yukon River cruise, Anchorage/Seward cruisetrain

7-night Glacier Discovery Cruise

LAND FIRST CRUISE FIRST ms Noordam ms Noordam 2017: May 30; Jun 13, 27; **2017:** May 21; Jun 4, 18; Jul 11, 25; Aug 8, 22; Sep 5 Jul 2, 16, 30; Aug 13, 27 ms Zaandam ms Zaandam **2017:** May 23; Jun 6, 20; **2017:** May 14, 28; Jun 11, 25; Jul 4, 18; Aug 1, 15, 29 Jul 9, 23; Aug 6, 20 ADD A GREAT LAND DINING PLAN TO YOUR JOURNEY 11B. 2L. 11D

LAND FIRST 11B. 2L. 11D CRUISE FIRST

B=Breakfast, L=Lunch, D=Dinner

14- OR 15-DAY YUKON+TRIPLE DENALI

ANCHORAGE TO VANCOUVER (or reverse)

Two nights in Skagway and Dawson; Three nights in Denali

Tundra Wilderness Tour, Gold Dredge 8, Klondike Spirit Yukon River cruise, historic White Pass & Yukon Route Railroad

3- or 4-night Inside Passage Cruise

LAND FIRST CRUISE FIRST ms Volendam ms Volendam 2017: May 24, 31; Jun 7, 14, 2017: May 31; Jun 7, 14, 21, 28; Jul 5, 12, 19, 26; 21, 28; Jul 5, 12, 19, 26; Aug 2, 9, 16, 23 Aug 2, 9, 16, 23, 30 ms Nieuw Amsterdam ms Nieuw Amsterdam **2017:** May 27; Jun 3, 10, 2017: Jun 3, 10, 17, 24; 17, 24; Jul 1, 8, 15, 22, 29; Jul 1, 8, 15, 22, 29; Aug 5, 12, Aug 5, 12, 19, 26 19, 26; Sep 2

ADD A GREAT LAND DINING PLAN TO YOUR JOURNEY

CRUISE FIRST 9B, 2L, 10D LAND FIRST 10B, 2L, 9D

B=Breakfast, L=Lunch, D=Dinner

11- OR 12-DAY YUKON+DOUBLE DENALI

ANCHORAGE TO VANCOUVER (or reverse)

Two nights in Dawson and Denali

Tundra Wilderness Tour, Gold Dredge 8, Klondike Spirit Yukon River cruise, historic White Pass & Yukon Route Railroad

3- or 4-night Inside Passage Cruise

LAND FIRST **CRUISE FIRST** ms Volendam ms Volendam 2017: May 27; Jun 3, 10, 2017: May 31; Jun 7, 14, 21 28 Jul 5 12 19 26 17. 24: Jul 1. 8. 15. 22. 29: Aug 5, 12, 19, 26 Aug 2, 9, 16, 23, 30 ms Nieuw Amsterdam ms Nieuw Amsterdam **2017:** Jun 3, 10, 17, 24; 2017: May 30; Jun 6, 13, 20, 27; Jul 4, 11, 18, 25; Jul 1, 8, 15, 22, 29; Aug 5, Aug 1, 8, 15, 22, 29 12, 19, 26; Sep 2 ADD A GREAT LAND DINING PLAN TO YOUR JOURNEY

CRUISE FIRST

6B, 2L, 7D

LAND FIRST 7B, 2L, 6D B=Breakfast, L=Lunch, D=Dinner

12- OR 13-DAY YUKON+DOUBLE DENALI

ANCHORAGE TO VANCOUVER (or reverse)

Two nights in Dawson and Denali; One night in Skagway

Tundra Wilderness Tour, Gold Dredge 8, Klondike Spirit Yukon River cruise, historic White Pass & Yukon

3- or 4-night Inside Passage Cruise

I AND FIRST CRUISE FIRST ms Volendam ms Volendam 2017: May 26; Jun 2, 9, 2017: May 31; Jun 7, 14, 16, 23, 30; Jul 7, 14, 21, 28; 21, 28: Jul 5, 12, 19, 26: Aua 4, 11, 18, 25 Aug 2, 9, 16, 23, 30 ms Nieuw Amsterdam ms Nieuw Amsterdam 2017: May 29; Jun 5, 12, 2017: Jun 3, 10, 17, 24; 19, 26; Jul 3, 10, 17, 24, 31; Jul 1, 8, 15, 22, 29; Aug 5, 12, Aug 7, 14, 21, 28 19. 26: Sep 2

ADD A GREAT LAND DINING PLAN TO YOUR JOURNEY

LAND FIRST 8B. 2L. 7D 7B. 2L. 8D CRUISE FIRST

B=Breakfast, L=Lunch, D=Dinner

Y5 10- OR 11-DAY YUKON+DOUBLE DENALI

ANCHORAGE TO VANCOUVER (or reverse)

One night in Dawson; Two nights in Denali

Tundra Wilderness Tour, historic White Pass & Yukon Route Railroad

3- or 4-night Inside Passage Cruise

LAND FIRST ms Volendam **2017:** May 28; Jun 4, 11, 18, 25; Jul 2, 9, 16, 23, 30; Aug 6, 13, 20, 27

ms Nieuw Amsterdam **2017:** May 31; Jun 7, 14, 21, 28; Jul 5, 12, 19, 26; Aug 2, 9, 16, 23, 30 CRUISE FIRST ms Volendam **2017:** May 31; Jun 7, 14, 21, 28; Jul 5, 12, 19, 26; Aug 2, 9, 16, 23, 30

ms Nieuw Amsterdam **2017:** Jun 3, 10, 17, 24; Jul 1, 8, 15, 22, 29; Aug 5, 12, 19, 26; Sep 2

ADD A GREAT LAND DINING PLAN TO YOUR JOURNEY

LAND FIRST 6B, 2L, 5D CRUISE FIRST 5B, 2L, 6D

B=Breakfast, L=Lunch, D=Dinner



ONE-HOUR FLIGHT

FLY TO THE YUKON'S GOLD HEART

The seldom-seen wonders of the Yukon are just a one-hour flight from Fairbanks.

OTHER TRANSPORTATION

All transportation by luxury motorcoach, rail and cruise ship, as well as flights between Fairbanks and Dawson City, Whitehorse and Vancouver are included.

PASSPORT REQUIRED

A passport is required for all Yukon+Denali Land+Sea Journeys.

SEATTLE JOURNEY CONNECTOR

Make your Land+Sea
Journey roundtrip
Seattle. Includes
Seattle overnight,
air between
Seattle and Alaska,
and motorcoach
between Seattle and
Vancouver.
For more details visit
hollandamerica.co.uk.



- * Y2-Y5 Cruise First Journeys do not cruise Glacier Bay but offer an OPTIONAL excursion to Tracy Arm and the twin Sawyer Glaciers.
- All transportation by luxury motorcoach, rail and cruise ship, as well as flights between Fairbanks and Dawson City, Whitehorse and Vancouver.
 Journey flights require passport information and middle names, if applicable, to be submitted at the time of booking.
 For the most up-to-date details and fares visit hollandamerica.co.uk. Call 0843 374 2300 for fly/cruise fares.

NATURAL MAJESTY



EXPERIENCE THE STATELY SPLENDOUR OF DENALI

What is the measure of a mountain? In the case of Denali, it's 20,310 feet. That's enough for the mountain to create its own weather, shelter a large assembly of eagles and take your breath away. At the foot of Denali lie six million acres harbouring Alaska's own "big four": Dall sheep, moose, caribou and grizzlies.

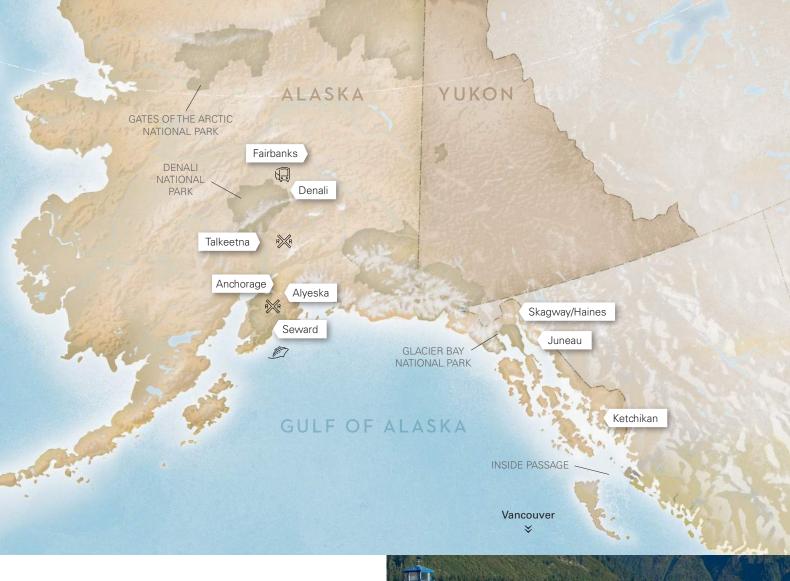
The anticipation builds the moment you board the McKinley Explorer®, our domed railcar service from Anchorage to Denali. Luxurious and roomy, its arched windows offer panoramic views of the stunning scenery you'll encounter along the way. An onboard narrator offers interesting commentary, making sure you won't miss a thing.

Upon arriving at Denali National Park, you may be overwhelmed by all there is to discover: hiking, river rafting, fishing, ATV adventures, plus a wealth of exciting gold rush history. Our longer Double and Triple Denali stays provide the time you need to take it all in.

The majesty of Denali is matched only by the spectacle of Alaska's fabled glaciers. There's no better way to experience them than a relaxing 7-night Glacier Discovery cruise.



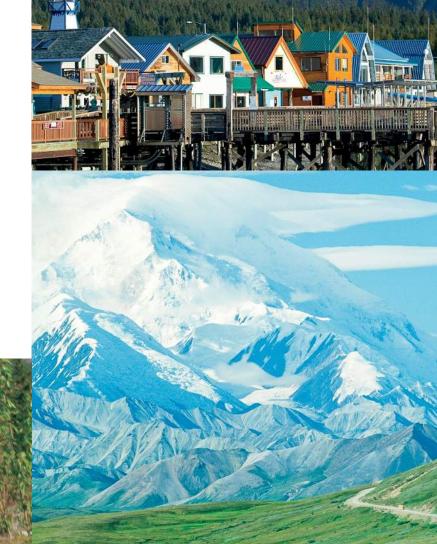




DIVE IN DEEP

10- to 15-Day Denali Land+Sea Journeys

Take time to thoroughly enjoy Denali, whether you're dogsledding along the tundra, spotting moose foraging in a meadow, or indulging in the cosy comforts of your private chalet. Combine the best of both worlds with an ever-fascinating cruise along the Inside Passage. Feast on fresh crab and other local specialities while gliding along ancient fjords sculpted by glaciers. When was the last time you had a dinner that was as awesome as the view?





DENALI LAND+SEA JOURNEYS

TRIPLE DENALI JOURNEYS hollandamerica.co.uk

D1	DAYS 1	2	3	4	5	6	7	8	9	10	11	12	13
land first	Fairbanks		Triple Denali		R R Anchorage	Seward	At Sea	Glacier Bay	Haines (Skagway)	Juneau	Ketchikan	Inside Passage	Disembark Vancouver
cruise first	Vancouver	Inside Passage	Ketchikan	Juneau	Skagway	Glacier Bay	At Sea	R Anchorage	₽∭R	Triple Denali	i	Fairbanks	Journey Ends
D2	DAYS 1	2	3	4	5	6	7	8	9	10	11	12	
land first	Anchorage	₽∭R	Triple Denali		₽ Ø Seward	At Sea	Glacier Bay	Haines (Skagway)	Juneau	Ketchikan	Inside Passage	Disembark Vancouver	DIRECT
cruise first		Inside Passage	Ketchikan	Juneau	Skagway	Glacier Bay	At Sea	Œ	Triple Denali		R Anchorage	Journey Ends	DENA

DOUBLE DENALI JOURNEYS hollandamerica.co.uk

D3	DAYS 1	2	l 3	l 4	l 5	l 6	7	l 8	9	10	11	l 12	l 13	l 14	I
land first	Fairb	anks	Double	Denali	R R Anchorage	Seward	Seward	At Sea	Glacier Bay	Haines (Skagway)	Juneau	Ketchikan	Inside Passage	Disembark Vancouver	
cruise first	Vancouver	Inside Passage	Ketchikan	Juneau	Skagway	Glacier Bay	At Sea	Seward	Anchorage	R Double	e Denali	Fairt	oanks	Journey Ends	
D4	DAYS 1	2	3	l 4	l 5	l 6	7	8	9	10	11	12	13	14	15
land first	Fairb	anks	Double	Denali	R R Talkeetna	R Anchorage	Alyeska	Seward	At Sea	Glacier Bay	Haines (Skagway)	Juneau	Ketchikan	Inside Passage	Disembark Vancouver
cruise first	Vancouver	Inside Passage	Ketchikan	Juneau	Skagway	Glacier Bay	At Sea	Alyeska	Anchorage	R R Talkeetna	R Double	: Denali	Fairt	oanks	Journey Ends
D5	DAYS 1	2	3	4	5	6	7	8	9	10	11	12	I		
land first	Fairbanks	Double	Denali	R Anchorage	Seward	At Sea	Glacier Bay	Haines (Skagway)	Juneau	Ketchikan	Inside Passage	Disembark Vancouver			
cruise first	Vancouver	Inside Passage	Ketchikan	Juneau	Skagway	Glacier Bay	At Sea	R R Anchorage	R R Double	e Denali	Fairbanks	Journey Ends			
D6	DAYS 1	2	3	4	5	6	7	8	9	10	11	l			
land first	Anchorage	R Double	Denali	Seward	At Sea	Glacier Bay	Haines (Skagway)	Juneau	Ketchikan	Inside Passage	Disembark Vancouver	DIRECT	10		
cruise first	Vancouver	Inside Passage	Ketchikan	Juneau	Skagway	Glacier Bay	At Sea	Double	e Denali	R Anchorage	Journey Ends	DENA	LI		

DENALI JOURNEYS hollandamerica.co.uk

D7	DAYS 1	2	3	4	5	6	7	8	9	10	11
land first	Fairbanks	Denali	R Anchorage	Seward	At Sea	Glacier Bay	Haines (Skagway)	Juneau	Ketchikan	Inside Passage	Disembark Vancouver
cruise first	Vancouver	Inside Passage	Ketchikan	Juneau	Skagway	Glacier Bay	At Sea	Anchorage	R R Denali	Fairbanks	Journey Ends
D8	DAYS 1	2	3	4	5	6	7	8	9	10	
land first	Fairbanks	Denali	Seward	At Sea	Glacier Bay	Haines (Skagway)	Juneau	Ketchikan	Inside Passage	Disembark Vancouver	DIRECT
cruise first		Inside			Skagway	Glacier Bay	At Sea	Denali	Fairbanks	Journey Ends	DENA

DIRECT TO DENALI Want the full Denali experience in less time? Choose Direct to Denali and travel directly between your ship and Denali without an overnight in Anchorage.

Transportation Legend









DENALI LAND+SEA JOURNEYS

All of our Journeys include a 7-night Glacier Discovery cruise; a full day of scenic cruising in Glacier Bay National Park; transportation throughout your journey*, including McKinley Explorer® luxury domed railcars between Anchorage and Denali; and overnight accommodations.

GREAT LAND DINING PLAN

Enjoy the convenience and value of our optional breakfast, lunch and dinner meal plans for your journey on land.

For the most up-to-date details and fares see hollandamerica.co.uk.

INCLUDED DINING

All cruise dining is included. Additional snack provided on the Tundra Wilderness Tour, and lunch is included during Direct to Denali and riverboat Discovery segments.

TRY 15 DAYS

On Journey D4 enjoy an overnight at the Mt. McKinley Wilderness Lodge near Talkeetna, the base camp for Denali expeditions. Near Anchorage, enjoy superb mountain luxury at Alyeska Resort, Alaska's premier year-round holiday destination.

13-DAY TRIPLE DENALI

FAIRBANKS TO VANCOUVER (or reverse)

Three nights in Denali

Tundra Wilderness Tour, riverboat Discovery, Anchorage/Seward cruisetrain

7-night Glacier Discovery Cruise

LAND FIRST ms Noordam 2017: May 23; Jun 6, 20; Jul 4, 18; Aug 1, 15, 29; Sep 12 ms Zaandam

2017: May 16, 30; Jun 13, 27; Jul 11, 25; Aug 8, 22; Sep 5

ADD A GREAT LAND DINING PLAN TO YOUR JOURNEY

LAND FIRST 5B, 2L, 4D B=Breakfast, L=Lunch, D=Dinner

CRUISE FIRST ms Noordam

2017: May 21; Jun 4, 18; Jul 2, 16, 30; Aug 13, 27; Sep 10 ms Zaandam

2017: May 14, 28; Jun 11, 25; Jul 9, 23; Aug 6, 20; Sep 3

CRUISE FIRST 4B, 2L, 5D



ANCHORAGE TO VANCOUVER (or reverse)

Three nights in Denali; same-day Direct to Denali connection between ship and Denali

DENALI

Tundra Wilderness Tour

7-night Glacier Discovery Cruise

LAND FIRST **CRUISE FIRST** ms Noordam ms Noordam **2017:** May 24; Jun 7, 21; 2017: May 21; Jun 4, 18;

Jul 5, 19; Aug 2, 16, 30; Sep 13 Jul 2, 16, 30; Aug 13, 27; Sep 10 ms Zaandam ms Zaandam

2017: May 17, 31; Jun 14, 28; 2017: May 14, 28; Jun 11, 25; Jul 12, 26; Aug 9, 23; Sep 6 Jul 9, 23; Aug 6, 20; Sep 3

ADD A GREAT LAND DINING PLAN TO YOUR JOURNEY

LAND FIRST 4B, 1L, 3D CRUISE FIRST 3B, 1L, 4D

B=Breakfast, L=Lunch, D=Dinner

14-DAY DOUBLE DENALI + SEWARD

FAIRBANKS TO VANCOUVER (or reverse)

Two nights each in Denali and Fairbanks; One night in Seward

Tundra Wilderness Tour, Gold Dredge 8, riverboat Discovery

7-night Glacier Discovery Cruise

LAND FIRST ms Noordam **2017:** May 22; Jun 5, 19; Jul 3, 17, 31; Aug 14, 28; Sep 11

ms Zaandam 2017: May 15, 29; Jun 12, 26; Jul 10, 24; Aug 7, 21; Sep 4

ms Noordam **2017:** May 21; Jun 4, 18; Jul 2, 16, 30; Aug 13, 27; Sep 10 ms Zaandam

CRUISE FIRST

2017: May 14, 28; Jun 11, 25; Jul 9, 23; Aug 6, 20; Sep 3

ADD A GREAT LAND DINING PLAN TO YOUR JOURNEY

I AND FIRST 5B, 2L, 4D CRUISE FIRST 4B 2I 5D B=Breakfast, L=Lunch, D=Dinner

15-DAY DOUBLE DENALI + TALKEETNA + ALYESKA

FAIRBANKS TO VANCOUVER (or reverse)

Two nights each in Denali and Fairbanks; One night each in Alyeska and Talkeetna

Tundra Wilderness Tour, Gold Dredge 8, riverboat Discovery, Portage Glacier cruise

7-night Glacier Discovery Cruise

LAND FIRST ms Noordam **2017:** May 21; Jun 4, 18; Jul 2, 16, 30; Aug 13, 27; Sep 10 CRUISE FIRST ms Noordam **2017:** May 21; Jun 4, 18; Jul 2, 16, 30; Aug 13, 27; Sep 10

ms Zaandam 2017: May 14, 28; Jun 11, 25; Jul 9, 23; Aug 6, 20; Sep 3

ADD A GREAT LAND DINING PLAN TO YOUR JOURNEY

CRUISE FIRST I AND FIRST 6B, 2L, 5D 5B, 2L, 6D

B=Breakfast, L=Lunch, D=Dinne

12-DAY DOUBLE DENALI

FAIRBANKS TO VANCOUVER (or reverse)

Two nights in Denali

Tundra Wilderness Tour, riverboat Discovery, Anchorage/Seward cruisetrain

7-night Glacier Discovery Cruise

I AND FIRST ms Noordam **2017:** May 24; Jun 7, 21; Jul 5, 19; Aug 2, 16, 30; Sep 13 ms Zaandam 2017: May 17, 31; Jun 14, 28;

ms Zaandam 2017: May 14, 28; Jun 11, 25; Jul 12, 26; Aug 9, 23; Sep 6 Jul 9, 23; Aug 6, 20; Sep 3



ms Noordam **2017:** May 21; Jun 4, 18; Jul 2, 16, 30; Aug 13, 27; Sep 10

ADD A GREAT LAND DINING PLAN TO YOUR JOURNEY

3B, 2L, 4D LAND FIRST 4B, 2L, 3D CRUISE FIRST

B=Breakfast, L=Lunch, D=Dinner





ANCHORAGE TO VANCOUVER (or reverse)

Two nights in Denali, same-day Direct to Denali connection between ship and Denali

Tundra Wilderness Tour

7-night Glacier Discovery Cruise

LAND FIRST CRUISE FIRST ms Noordam ms Noordam **2017:** May 25; Jun 8, 22; **2017:** May 21; Jun 4, 18; Jul 6, 20; Aug 3, 17, 31; Sep 14 Jul 2, 16, 30; Aug 13, 27; Sep 10 ms Zaandam ms Zaandam 2017: May 18; Jun 1, 15, 29; 2017: May 14, 28; Jun 11, 25; Jul 13, 27; Aug 10, 24; Sep 7 Jul 9, 23; Aug 6, 20; Sep 3

ADD A GREAT LAND DINING PLAN TO YOUR JOURNEY

2B, 2L, 3D LAND FIRST 3B, 2L, 2D CRUISE FIRST

B=Breakfast, L=Lunch, D=Dinner



FAIRBANKS TO VANCOUVER (or reverse)

One night each in Denali, Anchorage and Fairbanks

A quick land option to complement your 7-night Glacier Discovery Cruise

LAND FIRST ms Noordam 2017: May 25; Jun 8, 22; Jul 6, 20; Aug 3, 17, 31; Sep 14 ms Zaandam **2017:** May 18; Jun 1, 15, 29; Jul 13, 27; Aug 10, 24; Sep 7

CRUISE FIRST ms Noordam 2017: May 21; Jun 4, 18; Jul 2, 16, 30; Aug 13, 27; Sep 10 ms Zaandam 2017: May 14, 28; Jun 11, 25; Jul 9, 23; Aug 6, 20; Sep 3





FAIRBANKS TO VANCOUVER (or reverse)

One night each in Denali and Fairbanks, same-day Direct to Denali connection between ship and Denali

A quick land option to complement your 7-night Glacier Discovery Cruise

LAND FIRST ms Noordam **2017:** May 26; Jun 9, 23; Jul 7, 21; Aug 4, 18; Sep 1, 15 ms Zaandam

2017: May 19; Jun 2, 16, 30; Jul 14, 28; Aug 11, 25; Sep 8 CRUISE FIRST ms Noordam 2017: May 21; Jun 4, 18; Jul 2, 16, 30; Aug 13, 27; Sep 10 ms Zaandam

2017: May 14, 28; Jun 11, 25; Jul 9, 23; Aug 6, 20; Sep 3

DIRECT TO DENALI

Want the full Denali experience in less time? Choose Direct to Denali and travel directly between your ship and Denali without an overnight in Anchorage.

SEATTLE IOURNEY CONNECTOR

Make your Land+Sea Journey roundtrip Seattle. Includes Seattle overnight, air between Seattle and Alaska, and motorcoach between Seattle and Vancouver. For more details visit hollandamerica.co.uk.

For the most up-to-date details and fares visit hollandamerica.co.uk. Call 0843 374 2300 for fly/cruise fares.

^{*} All transportation by luxury motorcoach, rail and cruise ship.

Journey D8 does not include the McKinley Explorer.

ETHEREAL ENCHANTMENT

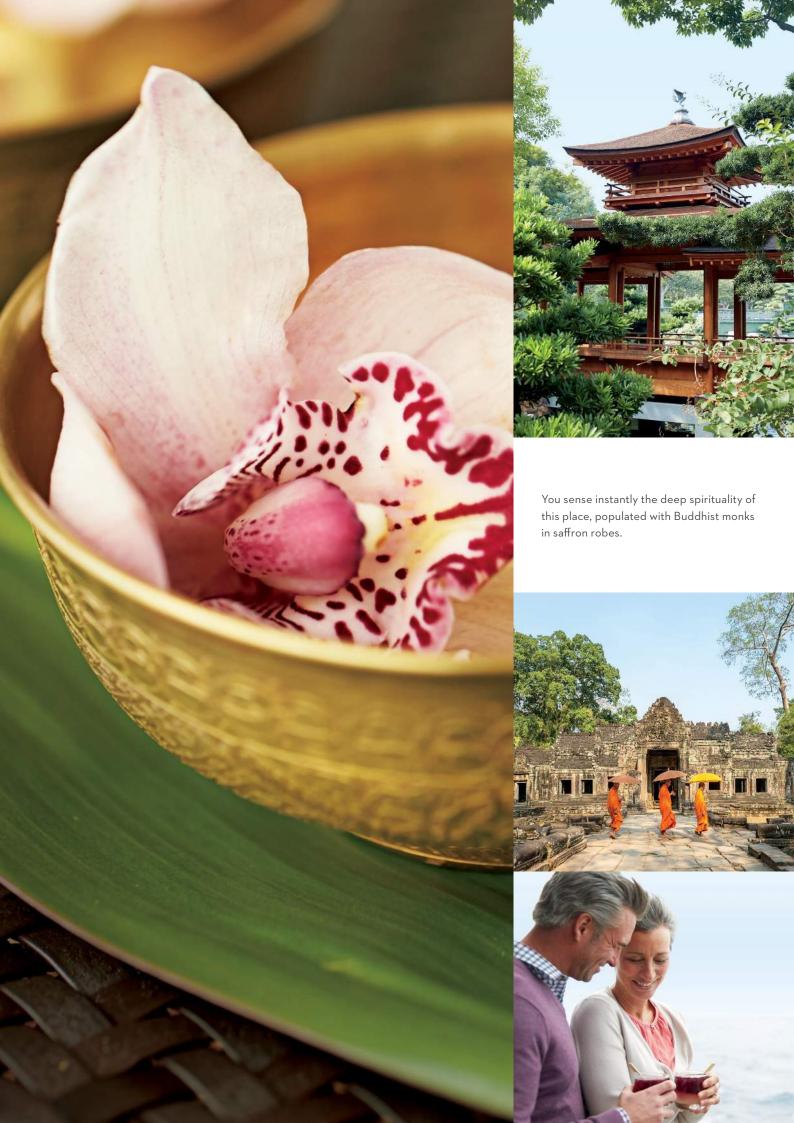
ASIA

ANCIENT, MODERN AND UTTERLY FASCINATING

The silence of a 14th-century Shinto shrine speaks volumes. A Chinese garden, unchanged for 600 years, whispers the wisdom of the ages. Elsewhere, Shanghai's Maglev Train rockets by and major metropolises everywhere bustle and buzz with the electricity of youth and pop culture.

Holland America Line cruises bring you the marvels of Asia, where the ancient and modern intersect. Journey with us to the hives of modernity, abuzz with art, music, shopping and culture, in cities like Beijing, Singapore, Bangkok, Hong Kong and Tokyo. And venture with us, too, to those placid and contemplative places, such as: Vietnam's incredible northeast coast, Halong Bay, where 2,000 limestone islands stipple the vast bay; Cambodia's mysterious Angkor Wat, the magnificent temple complex of the Khmer kings; or the Great Wall of China, with some 13,000 miles of structure to contemplate. As vast as Asia is, Holland America Line knows how to help you design your memorable trip.





FAR EAST DISCOVERY

CAMBODIA Sihanoukville (Kompong Som)

PEOPLE'S REPUBLIC OF CHINA Hong Kong

REPUBLIC OF SINGAPORE Singapore

THAILAND

D Laem Chabang
(Bangkok)

Ko Samui

VIETNAM
Da Nang
Halong Bay
Nha Trang
Phu My
(Ho Chi Minh City)

Pristine beaches, Khmer palaces, golden Buddhas: Get ready for utterly exotic experiences on this in-depth exploration of Vietnam, Cambodia and Thailand.

Days 0-1 Time for some serious shopping in Hong Kong before sailing the South China Sea for the marvels of Southeast Asia.

Days 2-7 Vietnam will awaken your senses in ways you never imagined. Gaze over a surreal seascape of limestone islands from the deck of a traditional junk in Halong Bay. Board a pedal cab for a whirlwind tour through the streets of Da Nang, taking in the bustling Han market. Dig your chopsticks into bowls of steaming pho at a cooking class in Nha Trang. And in Ho Chi Minh City, marvel at streets teeming with bicycles, hawkers—and life!

ELEPHANT POWER
Learn about the role of
elephants in Thailand
—as loggers, warriors,
sacred deities—as
you ride one through
Ayutthaya, the ancient

capital of Thailand.

ASIA ON BOARD
Practice the slow,
graceful moves of tai chi,
take a calligraphy class
or learn how to make
Vietnamese appetisers at
the Culinary Arts Center.

Days 8-9 In Sihanoukville, Cambodia, find everything you'd expect of a resort town developed by a prince, plus easy access to bustling Phnom Penh and the ancient temples of the Khmer kings.

Days 10-12 In Bangkok, the Thailand of legend—gilded temples, emerald Buddhas, colourful floating markets—contrasts with a bustling, chaotic modern city. Meanwhile, Ko Samui promises strands of white-sand beaches and the soothing rhythms of Thai life that have endured for centuries.

Days 13-14 Continue your Far East discoveries in Singapore with a post-cruise stay carefully crafted by Holland America Line (see page 187).

WORLD WONDER

If walls could talk, those at Angkor Wat would tell you fascinating tales of the Khmer Kingdom. Each relief tells a story, and the most celebrated is the Churning of the Ocean of Milk, where

the Naga serpent is twisted by demons and gods to spout the elixir of life. Visit this UNESCO treasure on an overland tour, meeting your ship later in another port.



HONG KONG TO SINGAPORE OR REVERSE

ms Volendam **2017:** Nov 10: De

2017: Nov 10; Dec 6*, 20* **2018:** Jan 16**, 31; Feb 28*

- ★ Celebrate Christmas & New Year on this sailing.

 ◆ These sailings operate in reverse order. Itineraries vary; please visit
- These sailings operate in reverse order. Itineraries vary; please visit hollandamerica co.uk for details.
- hollandamerica.co.uk for details.

 The Jan 16 departure is a 15-night sailing.

Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit <u>hollandamerica.co.uk</u>. Call 0843 374 2300 for fly/cruise fares.

Extended Stay.





JAPAN, SOUTH KOREA & CHINA

YOKOHAMA (TOKYO) TO SHANGHAI OR REVERSE

ms Volendam 2017: Oct 13 2018: Mar 28+

Yokohama (Tokyo), Shimizu, Osaka, Scenic cruising Inland Sea of Japan, Jeju (Cheju), ₱ 1-night extended stay in Incheon (Seoul), ₱ 1-night extended stay in Tianjin (Beijing),

Qingdao, # 1-night extended stay in Shanghai

• This sailing operates in reverse order. Please visit hollandamerica.co.uk for details

Note: Optional tours are available from most ports for an additional charge.



TAIWAN & JAPAN

SHANGHAI TO HONG KONG OR REVERSE

ms Volendam 2017: Oct 27 2018: Mar 14*

1-night extended stay in Shanghai, Fukuoka, Nagasaki, Naha, Ishigaki, Keelung (Taipei), Kaohsiung, Manila, ₱1-night extended stay in **Hong Kong**

This sailing operates in reverse order and ports vary. Please visit hollandamerica.co.uk for details.

Note: Optional tours are available from most ports for an



INDONESIAN DISCOVERY

ROUNDTRIP SINGAPORE

ms Volendam **2018:** Jan 3*; Feb 14

Singapore, Jakarta, Semarang, Surabaya, Komodo Island*, Lombok, ₱ 1-night extended stay in Bali, Probolinggo, #D 1-night extended stay in Singapore

- This is a 13-night sailing and does not have an overnight stay in Singapore.

 * Service call for shore excursions

Note: Optional tours are available from most ports for an additional charge



CHINA & JAPAN

ROUNDTRIP YOKOHAMA (TOKYO)

ms Volendam 2018: Apr 11

Yokohama (Tokyo), Amami Ōshima, Naha, 1-night extended stay in Shanghai, Fukuoka, Busan (Pusan), Hiroshima, Scenic cruising Inland Sea of Japan, Takamatsu, Osaka, Shimizu, Yokohama (Tokyo)

Note: Optional tours are available from most ports for an



NORTH PACIFIC CROSSING

VANCOUVER TO YOKOHAMA (TOKYO)

ms Volendam 2017: Sep 27

Vancouver, Ketchikan, Juneau, Scenic cruising Glacier Bay National Park, Dutch Harbor, Crossing the International Date Line, Kushiro, Hakodate, Yokohama (Tokyo)

Note 1: This sailing is 16 calendar nights in length.

Note 2: Optional tours are available from most ports for an



NORTH PACIFIC CROSSING

YOKOHAMA (TOKYO) TO VANCOUVER

ms Volendam 2018: Apr 25

Yokohama (Tokyo), Hakodate, Kushiro, Crossing the International Date Line, Kodiak, Scenic cruising Glacier Bay National Park, Ketchikan, Scenic cruising Inside Passage, Vancouver

Note 1: This sailing is 14 calendar nights in length

Note 2: Optional tours are available from most ports for an





UNDER THE SOUTHERN CROSS

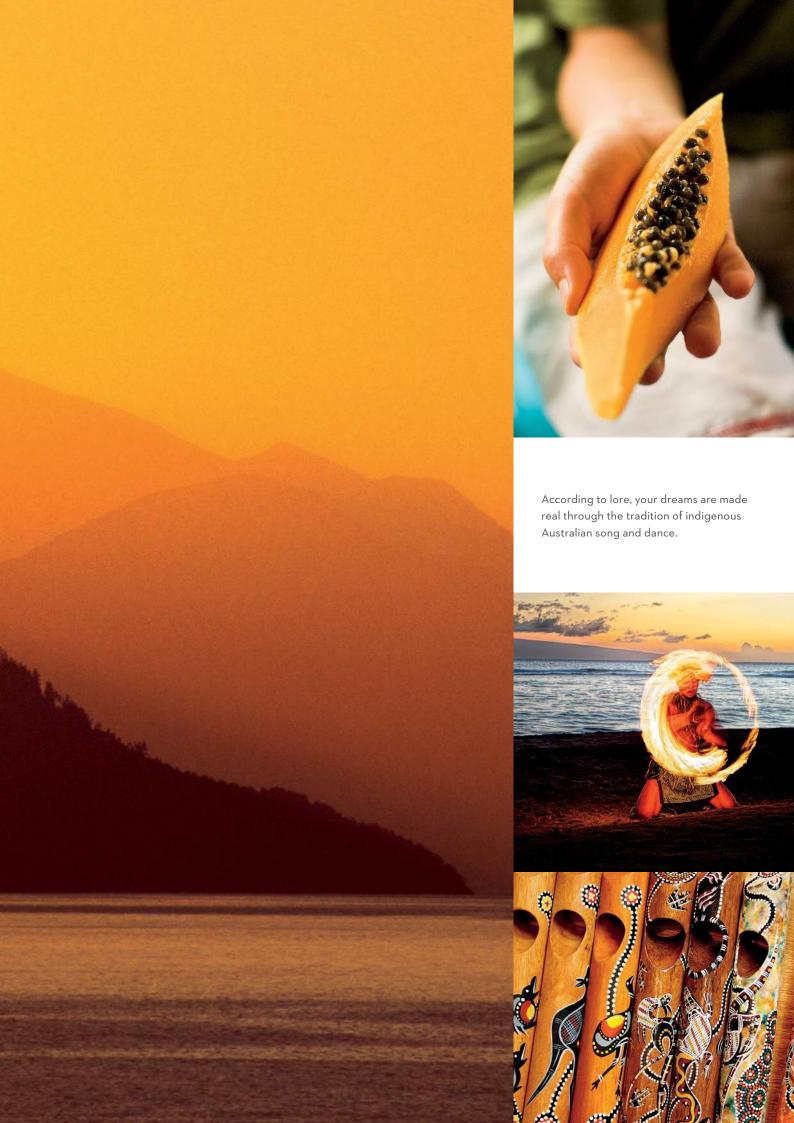
AUSTRALIA, NEW ZEALAND & SOUTH PACIFIC

A BREATHTAKING, OTHERWORLDLY BEAUTY

The deep whir of an aboriginal didgeridoo. The collapse of waves on sand white as clouds. The thrash of kangaroos leaping through brush. Holland America Line is thrilled to take you to and immerse you in the rich spectacle of this wonder-filled land down under, where your cruise combines the exotic, the ancient and the ultramodern in one unforgettable journey.

The epitome of exotic: The Great Barrier Reef, Earth's largest interconnected structure of living organisms, where you can feast your eyes on a riot of tropical colour, coral and aquatic life. The ancient island of Māori warriors, New Zealand amazes with its near-bottomless Fiordland National Park, revealing around every bend another vista more magnificent than the last. No less awe-inspiring are the modern marvels that mark your Holland America Line journey, like the spectacle of the Sydney Opera House silhouetted against the glow of an early evening sky.





AUSTRALIA & NEW ZEALAND

AUSTRALIA Hobart

Melbourne Sydney

NEW ZEALAND

Akaroa (Christchurch)

Auckland Milford Sound* Napier Picton Port Chalmers (Dunedin) Tauranga Wellington

SCENIC CRUISING

Fiordland National Park

* Service call for shore

An extensive exploration of New Zealand's South and North islands culminates with an overnight stay in Auckland, "City of Sails."

Days 0-4 The lyrical silhouette of the famed Opera House fills your vision as you sail from Sydney for explorations in Melbourne, city with a Victorian flair, and in Tasmania, home of feisty devils.

Days 5-7 Across the Tasman Sea lies New Zealand and the cathedral-like silence of Milford Sound. star of Fiordland National Park. Thrill as your Captain nudges the bow of the ship right up to a plunging waterfall; dine alfresco on the Lido while a steepsided fiord drifts by.

Days 8-10 On the South Island, Dunedin greets you with a Scottish accent (aye, there's even a splendid Edwardian castle to emphasise the kinship), while

NATIVE CULTURE

Delve deeply into Māori and Aboriginal cultures as you learn to dance the haka war dance or to play the didgeridoo

from a native artist.

LAND OF LAMB

Australia and New Zealand are famous for their lamb. So are we. Lamb chops, kebabs, on the rack, so artistically presented that you will wonder, "Is this food, or is this art?"

decidedly British Christchurch invites you to picnic on the lawn-lined River Avon. In Picton follow your nose to award-winning wineries.

Days 11-15 On the North Island, Wellington invites you to stroll botanic gardens fragrant with the scent of heirloom roses, while Napier delights with an art walk past buildings in the strikingly clean style of Art Deco. From Tauranga, travel to the geothermal activity and fascinating Māori Village at Rotorua. At cruise end, enjoy an overnight in Auckland with time to sail on an America's Cup yacht or take an adrenalin-pumping jet boat ride around Waitemata Harbour.

WINE & ROSES

Warmed by strong sunlight during the day and cooled by sea breezes at night, grapes in New Zealand produce distinctive wines-most notably Sauvignon Blanc. Taste for yourself on an

optional excursion from Picton or Napier. Those rose bushes planted at the ends of the rows? These delicate flowers will be first to show signs of any infestation in the vineyard.



SYDNEY TO AUCKLAND **OR REVERSE**

2017: Dec 23**

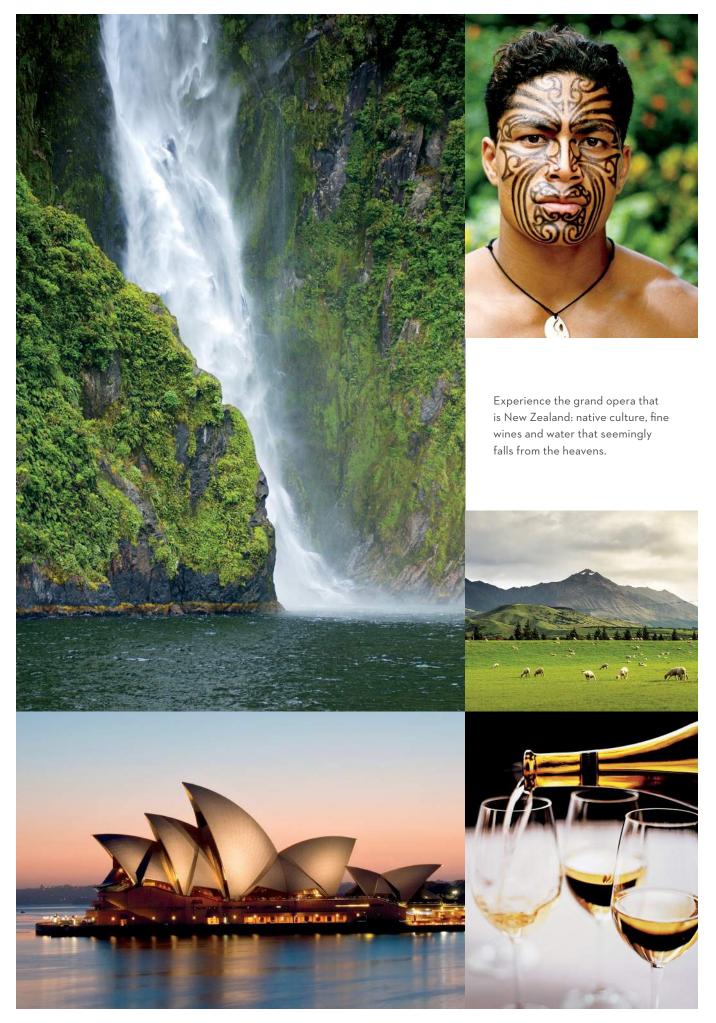
2018: Jan 5*, 18*

2017: Oct 22; Nov 6*, 21; Dec 6*

- ★ Celebrate Christmas & New Year on this sailing.

 ◆ These itineraries vary; please visit <u>hollandamerica.co.uk</u> for details.
- Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit hollandamerica.co.uk. Call 0843 374 2300 for fly/cruise fares.



NEW ZEALAND DISCOVERY

AUSTRALIA Hobart Sydney

NEW ZEALAND

Akaroa
(Christchurch)
Auckland
Milford Sound*
Napier
Picton
Port Chalmers
(Dunedin)
Tauranga
Waitangi
(Bay of Islands)
Wellington

SCENIC CRUISING Fiordland National Park

* Service call for shore

To the fascinating ports of New Zealand's North and South islands, Holland America Line adds the breathtakingly beautiful Bay of Islands.

Days 0-10 Sailing from Sydney, Australia, stop in Hobart to hand-feed the 'roos at Bonorong Wildlife Park, then cross the Tasman Sea for an in-depth exploration of New Zealand's South and North islands. Highlights: scenic cruising of Milford Sound, the star of Fiordland National Park, and the celebrated vineyards of Picton and Napier.

Days 11-12 "Tauranga" is Māori for "resting place for canoes." While your "canoe" rests for an extra-long day, visit a centre of Māori culture set in a thermal wonderland of steaming geysers and bubbling mud pools at Rotorua. Moored between two sparkling harbours, Auckland boasts the greatest number of boats per capita of any city in

SYDNEY SIGHTS

Arriving Sydney by air?
Come a little early, or
stay a little later with
an exceptional hotel
package arranged by us.
Take a seat at a café on
the Circular Quay and
admire the billowing sails
of the Opera House.

Catch a ferry to the zoo, where wallabies and koalas await. Or stroll the 70-acre Royal Botanic Garden. Feeling adventurous? Join an excursion to climb the world-famous Sydney Harbour Bridge.

the world—your chance to crew an America's Cup yacht or zoom around Waitemata Harbour in a jet boat.

Day 13 Cruise among the 150 idyllic rural island landscapes of the Bay of Islands, including Waitangi, where you may climb into a huge $\log waka$ (a traditional Māori canoe) and paddle through the tranquil estuaries of the Waitangi River—a great story to tell tonight over a hopped-up Kiwi beer at the Sports Bar.

Days 14-16 Head back to Australia, happy in the knowledge that there are discoveries to come with an optional post-cruise stay in Sydney.

MEET THE MĀORI

Visit a Māori mαrαe, a real working meeting place where you will be given the traditional (and startling) warrior challenge (wero) and welcome (powhiri), followed by a hongi,

the ceremonial pressing of noses. Learn how the Māori have retained their culture and customs in a rapidly changing world, then enjoy a concert of songs, stick games and the haka war dance.



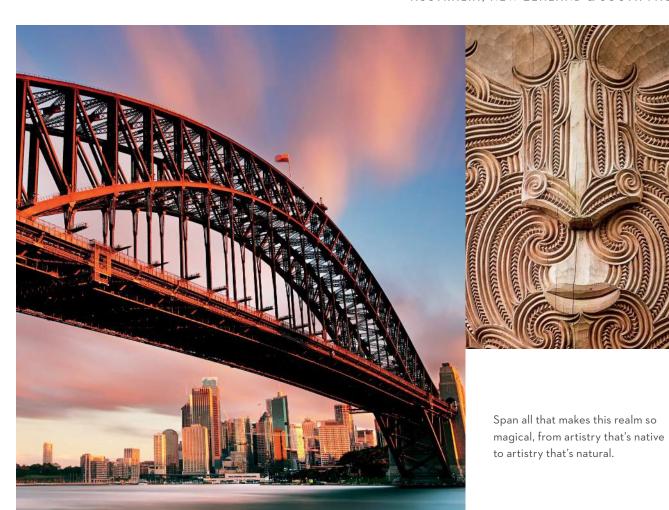
ROUNDTRIP SYDNEY

ms Noordam **2018:** Jan 5*; Mar 1*, 28

◆ These itineraries vary; please visit <u>hollandamerica.co.uk</u> for details.

Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit <u>hollandamerica.co.uk</u> Call 0843 374 2300 for fly/cruise fares.







SOUTH AUSTRALIA DISCOVERY

ROUNDTRIP SYDNEY

ms Noordam **2018:** Jan 20

Sydney, Melbourne, Port Lincoln, Penneshaw, 1-night extended stay in Adelaide, Port Arthur,

邶 1-night extended stay in Hobart, **Sydney**

Note: Optional tours are available from most ports for an additional charge.



PACIFIC TREASURES

ROUNDTRIP SYDNEY

ms Noordam **2018:** Mar 15

Sydney, Nouméa, Lifou, Port-Vila, Lautoka, Dravuni Island, Île Maré, Sydney

Note: Optional tours are available from most ports for an



PACIFIC TREASURES HOLIDAY

ROUNDTRIP SYDNEY

ms Noordam **2017:** Dec 21*

Sydney, Nouméa, Île des Pins, Lifou, Port-Vila, Champagne Bay, Luganville, Pentecost Island, Île Maré, Sydney

★ Celebrate Christmas & New Year on this sailing. Note: Optional tours are available from most ports for an additional charge.

Left: Tamarind bar; Right: Rotorua, New Zealand





SOUTH PACIFIC CROSSING

VANCOUVER/SAN FRANCISCO TO SYDNEY

ms Noordam 2017:

Sep 24 27-night Vancouver to Sydney Sep 28 23-night San Francisco to Sydney

Vancouver, Seattle, San Francisco, Hilo, Honolulu, Crossing the International Date Line, Apia, Suva, Lautoka, Lifou, Île des Pins, Nouméa, Sydney

Note 1: This sailing is 28 calendar nights from Vancouver and 24 calendar nights from San Francisco

Note 2: Optional tours are available from most ports for an

Extended Stay.





SOUTH PACIFIC CROSSING

SAN DIEGO TO SYDNEY

ms Maasdam **2017:** Sep 27

San Diego, ⊅ 1-night extended stay in Honolulu, Crossing the International Date Line, Apia, Suva, Dravuni Island, Port-Vila, Île Maré, Nouméa, Sydney

Note 1: This sailing is 24 calendar nights in length.

Note 2: Optional tours are available from most ports for an additional charge.



SOUTH PACIFIC CROSSING

SYDNEY TO VANCOUVER

ms Noordam **2018:** Apr 13

Sydney, Île des Pins, Lifou, Port-Vila, Lautoka, Dravuni Island, Crossing the International Date Line, Pago Pago, Crossing the equator, Honolulu, Lahaina, Nawiliwili, **Vancouver**

Note 1: This sailing is 23 calendar nights in length.

Note 2: Optional tours are available from most ports for an additional charge.



SOUTH PACIFIC CROSSING

AUCKLAND TO SAN DIEGO

ms Maasdam **2018:** Feb 1

Auckland, Waitangi (Bay of Islands), Nuku'alofa, Crossing the International Date Line, Rarotonga, Papeete, Moorea, Bora-Bora, ₱1-night extended stay in Honolulu, San Diego

Note 1: This sailing is 24 calendar nights in length.

Note 2: Optional tours are available from most ports for an additional charge.

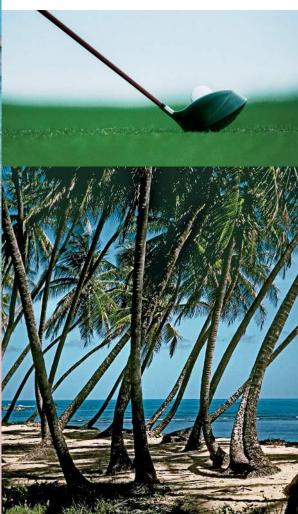
PASTEL PARADISE

Bermuda, the enchanting British island territory in the North Atlantic, is calling you... to revel in its turquoise waters and on its pink-sand beaches, to inhale the blissful fragrance of just-bloomed hibiscus, and to hear the splash of whales and songs of birds. Here, the grandness of nature and the lure of history are ubiquitous, and the journey is as unforgettable as the destination itself.





Have you ever experienced beaches this talcum-soft with sand so pink? Welcome to Bermuda.



BERMUDA

The perfect week's holiday: a cruise to Bermuda beginning and ending in Boston, with four days and three nights to enjoy this delightfully British island with a tropical touch.

Days 0-2 From Boston it's just a hop, skip and a cruise to Hamilton, Bermuda, where the ms Veendam will dock in the heart of downtown just steps from bustling Front Street, close to shops, teahouses and horse-drawn surreys.

Day 3 Warm sun streams into your stateroom, inviting you to don a pair of Bermuda shorts and hit the beach. The sand here is pink and soft as spun sugar, perfect for toe wiggling. Is this the day you'll play golf on a championship course? Stunning seaside links present the ultimate water trap: the deep, blue Atlantic. Tonight at the lively Piano Bar, celebrate breaking par.

COLLECTORS' VOYAGES

For an in-depth experience, combine this 7-night Bermuda itinerary with the 7-night Canada & New England Discovery itinerary, cruising all the way to Montréal.

FORE!

Arrange to play Bermuda's world-class golf courses—Belmont Hills, Riddell's Bay or Port Royal—through our Journeys Ashore™ Office.

Day 4 Another sunny day, and the choices are many: a cricket match, a glass-bottom boat ride to the coral reefs of Turtle Cove, exploring streets with sweet-sounding names such as Pie Crust Lane and Berry Hill Road.

Day 5 Don't miss the venerable English settlement of St. George's, so perfectly preserved it has been named a UNESCO World Heritage Site. Witness the spectacle of a Town Ducking—the old English public punishment for various moral crimes such as gossiping.

Days 6-7 Cruise back to Boston, cradle of American history.

BEAN TOWN

The Freedom Trail, Concord, Lexington Green, bewitching Salem: Boston's historic sites await on a pre- or postcruise stay.

BERMUDA **⊅** Hamilton

Boston

UNITED STATES

While larger ships must

A PERFECT FIT

tie up at King's Wharf several miles from town, your mid-sized Holland America Line ship is able to dock right in Hamilton city centre.



ROUNDTRIP BOSTON

ms Veendam **2017:** May 13, 20; Jun 10, 17; Jul 8, 15

Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit hollandamerica.co.uk. Call 0843 374 2300 for fly/cruise fares.

Extended Stay.

THE LAND OF LIGHTHOUSES

CANADA & NEW ENGLAND

AT ONCE RUGGED AND REFINED

The flap of rising sails on wooden masts. The buzz of lobster boats off-loading the day's catch (tonight's dinner!). And the squawk of gulls circling high above, along craggy coasts and lighthouse-adorned granite cliffs. There's no mistaking you're here, in the storied lands of Canada and America's New England, known for breathtaking scenery, historic seaports, culinary treats and cultural charm.

With 44 sailings spanning spring, summer and autumn, Holland America Line proudly introduces you to the region's quintessential ports of call, from bustling multicultural cities like Boston and Québec City to quaint, one-of-a-kind harbour towns like the artists' enclave of Bar Harbor, Maine (pronounced "Bah Habah" by the locals) and Prince Edward Island's Charlottetown, the birthplace of the Canadian confederacy. There's a reason this region is considered one of the most picturesque, historic and culturally rich in the world. Find out on Holland America Line.





CANADA & NEW ENGLAND DISCOVERY

CANADA

Halifax Montréal Prince Edward Island Québec City Sydney

UNITED STATES
Bar Harbor
Boston

SCENIC CRUISING St. Lawrence River Kayak. Whale-watch. Eat. Shop. The perfect family summer holiday is found in the history and scenic beauty of Canada and New England.

Days 0-1 Sail from Boston and awaken in Bar Harbor, Maine, anticipating a cruise on a Downeast Maine-style lobster boat. That evening, in the ship's elegant two-tiered main Dining Room, feast on succulent lobster sourced from these very waters.

Days 2-3 A hundred thousand Gaelic welcomes await you in Nova Scotia, beginning with a performance by a Citadel highlander and a bagpiper as you sail into Halifax. At the northeast end of the province sits Cape Breton Island, wildly beautiful with inviting highland villages and rugged coastlines. Sydney is the gateway to it all.

Day 4 On Prince Edward Island, visit the farmhouse

that inspired Anne of Green Gables and hear the

AFTERNOON TEA

Come live the fairy tale of a grand château on the river as you drink in the view and high tea at Québec City's famed Château Frontenac.

FRENCH FORTRESS

On Nova Scotia inspect the Fortress of Louisbourg, where every barn and barrack exists just as it did when King Louis' troops were stationed here in 1744. story of the creation of the Canadian confederacy on a self-guided walking tour/scavenger hunt in Charlottetown. Will you find the cannon sunk in the sidewalk?

Days 5-6 Poutine (a Canadian indulgence of french fries, gravy and cheese) is served on deck as you cruise the wildlife-rich St. Lawrence River, watching for beluga, humpback and minke whales. In Québec City discover a tree-lined Champs-Élysées, buttery croissants, the lilt of French, the haute couture shops of Old Town. Is this Canada or France?

Day 7 Reluctant to bid adieu to French-speaking Canada? Continue your discoveries with a post-cruise stay package in Montréal.

MORE MONTRÉAL

Soak up Montréal's distinctive French culture on a two-night package featuring Notre-Dame Basilica, Jean-Talon Market and lunch in an authentic bistro.

LOBSTER BAKE

In Bar Harbor, taste succulent Maine lobster at an authentic Downeast feast on the beach—or place your order for Surf 'n' Turf in the Dining Room.



BOSTON TO MONTRÉAL OR REVERSE

ms Maasdam

2017: May 20, 27*; Jun 3, 10*, 17, 24*; Jul 1, 8*, 15, 22*, 29; Aug 5*, 12, 19*, 26; Sep 2*

ms Veendam

2017: May 6*, 27; Jun 3*, 24; Jul 1*, 22, 29*; Aug 5, 12*, 19, 26*; Sep 2, 9*, 16, 23*, 30

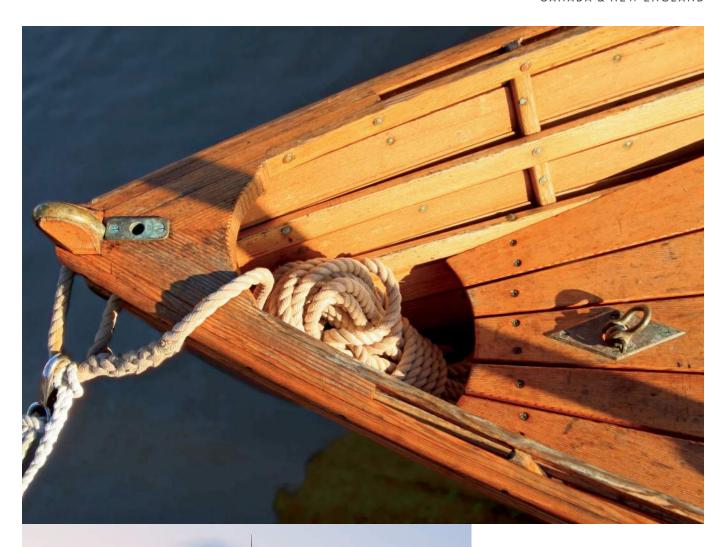
ms Rotterdam

2017: Sep 9. 16*. 23. 30*: Oct 7

These sailings operate in reverse order.

Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit <u>hollandamerica.co.uk.</u> Call 0843 374 2300 for fly/cruise fares.







THE ATLANTIC COAST

MONTRÉAL TO NEW YORK/FT. LAUDERDALE ms Veendam

2017:

Oct 7 13-night Montréal to Ft. Lauderdale Oct 7 9-night Montréal to New York

Montréal, Scenic cruising St. Lawrence River, Québec City, Cruising the Gulf of St. Lawrence, Prince Edward Island, Sydney, Halifax, Bar Harbor, Boston, New York, Charleston, Ft. Lauderdale

Note: Optional tours are available from most ports for an additional charge.



COLOURS OF CANADA & NEW ENGLAND

NEW YORK TO QUÉBEC CITY OR REVERSE
ms Zuiderdam

2017: Sep 10, 20*, 30

New York, Boston, Bar Harbor, Halifax, Sydney, Prince Edward Island, Cruising the Gulf of St. Lawrence, Saguenay, Scenic cruising Saguenay Fjord, ⊅ 1-night extended stay in Québec City

 This sailing operates in reverse order and ports vary. Please visit hollandamerica.co.uk for details.

Note: Optional tours are available from most ports for an additional charge.



THE ATLANTIC COAST

MONTRÉAL TO FT. LAUDERDALE

ms Rotterdam **2017:** Oct 14

Montréal, Scenic cruising St. Lawrence River, Québec City, Cruising the Gulf of St. Lawrence, Prince Edward Island, Sydney, Halifax, Bar Harbor, Boston, Ft. Lauderdale

Note: Optional tours are available from most ports for an additional charge.





THE ATLANTIC COAST

FT. LAUDERDALE/BOSTON TO MONTRÉAL

ms Veendam

2017:

Apr 21 15-night Ft. Lauderdale to Montréal Apr 25 11-night Boston to Montréal

Ft. Lauderdale, Port Canaveral, Boston,
Bar Harbor, Saint John (Bay of Fundy), Halifax,
Sydney, Prince Edward Island, Scenic cruising
Saguenay Fjord, Saguenay, ₱ 1-night extended
stay in Québec City, Montréal

Note: Optional tours are available from most ports for an additional charge.



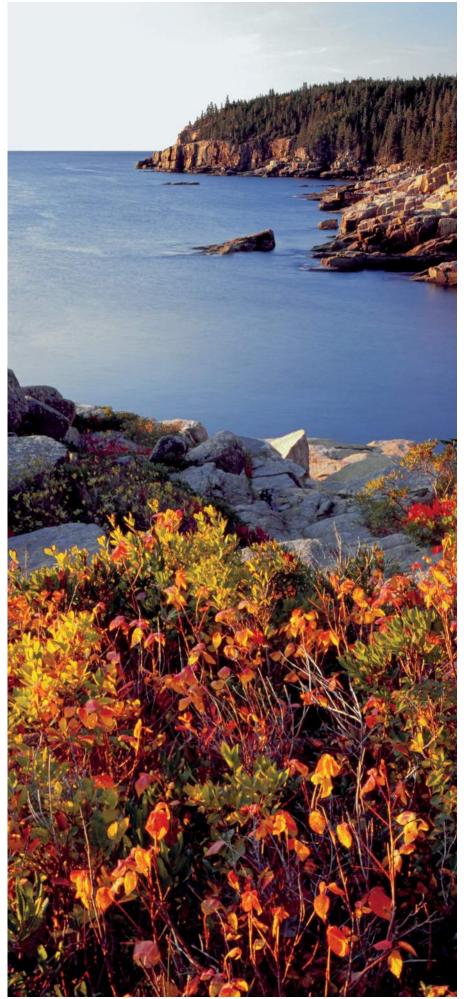
THE ATLANTIC COAST

QUÉBEC CITY TO FT. LAUDERDALE

ms Zuiderdam **2017:** Oct 10

Québec City, Saguenay, Prince Edward Island, Sydney, Halifax, Bar Harbor, Portland, Boston, Port Canaveral, **Ft. Lauderdale**

Note: Optional tours are available from most ports for an additional charge.



For the most up-to-date details and fares visit <u>hollandamerica.co.uk.</u> Call 0843 374 2300 for fly/cruise fares.

CARIBBEAN PLAYGROUND

HALF MOON CAY

RATED THE BEST PRIVATE ISLAND EXPERIENCE

The anticipation is palpable as you approach Half Moon Cay, Holland America Line's award-winning private island in the Bahamas, set aside just for you. Here, a magnificent two-mile crescent of silky, white sand rimmed in blue invites you to a day of play like no other. Rent a Hobie Cat® and fly around the bay, your sails filled with the ancient tropical breezes that delivered Columbus to these shores. Or zoom around the island on a guided personal watercraft tour. Visit Stingray Cove, where these curious creatures of the deep will follow you anywhere for a little piece of squid.

And yes, those are horses you see splashing in the gentle surf, and they're yours to ride, if you choose, accompanied by an expert guide. Or perhaps your definition of paradise is a massage on a beach shaded by rustling palms. It's all here and possible on nearly every Holland America Line itinerary, whether you're cruising the Caribbean's East, West or South (described on the following pages).







EASTERN CARIBBEAN

BAHAMAS Half Moon Cay*

PUERTO RICO San Juan

ST. MAARTEN Philipsburg

TURKS & CAICOS ISLANDS Grand Turk

UNITED STATES Ft. Lauderdale

Conditions permitting.

Have you ever raced a banana boat across the waves, walked the beach at sunset, played the day away on a private isle (ours alone)? This is the week.

Days 0-2 Sailing from Ft. Lauderdale, enjoy a glorious day at sea, swaying to the catchy rhythms of calypso. By the time you arrive in Grand Turk, you'll be on "island time," ready to snorkel with blue angelfish or ride an ATV over shifting dunes. Day 3 By noon you'll be in San Juan, exploring the massive ramparts of El Morro, built in the 1600s to protect the town from the likes of Sir Francis Drake. Stroll the cobblestone streets of Old Town, following the aromas of pernil (roast pork) as you've never tasted before. This evening, sway to the sound of castanets and the passionate strains of flamenco guitar at a local club.

SUNNY BEACHES

On St.-Martin, sunbathe on Orient Bay, "the French Riviera of the Caribbean." Escape the crowds at Grand Turk's exclusive Bajari Beach. Play on Half Moon Cay.

DIVERSE CULTURES

Spanish San Juan. Dutch St. Maarten. French St.-Martin. Bahamian Half Moon Cay. The Caribbean is a rich tapestry of cultures waiting to be discovered.

Day 4 Next: St.-Martin or St. Maarten, depending on which side of this half-French, half-Dutch island you're visiting. You'll call at Philipsburg, where Front Street shops tempt with chocolates and cheeses... and casinos, where the winner could be you.

Days 5-6 A carefree day at sea, then a day of play on Half Moon Cay, Holland America Line's private island in the Bahamas. Fly around the bay on a sprightly Hobie Cat®, your sails filled with warm, tropical air; swim with stingrays; or just sit still, sinking your toes into silky white sand.

Day 7 Return to Ft. Lauderdale, renewed, body and soul

PORT TALKS

Count on your Location Guide to give you the inside story on all your exciting ports of call: where to shop, swim. tour, eat and when to be back on board for what's next.

GOING CARIBBEAN

The spirit of the Caribbean comes to life on board and off with calypso dance lessons, tropical drinks and island welcomes by local steel drum bands.



ROUNDTRIP FT. LAUDERDALE

ms Eurodam 2017: Nov 12. 26: Dec 10, 24* **2018:** Jan 7, 21**"**; Feb 4^{*}, 18; Mar 4^{*}, 18^{*}; Apr 1

ms Koningsdam 2017: Dec 20**

ms Nieuw Amsterdam 2017: Oct 28*: Nov 25"; Dec 16", 30* 2018*: Jan 6, 27; Feb 17: Mar 10. 31

ms Westerdam **2017:** Dec 29**

- ★ Celebrate Christmas & New Year on these sailings.
- ◆ These sailings visit St. Thomas, U.S. Virgin Islands in lieu of St. Maarten.
 Itineraries vary. Please visit hollandamerica.co.uk for details.

Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit hollandamerica.co.uk. Call 0843 374 2300 for fly/cruise fares.





WESTERN CARIBBEAN

BAHAMAS Half Moon Cay*

GRAND CAYMAN George Town

MEXICO Cozumel

UNITED STATES Ft. Lauderdale Key West

* Conditions permitting.

Walk in the footsteps of Mayan kings one day, snorkel with blue angelfish the next. And for seven blissful days leave all worldly pressures behind.

Days 0-1 From Ft. Lauderdale, an overnight sail takes you to Half Moon Cay, our private island with so much to do-sailing, swimming, snorkelling-you won't know where to begin. Hint: Start by renting a private cabana on the beach and take it from there. Days 2-3 After a carefree day at sea, arrive in George Town, Grand Cayman. Awaken your sense of adventure as you experience the unusual: Pet the soft underbelly of rays at Stingray City; hold a wiggly yearling loggerhead turtle at the Turtle Farm, marvelling that it will one day weigh in at 300 pounds; play on Seven Mile Beach, an emblematic

PRIVATE PARADISE

stretch of Caribbean idyll.

On Half Moon Cay, settle into a private cabana right on the beach, fully equipped with all the comforts. from mini-bars to floats. fins and snorkels.

MAYAN RUINS

From Cozumel visit the ruins at Tulum on the sea cliffs and Chichén Itzá, with its mystical cenote, where human sacrifices were made.

Day 4 Love to snorkel? Cozumel, Mexico, is one of the world's premier dive spots. With just a few kicks of your flippers, a colourful new world opens: the realm of blue angels, yellow butterfly fish, bluegreen parrot fish.

Days 5-6 A day's cruise away lies Key West, inspiration for Audubon's birds and Hemingway's novels. How will you mark your time here? Perhaps ride the Conch Train through centuries of Key West history, or cruise on a glass-bottom catamaran to a coral reef that took eons to create.

Day 7 Arrive in Ft. Lauderdale, seven days the wiser.

TASTE OF THE PLACE

On a walking tour of Key West, taste local favourites such as conch fritters and key lime pie. In Cozumel, cook up a fiesta of flavours with a local chef.

MIXOLOGY LESSONS

Mojitos, margaritas, piña coladas—a delicious new tropical drink is featured on board every day, and our bar staff are happy to share their secret recipes with you.



ROUNDTRIP FT. LAUDERDALE

ms Furodam

2017: Nov 19: Dec 3*, 17*

2018: Jan 14, 28; Feb 11*, 25*; Mar 11, 25

ms Koningsdam **2017:** Dec 27*

ms Nieuw Amsterdam 2017: Dec 2*, 23**

2018: Jan 13*; Feb 3, 24; Mar 17; Apr 7

- ★ Celebrate Christmas & New Year on these sailings.

 ◆ Itineraries vary. Please visit hollandamerica.co.uk for details.

Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit hollandamerica.co.uk. Call 0843 374 2300 for fly/cruise fares



Nothing compares to the exhilaration of a new adventure tried... and a local libation to mark the occasion.



SOUTHERN CARIBBEAN **WAYFARER®**

BAHAMAS Half Moon Cay*

BARBADOS Bridgetown

MARTINIQUE Fort-de-France

ST. KITTS Rasseterre

ST LUCIA Castries

ST. MAARTEN Philipsburg

UNITED STATES Ft. Lauderdale

U.S. VIRGIN ISLANDS St. Thomas

SCENIC CRUISING Daylight passing Mt. Pelée Soufrière Bay

Conditions permitting.

A cultural sampler: Dutch St. Maarten, French Martinique, British Barbados and, as always, Bahamian Half Moon Cay—our own private island.

Days 0-3 From Ft. Lauderdale, arrive on the Dutch side of an island sharing two flags, landing in Philipsburg, where Front Street tempts with chocolates and cheeses. The French side beckons with beachside bistros, boulangeries and boutiques offering très chic fashions.

Day 4 The lush island of St. Lucia forms the perfect backdrop as you enjoy a sunny breakfast on your private verandah. Today go in search of a beautifully plumed parrot that lives only in the jungles of this island and nowhere else. Or seek out colourful silkscreened fabrics at the Caribelle Batik Factory. Days 5-7 Next up: a kaleidoscope of colourful

island nations, each with its own culture. In British

ATTENTION BIRDERS

Look! Up in the air! Colourful parrots, hummingbirds and dozens of exotic birds fill the palms and tropical trees overhead. Don't miss the feisty little

bananaquit, or yellow bird-immortalised in the song of the same nameeasily spotted on Half Moon Cay, so unspoiled it has been designated a Wild Bird Reserve.

Barbados, note that afternoon tea is a given. On French Martinique learn how, in 1902, Mt. Pelée devasted the entire town of Saint-Pierre and everyone in it except for a sole survivor, a prisoner held in an underground cell. And on St. Kitts hear the story of its chequered history—first Spanish, then French, now British.

Day 8 Survey Magens Bay, then view your Holland America Line ship from St. Thomas' Drake's Seat, the breathtaking vantage point from which Sir Francis Drake himself once viewed his fleet. Days 9-11 A day at sea and a carefree day of play on Half Moon Cay before disembarking in Ft. Lauderdale.

ISLANDS OF **FLOWERS**

In the Caribbean there are flowers. flowers everywhere-some rare, most wild, all of which can been seen in Martinique's lush Botanic Garden of Balata.

TROPICAL MASSAGE Nothing feels better after a long day touring and playing ashore than a Lime and Ginger Massage at the Greenhouse Spa & Salon. Truly relaxing.

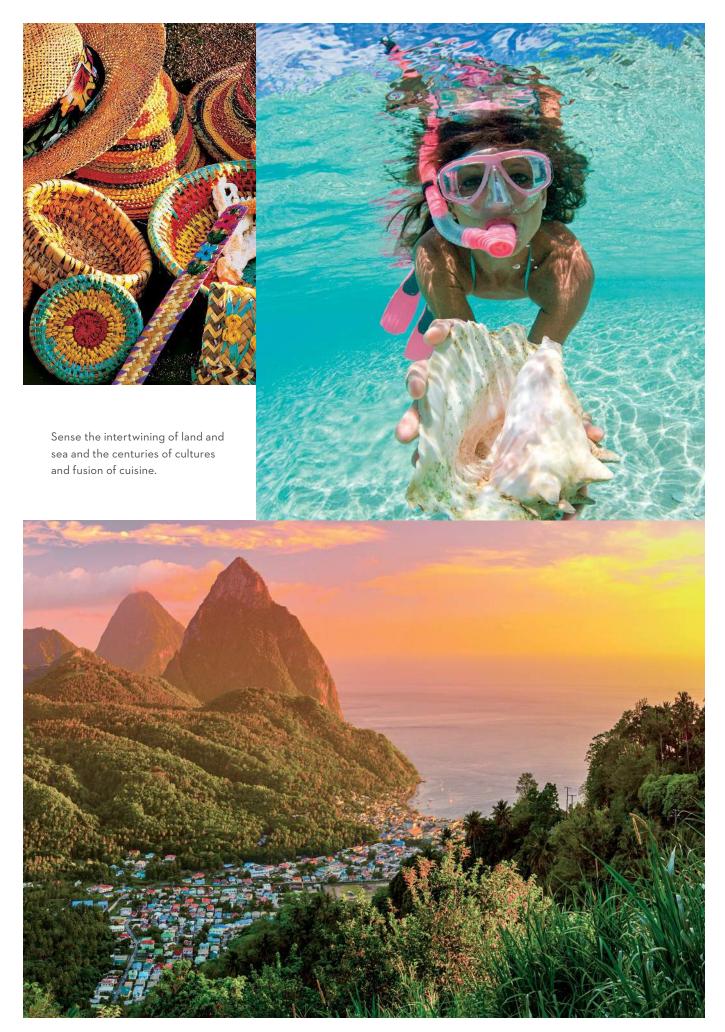


ROUNDTRIP FT. LAUDERDALE

ms Koningsdam **2017:** Oct 18*; Nov 8, 29 **2018:** Jan 3^a, 24^a; Feb 14^a; Mar 7

- ◆ Itineraries vary. Please visit <u>hollandamerica.co.uk</u> for details.
 These sailings visit St. Thomas, U.S. Virgin Islands in lieu of St. Maarten. Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit hollandamerica.co.uk Call 0843 374 2300 for fly/cruise fares.



SOUTHERN CARIBBEAN PANAMA CANAL SUNFARER®

ARUBA Oranjestad

BAHAMAS Half Moon Cay*

COLOMBIA Cartagena

COSTA RICA Puerto Limón

CURAÇAO Willemstad

PANAMA Colón Gatún Lake*

UNITED STATES Ft. Lauderdale

SCENIC CRUISING Panama Canal and Gatún Lake

* Conditions permitting. * Service call for shore

excursions.

Sunny Dutch islands and our own private paradise in the Bahamas warm you for a day in the Panama Canal, marvelling at the wondrous workings of the massive Gatún Locks.

Cay, our private island in the Bahamas, all yours for a day of play like no other. Swim, snorkel, sail or simply relax on the terrace of your little cabana. Days 2-4 After a day at sea, get ready for all things Dutch: Aruba, with its natural wonders and high-energy casinos; Curação, famous for its Amsterdam-like canals; High Tea Dance, presented

Days 0-1 First up from Ft. Lauderdale is Half Moon

Days 5-6 En route to Cartagena, Colombia, once the treasure chest of the Spanish Main and a high target for privateers, hear how Spain poured millions into the port's defence, building the

on silver service in the ship's elegant main

PANAMA POWER

Dining Room.

What does it feel like as your ship is raised 85 feet to Gatún Lake, using no power except the force of gravity? Miraculous. You'll see.

COLÓN, PANAMA

On the stunning Caribbean coast of Panama discover the ruins of Spanish forts, hunt treasures at the local market.

fortifications that are today a UNESCO World Heritage Site.

Day 7 Marvel at the stunning impossibility of the Panama Canal as your ship is lifted through the massive Gatún Locks for scenic cruising of Gatún Lake, man-made to provide the perpetual water supply necessary to operate the locks.

Day 8 From Puerto Limón take in the turtle nesting grounds and rain forests of Costa Rica.

Days 9-11 Two glorious days (and nights) at sea en route back to Ft. Lauderdale, dining alfresco on your verandah, strolling beneath a midnight sky sparkling with stars.

CURAÇÃO WONDER

Colourful buildings in Willemstad were painted bright tropical colours by order of the first governor to ease the glare of the sun on his eyes.

CANAL EXPERT

Sailing with us: a Canal expert who will answer your questions, present lectures and illuminate stories from behind the scenes.



ROUNDTRIP FT. LAUDERDALE

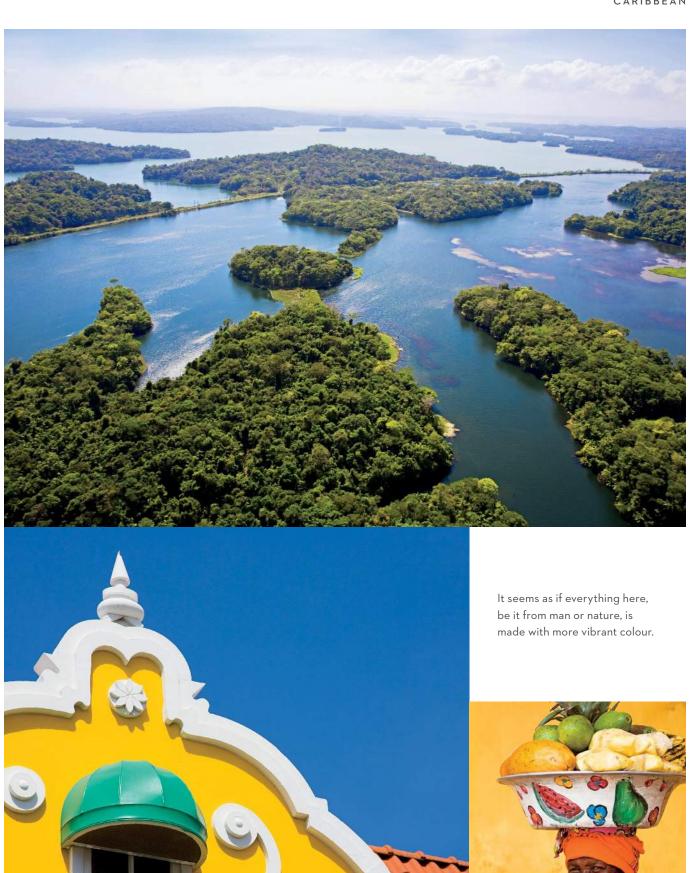
ms Zuiderdam

2017: Nov 5*, 15, 26*; Dec 6, 17***, 27* **2018:** Jan 7*, 17*, 27; Feb 7, 18*, 28; Mar 11⁺, 21; Apr 1⁺, 11

- ★ Celebrate Christmas & New Year on these sailings.
- These are 10-night sailings and do not visit Cartagena.
 The Dec 17 sailing visits Aruba and Curaçao in reverse order.
 The Apr 1 sailing visits Bonaire in lieu of Aruba.

Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit hollandamerica.co.uk Call 0843 374 2300 for fly/cruise fares





EASTERN CARIBBEAN

ROUNDTRIP FT. LAUDERDALE

ms Oosterdam 2017: Nov 4, 11*

Ft. Lauderdale, Amber Cove, San Juan, St. Thomas, Half Moon Cay*, Ft. Lauderdale

- The Nov 11 departure is a 6-day sailing and does not visit St. Thomas.

 Conditions permitting.

Note: Optional tours are available from most ports for an additional charge.



TROPICAL CARIBBEAN

ROUNDTRIP FT. LAUDERDALE

ms Westerdam 2017: Dec 22**

ms Eurodam 2017: Dec 31*

ms Nieuw Amsterdam

2017: Oct 21; Nov 18; Dec 9* 2018: Jan 20; Feb 10; Mar 3, 24

Ft. Lauderdale, Key West, Grand Turk, Amber Cove, Half Moon Cay*, Ft. Lauderdale

- ★ Celebrate New Year on this sailing.

 ♦ Itineraries vary. Please visit <u>hollandamerica.co.uk</u> for details.

 Conditions permitting.

Note: Optional tours are available from most ports for an additional charge.



WESTERN CARIBBEAN

ROUNDTRIP TAMPA

ms Oosterdam **2017:** Mar 31

ms Rotterdam

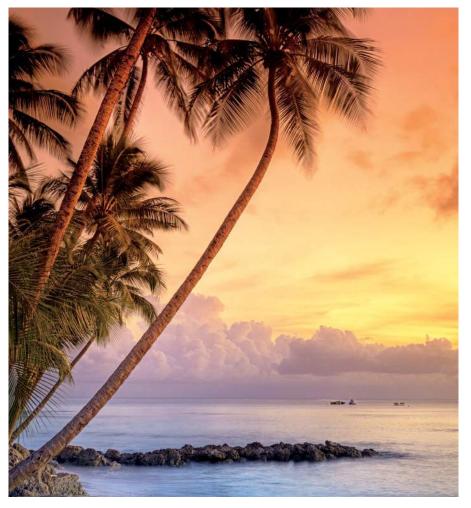
2017: Nov 19[♦], 26; Dec 17, 24[★], 31[★] **2018:** Jan 7, 28; Feb 4, 25*; Mar 4*, 25;

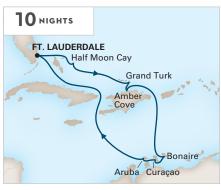
Apr 1, 8

Tampa, Key West, Mahogany Bay, Santo Tómas de Castilla, Costa Maya, Tampa

- ★ Celebrate Christmas or New Year on these sailings.
 ◆ These sailings visit Cozumel in lieu of Key West.
 The Dec 24 sailing visits the Banana Coast in lieu of Mahogany Bay.

Note: Optional tours are available from most ports for an additional charge.





SOUTHERN CARIBBEAN SEAFARER®

ROUNDTRIP FT. LAUDERDALE

ms Koningsdam

2017: Oct 29*; Nov 19*; Dec 10* 2018: Jan 14; Feb 4, 25; Mar 18

Ft. Lauderdale, Half Moon Cay*, Grand Turk, Amber Cove, Bonaire, Curaçao, Aruba, Ft. Lauderdale

Itineraries vary. Please visit <u>hollandamerica.co.uk</u> for details.
 Conditions permitting.

Note: Optional tours are available from most ports for an additional charge.



EASTERN CARIBBEAN

ROUNDTRIP FT. LAUDERDALE

ms Veendam 2018: Mar 9*, 30

Ft. Lauderdale, San Juan, Tortola, St. Kitts, Antigua, St. Thomas, Half Moon Cay*, Ft. Lauderdale

- ◆ The Mar 9 sailing visits St. Croix in lieu of Tortola. Port order varies, please visit hollandamerica.co.uk for details.
- Conditions permitting.

Note: Optional tours are available from most ports for an additional charge.



EASTERN CARIBBEAN

ROUNDTRIP FT. LAUDERDALE

ms Veendam **2018:** Mar 19*; Apr 9

Ft. Lauderdale, St. Maarten, Dominica, St. Lucia, Scenic cruising Soufrière Bay, Barbados, Martinique, St. Croix, Half Moon Cay*,

Ft. Lauderdale

- ◆ The Mar 19 sailing visits Grenada in lieu of St. Lucia and Scenic cruising Soufrière Bay. Conditions permitting.

Note: Optional tours are available from most ports for an additional charge



SOUTHERN CARIBBEAN

ROUNDTRIP TAMPA

ms Rotterdam 2017: Dec 34

2018: Jan 14; Feb 11; Mar 11

Tampa, Key West, San Juan, St. Thomas, Antigua, St. Lucia, Scenic cruising Soufrière Bay, Curaçao, Aruba, Grand Cayman, Tampa

◆ The Dec 3 sailing visits Aruba before Curação. Note: Optional tours are available from most ports for an additional charge



SOUTHERN CARIBBEAN

ROUNDTRIP FT. LAUDERDALE

ms Veendam 2017: Dec 8 2018: Jan 5+

Ft. Lauderdale, Half Moon Cay*, Tortola, St. Kitts, St. Lucia, Scenic cruising Soufrière Bay, Barbados, Grenada, Guadeloupe, St. Maarten, San Juan, Ft. Lauderdale

- The Jan 5 sailing visits Martinique in lieu of Grenada. Port order varies, please visit <u>hollandamerica.co.uk</u> for details.
 Conditions permitting.

Note: Optional tours are available from most ports for an additional charge



SOUTHERN CARIBBEAN CHRISTMAS

ROUNDTRIP FT. LAUDERDALE

ms Veendam 2017: Dec 22*

Ft. Lauderdale, Half Moon Cay*, Grand Turk, San Juan, St. Thomas, Guadeloupe, St. Lucia, Scenic cruising Soufrière Bay, Grenada, Barbados, Martinique, St. Maarten,

Ft. Lauderdale

- ★ Celebrate Christmas & New Year on this sailing ❖ Conditions permitting.

Note: Optional tours are available from most ports for an additional charge



SOUTHERN CARIBBEAN

ROUNDTRIP TAMPA

ms Rotterdam 2017: Nov 4

Tampa, Key West, St. Thomas, St. Maarten, Antigua, St. Lucia, Scenic cruising Soufrière Bay, Bonaire, Curação, Aruba, Grand Cayman, Tampa

Note: Optional tours are available from most ports for an additional charge.



EASTERN/WESTERN CARIBBEAN

ROUNDTRIP FT. LAUDERDALE

ms Furodam*

2017: Nov 12, 19, 26; Dec 3, 10, 17 2018: Jan 7, 14, 21, 28; Feb 4, 11, 18, 25;

Mar 4, 11, 18, 25

ms Nieuw Amsterdam **2017:** Nov 25; Dec 16, 23** 2018: Jan 6, 27; Feb 17; Mar 10, 31

ms Koningsdam **2017:** Dec 20*

Ft. Lauderdale, Grand Turk, San Juan, St. Thomas, Half Moon Cay*, Ft. Lauderdale, Half Moon Cay*, Grand Cayman, Cozumel, Key West, Ft. Lauderdale

- ★ Celebrate Christmas & New Year on these sailings.
 ◆ Itineraries vary. Please visit <u>hollandamerica.co.uk</u> for details.
- Conditions permitting.

Note: Optional tours are available from most ports for an additional charge.



EASTERN/WESTERN/TROPICAL CARIBBEAN

ROUNDTRIP FT. LAUDERDALE

ms Nieuw Amsterdam 2017: Nov 18*, 25; Dec 2*, 9** **2018:** Jan 6, 13*, 20*, 27;

Feb 3*, 10*, 17, 24*; Mar 3*, 10, 17*, 24*

ms Eurodam 2017: Dec 17**, 31**

Ft. Lauderdale, Grand Turk, San Juan, St. Thomas, Half Moon Cay*, Ft. Lauderdale, Half Moon Cay*, Grand Cayman, Cozumel, Key West, Ft. Lauderdale, Key West, Grand Turk, Amber Cove, Half Moon Cay*, Ft. Lauderdale

- ★ Celebrate Christmas & New Year on these sailings.
 ◆ Itineraries vary. Please visit <u>hollandamerica.co.uk</u> for details.
 ◆ Conditions permitting.

Note: Optional tours are available from most ports for an



EASTERN CARIBBEAN WAYFARER®/SOUTHERN CARIBBEAN SEAFARER®

ROUNDTRIP FT. LAUDERDALE

ms Koningsdam 2017: Oct 18*, 29*; Nov 8, 19*, 29 **2018:** Jan 3*, 14*, 24*; Feb 4*, 14*, 25*; Mar 7

Ft. Lauderdale, St. Maarten, St. Lucia, Scenic cruising Soufrière Bay, Barbados, Martinique, Daylight passing Mt. Pelée, St. Kitts, St. Thomas, Half Moon Cay*, Ft. Lauderdale, Half Moon Cay*, Grand Turk, Amber Cove, Bonaire, Curação, Aruba, Ft. Lauderdale

◆ Itineraries vary. Please visit <u>hollandamerica.co.uk</u> for details. * Conditions permitting

Note: Optional tours are available from most ports for an additional charge.

COLLECTORS' **VOYAGES**

By combining two or more back-to-back itineraries, you'll discover a more in-depth experience for an incredible value. On sailings noted with 🎉 , enjoy more ports of call and extra days of scenic cruising.

For more information see page 40.

For the most up-to-date details and fares visit hollandamerica.co.uk. Call 0843 374 2300 for fly/cruise fares.



SEE THE OLD **WORLD ANEW**

EUROPE

Steep Norwegian fjords carved by the Ice Age. Onion-domed palaces built by Russia's imperial czars. The skirl of highland bagpipes off Scotland's shore. The wonders of Croatia, Greece, Turkey, Italy and the French Riviera. And lest we forget: the spring that never ends in Spain, Morocco and the volcanic archipelago that is the Canary Islands. For all of us at Holland America Line, Europe holds a special place in our hearts and minds. We began sailing the Atlantic Ocean and European seas more than 140 years ago; since then we have visited untold ports of call. To us there is no greater joy than being able to share with you the long view of Europe and its history through myriad local points of view. In other words, welcome to a grand epic that is uniquely Europe; it's time to make it yours.

106 112 124 MEDITERRANEAN NORTHERN TRANSATLANTIC EUROPE





OPA!

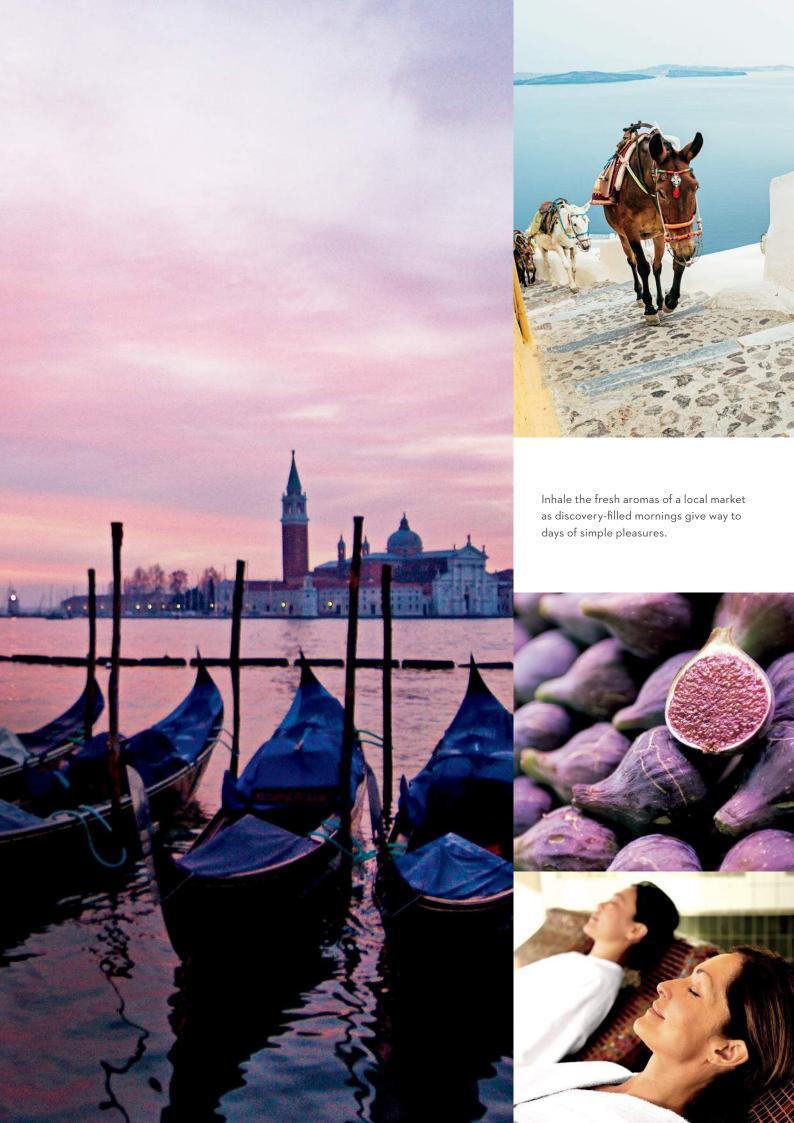
MEDITERRANEAN

A CELEBRATION AT EVERY TURN

The lands that rim the Mediterranean are where civilisation began-and where the fine art of living has been perfected ever since. From monumental sights such as the Acropolis or the Colosseum to simple pleasures like fresh bread dipped in estate-pressed olive oil, the Mediterranean holds endless appeal. As does Holland America Line's dazzling 2017 Mediterranean programme, anchored by a set of perfectly crafted voyages aboard ms Westerdam; ms Oosterdam; and ms Koningsdam, our new Pinnacle-class ship.

Join us and walk in the footsteps of Greek philosophers Plato, Socrates and Aristotle. Behold the dazzling Provençal light that enchanted Picasso, Matisse and Cezanne. Live the dream of a moonlit gondola ride. (Just so happens we overnight in Venice.) Marvel at medieval Croatian towns clinging limpet-like to Adriatic coastlines. The Mediterranean is a celebration of life itself... with sights and sounds and Holland America Line itineraries enough to move you to exclaim, "Opa!"





MEDITERRANEAN DREAM

GREECE

Argostóli Katákolon (Olympia) Mykonos Nafplion

D Piraeus (Athens) Santoríni

ITALY Civitavecchia

(Rome) Naples Venice

TURKEY

Kuşadasi (Ephesus) Home of the muses, centre of the classical world, Athens and the Greek Islands will enchant you, one blissful day at a time, as you cruise the sunny Aegean Sea.

Days 0-4 Depart Venice for the mythical Greek islands. Up first: Argostóli, renowned for its glimmering blue-violet Drogarati Cave, with acoustics so fine that Maria Callas often performed here. In Olympia, site of the first Olympic games, take your place on a grassy knoll and picture the discus thrower of ancient days in his classical pose. In Nafplion decide which feels better: Asclepion, sanctuary for the god of healing, or the ship's own mineral pool?

Days 5-6 In Athens, relax in the shadow of the Parthenon as you sip a glass of ouzo, the licoriceflavoured local liqueur.

ENLIGHTENMENT

Our Journeys Ashore™ are carefully curated to illuminate stories from behind the ancient ruins you will visit along the way.

WHEN IN GREECE

While on board, dine on moussaka and tender souvlaki, dance to Zorba music, hear the mythical legends of the islands.

Day 7 On Mykonos, fishing boats bob in a harbour of mottled blues, and a tangle of dazzling white alleyways invite you to discover hidden boutiques and cafés.

Day 8 Today visit the incredible ruins of Ephesus ... the Temple of Artemis, the stunning façade of the Library of Celsus, the Great Theatre where St. Paul preached to audiences of 24,000.

Day 9 On Santoríni discover the beautiful village of Oia, where streets are paved with marble; and Sigalas, where grapevines are trained to grow into basket shapes.

Days 10-12 En route to Rome call at Naples and marvel at the inconceivable power of Vesuvius as you visit the ruins at Pompeii.

BEST OF THE IONIAN AND AEGEAN SEAS

Look no further for the most comprehensive itinerary featuring the mythical Greek isles. Thrill to favourites such as Santoríni and Mykonos; discover lesser-known Nafplion and Argostóli. Overnight Athens.



VENICE TO CIVITAVECCHIA (ROME)

ms Westerdam

2017: May 23; Jul 10; Aug 25*; Oct 14

• The Aug 25 departure is a 14-night sailing. Please visit hollandamerica.co.uk

Note: Optional tours are available from most ports for an additional charge

For the most up-to-date details and fares visit hollandamerica.co.uk. Call 0843 374 2300 for fly/cruise fares.

Extended Stay.



Portside, seaside, cliffside—everywhere you look, history glows and the present glitters.





ADRIATIC DREAM

CIVITAVECCHIA (ROME) TO VENICE

ms Westerdam

2017: Apr 27; Jun 28; Aug 15*; Oct 2

Civitavecchia (Rome); Scenic cruising Strait of Messina; Messina; Valletta; Mġarr (Victoria); Kérkira, Corfu; Dubrovnik; Kotor; Korčula; Split; Koper; ₱1-night extended stay in **Venice**

◆ The Aug 15 departure is a 10-night sailing. Please visit hollandamerica.co.uk for details.

Note: Optional tours are available from most ports for an additional charge.



MEDITERRANEAN EXPLORER

CIVITAVECCHIA (ROME) TO BARCELONA

ms Westerdam

2017: Jun 4; Jul 22+; Sep 8

Civitavecchia (Rome), Livorno (Florence/ Pisa), Monte Carlo, St.-Tropez, Ajaccio, Almería (Granada), Ceuta, Marseille (Provence), Sète, 10 1-night extended stay in Barcelona

◆ The Jul 22 sailing visits St.-Raphaél in lieu of St.-Tropez. Note: Optional tours are available from most ports for an additional charge.



MEDITERRANEAN RIVIERAS

BARCELONA TO CIVITAVECCHIA (ROME)

ms Westerdam

2017: Jun 16; Aug 3; Sep 20

Barcelona, Cádiz (Seville), Gibraltar, Málaga (Granada), Alicante, Palma de Mallorca, Toulon, Calvi, Monte Carlo, Livorno (Florence/Pisa), Civitavecchia (Rome)

Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit hollandamerica.co.uk. Call 0843 374 2300 for fly/cruise fares.





TREASURES OF THE ADRIATIC

ROUNDTRIP CIVITAVECCHIA (ROME)

ms Koningsdam **2017:** Apr 15

1-night extended stay in Civitavecchia (Rome); Dubrovnik; Kotor; Kérkira, Corfu; Katákolon (Olympia); Piraeus (Athens); Scenic cruising the Dardanelles; 10 1-night extended stay in Istanbul; Mykonos; Kuşadasi (Ephesus); Santoríni; Naples; Civitavecchia (Rome)

Note: Optional tours are available from most ports for an additional charge.



UTOPIAN ADVENTURE

NORTHERN EUROPE

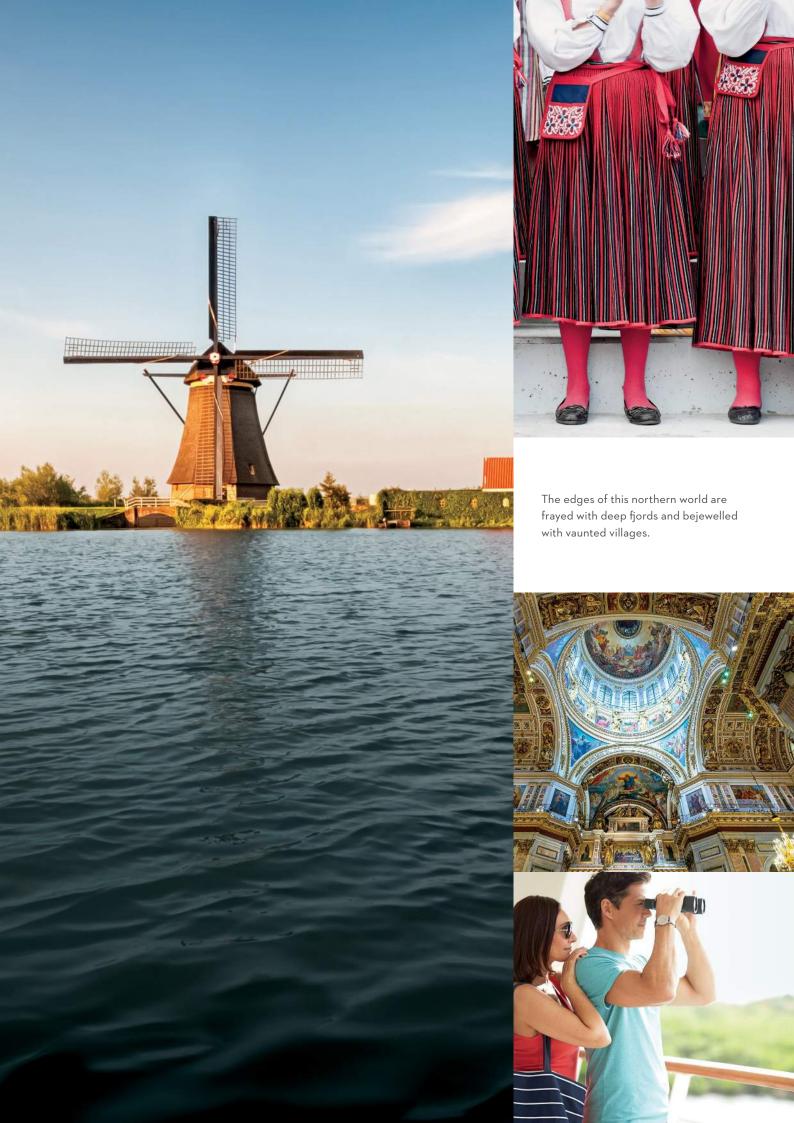
BIRTHPLACE OF HOLLAND AMERICA LINE

Come. Let us show you our selection of Old World cities, deep-crevasse fjords and the southern arc of the Arctic Circle. Witness the intricate lacework of the canals of Amsterdam, marvel at the cobalt blue fjords of Norway, take a thrilling dip in the steamy Blue Lagoon of Reykjavík, or traverse the Arctic Circle to welcome the splendour of the Midnight Sun.

Holland America Line has been cruising these Northern European waters for more than 140 years. So we know not only where to go, but when, showing you the best of what Northern Europe has to offer, from world-famous historical sites to the best-kept secrets shared only among the locals. From the steeply cut fjords of Flåm, Norway, to the colourful façades of Nyhavn in Copenhagen, Denmark. From the glittering domes and Baroque palaces of St. Petersburg to Stockholm, Estonia, Scotland and beyond, Holland America Line looks forward to sharing with you the treasures we've discovered over nearly a century and a half.







VIKING SAGAS

THE
NETHERLANDS
Amsterdam
Rotterdam

NORWAY Flåm Kristiansand Oslo Stavanger

SCENIC CRUISING Oslofjord Sognefjord

 ms Rotterdαm departures sail roundtrip Rotterdam. This extraordinary itinerary explores the fjord-laced coast of Norway aboard ms Rotterdam or the new Pinnacle-class ms Koningsdam.

Days 0-1 The gabled buildings of Amsterdam fade into the distance as your ship sets a northerly course at sea—time to get acquainted with all the enticing venues on your luxurious ship.

Day 2 Adventure awaits in Flåm, where you may kayak tranquil Aurlandsfjord, coming within yards of farms clinging to the hillsides; or ride the Flåm Railway past cascading waterfalls and raging rivers. This afternoon the spine-tingling crescendos of Edvard Grieg fill your head as you cruise Sognefjord, winding 136 miles into Norway.

Day 3 Stavanger welcomes you with nice, thick Norwegian-style pancakes (lapper) slathered

with jam and sour cream and a chance to view 2,000-foot-high Pulpit Rock from a helicopter. **Day 4** The history of Kristiansand spans more than 370 years, well-preserved in a venerable fortress and in an open-air museum where an entire city street is reconstructed with farmhouses from a nearby valley.

Day 5 This morning enjoy breakfast on your verandah as you glide through majestic Oslofjord, cutting straight to the heart of Oslo and the delights of the city's enchanting medieval Old Town.

Days 6-7 Enjoy a relaxing day at sea shopping for distinctive jewellery at Merabella, our onboard luxury boutique.

CITY OF DIAMONDS

Since the 16th century, Amsterdam has been famous for its impeccably cut diamonds. Try one on for size at the restored Gasson Factory.

${\sf JOURNEYS}\;{\sf ASHORE}^{\sf TM}$

Kayak a tranquil fjord, make traditional Nordic klippfisk (salt cod), cruise the canals of Amsterdam. These and many other excursions are described on our website.

ABOUT FJORDS

On an optional rail adventure from Flåm, learn how massive Ice Age glaciers gouged their way through the valley, creating pristine Aurlandsfjord.

A COOL BAR

On a walking tour of Oslo stroll into the Ice Bar, where everything – the bar counter, walls and furniture – is made from 60 tons of ice. Skål!



ROUNDTRIP AMSTERDAM

ms Koningsdam **2017:** May 14; Jun 25; Jul 23*; Aug 20

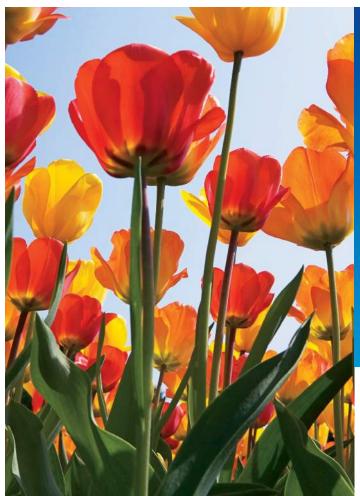
ROUNDTRIP ROTTERDAM

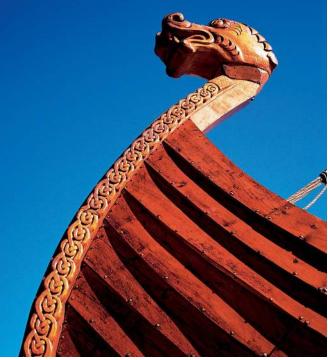
ms Rotterdαm **2017:** May 20; Jun 17

◆ The Jul 23 sailing operates in reverse order.

Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit <u>hollandamerica.co.uk</u>. Call 0843 374 2300 for fly/cruise fares.





Glide your hand along the bows of Viking boats festooned with dragons intended to ward off monsters that haunt the sea.



BALTIC ADVENTURE

DENMARK♣ Copenhagen

copoining

ESTONIA Tallinn

FINLAND Helsinki

GERMANY Kiel (Hamburg) Warnemünde (Berlin)

RUSSIA

St. Petersburg

SWEDEN

*D Stockholm

Get ready for summer in Northern Europe, when the sun shines well into the evening, lighting up extended stays in St. Petersburg, Stockholm and Copenhagen.

Days 0-1 From Copenhagen cruise to Kiel (Hamburg), gateway to lovely Lübeck, home of the famous marzipan gateau.

Days 2-3 A day at sea learning about upcoming ports, including Tallinn, a proud Hanseatic city eager to show off its medieval Old Town, a UNESCO World Heritage Site.

Days 4-5 Staring up at the golden onion domes of Catherine the Great's imperial palace in St. Petersburg, you can't help but feel awed—and fortunate to have two full days to take in more of the city's artful sights: The Hermitage, the ballet, the Fabergé Museum.

Day 6 Get a taste of Helsinki's fabled quality of life

SPA EXPERIENCES

After a long day ashore, nothing feels better than a Swedish massage at the ship's Greenhouse Spa & Salon.

A TASTE OF RUSSIA

In the main Dining Room: regional specialities such as Pavlova, a dessert as light and delicate as the Russian ballerina for whom it is named.

as you stroll along lovely tree-lined avenues and cook with fresh local ingredients at a sprawling country estate that was once the home of composer Jean Sibelius.

Days 7-8 Spread across 14 islands, Stockholm is best seen by both land and water, beginning with a drive through the enchanting medieval Old Town and finishing with a cruise along the Royal Canal.

Days 9-10 On tap in Warnemünde: a beer tasting, a fresh German pretzel and a look at the remnants of the Berlin Wall.

Days 11-12 Enjoy a final evening on board in Copenhagen, allowing time to visit Tivoli Gardens, a fantasyland sparkling in the summer sky.

ENTERTAINMENT

We bring the spirit of the region on board with lively performances by authentic Cossack dancers and German oompah bands.

EGGSQUISITE

On display at the Fabergé Museum in St. Petersburg are many of the priceless Imperial Easter eggs given by the czars to their czarinas.



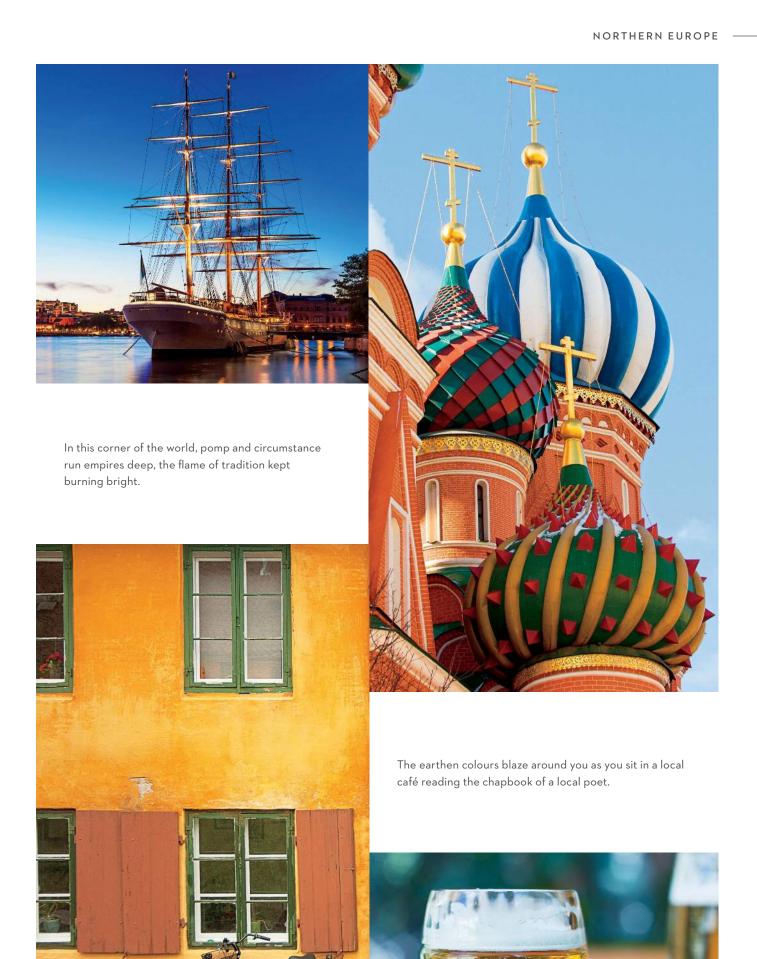
ROUNDTRIP COPENHAGEN

ms Zuiderdαm **2017:** May 5, 29; Jun 10; Jul 4; Aug 11

Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit hollandamerica.co.uk. Call 0843 374 2300 for fly/cruise fares.

Extended Stay.



VOYAGE OF THE MIDNIGHT SUN & NORTH CAPE

NETHERLANDS Amsterdam

NORWAY Ålesund Bergen Eidfjord Flåm Geiranger Honningsvåg Stavanger Trondheim

SCENIC CRUISING Geirangerfjord Hardangerfjord North Cape Sognefiord Trondheimsfjord On the horizon: four of the longest, most beautiful fjords in the world; the windswept North Cape; and 14 glorious days aboard ms Koningsdam or ms Rotterdam.

Days 0-2 First up from Amsterdam is Flåm, with its easy pastoral rhythm. Kayak the glassy waters of Aurlandsfjord, bird-watch or enjoy a simple picnic of bread and geitost, the local goat's-milk cheese. Marvel at the serenity of Sognefjord, winding 136 miles into Norway.

Day 3 This morning awaken to Bergen with its collection of fine old restored waterfront warehouses housing boutiques and eateries.

Day 4 Picture-postcard Geiranger nestles into a crook of Geirangerfjord, where Seven Sisters Waterfall takes an 800-foot plunge.

Day 5 In Trondheim, capital of the Viking kings, ride the narrow-gauge Thamshavn Railway for a steep and winding climb to the copper mines high above Trondheimsfjord-yours to cruise

SMORGASBORD

One fine day a smorgasbord of incredible abundance -from smoked salmon to apple cake—will be set up poolside on the Lido Deck.

ARCTIC ADVENTURE

Join an ATV caravan across the Arctic tundra or go on safari for giant king crabs, savouring your catch at an authentic Sami camp.

later this afternoon.

Days 6-7 Cross the Arctic Circle, arriving in Honningsvåg, where herds of reindeer roam the tundra. Mail cards with the coveted Nordkapp postmark, then cruise the windswept North Cape, the northernmost point of continental Europe, crossing yet another iconic destination off your bucket list.

Days 8-11 Two carefree days at sea bring you to Ålesund, famous for its Art Nouveau architecture, and to Eidfjord for waterfall viewing and scenic cruising of Hardangerfjord.

Days 12-14 The high point in Stavanger: viewing 2,000-foot-high Pulpit Rock from a helicopter. A final day at sea to have a massage before arriving in Amsterdam.

GRIEG TO GAGA

Music Walk™ features three stages presenting the performing arts (Norwegian composer Edvard Grieg included). rhythm and blues and chart-topping hits.

APRÈS AMSTERDAM

In your comings and goings from Amsterdam, take time for a pre- or post-cruise stay in this vibrant city. Visit our website for more details.



ROUNDTRIP AMSTERDAM

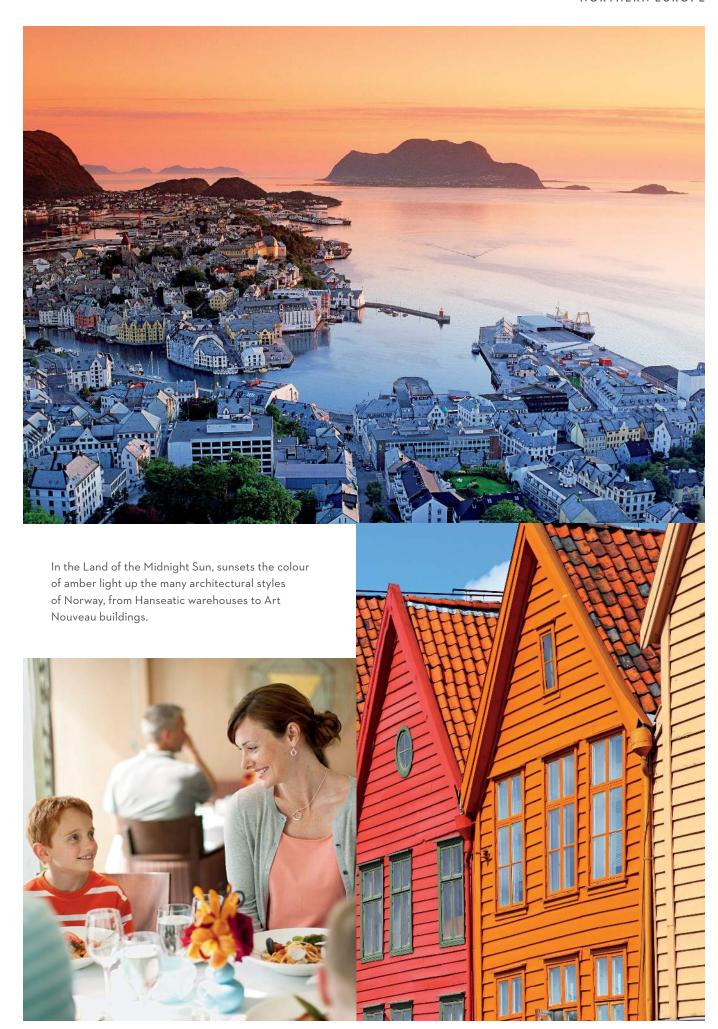
ms Koningsdam 2017: Jun 11; Jul 9*

ROUNDTRIP ROTTERDAM

ms Rotterdam 2017: May 27*

◆ Itineraries vary. Please visit <u>hollandamerica.co.uk</u> for details. Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit hollandamerica.co.uk. Call 0843 374 2300 for fly/cruise fares. ▲ On board the ms Koningsdam.





NORSE LEGENDS

ROUNDTRIP AMSTERDAM OR ROUNDTRIP ROTTERDAM

ms Koninasdam 2017: Jun 4; Jul 2, 30; Aug 27

ms Rotterdam* 2017: May 13; Jun 10; Jul 8

Amsterdam, Eidfjord, Scenic cruising Hardangerfjord, Ålesund, Geiranger, Scenic cruising Geirangerfjord, Bergen, Amsterdam

• These sailings embark and disembark in Rotterdam,

Note: Optional tours are available from most ports for an additional charge.



FJORDS & HIGHLANDS

ROUNDTRIP COPENHAGEN

ms Zuiderdam 2017: May 17; Jun 22

Copenhagen; Scenic cruising Oslofjord; Oslo; Kristiansand; Stavanger; Flåm; Scenic cruising Sognefjord; Bergen; Lerwick, Shetland Islands; Portree; Invergordon; South Queensferry (Edinburgh); Newcastle upon Tyne; Copenhagen

Note: Optional tours are available from most ports for an



CELTIC ADVENTURE

ROUNDTRIP COPENHAGEN

ms Zuiderdam 2017: Jul 30

Copenhagen, Portree, Belfast, ₱ 1-night extended stay in Dublin, Liverpool, Greenock (Glasgow), South Queensferry (Edinburgh), Kristiansand, Copenhagen

Note: Optional tours are available from most ports for an additional charge



EUROPEAN SPLENDOUR

CIVITAVECCHIA (ROME) TO AMSTERDAM

ms Koningsdam **2017:** Apr 30

Civitavecchia (Rome), Livorno (Florence/ Pisa), Monte Carlo, **₱**1-night extended stay in Barcelona, Cartagena, Gibraltar, Cádiz (Seville), Lisbon, Vigo, Portland, Cherbourg, Zeebrugge (Brugge/Brussels), Amsterdam

Note: Optional tours are available from most ports for an



JEWELS OF THE BALTIC

ROUNDTRIP AMSTERDAM OR **ROUNDTRIP ROTTERDAM**

ms Koningsdam 2017: May 21; Sep 3

ms Rotterdam 2017: Apr 29+

Amsterdam, Copenhagen, Warnemünde (Berlin), Tallinn, #1-night extended stay in St. Petersburg, Helsinki, Stockholm, Scenic cruising Stockholm Archipelago, Kiel (Hamburg), Århus, Amsterdam

◆ The Apr 29 departure sails roundtrip Rotterdam, has a 1-night extended stay in Stockholm and does not visit Kiel (Hamburg) Note: Optional tours are available from most ports for an



NORTHERN ISLES

ROUNDTRIP COPENHAGEN OR ROUNDTRIP ROTTERDAM

ms Zuiderdam 2017: Jul 16

ms Rotterdam

2017: Jun 24+

Copenhagen, Bergen, Ålesund, Akureyri, Ísafjörður, Scenic cruising Ísafjarðardjúp, 1 1-night extended stay in Reykjavík, Djúpivogur, Invergordon, South Queensferry (Edinburgh), Copenhagen

 The Jun 24 sailing is roundtrip Rotterdam, operates in reverse order and visits Kirkwall in lieu of Alesund and includes scenic cruising Eyjafjörður. Port order varies, please visit <u>hollandamerica.co.uk</u> for details.

Note: Optional tours are available from most ports for an additional charge



NORTHERN ISLES

ROUNDTRIP AMSTERDAM

ms Koningsdam **2017:** Aug 6

Amsterdam, **1** 1-night extended stay in South Queensferry (Edinburgh), Invergordon, ₱ 1-night extended stay in Reykjavík, Ísafjörður, Scenic cruising Ísafjarðardjúp, Akureyri, Scenic cruising Eyjafjörður, Ålesund, Bergen, Amsterdam

Note: Optional tours are available from most ports for an additional charge.



WESTERN EUROPE EXPLORER

BARCELONA TO ROTTERDAM

ms Rotterdam **2017:** Apr 13

Barcelona, Marseille (Provence), Monte Carlo, Livorno (Florence/Pisa), Civitavecchia (Rome), Cagliari, Gibraltar, Huelva (Seville), Scenic cruising Tagus River, #1-night extended stay in Lisbon, Vigo, Portland, Le Havre (Paris), Rotterdam

Note: Optional tours are available from most ports for an additional charge.



IBERIAN ADVENTURE

AMSTERDAM TO CIVITAVECCHIA (ROME)

ms Koningsdam **2017:** Sep 17

Amsterdam, Portland, A Coruña, Leixões (Porto), Lisbon, Huelva (Seville), Gibraltar, Málaga (Granada), Cartagena, Barcelona, Palma de Mallorca, Ajaccio, Livorno (Florence/Pisa), Civitavecchia (Rome)

Note: Optional tours are available from most ports for an additional charge.



Geirangerfjord, Norway hollandamerica co uk



VIKING SAGAS & NORSE LEGENDS

ROUNDTRIP AMSTERDAM OR ROUNDTRIP ROTTERDAM

ms Koningsdam **2017:** Jun 25; Jul 23*; Aug 20

ms Rotterdαm*** 2017:** May 13; Jun 10

Amsterdam, Flåm, Scenic cruising Sognefjord, Stavanger, Kristiansand, Scenic cruising Oslofjord, Oslo, Amsterdam, Eidfjord, Scenic cruising Hardangerfjord, Ålesund, Geiranger, Scenic cruising Geirangerfjord, Bergen,

Amsterdam

- Itinerary varies. Please visit <u>hollandamerica.co.uk</u> for details
- These sailings embark and disembark in Rotterdam, the Netherlands

Note: Optional tours are available from most ports for an additional charge.



FJORDS, HIGHLANDS AND BALTIC ADVENTURE

ROUNDTRIP COPENHAGEN

ms Zuiderdam

2017: May 5, 17*; Jun 10, 22*

Copenhagen; Kiel (Hamburg); Tallinn; 11-night extended stay in St. Petersburg; Helsinki; 11-night extended stay in Stockholm; Warnemünde (Berlin); 11-night extended stay in Copenhagen; Scenic cruising Oslofjord; Oslo; Kristiansand; Stavanger; Flåm; Scenic cruising Sognefjord; Bergen; Lerwick, Shetland Islands; Portree; Invergordon; South Queensferry (Edinburgh); Newcastle upon Tyne; Copenhagen

◆ Itineraries vary. Please visit <u>hollandamerica.co.uk</u> for details.

Note: Optional tours are available from most ports for an additional charge.



DREAM OF THE MEDITERRANEAN

VENICE TO BARCELONA

ms Westerdam

2017: May 23; Jul 10+; Aug 25

Venice, Argostóli, Katákolon (Olympia),
Nafplion, ₱ 1-night extended stay in Piraeus
(Athens), Mykonos, Kuşadasi (Ephesus),
Santoríni, Naples, Civitavecchia (Rome), Livorno
(Florence/Pisa), Monte Carlo, St.-Tropez,
Ajaccio, Almería (Granada), Ceuta, Marseille
(Provence), Sète, ₱ 1-night extended stay in
Barcelona

- The Jul 10 sailing visits St.-Raphaél in lieu of St.-Tropez.
- The Aug 25 departure is a 26-night sailing. Please visit hollandamerica.co.uk for details.

Note: Optional tours are available from most ports for an additional charge



WESTERN MEDITERRANEAN ADVENTURE

ROUNDTRIP CIVITAVECCHIA (ROME)

ms Westerdam

2017: Jun 4; Jul 22*; Sep 8

Civitavecchia (Rome), Livorno (Florence/ Pisa), Monte Carlo, St.-Tropez, Ajaccio, Almería (Granada), Ceuta, Marseille (Provence), Sète, 10 1-night extended stay in Barcelona, Cádiz (Seville), Gibraltar, Málaga (Granada), Alicante, Palma de Mallorca, Toulon, Calvi, Monte Carlo, Livorno (Florence/Pisa), Civitavecchia (Rome)

◆ The Jul 22 sailing visits St.-Raphaél in lieu of St.-Tropez. Note: Optional tours are available from most ports for an additional charge

COLLECTORS' VOYAGES

By combining two or more back-to-back itineraries, you'll discover a more in-depth experience for an incredible value. On sailings noted with , enjoy more ports of call and extra days of scenic cruising.

For more information see page 40.

For the most up-to-date details and fares visit <u>hollandamerica.co.uk</u> Call 0843 374 2300 for fly/cruise fares.



Seville, Spain hollandamerica.co.uk 123

AN OCEAN OF **EXPLORATION**

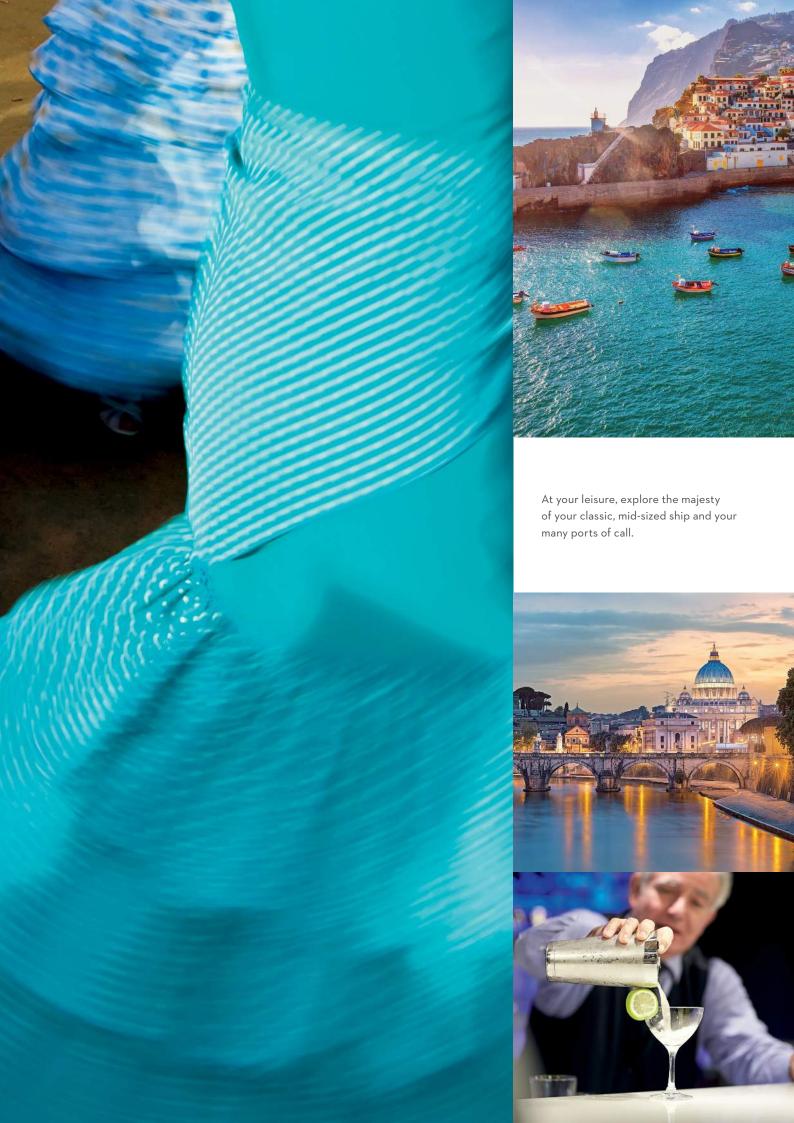
TRANSATLANTIC

SIMPLY TRANSFORMATIONAL

Cross the Atlantic in classic style from ports such as Ft. Lauderdale, Tampa and Boston to fascinating cities including Rome, Barcelona, Copenhagen and Rotterdam. Along the way explore more iconic cities and, in equal measure, a cadre of uncommon discoveries like the island ports of Horta, Ponta Delgada and Funchal or the Icelandic port of Akureyri.

No matter which port you select to begin or end your adventure, few experiences at sea compare to a Transatlantic cruise aboard the mid-sized ships of Holland America Line. On board, luxuriate in the quiet, comfort and space of five-star staterooms and suites. Savour a variety of unique restaurants and enjoy the freedom of "As You Wish®" dining and 24-hour In-Room Dining. Pamper and renew yourself or invigorate your day with a rich variety of onboard activities. All the while, relax in the company of Holland America Line's celebrated gracious service.





VIKING PASSAGE

CANADA Halifax St. John's

DENMARKCopenhagen

GREENLAND Nanortalik (Ilivileq) Qaqortoq (Julianehåb)

ICELAND Akureyri Ísafjörður Ф Reykjavík

> NORWAY Bergen

UNITED STATES
New York

SCENIC CRUISING Eyjafjörður Ísafjarðardjúp Prince Christian Sound*

Conditions permitting.

The quintessential North Atlantic route traces Viking paths through Iceland, Greenland and Newfoundland en route to New York.

Days 0-2 Sail from Copenhagen to Bergen, where colourful wooden warehouses of the Hanseatic Wharf now house pubs, galleries and museums. Days 3-6 Welcome to Akureyri, where you may visit a traditional Icelandic house built entirely of stone and turf. Explore the lunar landscape near Lake Mývatn, marvelling at its tumultuous volcanic crater lake, boiling mud pools and steaming earth. Then follow Iceland's longest fjord, Eyjafjörður, to the fishing village of Ísafjörður, where you may sip stream water so cool and clear you'll be forever spoiled for anything else.

Days 7-8 An overnight in Reykjavík, Iceland's capital city, gives you extra time to soak up the geothermal

BAGPIPE WELCOME As you sail into Halifax, Nova Scotia, delight to a warm Celtic welcome by a Citadel highlander and bagpiper. ICELANDIC LAMB
On the menu in the
Dining Room, lamb so
tender and delicious it
rivals any in the world,
the result of its freerange diet of grass
and herbs.

waters of the famed Blue Lagoon and to visit the Ölgerðin Brewery where, among other quirky quaffs, you may taste Icelandic mead, powerful brew of the Vikings.

Days 9-12 In Greenland visit Qaqortoq, which means "the White Place," and indeed, 85 percent of it is under ice. And Nanortalik, which translates to "place of the polar bears." Keep watch!

Days 13-14 A sea day away is St. John's, Newfoundland, where Marconi received the first transatlantic wireless signal in 1901.

Days 15–18 In Halifax follow the scenic coastline to Peggy's Cove and its famous lighthouse. Tonight, a toast to happy landings in New York.

ARCTIC WILDLIFE
Polar bears, reindeer,
musk ox, humpback
whales, sea eagles:
Watch for the fascinating
Arctic wildlife in and
around Greenland.

VIKING LORE
As you follow in the wake of the Vikings, your Location Guide will tell you stories, tall and true, of these intrepid explorers.



COPENHAGEN TO NEW YORK

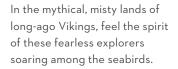
ms Zuiderdam **2017:** Aug 23

Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit <u>hollandamerica.co.uk</u>. Call 0843 374 2300 for fly/cruise fares.

Extended Stay.









PASSAGE TO ROME

FT. LAUDERDALE TO CIVITAVECCHIA (ROME)
OR REVERSE

ms Rotterdαm **2017:** Mar 30*

ms Westerdam **2017:** Mar 30; Oct 26■

Ft. Lauderdale, Funchal, Cádiz (Seville), Málaga (Granada), Cartagena, **Civitavecchia (Rome)**

- ◆ The *ms Rotterdam* sailing disembarks in Barcelona and is called Passage to Spain.
- The Oct 26 departure is a 13-night sailing, operates in reverse, does not visit Cádiz (Seville) and is called Spanish Passage.

Note: Optional tours are available from most ports for an additional charge.



PASSAGE TO ROME

FT. LAUDERDALE TO CIVITAVECCHIA (ROME)
ms Koningsdam
2017: Apr 2

Ft. Lauderdale, Ponta Delgada, Málaga (Granada), Alicante, **Civitavecchia (Rome)**

Note: Optional tours are available from most ports for an additional charge.



PASSAGE TO AMERICA

CIVITAVECCHIA (ROME) TO FT. LAUDERDALE ms Koningsdam
2017: Oct 3

Civitavecchia (Rome), Alicante, Málaga (Granada), Cádiz (Seville), ₱ 1-night extended stay in Funchal, **Ft. Lauderdale**

Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit hollandamerica.co.uk. Call 0843 374 2300 for fly/cruise fares.





AZORES & NORMANDY EXPEDITION

FT. LAUDERDALE TO COPENHAGEN

ms Zuiderdam **2017:** Apr 19

Ft. Lauderdale, Horta, Ponta Delgada, Cherbourg, Zeebrugge (Brugge/Brussels), Amsterdam, **Copenhagen**

Note: Optional tours are available from most ports for an additional charge.



VIKING PASSAGE

ROTTERDAM TO BOSTON

ms Rotterdam **2017:** Jul 15

Rotterdam; Bergen; Lerwick, Shetland Islands; Scenic cruising Eyjafjörður; Akureyri; Ísafjörður; Scenic cruising Ísafjarðardjúp; ⊅ 1-night extended stay in Reykjavík; Scenic cruising Prince Christian Sound*; Qaqortoq (Julianehåb); Nanortalik (Ilivileq); St. John's; Halifax; Boston

* Conditions permitting.

Note: Optional tours are available from most ports for an additional charge.



ATLANTIC ADVENTURER

FT. LAUDERDALE TO CIVITAVECCHIA (ROME)
ms Veendam
2017: Oct 20

Ft. Lauderdale, Horta, Ponta Delgada, 10 1-night extended stay in Lisbon, Málaga (Granada), Cartagena, 10 1-night extended stay in Barcelona, Palma de Mallorca, Livorno (Florence/Pisa), Civitavecchia (Rome)

Note: Optional tours are available from most ports for an additional charge.



ATLANTIC ADVENTURER

CIVITAVECCHIA (ROME) TO FT. LAUDERDALE

ms Veendam **2017:** Nov 10

Civitavecchia (Rome); Naples; Dubrovnik; Kérkira, Corfu; Katákolon (Olympia); Piraeus (Athens); Kuşadasi (Ephesus); Soúda, Crete; ₱1-night extended stay in Valletta; Palermo; Cagliari; Gibraltar; Cádiz (Seville); Casablanca; Funchal; Half Moon Cay*; Ft. Lauderdale

. Conditions permitting.

Note: Optional tours are available from most ports for an additional charge.



INTIMATE **GRANDEUR**

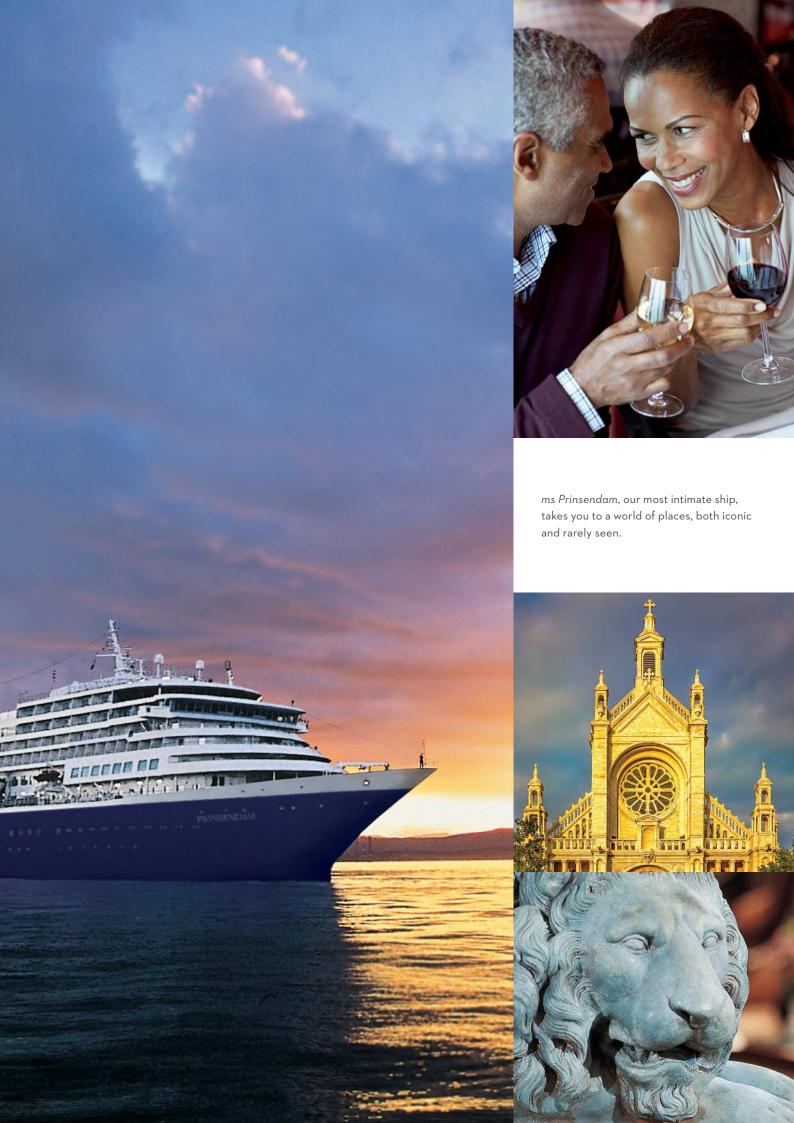
ms PRINSENDAM

A DESTINATION IN HER OWN RIGHT

With the sophistication of a classic yacht and the spaciousness of a cruise ship, ms Prinsendam is as much a destination as her ports of call. Designed to explore the world in elegance and style, ms Prinsendam, accommodating just 835 passengers, is our most intimate ship. She offers many cosy areas in which to find your favourite spot, and most of her lush staterooms provide commanding ocean views. Many even offer private teak-lined verandahs—perfect for soaking up the sun and taking in the sights.

Cruise Northern Europe, the Mediterranean and beyond aboard this very special ship, visiting iconic cities and hidden gems along the way. Indulge in the tranquillity of the Caribbean. The smaller size of ms Prinsendam allows you to experience some of our most unique ports of call. Journey down the charming Scheldt River to overnight in bustling Antwerp, or spend a day among the splendid gardens of St. Peter Port outside Guernsey. ms Prinsendam, or "Prince's" ship, is a vessel truly worthy of her regal name.





AZORES & NORMANDY EXPLORER

AZORES Horta

BELGIUM Zeebrugge (Brugge/ Brussels)

BERMUDA Hamilton

FRANCE Cherbourg

THE NETHERLANDS Amsterdam

UNITED STATES
Ft. Lauderdale

For people who love the sea, a voyage across the Atlantic is bliss—especially when it includes unusual ports such as Horta in the Azores and Normandy's Cherbourg.

Days 0-3 From Ft. Lauderdale cruise to Hamilton, Bermuda, where *ms Prinsendam* will dock in the heart of downtown just steps from bustling Front Street, close to shops, teahouses and horsedrawn surreys.

Days 4-7 And now, four carefree days at sea enjoying a classic Transatlantic crossing. There will be parties and special teas and festivities reminiscent of cruising's golden era, plus a formal affair worthy of your finest attire.

Day 8 True to a tradition of presenting new and unusual ports of call, today ms Prinsendam calls at Horta in the Azores. Here peer into a vast mile-wide volcanic crater, set like a jewel in a lush, ultra-green laurel forest.

AMSTERDAM

Diamond cutters, art walks, canal cruises, the Dutch countryside: Amsterdam offers so many possibilities, a postcruise stay is a must.

LEARNING AT SEA

As you cross the Atlantic, learn why the beaches in Bermuda are pink, how the Azores were formed, what makes Belgian chocolates so uniquely delicious.

Days 9-12 In Cherbourg, head for the cafés and shops of Place du Général-de-Gaulle. Or tour to Mont Saint-Michel, a grand medieval monastery perched atop a rocky island and approached only by the tide's grace.

Day 13 The bustling port city of Zeebrugge puts you within reach of Belgium's best sights: canallaced Brugge, mecca for chocolate lovers; Brussels, home of the European Union; and Ghent for a taste of Belgian waffles at their source.

Day 14 Arrive in Amsterdam, an ocean away from where you first began, rested, relaxed, ready for what's next.

FRENCH CONNECTION

En route to Normandy enjoy all things French: learn how to make buttery croissants at the Culinary Arts Center, dine on boeuf bourguignon and crème brûlée in the elegant La Fontaine Dining Room, shop for French perfumes in the duty-free boutique. Maybe splurge with a bottle of Dom Pérignon at the intimate Pinnacle Grill.



FT. LAUDERDALE TO AMSTERDAM

ms Prinsendam **2017:** May 6

Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit $\underline{\text{hollandamerica.co.uk}}$ Call 0843 374 2300 for fly/cruise fares.



In this often-called "Venice of the North," interlaced canals flow through the heart of Amsterdam's bustling districts and quaint neighbourhoods.





KIEL CANAL & NORWAY EXPLORER

ROUNDTRIP AMSTERDAM

ms Prinsendam **2017:** May 20

Amsterdam, Scenic cruising Elbe River, 1-night extended stay in Hamburg, Daylight transit Kiel Canal, Fredericia, Helsingør, ₱ 1-night extended stay in Copenhagen, Scenic cruising Oslofjord, Oslo, Ålesund, Flåm, Scenic cruising Sognefjord, Bergen, Stavanger,

Note: Optional tours are available from most ports for an additional charge.



CELTIC EXPLORER

ROUNDTRIP AMSTERDAM

ms Prinsendam **2017:** Jun 3

Amsterdam, St. Peter Port, Milford Haven, Liverpool, Dublin, Killybegs, Galway, Glengarriff, Waterford, Vlissingen (Flushing), Scenic cruising Scheldt River, #1-night extended stay in Antwerp, Amsterdam

Note: Optional tours are available from most ports for an additional charge.



NORTH CAPE EXPLORER

ROUNDTRIP AMSTERDAM

ms Prinsendam **2017:** Jun 17

Amsterdam, Ålesund, Honningsvåg, Scenic cruising North Cape, Trondheim, Geiranger, Scenic cruising Geirangerfjord, Bergen, Helsingør, **⊅** 1-night extended stay in Copenhagen, Amsterdam

Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit hollandamerica.co.uk. Call 0843 374 2300 for fly/cruise fares.





BALTIC & KIEL CANAL EXPLORER

ROUNDTRIP AMSTERDAM

ms Prinsendam **2017:** Jul 1

Amsterdam, Copenhagen, Rønne, Klaipėda, Tallinn, ⊅ 1-night extended stay in St. Petersburg, Helsinki, Stockholm, Scenic cruising Stockholm Archipelago, Warnemünde (Berlin), Daylight transit Kiel Canal, Amsterdam

Note: Optional tours are available from most ports for an additional charge.



IRISH & SCOTTISH EXPLORER

ROUNDTRIP AMSTERDAM

ms Prinsendam **2017:** Aug 4

Amsterdam, Rosyth (Edinburgh), Invergordon, Scrabster, Dublin, Belfast, Liverpool, Milford Haven, St. Mary's, Portland, St. Peter Port, Amsterdam

Note: Optional tours are available from most ports for an additional charge.



KIEL CANAL & GREAT BRITAIN EXPLORER

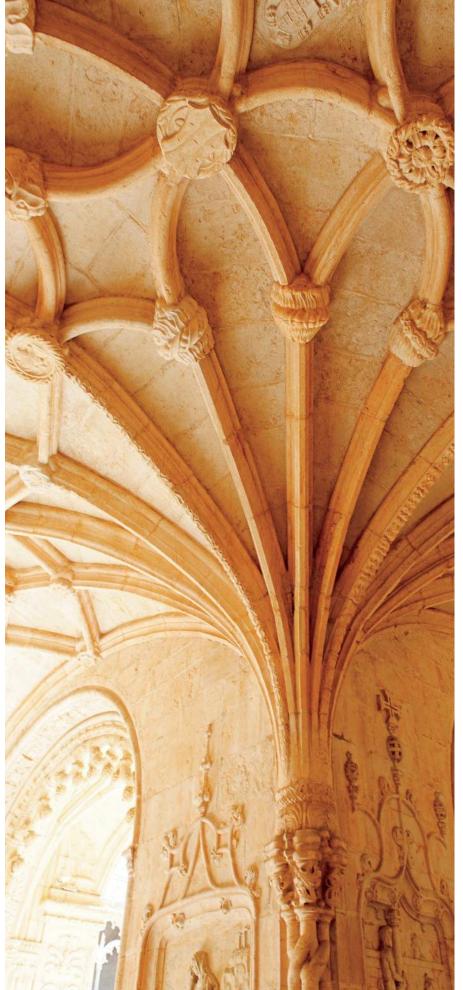
ROUNDTRIP AMSTERDAM

ms Prinsendam **2017:** Sep 7

Amsterdam; Dover; Newcastle upon Tyne; Rosyth (Edinburgh); Invergordon; Lerwick, Shetland Islands; Oslo; Scenic cruising Oslofjord; Copenhagen; Fredericia; Daylight transit Kiel Canal; ⊅2-night extended stay in Hamburg; Scenic cruising Elbe River; Amsterdam

Note: Optional tours are available from most ports for an additional charge.







BURGUNDIAN EXPLORER

AMSTERDAM TO BARCELONA

ms Prinsendam **2017:** Sep 21

Amsterdam, Vlissingen (Flushing), Scenic cruising Scheldt River, 1 1-night extended stay in Antwerp, Brest, La Rochelle, Bordeaux, Scenic cruising Gironde Estuary, Santander, **1**1-night extended stay in Lisbon, Scenic cruising Tagus River, Scenic cruising Strait of Gibraltar, Gibraltar, Barcelona

Note: Optional tours are available from most ports for an additional charge.



BLACK SEA EXPLORER

BARCELONA TO PIRAEUS (ATHENS)

ms Prinsendam **2017:** Oct 5

Barcelona, Lipari, Crotone, Pátmos, Kuşadasi (Ephesus), Scenic cruising the Dardanelles, 1-night extended stay in Istanbul, Constanta, Varna, Scenic cruising Bosporus Strait, Scenic cruising the Dardanelles, Ídra, # 1-night extended stay in Piraeus (Athens)

Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit $\underline{\text{hollandamerica.co.uk}}$. Call 0843 374 2300 for fly/cruise fares.



HOLY LAND EXPLORER

PIRAEUS (ATHENS) TO CIVITAVECCHIA (ROME)

ms Prinsendam **2017:** Oct 19

Piraeus (Athens); Antalya; Limassol; Haifa (Nazareth); Ashdod (Jerusalem); Rhodes; Soúda, Crete; Valletta; Mgarr (Victoria); Messina; Naples; Civitavecchia (Rome)

Note: Optional tours are available from most ports for an



JOURNEY TO THE NEW WORLD

CIVITAVECCHIA (ROME) TO FT. LAUDERDALE

ms Prinsendam 2017: Nov 2

Civitavecchia (Rome), Cartagena, Málaga (Granada), Cádiz (Seville), Lisbon, Funchal, Half Moon Cay*, Ft. Lauderdale

. Conditions permitting.

Note: Optional tours are available from most ports for an additional charge.



CARIBBEAN HOLIDAY

ROUNDTRIP FT. LAUDERDALE

ms Prinsendam 2017: Dec 18*

Ft. Lauderdale, Half Moon Cay*, Santo Domingo, Isla Catalina, Ponce, Barbados, Tobago, Beguia, Martinique, Guadaloupe, Tortola. Ft. Lauderdale

★ Celebrate Christmas & New Year on this sailing.
 ★ Conditions permitting.

Note: Optional tours are available from most ports for an



NORTH CAPE, SPITSBERGEN & ICELANDIC EXPLORER

ROUNDTRIP AMSTERDAM

ms Prinsendam **2017:** Jul 15

Amsterdam, Eidfjord, Scenic cruising Hardangerfjord, Bergen, Ålesund, Longyearbyen, Scenic cruising Liefdefjord, Scenic cruising Polar Icecap, Ny Ålesund, Scenic cruising Lilliehöökfjord, Scenic cruising Jan Mayen Island, Akureyri, Scenic cruising Eyjafjörður, Ísafjörður, Scenic cruising Ísafjarðardjúp, 🖈 1-night extended stay in Reykjavík, Rosyth (Edinburgh), Amsterdam

Note 1: Scenic cruising is subject to ice, weather and tidal conditions. Dense fog is common in this area, and the ice conditions can change

Note 2: Optional tours are available from most ports for an additional charge.



ICELAND, GREENLAND & SCOTLAND EXPLORER

ROUNDTRIP AMSTERDAM

ms Prinsendam **2017:** Aug 18

Amsterdam; Lerwick, Shetland Islands; Tórshavn, Faroe Islands; Eskifjörður; Akureyri; Scenic cruising Eyjafjörður; Ísafjörður; Scenic cruising Ísafjarðardjúp; Scenic cruising Prince Christian Sound*; Nanortalik (Ilivileg); Qagortog (Julianehåb); Scenic cruising Prince Christian Sound*; **1** 1-night extended stay in Reykjavík; Heimaey; Kirkwall; Rosyth (Edinburgh);

Amsterdam

◆ Conditions permitting

Note: Optional tours are available from most ports for an

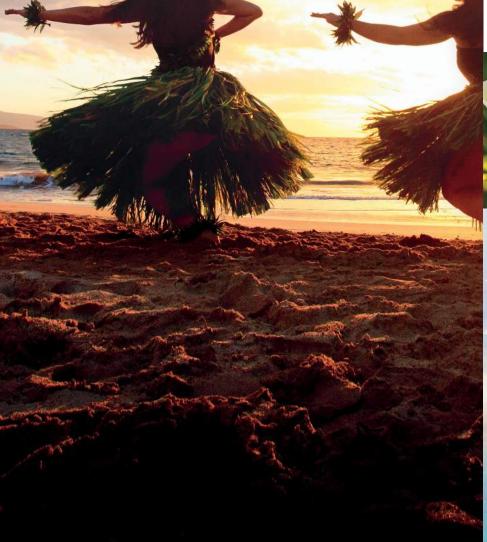


FABLED LANDS OF PARADISE

These are the islands built by lava, the Hawaiian Islands, where the fragrances of flowers and rhythms of nature—azure waves, secret waterfalls and exotic birdsong—drift across them all. In the spirit of "aloha," which means "hello" and "goodbye" and "I love you" all at once, Holland America Line explores myriad destinations throughout this archipelago of delights.



Waterfall rainbows glint in the sun, perennial blooms scent the air, and ancient stories are told through the hula.





CIRCLE HAWAII

The islands are calling. Answer aloha'ae, "yes," as you experience Hawaii as few have, beginning (and ending) with carefree days at sea.

Days 0-6 What bliss, five carefree days sailing from Seattle/Vancouver to paradise, dining, dancing, learning all about the islands from your knowledgeable Location Guide. Did you know that the ukulele has its origins in Portugal? Or that not all leis are made of flowers?

Day 7 By the time you reach Hilo, you'll have heard the story of Pele, hot-headed goddess of fire, and how she continues to spew molten lava from her lair in Kilauea Volcano.

Days 8-9 Waikiki tells one story of Honolulu. The dormant volcano of Diamond Head tells another. Pearl Harbor yet a third. An overnight stay in

FINE FLORA

During a demonstration at the Culinary Arts
Center learn how our florist creates the beautiful tropical bouquets that grace your ship.

EXTREME HAWAII

Thrill seekers, sign up here for walks on lava fields, helicopter flightseeing, outrigger canoeing and zip line adventures.

Honolulu gives you time to write your own story as you feel the beat of hula drums and sample pineapple fresh from the field.

Day 10 On a catamaran cruise from Lahaina, hear the song of migrating humpback whales; answer the unmistakable call of the conch shell, summoning you to tonight's luau on the beach.

Day 11 The primeval splendour of Kauai's Na Pali Coast will take your breath away as your helicopter buzzes cliffs that drop 4,000 feet to blue surf.

Days 12–17 En route back to Vancouver, rest in the aloha spirit with a ginger and lime massage in the spa or mai tais beside the Lido Pool.

CULINARY HAWAII

On the menu in the main Dining Room: island favourites such as Blackened Ahi, Ginger-glazed Mahi Mahi, Coconut Fried Shrimp, Macadamia Nut Cream Pie.

LOCAL CULTURE

To enhance your cruise experience, Holland America Line brings local culture right on board: leimaking classes, ukulele lessons from a local and much more.

CANADA Vancouver

varicouver

UNITED STATES

♣ Honolulu Lahaina Nawiliwili

Seattle

16 to 18 NIGHTS a) SEATTLE TO VANCOUVER OR ROUNDTRIP VANCOUVER OR ROUNDTRIP SAN DIEGO To VANCOUVER ms Eurodam Seattle to Vancouver **2017:** Sep 30 17-Night 16-Night Roundtrip Vancouver Oct 1 Nawiliwili ms Oosterdam **2017:** Dec 2* Honolulu 18-Night Roundtrip San Diego From **2018:** Jan 17* 18-Night Roundtrip San Diego VANCOUVER Lahaina ms Westerdam **2018:** Feb 19* 18-Night Roundtrip San Diego 17-Night Apr 12* Roundtrip Vancouver Itinerary varies. Please visit hollandamerica.co.uk for details Hilo Note: Optional tours are available from most ports for an additional charge. For the most up-to-date details and fares visit hollandamerica.co.uk. Call 0843 374 2300 for fly/cruise fares. Extended Stay.



MEXICAN RIVIERA

Come with us as we visit the most popular seaside resorts of the Mexican Riviera, each one beckoning with a joyous mood set to mariachi music.

Days 0-1 Sail from San Diego and get into the upbeat mariachi mood at the Sailaway Fiesta, poolside on the Lido.

Day 2 The famed rock arch (Los Arcos) of Cabo San Lucas looms outside your stateroom as you enjoy breakfast on your private verandah, considering your many options for the day: a Baja Jeep® safari, whale-watching, parasailing. Opt for a salsa-making class with energetic chefs who will also get you moving and swinging to the rhythms of salsa music. Day 3 At first blush, Mazatlán appears to be a big cosmopolitan beach city, but beneath its glitzy

LOCAL CULTURE

The spirit of Mexico

comes alive with poolside

mariachi bands, a Mayan

salsa performances in the

welcome dockside and

Show Lounge.

SHOPPING

Among Mexico's many treasures: dazzling Mexican fire opals, colourful Talavera ceramics, shiny silver jewelry (look for the 9.25 stamp of authenticity).

veneer is true heart. Hold your breath as divers wait at the top of a rocky outcrop for just the right wave, then plummet 45 feet into the sea. Exhale. Settle into a surf-side café and dine on a regional speciality: shrimp αl mojo de αj o (with garlic sauce). **Day 4** In Puerto Vallarta stroll the bustling malecón, lined with shops and incredible sculptures for all to enjoy. Or "Go Tarzan" as you zip line through a tropical jungle, swinging from platform to platform. **Days 5-7** And now, two carefree days at sea, sipping icy margaritas as you make your way back to sunny San Diego.

TASTE OF MEXICO

Flavouring the menu in our main Dining Room: chicken posole and creamy flan. Learn how to make salsa fresco at the Culinary Arts Center. WHALE!

Scan the horizon for majestic gray whales, seen in these waters by the hundreds during their seasonal migration north. MEXICO Cabo San Lucas Mazatlán Puerto Vallarta

UNITED STATES
San Diego



ROUNDTRIP SAN DIEGO

ms Oosterdam

2017: Sep 25*, 30; Oct 7, 14; Dec 20*, 27*

2018: Jan 3, 10; Feb 4, 11, 18, 25

ms Westerdam **2017:** Nov 24; Dec 1

- ◆ This depature is a 12-day sailing. Please see hollandamerica.com for details.
- \star Celebrate the holidays on these sailings.

Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit <u>hollandamerica.co.uk</u>. Call 0843 374 2300 for fly/cruise fares.

A JOURNEY THROUGH BLISS

PANAMA CANAL

TWO OCEANS, ONE CRUISE

Embark on what savvy world travellers consider the thrill of a lifetime: cruising ocean to ocean via the Panama Canal. Nearly 2 miles in length, your journey through this engineering marvel involves a dozen locks in total. From the Pacific Ocean to Gatún Lake, feel yourself being lifted through the locks of Miraflores and Pedro Miguel. Then, near the town Gatún, feel yourself being lowered, ushered to that ocean on the other side of the world: the Atlantic.

Holland America Line brings you through the Panama Canal in grand style with options not found elsewhere. Explore Cartagena, Puerto Vallarta and charming Mexican fishing villages; and immerse yourself in the rain forest paradise of Puerto Caldera, Costa Rica, where a lush, verdant ecosystem drips with life. Whether you choose our Sunfarer® cruises (see page 98) or our longer Collectors' Voyage cruises, Holland America Line has a Panama Canal cruise holiday perfect for you.





PANAMA CANAL

BAHAMAS Half Moon Cay*

COLOMBIA Cartagena

COSTA RICA Puerto Caldera

GUATEMALA Puerto Quetzal

MEXICO Acapulco Cabo San Lucas

NICARAGUA Corinto

UNITED STATES Ft. Lauderdale San Diego

SCENIC **CRUISING** Panama Canal

* Conditions permitting.

This voyage gets off to a dramatic start with a fascinating transit of the Panama Canal, where one mile equals a hundred stories. Then on to explore Central America, from Costa Rica to Mexico.

Days 0-1 One day out of Ft. Lauderdale, our private island in the Bahamas, Half Moon Cay, presents you with a dubious dilemma: What to do first? Swimming with stingrays, snorkelling, riding horseback through the surf.

Days 2-4 Following two days at sea, visit Cartagena, once a bastion of the Spanish Main and boasting colonial architecture and the finest emeralds in the world.

Day 5 Marvel at the impossibility of the Panama Canal as your ship is lifted 85 feet from the Caribbean to Gatún Lake then gently lowered to the Pacific, using no power other than the force of gravity. Truly one of life's great travel thrills.

CULTURAL TASTES **CANAL EXPERT**

Sailing with us: a full-time Our menus mirror the Canal expert who will itinerary, featuring answer your questions, regional specialities present lectures and such as mango chicken, illuminate stories from ceviche, empanadas behind the scenes. and undeniably delicious tres leches cake.

Days 6-7 Puerto Caldera is your jumping-off point for Costa Rican wonders. Delight as brilliant blue morpho butterflies flit about you in the rain forest; visit Poas Volcano before it blows again.

Day 8 Next, Nicaragua, Central America's new travel phenomenon. Banana plantations, Mayan ruins, colonial León are all here. So is the worldfamous Flor de Caña rum distillery.

Day 9 Modernity meets Maya in Puerto Quetzal, where weavers spin their brilliantly coloured stories on backstrap looms while the harbour handles Panamax-sized cargo vessels.

Days 10-15 Glorious days at sea, punctuated by visits to Acapulco and Cabo San Lucas en route to San Diego.

JOURNEYS ASHORE™

Our shore excursions are designed to bring out the best in each destination-be it nature, history, culture or thrillseeking adventure.

MAYAN RUINS

In Guatemala you can venture to Tikal, where a secretive jungle plaza is flanked by seven great stone temples.



FT. LAUDERDALE TO SAN DIEGO **OR REVERSE**

ms Veendam

2017: Apr 6*

ms Oosterdam

2017: Oct 212: Nov 17*

2018: Mar 4*

ms Westerdam

2017: Dec 8^{**}

2018: Jan 5, 20°: Feb 4; Mar 9°

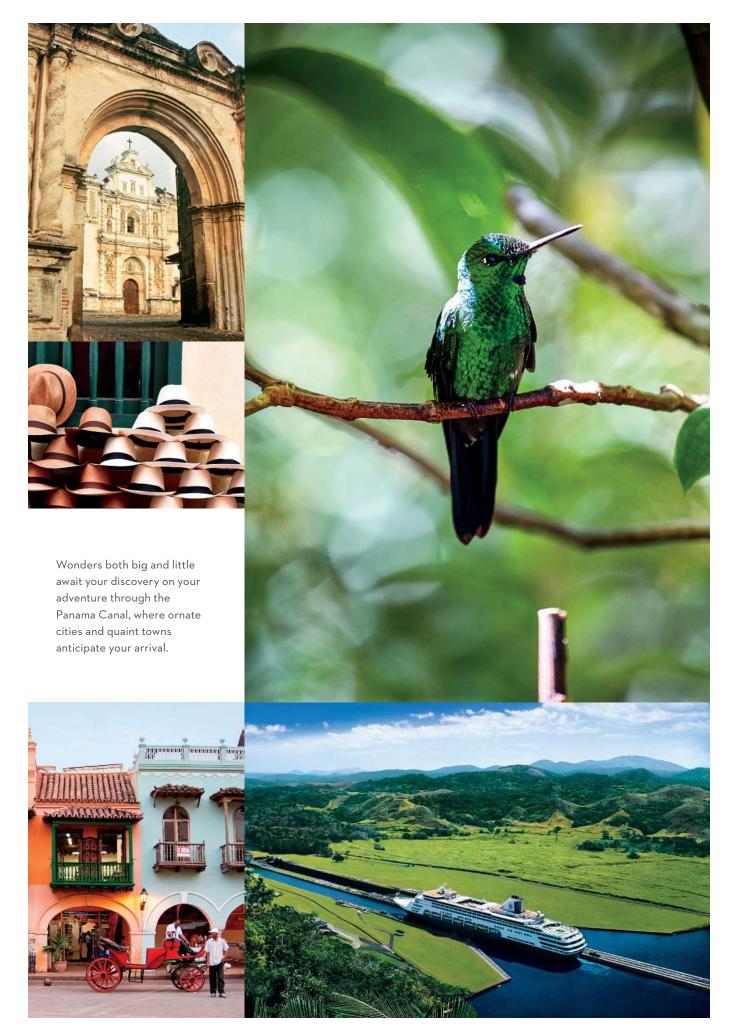
ms Amsterdam

2017: Dec 20**

★ Celebrate the holidays on this sailing.
 ◆ These sailings vary. Please visit <u>hollandamerica.co.uk</u> for details.

These departures are 14-night sailings. Visit hollandamerica.co.uk for details. Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit hollandamerica.co.uk. Call 0843 374 2300 for fly/cruise fares.





SPRING PANAMA CANAL

SAN DIEGO TO FT. LAUDERDALE/BOSTON

ms Veendam

2017:

Apr 6 15-Night San Diego to Ft. Lauderdale

ms Maasdam

2018:

Apr 22 20-Night San Diego to Boston Apr 22 15-Night San Diego to Ft. Lauderdale

San Diego, Puerto Vallarta, Santa Cruz Huatulco, Puerto Quetzal, Corinto, Puerto Caldera, Panama Canal transit, Cartagena, Half Moon Cay*, Ft. Lauderdale, Charleston, Boston

. Conditions permitting.

Note: Optional tours are available from most ports for an additional charge.



SPRING PANAMA CANAL

TAMPA TO SEATTLE/VANCOUVER/ SAN DIEGO

ms Oosterdam

2017:

Apr 7 23-Night Tampa to Seattle 22-Night Tampa to Vancouver Apr 7 18-Night Tampa to San Diego

Tampa, George Town, Falmouth, Aruba, Daylight transit Panama Canal, Puerto Caldera, Corinto, Puerto Quetzal, Puerto Chiapas, Santa Cruz Huatulco, Puerto Vallarta, San Diego, Victoria, Vancouver, Seattle

Note: Optional tours are available from most ports for an additional charge



SPRING PANAMA CANAL

FT. LAUDERDALE TO SAN DIEGO/ VANCOUVER/SEATTLE

ms Eurodam

2017:

Apr 8 21-Night Ft. Lauderdale to Seattle 20-Night Ft. Lauderdale to Vancouver Apr 8 16-Night Ft. Lauderdale to San Diego

Ft. Lauderdale, Aruba, Panama Canal transit, Puerto Caldera, Corinto, Puerto Quetzal, Santa Cruz Huatulco, Manzanillo, Cabo San Lucas, San Diego, Victoria, Vancouver, Seattle

Note: Optional tours are available from most ports for an



SPRING PANAMA CANAL

FT. LAUDERDALE TO VANCOUVER/ SAN DIEGO

ms Nieuw Amsterdam

2017:

Apr 9 20-Night Ft. Lauderdale to Vancouver Ft. Lauderdale to San Diego 16-Night

Ft. Lauderdale, Half Moon Cay*, Cartagena, Daylight transit Panama Canal, Corinto, Puerto Quetzal, Puerto Vallarta, San Diego, Victoria, Seattle

◆ Conditions permitting

Note: Optional tours are available from most ports for an additional charge



SPRING PANAMA CANAL

FT. LAUDERDALE TO SAN FRANCISCO/ VANCOUVER/SEATTLE

ms Amsterdam 2017:

Apr 26 19-Night Ft. Lauderdale to Seattle Apr 26 18-Night Ft. Lauderdale to Vancouver Apr 26 15-Night Ft. Lauderdale to San Francisco

ms Eurodam

2018:

Apr 18 20-Night Ft. Lauderdale to Seattle Apr 18 19-Night Ft. Lauderdale to Vancouver Apr 18 17-Night Ft. Lauderdale to San Francisco

Ft. Lauderdale, Cartagena, Panama Canal transit, Puerto Caldera, Corinto, Puerto Quetzal, Puerto Chiapas, Santa Cruz Huatulco, Acapulco, Puerto Vallarta, Cabo San Lucas, San Francisco, Vancouver, Seattle

◆ The Apr 26 itinerary varies. Please visit <u>hollandamerica.co.uk</u>

Note: Optional tours are available from most ports for an additional charge



SPRING PANAMA CANAL

SAN DIEGO TO FT. LAUDERDALE/ **NEW YORK/BOSTON**

ms Maasdam

2017.

Apr 26 24-Night San Diego to Boston Apr 26 22-Night San Diego to New York Apr 26 19-Night San Diego to Ft. Lauderdale

San Diego, Puerto Vallarta, Manzanillo, Santa Cruz Huatulco, Puerto Chiapas, Puerto Quetzal, Corinto, Puerto Caldera, Panama Canal transit, Aruba, Curação, Grand Turk, Ft. Lauderdale,

New York Boston



PANAMA CANAL

BOSTON/FT. LAUDERDALE TO SAN DIEGO

ms Maasdam

2017:

Sep 9 18-Night Boston to San Diego Sep 13 14-Night Ft. Lauderdale to San Diego

Boston, Ft. Lauderdale, Cartagena, Panama Canal transit, Puerto Caldera, Corinto, Puerto Quetzal, Puerto Chiapas, Cabo San Lucas, San Diego

Note: Optional tours are available from most ports for an additional charge.



FALL PANAMA CANAL

VANCOUVER/SAN DIEGO TO FT. LAUDERDALE

ms Nieuw Amsterdam

2017:

Sep 30 21-Night Vancouver to Ft. Lauderdale Oct 5 16-Night San Diego to Ft. Lauderdale

Vancouver, Astoria, San Francisco, Avalon, San Diego, Cabo San Lucas, Acapulco, Santa Cruz Huatulco, Puerto Chiapas, Puerto Quetzal, Corinto, Puerto Caldera, Panama Canal transit, Aruba, Ft. Lauderdale

Note: Optional tours are available from most ports for an additional charge.



FALL PANAMA CANAL

VANCOUVER/SAN FRANCISCO TO FT. LAUDERDALE

ms Eurodam

2017:

Oct 17 19-Night Vancouver to Ft. Lauderdale
Oct 20 16-Night San Francisco to

Ft. Lauderdale

Vancouver, San Francisco, Puerto Vallarta, Puerto Chiapas, Puerto Quetzal, Corinto, Puerto Caldera, Panama Canal transit, Cartagena, Ft. Lauderdale

Note: Optional tours are available from most ports for an additional charge.



PANAMA CANAL

FT. LAUDERDALE TO SAN DIEGO

ms Westerdam **2017:** Nov 8

Ft. Lauderdale, Aruba, Panama Canal transit, Puerto Caldera, Corinto, Puerto Quetzal, Puerto Chiapas, Santa Cruz Huatulco, Puerto Vallarta, San Diego

Note: Optional tours are available from most ports for an additional charge.



SPRING PANAMA CANAL

FT. LAUDERDALE TO SAN DIEGO/ VANCOUVER

ms Westerdam⁴ **2018:**

Mar 24 19-Night Ft. Lauderdale to Vancouver Mar 24 15-Night Ft. Lauderdale to San Diego

ms Nieuw Amsterdam

2018:

Apr 14 21-Night Ft. Lauderdale to Vancouver Apr 14 17-Night Ft. Lauderdale to San Diego

Ft. Lauderdale, Cartagena, Panama Canal transit, Puerto Caldera, Corinto, Puerto Quetzal, Puerto Chiapas, Santa Cruz Huatulco, Acapulco, Puerto Vallarta, Cabo San Lucas, San Diego, Victoria. Vancouver

 \blacklozenge Itinerary varies. Please visit $\underline{\text{hollandamerica.co.uk}}$ for details.

Note: Optional tours are available from most ports for an additional charge.



PANAMA CANAL

FT. LAUDERDALE TO SEATTLE

ms Amsterdam **2018:** May 10

Ft. Lauderdale, Cartagena, Daylight transit Panama Canal, Corinto, Puerto Quetzal, Santa Cruz Huatulco, Cabo San Lucas, San Francisco, Victoria, **Seattle**

FIRE & ICE

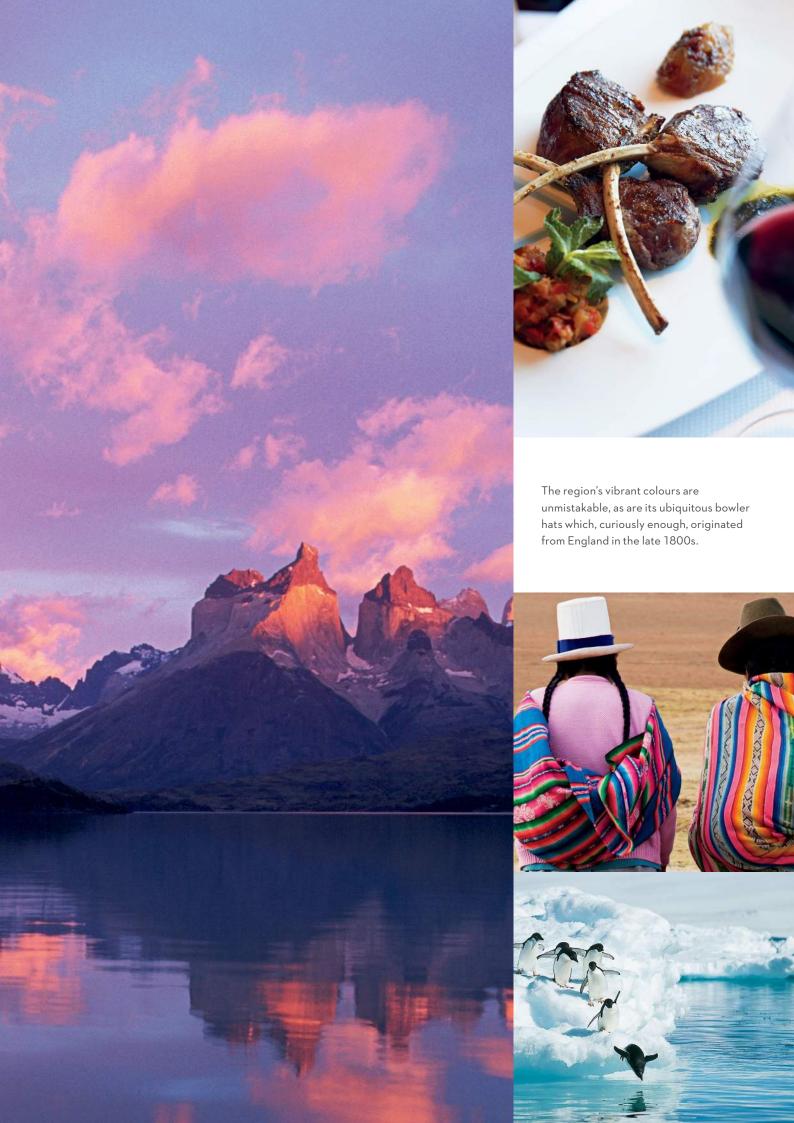
SOUTH AMERICA & ANTARCTICA

WONDERS, FROM RED-HOT TANGO TO **ICE-BLUE GLACIERS**

High in the Andes, an ancient melody played on a flute melts away time. In a jungle tucked between Brazil and Argentina, the thunder and power of Iguazú Falls reverberate under your feet. And at 60 degrees south, the ice kingdom of Antarctica greets you with a pristine beauty and primal innocence you'll find nowhere else on Earth.

South America and Antarctica are continents of constant wonder, and Holland America Line is uniquely qualified to guide you through their fascinating histories and timeless landscapes on itineraries ranging from 12 to 38 nights. Awaiting your arrival: the ancient ruins of Machu Picchu, obscured for centuries in the Andean heights, the coolly spectacular Chilean Fjords lined with ice-blue glaciers, sparkling Patagonian lakes set like jewels into towering granite mountains, sizzling Latin cities where you may surrender yourself to the sensuous rhythms of samba and tango, and Antarctica, a world apart.





SOUTH AMERICA PASSAGE

ARGENTINA

D Buenos Aires Ushuaia

CHILE

Puerto Chacabuco Puerto Montt Punta Arenas Valparaíso (Santiago)

FALKLAND ISLANDS Stanley*

URUGUAY Montevideo

SCENIC CRUISING Canal Sarmiento Cape Horn Chilean Fjords Cockburn and Beagle Channels Glacier Alley Strait of Magellan

* Conditions permitting (otherwise, scenic cruising Falkland Sound). Prepare for adventure as you explore both coasts of South America, from the coolly spectacular Chilean Fjords to the classic European flair of Buenos Aires.

Days 0-2 From Valparaíso sail to Puerto Montt, gateway to Petrohué Falls and pretty Puerto Varas, fragrant with rose-lined streets.

Days 3-5 From Puerto Chacabuco, the spine of the Andes breaks into a thousand enchanting islands and canals—the Chilean Fjords—showcasing spectacles such as massive Brujo Glacier.

Day 6 From Punta Arenas, gateway to the famous jagged spires of Patagonia's Torres del Paine National Park, follow in Darwin's wake, sailing the wildlife-rich Beagle and Cockburn channels.

Days 7-8 The first chunks of ice in Glacier Alley herald majesty to come... Italia Glacier, ice blue with a waterfall spilling from it. In Ushuaia, mail

TASTE OF THE PLACE

At the Culinary Arts Center learn how to prepare South America specialities such as empanadas, paella, choripan and chimichurri-a gauchostyle steak sauce that will forever spoil you for anything bottled back home. Join our Cellar Master for a tasting of Argentine and Chilean wines.

a postcard home from the southernmost town in the world. Then sail around Cape Horn with new respect for ancient mariners.

Day 9 Stanley welcomes you to the Falkland Islands with an English accent, a pint at the pub and a chance to come within feet of comedic rockhopper and stately king penguins.

Days 10-12 A few nights at sea bring you to Montevideo, where you may step back to 16th-century Uruguay at Colonia del Sacramento. Days 13-14 A full day and night in Buenos Aires, and the options are many: a fiery tango show, the pampas, a scenic river cruise.

GAUCHO BARBECUE

Look forward to an authentic gaucho barbecue poolside on the Lido Deck, where lamb, beef, chicken and chorizo sizzle on the grills.

PENGUINS APLENTY In the Falkland Islands

and southern Chile, our Journeys AshoreTM programme takes you to major colonies of Magellanic, rockhopper, gentoo and king penguins.



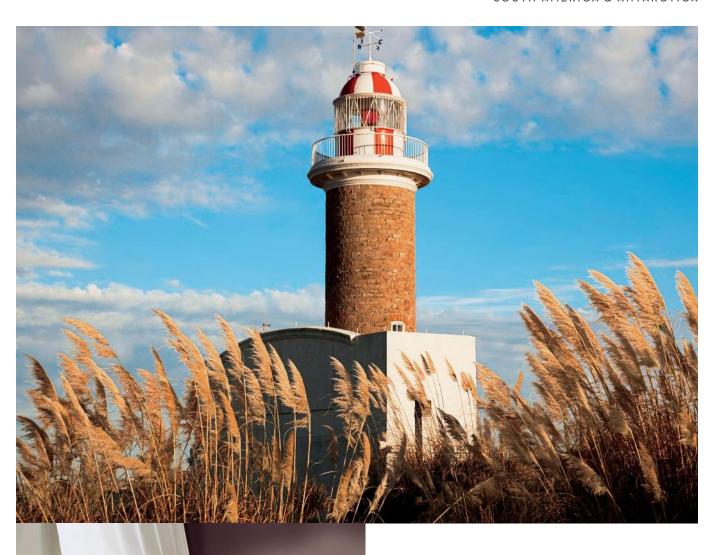
VALPARAÍSO (SANTIAGO) TO **BUENOS AIRES OR REVERSE**

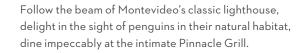
ms Zaandam 2017: Nov 17; Dec 1* 2018: Mar 31

◆ These sailings operate in reverse order and do not visit Puerto Chacabuco, Chile, Port order varies Note: Optional tours are available from most ports for an additional charge

For the most up-to-date details and fares visit hollandamerica.co.uk. Call 0843 374 2300 for fly/cruise fares.

Extended Stay.







SOUTH AMERICA & ANTARCTICA

ANTARCTICA ♥ Antarctic Sound

Antarctic Sound
Danco Coast
Palmer Archipelago

ARGENTINA

Duenos Aires
Puerto Madryn
Ushuaia

CHILE Castro Puerto Chacabuco Puerto Montt Punta Arenas Valparaíso (Santiago)

FALKLAND ISLANDS Stanley*

URUGUAY Montevideo

SCENIC CRUISING Amalia or Brujo Glacier Beagle Channel Canal Sarmiento Cape Horn Chilean Fjords Drake Passage Glacier Alley Strait of Magellan

 Conditions permitting (otherwise, scenic cruising Falkland Sound). Get ready for the cruise of a lifetime: two continents, two vastly different experiences. South America with its winding fjords and rolling pampas, Incan empires and energetic Latin cities. And Antarctica with its utterly stunning icescapes and wildlife.

Days 0-1 An overnight stay in Buenos Aires gives you time to explore this fashionable city. Tango in the city where it was born? Not to be missed.

Day 2 Everyone in Montevideo, it seems, has a gourd of yerba mate in hand. Follow their lead, or journey to a boutique winery ripe with this year's release.

Days 3-6 From Puerto Madryn encounter the world's largest colony of Magellanic penguins, coming within feet of nesting couples and their fluffy, fledgling chicks. More penguin sightings—gentoo, rockhopper, king—are possible in the Falkland Islands.

EXPEDITION TEAM

Travelling with you: a team of scientists and wildlife experts who will provide a running commentary and present lectures on all things Antarctica.

RESEARCHERS

Scientists conducting biological research at Palmer Station will come on board to tell of their work here at the bottom of the world. Days 7-12 The next five days will be forever with you as you explore the otherworldly realm of the Antarctic Peninsula. Now you will see what few people ever see: colossal floating icebergs (some glowing so eerily blue they seem to be lit from within), thousands of penguins waddling to the sea, seals riding ice floes right beneath your verandah.

Days 13-21 Leaving the ice kingdom of Antarctica, you enter the lush, mountainous fjords and channels of the Beagle Channel, the Strait of Magellan and the Chilean Fjords that lace Chile's southern coast.

Day 22 Disembark in Valparaíso with a log of the cruise and memory cards brimming with evidence of your explorations.

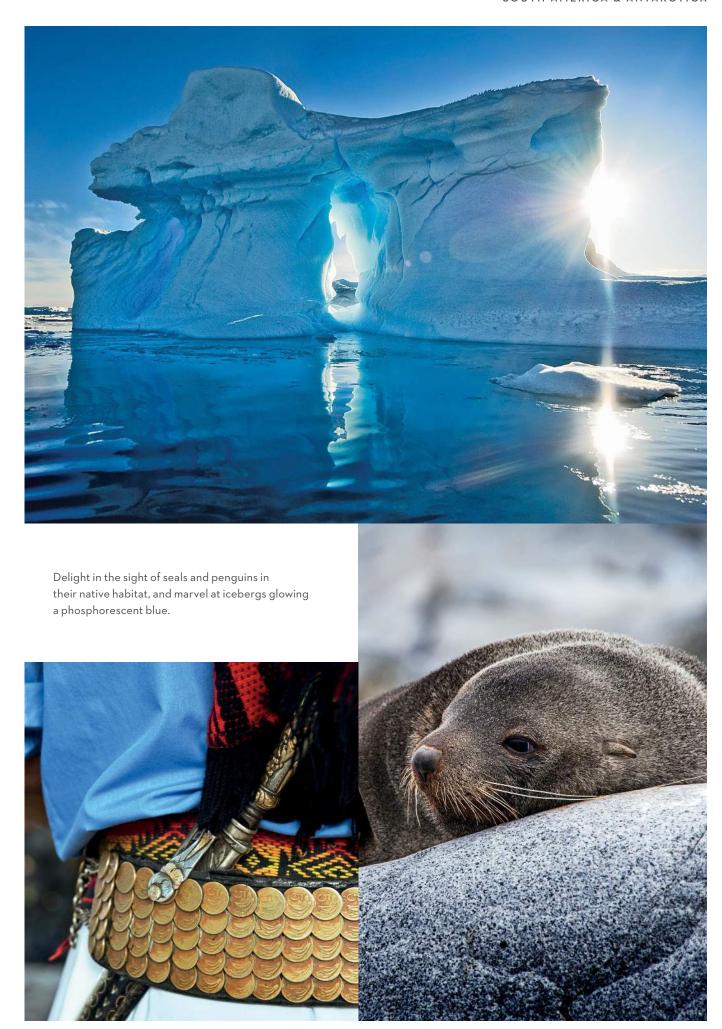
WILDLIFE

Check the aft white board for daily wildlife sightings: leopard seal, 12-15 orca, 200-plus crabeater seals with pups, Adelie penguins, brown skua...

RARE LANDING

From Punta Arenas, fly back to Antarctica, landing at the Chilean research base to visit with the scientists and see penguins by the thousands.







COLOURS OF BRAZIL

ROUNDTRIP BUENOS AIRES

ms Zaandam 2018: Feb 19

Buenos Aires, Punta del Este, Armação dos Búzios, ₱ 1-night extended stay in Rio de Janeiro, Abraão, Santos (São Paulo), Porto Belo, Montevideo, Buenos Aires

Note: Optional tours are available from most ports for an additional charge



SOUTH AMERICA PASSAGE

VALPARAÍSO (SANTIAGO) TO RIO DE JANEIRO OR REVERSE

ms Zaandam 2017: Oct 16; Nov 1*

Valparaíso (Santiago), Puerto Montt, Scenic cruising Chilean Fjords, Canal Sarmiento, Amalia or Brujo Glacier, Strait of Magellan, Punta Arenas, Scenic cruising Cockburn and Beagle channels, Daylight cruising Glacier Alley, Ushuaia, Cruising Cape Horn, Stanley*, Montevideo, Buenos Aires, Punta del Este, Rio de Janeiro

- This sailing operates in reverse order. Scenic cruising order and port
- Conditions permitting (otherwise, scenic cruising Falkland Sound). Note: Optional tours are available from most ports for an additional charge.



INCA & PANAMA CANAL DISCOVERY

VALPARAÍSO (SANTIAGO) TO FT. LAUDERDALE

ms Zaandam **2018:** Mar 17

Valparaíso (Santiago), Coquimbo (La Serena), General San Martín (Pisco), #1-night extended stay in Callao (Lima), Salaverry (Trujillo), Manta (Quito), Fuerte Amador (Panama City), Panama Canal transit, Half Moon Cay*, Ft. Lauderdale

. Conditions permitting. Note: Optional tours are available from most ports for an additional charge.

For the most up-to-date details and fares visit hollandamerica.co.uk. Call 0843 374 2300 for fly/cruise fares.





INCA DISCOVERY

VALPARAÍSO (SANTIAGO) TO SAN DIEGO/ VANCOUVER

ms Zaandam 2017.

Apr 4 22-Night

Valparaíso (Santiago) to Vancouver

18-Night Valparaíso (Santiago) to

San Diego

Sep 24* 22-Night Vancouver to

Valparaíso (Santiago)

Sep 28* 18-Night San Diego to

Valparaíso (Santiago)

Valparaíso (Santiago), Coquimbo (La Serena), General San Martín (Pisco), ₱ 1-night extended stay in Callao (Lima), Salaverry (Trujillo), Manta (Quito), Puerto Caldera, Puerto Chiapas, Cabo San Lucas, San Diego, Victoria, Vancouver

 \bullet Itineraries vary. Please visit $\underline{\text{hollandamerica.co.uk}}$ for details. Note: Optional tours are available from most ports for an additional charge.



SOUTH AMERICA & INCA DISCOVERY

BUENOS AIRES TO FT. LAUDERDALE

ms Zaandam 2018: Mar 3

1-night extended stay in **Buenos Aires**, Montevideo, Stanley*, Scenic cruising Strait of Magellan, Punta Arenas, Scenic cruising Cockburn and Beagle Channels, Daylight cruising Glacier Alley, Ushuaia, Cruising Cape Horn, Scenic cruising Canal Sarmiento and Chilean Fjords, Puerto Montt, Valparaíso (Santiago), Coquimbo (La Serena), General San Martín (Pisco), ₱ 1-night extended stay in Callao (Lima), Salaverry (Trujillo), Manta (Quito), Fuerte Amador (Panama City), Panama Canal transit, Half Moon Cay**, Ft. Lauderdale

Conditions permitting (otherwise, scenic cruising Falkland Sound).
 Conditions permitting.

Note: Optional tours are available from most ports for an additional charge



INCA DISCOVERY & SOUTH AMERICA PASSAGE

VANCOUVER/SAN DIEGO TO RIO DE JANEIRO

ms Zaandam

2017:

Mar 21 * 36-Night Buenos Aires to Vancouver Mar 21* 32-Night Buenos Aires to San Diego Sep 24 38-Night Vancouver to Rio de Janeiro Sep 28 34-Night San Diego to Rio de Janeiro

Vancouver, Santa Barbara, San Diego, Cabo San Lucas, Acapulco, Santa Cruz Huatulco, Puerto Chiapas, Puerto Quetzal, Manta (Quito), Salaverry (Trujillo), **⊅** 1-night extended stay in Callao (Lima), Coquimbo (La Serena), Valparaíso (Santiago), Puerto Montt, Scenic cruising Chilean Fjords, Canal Sarmiento, Amalia or Brujo Glacier and Strait of Magellan, Punta Arenas, Scenic cruising Cockburn and Beagle channels, Daylight cruising Glacier Alley, Ushuaia, Cruising Cape Horn, Stanley*, Montevideo, Buenos Aires, Punta del Este, Rio de Janeiro

• Itineraries vary. Please visit hollandamerica.co.uk for details. Conditions permitting (otherwise, scenic cruising Falkland Sound). Note: Optional tours are available from most ports for an additional charge



COLLECTORS' **VOYAGES**

By combining two or more back-to-back itineraries, you'll discover a more in-depth experience for an incredible value. On sailings noted with 🙇 , enjoy more ports of call and extra days of scenic cruising.

For more information see page 40.

UNHURRIED, UNFORGETTABLE

LEGENDARY VOYAGES

MORE PORTS AND THE TIME TO ENJOY THEM

Extend the bliss with Legendary Voyages from Holland America Line. Benefit from slightly lengthier itineraries, so you can immerse yourself more deeply into even more locales and have even more leisure time aboard your classically styled mid-sized ship.

Venture to Hawaii, French Polynesia and unforgettable Fanning Island. Cruise to Australia and experience it all. With stops in New South Wales, Queensland, the Great Barrier Reef, the Northern Territory, Western Australia, South Australia and Tasmania, no part of the great Down Under is left unexplored. Cruise from Boston to Europe, including the British and Icelandic isles with their fairy-tale castles, spectacular scenery and friendly locals. From Ft. Lauderdale, Florida, embark on a Legendary Voyage to South America. Hopscotch through the Caribbean, play in Rio, even visit a highlight for all: the Amazon River. Wherever you choose to go with us, it's certain: Your journey will be legendary.







Above the Sacred Valley, atop the ancient peak, Machu Picchu keeps vigil over the storied waters and verdant lands you are now exploring.





WONDERS OF THE AMERICAS

Magnificent cathedrals, built on the riches of silver and burnished with years of devotion. Monolithic Mayan temples, rising from jungle tangle, rooted in ancient wisdom and ritual. Rain forests aflutter with iridescent blue morpho butterflies, more essence than insect. And mist-veiled Machu Picchu, still guarding its enduring secrets.

Such are the wonders of the Americas-Mexico, Central and South America—woven into a travel tapestry rich in depth and colour by Holland America Line.

MARVELLING AT MACHU PICCHU

At the heart of this extraordinary itinerary is one of life's great travel thrills: Machu Picchu, mysterious mountaintop citadel of the Inca, made possible with an extended stay in Callao (Lima). Ascend the great stone terraces, imagining the thriving empire that once teemed with activity, when crowds garbed in alpaca and vicuña thronged the streets and envoys borne on litters swept the streets for Pachacuti, the greatest Inca emperor of them all.



ROUNDTRIP SAN DIEGO

ms Maasdam

2018:

Feb 25 28-Night Roundtrip San Diego Feb 25 14-Night San Diego to Callao (Lima) Mar 11 14-Night Callao (Lima) to San Diego

San Diego, Cabo San Lucas, Santa Cruz Huatulco, Puerto Chiapas, Fuerte Amador (Panama City), Salaverry (Trujillo), ₱ 1-night extended stay in Callao (Lima), Manta (Quito), Puerto Caldera, Corinto, Puerto Quetzal, Manzanillo, Puerto Vallarta, San Diego



SAMBA WARM UP

While you warm up on the sunny, sultry islands of the Caribbean, notably the ABC islands—Aruba, Bonaire and Curaçao—samba teams are turning on the heat, rehearsing their sensuous routines until Carnaval finds them in the streets of Rio de Janeiro, wearing little more than a smile, competing for the title of *primeiro grupo* of the Samba Parade. Holland America Line is thrilled to immerse you in the spectacle of it all, serving as your five-star hotel, complete with samba lessons.

JUNGLE CRUISE

Imagine lunching alfresco on your private verandah as Holland America Line carries you 1,000 miles into the heart of the Brazilian rain forest on the biggest, most spellbinding river of all: the Amazon. Wonders unfold at every bend: shaman villages; markets filled with tropical fruit; the astonishing "meeting of the waters," where two rivers, one dark, one light, run parallel to each other for miles without blending. No less amazing is the ornate pink and white opera house, Teatro Amazonas, brought piece by piece upriver from Europe, where the operatic tenor voice of Caruso still echoes through the jungle night.



ROUNDTRIP FT. LAUDERDALE

ms Veendam

2018:

Jan 19 49-Night Roundtrip Ft. Lauderdale Jan 19 23-Night Ft. Lauderdale to Rio de Janeiro Feb 11 26-Night Rio de Janeiro to Ft. Lauderdale

Ft. Lauderdale, Half Moon Cay*, Aruba, Curaçao, Bonaire, Trinidad, Tobago, Devil's Island, Crossing the equator, Belém, Recife, Maceió, Salvador da Bahia, Armação dos Búzios, \$\mathbf{D}2\text{-night extended stay in } \text{Rio de Janeiro}, Ilhéus, Fortaleza, Crossing the equator, Cruising the Amazon River*, Crossing the equator, Santarém*, Boca da Valeria*, \$\mathbf{D}1\text{-night extended stay in Manaus*, Parintins*, Alter do Chão*, Cruising the Amazon River, Crossing the equator, Barbados, St. Lucia, St. Maarten, Ft. Lauderdale

- * Conditions permitting.
- The Amazon Experience



TALES OF THE NORSEMEN

Pirates, pillagers, raiders, marauders: The Vikings were all of that as they left their indelible mark on Europe during the Age of the Vikings (AD 793-1066). Yet some merely sought a new life in lands as far-reaching as Iceland, Greenland and Newfoundland. Hear their legendary story as Holland America Line traces the path of notorious Norsemen such as Erik the Red as they made their way across the North Atlantic in wooden longships.

FROM BOSTON AND BACK

Surprising evidence of Viking exploration is everywhere. In Iceland, visit the oldest parliament in the world, formed by the Vikings in AD 930; ride a purebred descendant of horses brought here by... the Vikings. Cruising Norway's majestic Hardangerfjord, you'll wonder why they left their homelands in the first place.

An overnight in Rotterdam is pivotal as you conclude your 19-night cruise here, or continue for another 19 nights, beginning with explorations in Ireland, England and Scotland's pastoral Isle of Skye—all targets for marauding Vikings. Looping back to Boston with new views of the North Atlantic, visit Newfoundland, where explorer Leif Eriksson founded the first Norse settlement.



ROUNDTRIP BOSTON

ms Rotterdam

2017:

38-Night Roundtrip Boston Aug 2 Aug 2 19-Night Boston to Rotterdam Aug 21 19-Night Rotterdam to Boston

Boston, Bar Harbor, Sydney, Corner Brook, Red Bay, Qaqortoq (Julianehåb), Scenic cruising Prince Christian Sound*, ₱ 1-night extended stay in Reykjavík, Ålesund, Bergen, Scenic cruising Hardangerfjord, Eidfjord, **1** 1-night extended stay in **Rotterdam**, Dublin, Liverpool, Douglas, Portree, Djúpivogur, Akureyri, Scenic cruising Eyjafjörður, Ísafjörður, Scenic cruising Ísafjarðardjúp, Scenic cruising Prince Christian Sound*, Nanortalik (Ilivileg), St. Anthony, St. John's, Halifax, Boston

· Conditions permitting.



LANDS DOWN UNDER

Tonga, Samoa, Fiji, Tahiti and tiny, undiscovered Niue: Their very names are synonymous with paradise, promising easy island days with "nothing to do," wrote Robert Louis Stevenson, "but sit in the sun and pick up the fruits as they fall." Knowing that perhaps you could use a holiday, a true escape from daily routine, Holland America Line has gathered these intriguing island groups, along with New Zealand's idyllic Bay of Islands, and wrapped them in a carefree 31-night voyage that showcases their unique cultures.

TROPICAL BLISS

In Samoa join a village chief for a $k\alpha v\alpha$ ceremony in a thatched hut on the beach. Wrap on a $p\alpha reo$ and abandon yourself to an idyllic motu off Bora-Bora. In Fiji marvel at the impossibility of firewalkers' mysterious power over flame. And in New Zealand's Bay of Islands, paddle a Māori war canoe down a lazy river. At either end of your cruise, Holland America Line invites you to stay a while in sporty, cosmopolitan Sydney or Auckland with a pre- or post-cruise stay.



ROUNDTRIP SYDNEY

ms Maasdam

2017:

Nov 22 31-Night Roundtrip Sydney Nov 27 22-Night Roundtrip Auckland

Sydney, Tauranga, **Auckland**, Nuku'alofa, Vava'u, Crossing the International Date Line, Alofi, Rarotonga, Papeete, Moorea, Bora-Bora, Crossing the International Date Line, Apia, Savusavu, Suva, Lautoka, Dravuni Island, **Auckland**, Waitangi (Bay of Islands), **Sydney**



IMMENSE AND EXOTIC

This is it, the definitive Australia experience: 32 illuminating days of discovery covering 16 fascinating ports of call and every key region on the continent. What will you see? Amazing things. From the sunburned Outback and monolithic Uluru (Ayers Rock), inspiration for Aboriginal "Dreamings," to the vineyards of Perth's lush Swan Valley. Meet fairy penguins and koalas and crocodiles, even Komodo dragons as Holland America Line swings up to Indonesia to answer temple bells in Bali.

REEF ENCOUNTER

Not many are permitted to cruise through the pristine ecosystem of the Great Barrier Reef, only those who have demonstrated a high regard for the oceans of the world, as has Holland America Line, in partnership with the Marine Conservation Institute. Highlights of your three days here: cruising marine-rich "ribbons" of coral in the Ribbon Reef area, where you may encounter the wonder of a giant clam garden and clouds of flashy fish. During an overnight anchorage off Sherrard Island, watch as the colours of the continent gather into a stunning sunset.

The Great Barrier Reef Experience. Exact itinerary at the Great Barrier Reef will depend on weather conditions, permissions and time available. There are no landings on Sherrard Island. Visits by cruise ships to the Great Barrier Reef require government approval. Holland America Line has obtained government approval for this cruise. There remains the possibility, however, that this approval could be withdrawn if a change is made in applicable governmental requirements.



ROUNDTRIP SYDNEY

ms Maasdam

2017:

Oct 21 32-Night Roundtrip Sydney Oct 23 30-Night Brisbane to Sydney Sydney to Fremantle (Perth) Oct 21 19-Night Oct 23 17-Night Brisbane to Fremantle (Perth) Nov 9 8-Night Fremantle (Perth) to Melbourne Nov 9 13-Night Fremantle (Perth) to Sydney

Sydney, Brisbane, Hamilton Island, Cairns®, Ribbon Reef Region®, Sherrard Island anchorage , Far North Region , Torres Strait, Darwin, Komodo Island*, Bali, Exmouth, **1** 1-night extended stay in **Fremantle** (Perth), Albany, Adelaide, Penneshaw, Melbourne, Burnie, Hobart, Port Arthur, Sydney

* Service call for shore excursions





PARADISE FOUND

Coral atolls set in mottled blue lagoons. Air perfumed with jasmine and tiare. Languid tropical days and starry, starry nights. This paradisiacal fantasy, fuelled by Gauguin paintings and romantic tales by Michener, exists in the South Pacific of Holland America Line, where for 28 carefree days, wrapped in a pareo (or sarong or mumu, depending on island protocol) you may live the legend.

UNIQUE LANDINGS

Go completely off the grid in Kiribati... remote, unspoiled, uncomplicated by the outside world, where a subsistence culture is content with the gifts of the day. Voyage to the Society Islands, French Polynesia, where Holland America Line will introduce you to Tahiti and her alluring sisters—Bora-Bora, Raiatea and Moorea—each vying for your affections. A night and full day in Papeete may give Tahiti the edge, where you may shop for lustrous black pearls and browse in museums dedicated to the life of Paul Gauguin. Equally alluring are the Marquesas Islands, wild and untamed: French Polynesia at its pristine, natural best.



ROUNDTRIP SAN DIEGO

ms Maasdam **2018:** Mar 25

San Diego, Honolulu, Lahaina, Crossing the International Date Line, Fanning Island, Crossing the equator, Crossing the International Date Line, Bora-Bora, Raiatea, Moorea, ♣ 1-night extended stay in Papeete, Fakarava, Nuku Hiva, Crossing the equator, San Diego



UNTAMED CARIBBEAN

Days of exploration and delight, star fruit and blue Curação. Scents of orange and lemon trees. Iridescent blue butterflies the size of your hand flitting through Edenic jungles. Holland America Line welcomes you to the untamed, untouched Caribbean-Dominica, St. Lucia, Aruba-where waterfalls thunder in triplicate and the rare and beautiful (and shy) Sisserou parrot cloisters itself in the rain forest. Could there be a more pristine place? Only in the Amazon.

ON THE AMAZON

Get ready for giant water lilies – Victoria amazonica – sturdy enough to cradle a small child. Be mesmerised by the music, dance and colour of the Boi Bumba Festival. These and countless other adventures await as ms Prinsendam, our Elegant Explorer, slips up the Amazon, past shaman villages and tropical markets all the way to Manaus, the city made rich by the rubber barons. So rich, it is rumoured, that ladies sent their clothing to London for a proper cleaning. Fact or fiction? Sleep on it tonight in the heart of the jungle.



ROUNDTRIP FT. LAUDERDALE

ms Prinsendam **2017:** Nov 18

Ft. Lauderdale, St. John, St. Maarten, Dominica, St. Lucia, Scenic cruising Soufrière Bay, Barbados, Devil's Island, Cruising the Amazon River♥, Macapá, Crossing the equator, Santarém®, Boca da Valeria®, ₱ 1-night extended stay in Manaus®, Parintins®, Alter do Chão®, Crossing the equator, Cruising the Amazon River®, Belém, Crossing the equator, Tobago, Trinidad, Aruba, Ft. Lauderdale

₹ The Amazon Experience.



Amazon River hollandamerica.co.uk 165

GRAND **VOYAGES**

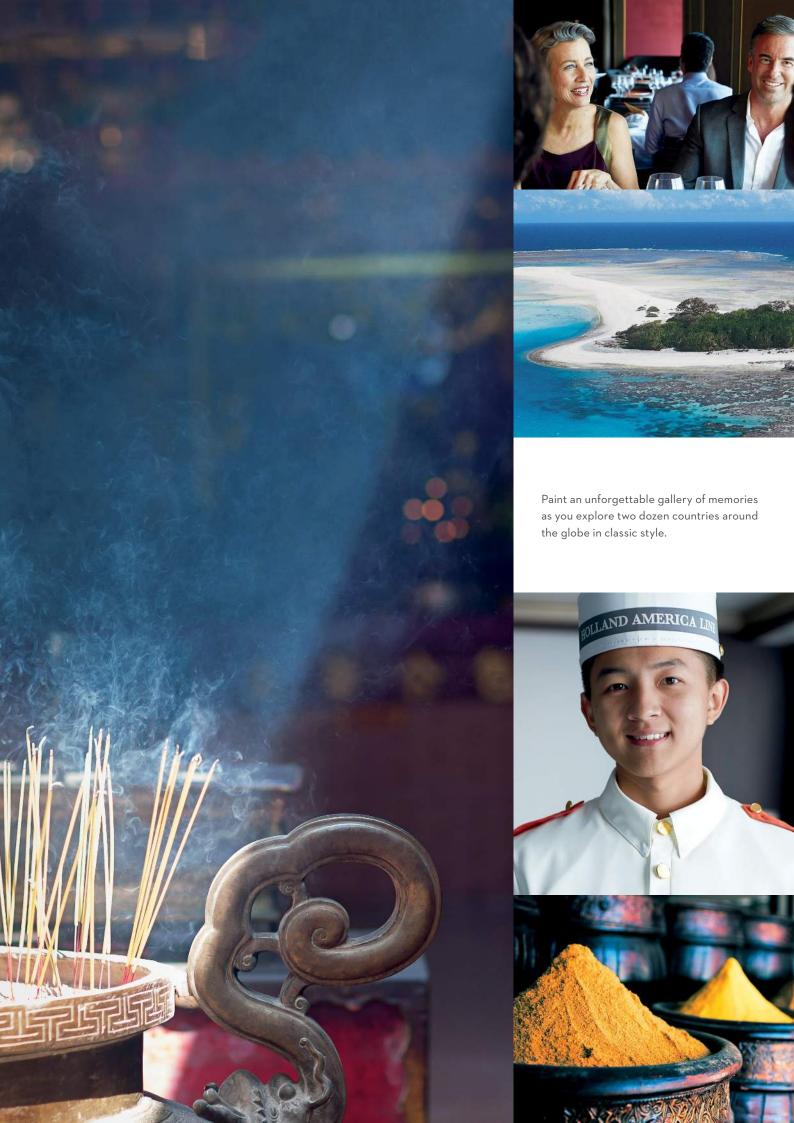
FOUR ITINERARIES TO BLISS

A NEW WAY TO TRAVEL ... AND LIVE!

Sometimes you are a holiday maker. This time, on your Grand Voyage of choice, you are a traveller, enjoying a wonderful respite from familiar routines while embracing an entirely new pattern of days. Ports of call on your Grand Voyage are extensive and varied, with extended stays that allow for comparisons of cultures and geography. Cruise to places that once felt foreign but now seem intimately familiar and wholly understood.

Then it's on to your next destination! Meanwhile, onboard activities are wide-ranging and designed to enlighten as well as entertain, and Holland America Line's cuisine is as fine and varied as any on shore or at sea. Come, explore the world with Holland America Line in grand, classic style.





GRAND IN EVERY WAY

Famous landmarks, new destinations, extended time in port with late departures, overnight calls and exciting overland tours... it's time to take your Grand Voyage.

ENRICHING DAYS, EXCITING NIGHTS

Relax during your leisurely days at sea. Indulge in a massage, watch a movie in the ship's theatre, take in an expert lecture, enjoy a cooking demonstration by a famous chef, learn how to share photos in a digital workshop or simply lounge on deck, taking in the always-changing views. At night, shipboard activities shine with festive gala balls and formal nights, including an exclusive Captain's Grand Voyage Dinner for full-cruise guests. With seldom-repeated menus featuring regional cuisine and local ingredients, dining is elevated to a new level on each Grand Voyage.

IMMERSIVE JOURNEYS ASHORE™

Through Holland America Line's destination enrichment programme, local traditions and culinary and cultural experiences come to life both on board and ashore, deepening your appreciation of your Grand Voyage's many destinations. Destination Guides, through our partnership with AFAR, enlighten you with local experts' advice on what to do and where to go when exploring ashore.

113-NIGHT **GRAND WORLD** VOYAGE 2018

ROUNDTRIP FT. LAUDERDALE ms Amsterdam 2018: Jan 4

Explore 40 ports of call and overnight in 9 magical cities during your 113-Night Grand World Voyage, departing January 4, 2018. Enjoy the many pleasures of the midsized ms Amsterdam while visiting fascinating ports of call around the world.

80-NIGHT GRAND ASIA & PACIFIC VOYAGE 2017

ROUNDTRIP SAN DIEGO ms Amsterdam 2017: Oct 1

Voyage northward to Alaska's famed Dutch Harbor before you enter the world of Japan. South Korea, China, Vietnam and Indonesia. Then voyage Down Under and through the South Pacific before returning with a lifetime of memories.

68-NIGHT GRAND SOUTH AMERICA & ANTARCTICA VOYAGE 2018

ROUNDTRIP FT. LAUDERDALE ms Prinsendam

2018: Jan 3

Surround yourself with intoxicating flavours, rhythms and scenery as you circle the continent-including cruising in the Antarctic Sound and Falkland Islands—aboard ms Prinsendam, renowned for her classic elegance.

BOOK EARLY AND SAVE

Book early on a full Grand Voyage and receive a special Amenities Package including onboard spending credits, prepaid hotel service charges and more. For complete details, visit hollandamerica.co.uk.

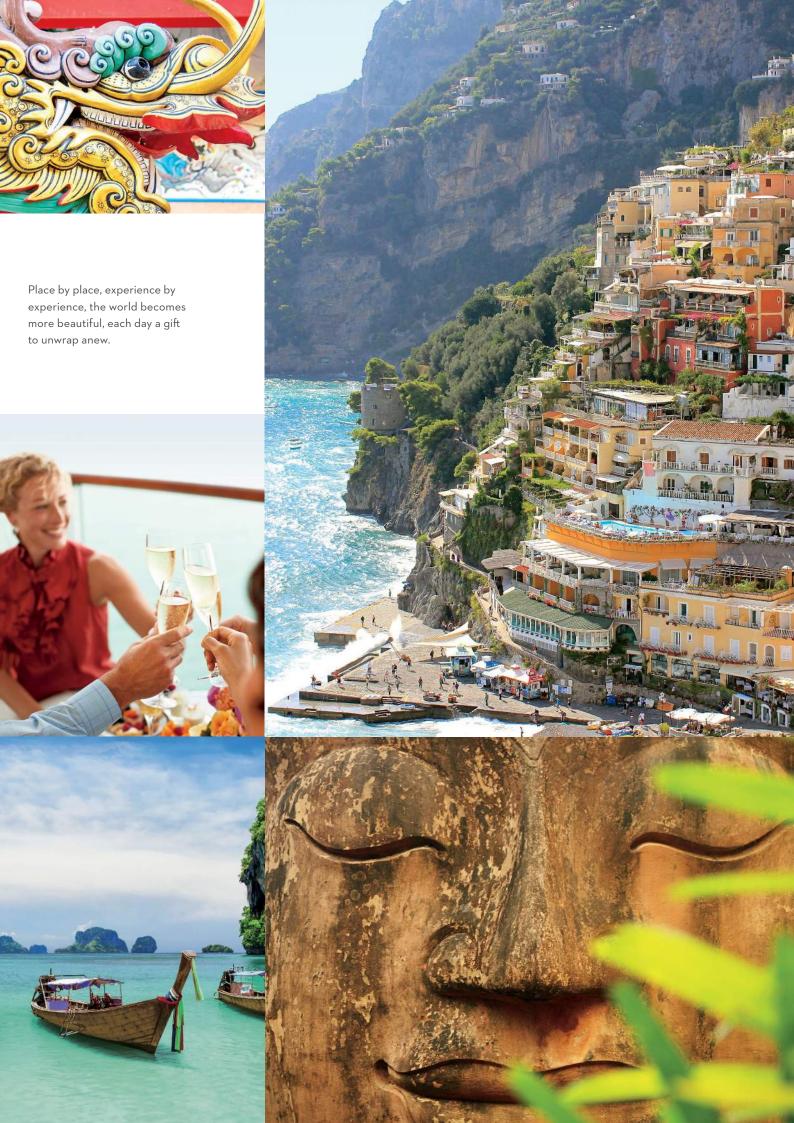
54-NIGHT GRAND MEDITERRANEAN & **AFRICA VOYAGE 2018**

ROUNDTRIP FT. LAUDERDALE ms Prinsendam

2018: Mar 12

Cruise through 12 countries and 25 centuries of history on board ms Prinsendam, our most intimate ship, and discover boutique ports of call inaccessible to larger cruise ships.





A VOYAGE LIKE NO OTHER

A GRACIOUS SECOND HOME

Staterooms with private verandahs. Plush Mariner's Dream™ Euro-Top beds. Mini-bars stocked according to your wishes. Plus a crew that takes pride in making the next 113 days remarkable in every way. Welcome home.

Imagine stepping aboard ms Amsterdam one fine day in Florida and returning 113 days later—same pier, same city—with a mind full of memories and your heart forever changed.

PACIFIC PARADISE

Your voyage begins with one of the great "rites of passage" in world cruising: a transit of the Panama Canal. Then enjoy days of carefree cruising—dancing the hip-shaking Tahitian tamure, fashioning a crown of flowers (hei) poolside on the sunny Lido Deck, learning about all things Polynesian—as ms Amsterdam wends its way through the Pacific to the dreamy isles and atolls of the Marquesas and French Polynesia.

WONDERS DOWN UNDER

Next: an in-depth exploration of New Zealand and Australia, from the sporty cities of Auckland and Sydney to the bushlands of western Australia, from the fascinating Māori culture to Aboriginal Dreamtime. And in between: the devils of Tasmania and the 'roos of Kangaroo Island, sheep shearing, opal shopping—and, of course, winetasting in Adelaide's acclaimed Barossa Valley.

PORT TO TABLE

Each new region brings fresh, local ingredients to the table: fresh Polynesian fruits, African spices, succulent New Zealand lamb.

STAY AWHILE

With ms Amsterdam as your grand hotel, enjoy overnights in Panama City, Sydney, Hobart, Perth, Bali, Manila, Hong Kong, Singapore and Cape Town.

BALI AND BEYOND

The fresh, can-do spirit of Australia gives way to Southeast Asia, lands of enchantment and wonder, of soothing Balinese temple bells and energetic blockbuster cities. Coming up: cosmopolitan Manila, buzzing with outlandishly decorated little buses (jeepneys) that zip in and out of traffic; the shopping heaven of Hong Kong; fast and flashy Ho Chi Minh City; and multicultural Singapore, where you may toast to the fortunes ahead at the venerable Raffles Hotel.

AFRICA TO THE AMERICAS

Pick up the treasures of the Indian Ocean—Sri Lanka, Madagascar, the sultry Seychelles—then take in the colours of Africa, from a bright morning's safari near Cape Town to the dark legacy of Senegal's slave trade before sprinting across the Southern Atlantic to Ft. Lauderdale. You have circled the globe, only now you are different—worlds different—from when you first began.

CAPTAIN'S DINNER

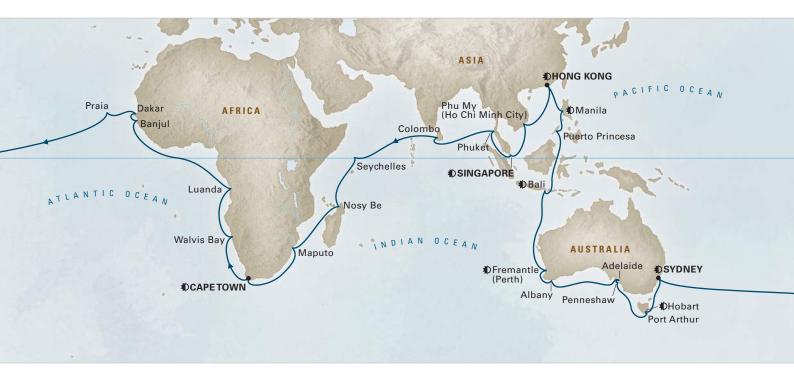
For guests joining us for the entire 113-night voyage: the Captain's Grand Voyage Dinner, an elegant event featuring a special menu and complimentary wine.

BLACK AND WHITE BALL

A Grand Voyage exclusive, when the ship's officers, dashing in their formal uniforms, join guests on the dance floor.

2018 GRAND WORLD VOYAGE

Explore the world's most iconic cities and culturally rich capitals in the South Pacific, Asia, Africa and beyond. Visit renowned UNESCO World Heritage sites and discover hidden gems in remote, far-flung destinations — all in classic Holland America Line comfort.



ROUNDTRIP FT. LAUDERDALE

ms Ai	msterdar	n			
2018	: Jan 4	113-Night		Roundtrip Ft. Lauderdale	
	Jan 4	63-Nig	ht	Ft. Lauderdale to Hong Kong	
	Jan 4	37-Nig	ht	Ft. Lauderdale to Sydney	
	Jan 4	28-Nig	Night	Ft. Lauderdale to Auckland	
	Feb 2	35-Nig		Auckland to Hong Kong	
	Feb 11	32-Nig		Sydney to Singapore	
	Feb 11	26-Nig	ht	Sydney to Hong Kong	
	Mar 9	50-Nig	ht	Hong Kong to Ft. Lauderdale	
	Mar 9	26-Nig	ht	Hong Kong to Cape Town	
	Mar 15	20-Nig	ht	Singapore to Cape Town	
	Apr 4	24-Nig	ht	Cape Town to Ft. Lauderdale	
DAY	DATE	TEMP	POF	т	DURATION
Thu	Jan 4	24º	FT. I	AUDERDALE, FLORIDA	Depart 8:00pm
Sat	Jan 6	27°	Geo	rge Town, Grand Cayman	Full Day
Mon	Jan 8	28°	Puer	to Limón, Costa Rica	Full Day
Tue	Jan 9		Dayl Exit	r Panama Canal at Cristóbal, Panama ight transit Panama Canal Panama Canal at Balboa, Panama te Amador (Panama City), Panama ♥	Evening & Overnigh
Wed	Jan 10		Fuer	te Amador (Panama City)	Full Day

	DATE	TEMP	PORT	DURATION
Sun	Jan 14		Crossing the equator	
Fri	Jan 19	30°	Nuku Hiva, Marquesas Islands, French Polynesia	Full Day
Sun	Jan 21	30°	Rangiroa, French Polynesia	Full Day
Mon	Jan 22	32°	Papeete, Tahiti, Society Islands, French Polynesia	Full Day & Evening
Tue	Jan 23	32°	Moorea, Society Islands, French Polynesia	Full Day
Wed	Jan 24	30°	Bora-Bora, Society Islands, French Polynesia	Full Day & Evening
Fri	Jan 26	28°	Rarotonga, Cook Islands	Full Day
Sun	Jan 28	29°	Alofi, Niue	Full Day
Tue	Jan 30		Crossing the International Date Line	
Fri	Feb 2	24°	AUCKLAND, NEW ZEALAND	Full Day & Evening
Sat	Feb 3	24°	Tauranga, New Zealand	Full Day
Sun	Feb 4	23°	Napier, New Zealand	Half Day & Evening
Tue	Feb 6	19°	Port Chalmers (Dunedin), New Zealand	Full Day
Wed	Feb 7		Scenic cruising Fiordland National Park	
Sat	Feb 10	26°	Sydney, Australia ♥	Full Day & Overnight
Sun	Feb 11		SYDNEY	Full Day
Tue	Feb 13	22°	Hobart, Tasmania, Australia 🕈	Full Day & Overnight
Wed	Feb 14	18°	Hobart Port Arthur, Tasmania, Australia	Morning Full Day
Fri	Feb 16	21°	Penneshaw, Kangaroo Island, Australia	Full Day
Sat	Feb 17	28°	Adelaide, Australia	Full Day & Evening

Extended Stay.



DAY	DATE	TEMP	PORT	DURATION
Tue	Feb 20	25°	Albany, Australia	Full Day
Wed	Feb 21	28°	Fremantle (Perth), Australia ♥	Evening & Overnight
Thu	Feb 22		Fremantle (Perth)	Full Day
Mon	Feb 26	30°	Bali, Indonesia ♥	Full Day & Overnight
Tue	Feb 27		Bali	Full Day & Evening
Sat	Mar 3	31°	Puerto Princesa, Philippines	Full Day
Mon	Mar 5	32°	Manila, Philippines ♥	Full Day & Overnight
Tue	Mar 6		Manila	Full Day
Thu	Mar 8	22°	Hong Kong, People's Republic of China ₺	Full Day & Overnight
Fri	Mar 9		HONG KONG	Full Day
Mon	Mar 12	33°	Phu My (Ho Chi Minh City), Vietnam	Full Day
Wed	Mar 14	31°	Singapore, Republic of Singapore ♥	Full Day & Overnight
Thu	Mar 15		SINGAPORE	Full Day & Evening
Sat	Mar 17	33°	Phuket, Thailand	Full Day
Tue	Mar 20	31°	Colombo, Sri Lanka	Full Day
Sat	Mar 24	30°	Victoria, Mahé, Seychelles	Full Day & Evening
Tue	Mar 27	29°	Andoany (Hell-Ville), Nosy Be, Madagascar	Full Day

DAY	DATE	TEMP	PORT	DURATION
Sat	Mar 31	29°	Maputo, Mozambique	Full Day
Tue	Apr 3	22°	Cape Town, South Africa ♥	Full Day & Overnight
Wed	Apr 4		CAPE TOWN ₽	Full Day & Overnight
Thu	Apr 5		Cape Town	Full Day
Sat	Apr 7	17°	Walvis Bay, Namibia	Full Day & Evening
Tue	Apr 10	29°	Luanda, Angola	Full Day
Fri	Apr 13		Crossing the equator	
Mon	Apr 16	31°	Banjul, The Gambia	Full Day
Tue	Apr 17	24°	Dakar, Senegal	Full Day
Thu	Apr 19	26°	Praia, Santiago, Cape Verde	Full Day
Wed	Apr 25	30°	San Juan, Puerto Rico	Full Day & Evening
Sat	Apr 28	28°	FT. LAUDERDALE, FLORIDA	Arrive 7:00am

TEMP: Average daytime high (Celsius).

Note 1: At sea days not shown.

Note 2: This sailing is 114 calendar nights in length.

Note 3: Optional tours are available from most ports for an additional charge. For port durations see page 225.

2017 GRAND ASIA & PACIFIC VOYAGE

New for 2017: a sweeping exploration of the exotic lands that rim the Pacific, calling on dazzling superstar cities in Japan, China and Vietnam before dropping below the equator to explore Indonesia and the incredible seascapes of the Great Barrier Reef. Spirited Sydney gives way to New Zealand and dreamy South Pacific isles en route back to San Diego.

ROUNDTRIP SAN DIEGO

ms Amsterdam

2017: Oct 1 80-Night Roundtrip San Diego Oct 1 53-Night San Diego to Sydney
Oct 1 30-Night San Diego to Hong Kong Nov 1 50-Night Hong Kong to San Diego Nov 1 23-Night Hong Kong to Sydney Nov 24 27-Night Sydney to San Diego

DAY	DATE	TEMP	PORT	DURATION
Sun	Oct 1	23°	SAN DIEGO, CALIFORNIA	Depart 4:00pm
Mon	Oct 2		At sea	
Tue	Oct 3		At sea	
Wed	Oct 4		At sea	
Thu	Oct 5		At sea	
Fri	Oct 6		At sea	
Sat	Oct 7	8°	Dutch Harbor, Alaska	Full Day
Sun	Oct 8		At sea	
Tue	Oct 10		Crossing the International Date Line	
Wed	Oct 11		At sea	
Thu	Oct 12		At sea	
Fri	Oct 13	13°	Kushiro, Japan	Full Day
Sat	Oct 14		At sea	
Sun	Oct 15	20°	Yokohama (Tokyo), Japan 🖈	Full Day & Overnight
Mon	Oct 16		Yokohama (Tokyo)	Full Day
Tue	Oct 17	23°	Shimizu, Japan	Full Day
Wed	Oct 18	22°	Osaka, Japan	Full Day
Thu	Oct 19	23°	Miyazaki (Hiroshima), Japan	Full Day & Evening
Fri	Oct 20		At sea	
Sat	Oct 21	20°	Jeju (Cheju), South Korea	Half Day - Morning
Sun	Oct 22	18°	Incheon (Seoul), South Korea	Full Day & Evening
Mon	Oct 23		At sea	
Tue	Oct 24	19°	Tianjin (Beijing), People's Republic of China D	Full Day & Overnight
Wed	Oct 25		Tianjin (Beijing)	Full Day
Thu	Oct 26		At sea	
Fri	Oct 27		At sea	
Sat	Oct 28	22°	Shanghai, People's Republic of China ♥	Full Day & Overnight
Sun	Oct 29		Shanghai	Full Day
Mon	Oct 30		At sea	
Tue	Oct 31		At sea	
Wed	Nov 1	24°	HONG KONG, PEOPLE'S REPUBLIC OF CHINA ♥	Full Day & Overnight
Thu	Nov 2		Hong Kong	Full Day
Fri	Nov 3		At sea	
Sat	Nov 4	28°	Nha Trang, Vietnam	Full Day
Sun	Nov 5	31°	Phu My (Ho Chi Minh City), Vietnam	Full Day
Mon	Nov 6		At sea	
Tue	Nov 7	31°	Singapore, Republic of Singapore ♥	Full Day & Overnight
Wed	Nov 8		Singapore	Full Day
Thu	Nov 9		At sea	
Fri	Nov 10	31°	Semarang, Java, Indonesia	Full Day
Sat	Nov 11		At sea	
Sun	Nov 12	31°	Bali, Indonesia	Full Day

DAY	DATE	TEMP	PORT	DURATION
Mon	Nov 13	31°	Slawi Bay, Komodo Island, Indonesia*	Full Day
Tue	Nov 14		At sea	
Wed	Nov 15	33°	Darwin, Australia	Full Day
Thu	Nov 16		At sea	
Fri	Nov 17		At sea	
Sat	Nov 18		At sea	
Sun	Nov 19	31°	Cairns, Australia	Full Day & Evening
Mon	Nov 20		At sea	
Tue	Nov 21		At sea	
Wed	Nov 22	27°	Brisbane, Australia	Full Day & Evening
Thu	Nov 23		At sea	
Fri	Nov 24	24°	SYDNEY, AUSTRALIA #D	Full Day & Overnight
Sat	Nov 25		Sydney	Full Day
Sun	Nov 26		At sea	
Mon	Nov 27		At sea	
Tue	Nov 28		At sea	
Wed	Nov 29	14°	Waitangi (Bay of Islands), New Zealand	Full Day
Thu	Nov 30	20°	Tauranga, New Zealand	Full Day & Evening
Fri	Dec 1	22°	Auckland, New Zealand	Full Day & Evening
Sat	Dec 2		At sea	
Sun	Dec 3		At sea	
Mon	Dec 4	29°	Dravuni Island, Fiji	Half Day – Afternoon
Tue	Dec 5	31°	Lautoka, Fiji	Full Day
Wed	Dec 6	29°	Suva, Fiji	Full Day
Thu	Dec 7		At sea	
Fri	Dec 8	29°	Apia, Upolu, Samoa	Full Day
Fri	Dec 8		Crossing the International Date Line	
Sat	Dec 9		Crossing the equator	
Sun	Dec 10		At sea	
Mon	Dec 11		At sea	
Tue	Dec 12		At sea	
Wed	Dec 13	27°	Honolulu, Oahu, Hawaii	Full Day & Evening
Thu	Dec 14	28°	Lahaina, Maui, Hawaii	Full Day & Evening
Fri	Dec 15		At sea	
Sat	Dec 16		At sea	
Sun	Dec 17		At sea	
Mon	Dec 18		At sea	
Tue	Dec 19		At sea	
Wed	Dec 20	18°	SAN DIEGO, CALIFORNIA	Arrive 7:00am

Note: Optional tours are available from most ports for an additional charge For port durations see page 225.

Extended Stay.

TEMP: Average daytime high (Celsius).



2018 GRAND SOUTH AMERICA & ANTARCTICA VOYAGE

Visit South America and see it all: every key region, plus the Peruvian Andes, Brazil's exotic Amazon and the ethereal ice world of Antarctica. Your complete circumnavigation, from the land of the Inca Empire to Brazilian beaches, icy Antarctica to the steamy Amazon — begins and ends in Ft. Lauderdale.

ROUNDTRIP FT. LAUDERDALE

ms Prinsendam

2018: Jan 3 68-Night Roundtrip Ft. Lauderdale 37-Night Ft. Lauderdale to Buenos Aires Jan 3 Feb 9 31-Night Buenos Aires to Ft. Lauderdale

	Feb 9	31-N	ight Buenos Aires to Ft. Lauderdale	
DAY	DATE	TEMP	PORT	DURATION
Wed	Jan 3	24°	FT. LAUDERDALE, FLORIDA	Depart 4:00pm
Thu	Jan 4		At sea	
Fri	Jan 5	27°	George Town, Grand Cayman	Full Day
Sat	Jan 6		At sea	
Sun	Jan 7	28°	Puerto Limón, Costa Rica	Full Day
Mon	Jan 8		Enter Panama Canal at Cristóbal, Panama Daylight transit Panama Canal Exit Panama Canal at Balboa, Panama	
Tue	Jan 9		At sea	
Wed	Jan 10	30°	Manta (Quito), Ecuador	Full Day
Thu	Jan 11	31°	Guayaquil (Quito), Ecuador	Full Day
Fri	Jan 12		At sea	
Sat	Jan 13	24°	Salaverry (Trujillo), Peru	Full Day
Sun	Jan 14	27°	Callao (Lima), Peru ♥	Full Day & Overnight
Mon	Jan 15		Callao (Lima)	Full Day
Tue	Jan 16	27°	General San Martín (Pisco), Peru	Full Day
Wed	Jan 17		At sea	
Thu	Jan 18		At sea	
Fri	Jan 19	21°	Coquimbo (La Serena), Chile	Full Day
Sat	Jan 20	22°	Valparaíso (Santiago), Chile	Full Day
Sun	Jan 21		At sea	
Mon	Jan 22	19°	Isla Róbinson Crusoe, Chile	Full Day
Tue	Jan 23		At sea	
Wed	Jan 24	19°	Castro, Isla Chiloé, Chile	Full Day
Thu	Jan 25		Scenic cruising Chilean Fjords	
Fri	Jan 26		Scenic cruising Amalia or Brujo Glacier Scenic cruising Canal Sarmiento Scenic cruising Strait of Magellan	
Sat	Jan 27	14°	Punta Arenas, Chile Scenic cruising Cockburn and Beagle channels	Full Day & Evening
Sun	Jan 28	14°	Scenic cruising Glacier Alley Ushuaia, Tierra del Fuego, Argentina	Half Day & Evening
Mon	Jan 29		Cruising Cape Horn and Drake Passage	
Tue	Jan 30		At sea	
Wed	Jan 31		The Antarctica Experience€	
Thu	Feb 1		The Antarctica Experience€	
Fri	Feb 2		The Antarctica Experience€	
Sat	Feb 3		The Antarctica Experience€	
Sun	Feb 4		At sea	
Mon	Feb 5	14°	Stanley, Falkland Islands❖	Full Day
Tue	Feb 6		At sea	
Wed	Feb 7		At sea	
Thu	Feb 8	28°	Montevideo, Uruguay	Full Day

DAY	DATE 1	ГЕМР	PORT	DURATION
Fri	Feb 9 2	28°	BUENOS AIRES, ARGENTINA ★	Full Day & Overnight
Sat	Feb 10		Buenos Aires	Full Day
Sun	Feb 11 2	28°	Punta del Este, Uruguay	Full Day
Mon	Feb 12		At sea	
Tue	Feb 13		At sea	
Wed	Feb 14 3	33°	Rio de Janeiro, Brazil ♥	Full Day & Overnight
Thu	Feb 15		Rio de Janeiro	Full Day
Fri	Feb 16 3	30°	Armação dos Búzios, Brazil	Full Day
Sat	Feb 17		At sea	
Sun	Feb 18 3	31°	Salvador da Bahia, Brazil	Full Day & Evening
Mon	Feb 19		At sea	
Tue	Feb 20		At sea	
Wed	Feb 21 3	34°	Fortaleza, Brazil	Full Day
Thu	Feb 22		At sea	
Fri	Feb 23		Crossing the equator	
Sat	Feb 24		Cruising the Amazon River▲	
Sun	Feb 25 3	30°	Santarém, Brazil▲	Full Day
Mon	Feb 26 3	30°	Boca da Valeria, Brazil▲	Half Day – Morning
Tue	Feb 27 3	30°	Manaus, Brazil▲ ♥	Full Day & Overnight
Wed	Feb 28		Manaus▲	Full Day
Thu	Mar 1 2	29°	Parintins, Brazil▲	Half Day – Morning
Fri	Mar 2 2	29°	Alter do Chão, Brazil▲	Half Day – Morning
Sat	Mar 3		Cruising the Amazon River Crossing the equator▲	
Sun	Mar 4		At sea	
Mon	Mar 5 2	29°	Devil's Island, French Guiana	Full Day
Tue	Mar 6		At sea	
Wed	Mar 7 2	28°	Bridgetown, Barbados	Full Day
Thu	Mar 8	31°	Roseau, Dominica	Full Day
Fri	Mar 9 2	26°	Road Town, Tortola	Full Day
Sat	Mar 10		At sea	
Sun	Mar 11		At sea	
Mon	Mar 12 2	27°	FT. LAUDERDALE, FLORIDA	Arrive 7:00am

- The Antarctica Experience. Exact itinerary in Antarctica will depend on permissions, ice, weather conditions and time available. There will be no landings in Antarctica. Visits by cruise ships to the Antarctic require government approval. Holland America Line has obtained government approval for this cruise. There remains the possibility, however, that this approval could be withdrawn if a change is made in applicable governmental requirements.
- . Conditions permitting (otherwise, scenic cruising Falkland Sound).
- ▲ The Amazon Experience.

TEMP: Average daytime high (Celsius).

Note: Optional tours are available from most ports for an additional charge

For port durations see page 225.





FT. LAUDERDALE NORTH AMERICA Tortola Grand Caymai ATLANTIC OCEAN Dominica Barbados Puerto Limón Devil's Island PANAMA CANAL EQUATOR Manta (Quito) AMAZON RIVER REGION Fortaleza Manaus Santarém Alter do Chão Boca da Valeria Parintins Guayaquil (Quito) Salaverry (Trujillo) *DCallao (Lima) Salvador da Bahia General San Martín (Pisco) SOUTH AMERICA Armação dos Búzios PACIFIC OCEAN **⊅**Rio de Janeiro Hot, fun, gorgeous and musical: the party that never stops Coquimbo (La Serena) ***** BUENOS AIRES Valparaíso (Santiago) The "Paris of South America," sophisticated and irresistible Chile's most colorful, visually entrancing port city Punta del Este Isla Róbinson Crusoe Montevideo A vintage oasis of afternoon teas and countless antique autos Castro CHILEAN FJORDS AMALIA OR
BRUJO GLACIER
CANAL SARMIENTO
STRAIT OF MAGELLAN-Stanley, Falkland Islands/ Islas Malvinas GLACIER > ALLEY Punta Arenas Ushuaia COCKBURN & BEAGLE HORN CHANNELS CAPE DRAKE PASSAGE PALMER ARCHIPELAGO DANCO COAST ANTARCTIC SOUND ANTARCTICA

2018 GRAND MEDITERRANEAN & AFRICA VOYAGE

This is the ideal voyage for people who have been there and done that. Highlights include boutique ports such as Banjul and Dakar on African shores, the Canary and Balearic islands, the fascinating Azores, Spanish flair, Italian cuisine. Day after day to make discoveries anew as you cruise roundtrip from Ft. Lauderdale.

ROUNDTRIP FT. LAUDERDALE

ms Prinsendam

2018: Mar 12 54-Night Roundtrip Ft. Lauderdale Mar 12 28-Night Ft. Lauderdale to Barcelona Apr 9 26-Night Barcelona to Ft. Lauderdale

DAY	DATE	TEMP	PORT	DURATION
Mon	Mar 12	27°	FT. LAUDERDALE, FLORIDA	Depart 8:00pm
Tue	Mar 13		At sea	
Wed	Mar 14		At sea	
Thu	Mar 15	29°	San Juan, Puerto Rico	Full Day & Evening
Fri	Mar 16	28°	Road Town, Tortola, British Virgin Islands	Full Day & Evening
Sat	Mar 17		At sea	
Sun	Mar 18		At sea	
Mon	Mar 19		At sea	
Tue	Mar 20		At sea	
Wed	Mar 21		At sea	
Thu	Mar 22	23°	Mindelo, São Vicente, Cape Verde ₺	Full Day & Overnight
Fri	Mar 23		Mindelo, São Vicente	Full Day
Sat	Mar 24	26°	Praia, Santiago, Cape Verde	Full Day
Sun	Mar 25		At sea	
Mon	Mar 26	31°	Banjul, The Gambia	Full Day
Tue	Mar 27	24°	Dakar, Senegal	Full Day
Wed	Mar 28		At sea	
Thu	Mar 29		At sea	
Fri	Mar 30	21°	Santa Cruz de la Palma, La Palma, Canary Islands	Full Day
Sat	Mar 31	22°	Santa Cruz de Tenerife, Tenerife, Canary Islands ♥	Full Day & Overnight
Sun	Apr 1		Santa Cruz de Tenerife, Tenerife	Full Day
Mon	Apr 2	23°	Arrecife, Lanzarote, Canary Islands	Full Day
Tue	Apr 3	22°	Agadir, Morocco	Half Day – Morning
Wed	Apr 4	19º	Casablanca, Morocco	Full Day & Evening
Thu	Apr 5	19º	Gibraltar, British Territory	Half Day & Evening
Fri	Apr 6		At sea	
Sat	Apr 7	20°	Valencia, Spain	Full Day
Sun	Apr 8	18°	Barcelona, Spain ♥	Full Day & Overnight
Mon	Apr 9		BARCELONA	Full Day

DAY	DATE	TEMP	PORT	DURATION
Tue	Apr 10	17°	Mahón, Minorca, Balearic Islands, Spain	Full Day & Evening
Wed	Apr 11		At sea	
Thu	Apr 12	15°	Monte Carlo, Monaco	Full Day & Evening
Fri	Apr 13	14º	Livorno (Florence/Pisa), Italy	Full Day
Sat	Apr 14	17°	Civitavecchia (Rome), Italy	Full Day & Evening
Sun	Apr 15	17°	Sorrento, Italy	Full Day & Evening
Mon	Apr 16	18°	Naples, Italy	Full Day
Tue	Apr 17	18°	Cagliari, Sardinia, Italy	Full Day
Wed	Apr 18		At sea	
Thu	Apr 19	21°	Málaga (Granada), Spain	Full Day
Fri	Apr 20	19°	Cádiz (Seville), Spain	Full Day
Sat	Apr 21	19º	Scenic cruising Tagus River Lisbon, Portugal ♥	Full Day & Overnight
Sun	Apr 22		Lisbon	Full Day
Mon	Apr 23		At sea	
Tue	Apr 24		At sea	
Wed	Apr 25	17°	Ponta Delgada, São Miguel, Azores	Full Day & Evening
Thu	Apr 26	17°	Praia da Vitória, Terceira, Azores	Full Day
Fri	Apr 27	17°	Horta, Azores	Full Day
Sat	Apr 28		At sea	
Sun	Apr 29		At sea	
Mon	Apr 30		At sea	
Tue	May 1		At sea	
Wed	May 2	24°	Hamilton, Bermuda	Full Day
Thu	May 3		At sea	
Fri	May 4		At sea	
Sat	May 5	29°	FT. LAUDERDALE, FLORIDA	Arrive 7:00am
TEMP-	Average d	avtime hin	h (Celsius)	

Note: Optional tours are available from most ports for an additional charge

For port durations see page 225.



BOOK EARLY AND SAVE

Book your Grand Voyage adventure early and enjoy significant savings and a host of amenities and upgrades when staying in a Pinnacle, Neptune, Signature or Vista suite.

BEST SELECTION OF STATEROOMS

Location, location, location. For many the best location means a verandah stateroom, aft or forward. Or perhaps, during the course of your many travels with us, you have come to call a particular suite home. Ensure that you will cruise in the accommodations of your choice by booking early.

WELCOME ABOARD **PARTY SETUP**

Awaiting your imminent arrival, a "Welcome Aboard" bottle of sparkling wine* and a setup of four bottles of spirits (your choice) to launch your bon voyage celebration. Cheers!

GENEROUS ONBOARD SPENDING CREDITS

Each person in your stateroom will begin the cruise with Us\$2,000* in onboard spending credits. Use them for casino play, spa treatments, winetastings, Journeys Ashore™, onboard shopping, dinner at the luxurious Pinnacle Grill and many other amenities to create a custom shipboard experience.

COMPLIMENTARY JOURNEYS ASHORE™

Choose from the Collections of Holland America Line, a subset of our regular shore offerings, each with its own unique focus, from awesome world wonders to hands-on restoration of a fragile habitat.

UNLIMITED LUGGAGE DELIVERY"

Does it seem you brought everything for the nice, long journey ahead? No worries. We'll deliver all your luggage (every single piece) to and from Ft. Lauderdale.

COMPLIMENTARY LAUNDRY, PRESSING AND DRY CLEANING

What bliss, always having your cruise ensemble cleaned and pressed and hanging in your wardrobe-ready for what's next, from casual poolside parties to the gala Black and White Ball (categories PS-SB).

COMPLIMENTARY IN-SUITE BEVERAGES

Bottled water and soft drinks will be replenished daily, so you'll always have your favourite beverage chilled and on hand in suite (categories PS-SB).

COMPLIMENTARY INTERNET SERVICE

To send pictures of the day's adventures to family and friends back home, pay bills online or make a stock trade, simply log onto one of the many computers at the Explorations Café. Free of charge for the entire duration of the cruise. Up to 400 minutes per person, per cruise for fullcruise guests.

^{*} Pinnacle Suite, Neptune Suite, Signature Suite and Vista Suite only. ◆ For categories PS-BC, PS-SY unless otherwise noted

Applies to U.S. and Canadian residents only; residents of all other countries will receive a us\$200 (for Suite guests) and us\$125 (for Ocean-view Stateroom guests) per-person Onboard Spending Credit. Certain restrictions apply.



2018 GRAND WORLD VOYAGE

When booked by June 1, 2017. Available exclusively for full-cruise guests. A value of up to US\$4,300 per person.

Pinnacle, Neptune & Vista Suites (categories PS-BC)

- Onboard Spending Credit
- US\$2,000 per person Category PS
- US\$1,000 per person Categories SA-SB
- US\$750 per person Categories A-BC
- Prepaid Hotel Service charges (Approximate value US\$1,525 per person)
- Complimentary Internet Services of 400 minutes per person

2018 GRAND SOUTH AMERICA & ANTARCTICA VOYAGE

When booked by June 1, 2017. Available exclusively for full-cruise guests. A value of up to Us\$3,000 per person.

Pinnacle Suite, Neptune, Signature and Vista suites (categories PS-BC)

- · Onboard Spending Credit
- us\$1,000 per person Category PS
- us\$750 per person Categories SA-SB
- us\$500 per person Categories SS-BC
- Prepaid Hotel Service charges (Approximate value US\$918 per person)
- Complimentary Internet Services of 300 minutes per person

2018 GRAND MEDITERRANEAN & AFRICA VOYAGE

When booked by August 1, 2017. Available exclusively for full-cruise guests. A value of up to US\$2,700 per person.

Pinnacle Suite, Neptune, Signature and Vista suites (categories PS-BC)

- · Onboard Spending Credit
- us\$1,000 per person Category PS
- us\$750 per person Categories SA-SB
- us\$500 per person Categories SS-BC
- Prepaid Hotel Service charges (Approximate value US\$729 per person)
- Complimentary Internet Services of 300 minutes per person

2017 GRAND ASIA & PACIFIC VOYAGE

When booked by November 30, 2016. Available exclusively for full-cruise guests. A value of up to US\$3,401 per person.

Pinnacle, Neptune & Vista Suites (categories PS-BC)

- Onboard Spending Credit
- us\$1,500 per person Category PS
- us\$750 per person Categories SA-SB
- us\$500 per person Categories A-BC
- Prepaid Hotel Service charges (Approximate value US\$1,080 per person)
- Complimentary Internet Services of 300 minutes per person

ADDITIONAL SAVINGS FOR PAST GUESTS:

Guests who have sailed previously on a Grand Voyage are eligible for additional savings. Ask your Travel Professional for details.

PAY-IN-FULL SAVINGS:

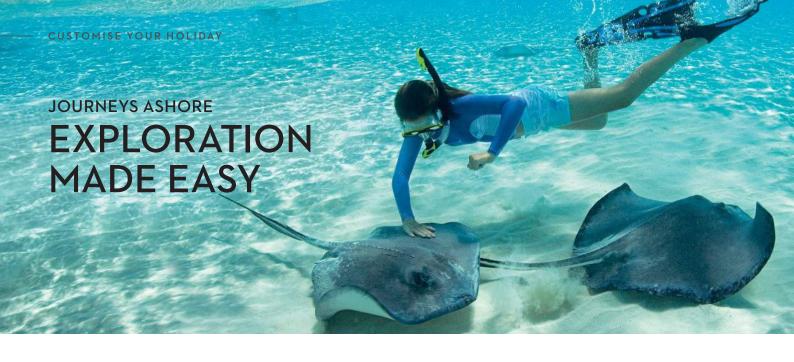
Guests on the 2018 Grand World and 2018 Grand South America & Antarctica voyages who make final payment and pay in full by June 1, 2017; guests on the 2018 Grand Mediterranean & Africa Voyage who make final payment and pay in full by August 1, 2017; and guests on the 2017 Grand Asia & Pacific Voyage who make final payment and pay in full by November 30, 2016, are eligible for an additional 3 percent savings off the discounted cruise-only fare. This applies to all guests, including full-cruise and segment-cruise bookings.

SEGMENT-CRUISE GUESTS:

Guests choosing a shorter segment of a Grand Voyage are also eligible for a special Onboard Spending Credit. Book a Pinnacle, Neptune, Signature or Vista Suite (Categories PS-BC) and receive up to us\$500 Onboard Spending Credit. Book select Ocean-view Staterooms (Categories C-F) and receive up to us\$300 Onboard Spending Credit. For full details, including booking deadlines and actual onboard spending credit amounts by segment, call the Holland America Line World Cruise Department at 0843 374 2300 or visit hollandamerica.co.uk.

Select Ocean-view Staterooms (categories C-F) savings and amenities include

- Onboard Spending Credit—us\$300-500 per person
- Luggage Delivery Service (2 pieces to/from Ft. Lauderdale only)
- Prepaid Hotel Service Charges (approximate value us\$670-1,320 per person)



Our carefully crafted Journeys Ashore[™] help you connect deeply with the people and places you'll visit and offer a level of comfort, care and convenience you won't find anywhere else.

6 REASONS TO BOOK OUR EXCURSIONS

ALL-IN-ONE PRICING

With one competitive price for your entire excursion, you'll never have to worry about unknown costs.

MORE TIME TO EXPLORE

Go straight to your destination without buying tickets, waiting in lines or navigating directions.

EXPERT SUPPORT

Our dedicated Call Centre and onboard Journeys Ashore staff offer answers and advice every step of the way.

LOCAL EXPERTISE

We support the communities we visit by partnering with local guides who offer a unique perspective and access to exclusive opportunities.

GUARANTEED RETURNS

Book with anyone else and risk not getting back to the ship on time. We'll always get you back. Every tour. Every time.

VARIETY & CHOICE

Choose from a wide range of guided excursions or explore on your own with a private driver.

THE COLLECTIONS OF HOLLAND AMERICA LINE

A SUBSET OF OUR REGULAR SHORE OFFERINGS, EACH WITH ITS OWN UNIQUE FOCUS.

MEDALLION COLLECTION

Designed to wow our most discerning guests, these tours offer privileged access and indepth perspective.

ENCORE COLLECTION

For our repeat guests, we have sought out hidden gems that lie beyond a region's more well-known attractions.

WORLD WONDERS COLLECTION

Natural, architectural and technical wonders: What these tours have in common is the ability to awe.

SIGNATURE COLLECTION

Helps guests customise their time ashore by reserving a private car and English-speaking driver/guide.

CRUISE WITH PURPOSE® COLLECTION

Assist in scientific research or restore a fragile habitat-your footprint will be light and your soul enriched.



You will be embarking and disembarking in world-class cities that are worth an extra look. Easily done with Holland America Line's special hotel extension packages.

EXTEND YOUR HOLIDAY

Some of the world's most extraordinary experiences—Iguazú Falls, the Great Barrier Reef, the Tuscan countryside—are within reach either before or after your cruise. Why not extend your discoveries ashore with one of our expertly planned packages, all of which are described on our website at hollandamerica.co.uk?

WHY TOUR WITH HOLLAND AMERICA LINE We'll arrange and manage the smallest of details so you are free to immerse yourself in the places and experiences

A SEAMLESS EXPERIENCE

you came to discover.

 One phone call, one convenient source for your cruise and stay packages. No need to keep track of multiple vendors, reservation numbers and payments.

- Get underway, right away: Step off your flight or your cruise ship and onto a waiting motorcoach
- Extend your travels inland with the same great quality and service you expect with Holland America Line
- Exceptional tours and hotels
- Carefully chosen experiences that showcase a region at its best, from a gondola ride in Venice to a barbecue on the Argentine pampas
- Exceptional hotels vetted for location, quality and service on par with Holland America Line's celebrated five-star elegance

INCLUSIVE AND HASSLE FREE Fares include hotel accommodations and some meals (on select packages), bellman gratuities, transfers and luggage handling.

HOTEL PACKAGES

Whisk from ship or airport to hotel with one confirmation to track, luggage handling and gratuities included, and service on par with Holland America Line's celebrated five-star elegance.

EXCEPTIONAL HOTELS

Downtown and airport properties vetted for location and quality, with site visits and overnight stays by Holland America Line representatives.

AIRPORT GREETING

If you have purchased our air or our airport-to-hotel transfer, a uniformed Holland America Line representative will greet you at the airport.

GREAT VALUE

Fares include applicable room taxes, bellman gratuities and airport and ship transfers.



Flight Ease offers you convenience, competitive pricing and the peace of mind of 24-hour assistance while travelling to and from your cruise or Land+Sea Journey.

COMPETITIVE PRICING

Flight Ease offers competitive pricing from multiple airlines for easy comparison and selection.

EASY SEARCH

Flight Ease also saves you search time by providing only those flights that arrive and depart in time for your cruise or Land+Sea Journey.

IMMEDIATE CONFIRMATION

Your flights are confirmed immediately, at the time of air booking.

LATE ARRIVAL PROTECTION

In case of airline delay or cancellation, we'll take care of any flight changes, if necessary, to join the voyage at the next available port of call.

24-HOUR ASSISTANCE

Holland America Line is there to support you with 24-hour flight assistance.

PERSONALISED TRAVEL

Tailor your itinerary to accommodate your travel desires, with no extra customisation fee.

SELECT YOUR LEVEL OF COMFORT

Flight Ease offers you the choice of First, Business, Premium Economy, or Economy class.

BOOK NOW

Flight schedules and pricing are available from 330 days up to 4 days before departure, subject to availability.

BOOKING OPTIONS

FLIGHT EASE OFFERS TWO BOOKING OPTIONS.

FLEXIBLE FARES

For those who want greater flexibility.

Pay at final cruise payment: No need to pay at time of air booking.

Flexible conditions: When booking our Flexible Fares, there is no fee for making changes prior to the cruise final payment due date. After the cruise final payment due date, fees up to the full cost of the ticket apply.

RESTRICTED FARES

For those sure of their plans; generally lower rates.

Pay at time of air booking: Full payment for air reservation is due at time of air booking.

Change/Cancellation fees apply: Changes to air reservations will result in cancellation of air booking and cancellation fees up to the full cost of the ticket. Air prices are nonrefundable (no money back). (See Important Policies pages 213-223.)

Experts are available 24/7 to smooth out any flight delays en route.



FLIGHT EASE TERMS AND CONDITIONS

GOVERNMENT-ISSUED IDENTIFICATION

For security reasons, first and last names on an air booking must match the government-issued identification used for boarding. For guests with Holland America Line's Flight Ease® plan, spelling corrections or name changes may result in a higher air rate, loss of space and/or change fees.

SPECIAL REQUESTS

Please contact each airline directly to request meals, oxygen, wheelchair or other airport assistance. Guests travelling with other guests who originate from different cities or who request Flight Ease at different times may not be offered routings on the same flights due to airline schedules and/or availability.

SEAT ASSIGNMENTS

Seat assignments are controlled by the airlines but may be requested for most flights in the Flight Ease system subject to availability of the airline's reservation system at the time of booking. Seat assignments are not guaranteed, and the airlines may change seat assignments. Some airlines charge additional fees for seat assignments. Any fees related to seat assignments are collected by the airlines directly. Guests without seat assignments prior to the flight date will have seats assigned by the airline at check-in on the date of travel.

AIR SCHEDULE CHANGES

Airline bookings are subject to flight schedule changes by the airlines. Schedule changes can occur at any time and may affect your flights. Holland America Line is not responsible for airline schedule changes. Holland America Line will try to assist guests affected by airline schedule changes so that flights booked will meet ship embarkation and disembarkation requirements. Any associated costs related to or caused by an airline schedule change are the responsibility of the guest. Changes initiated by guests to flight schedules are subject to any applicable additional costs and fees and may require the cancellation and rebooking of flights at available rates and spaces.

AIR RATES/AIR TAXES/FEES

Air rates will be quoted at the time of booking. Air rates are for e-tickets, per person and include all flight taxes and fees. Other charges may be directly assessed by airlines or airports and are the responsibility of the guest. Once you have booked your flight, please check the airline's website or contact it directly for information regarding baggage fees and other charges. We assume no responsibility for loss, damage or delay while baggage is in the custody of airlines.

LIABILITY AND RELATION WITH AIRLINES

As the air rates we offer are based on capacitycontrolled, promotional and group fares, we may limit or close sales without prior notice at any time. If, due to any cause beyond our control, the air travel is unavailable or otherwise fails to materialise, our liability will be limited to refunding the air price paid to us. We assume no liability for any acts or omissions of any airline, including, without limitation, those involving cancellation of flights, schedule changes, re-routings, damage to or delay or loss of baggage, flight delays, equipment failures, accidents, pilot or other staff shortages, overbooking or computer errors. The liabilities and obligations of an airline to you, and your rights against an airline, are subject to any and all terms and conditions of the airline's ticket and tariffs.

AIR CHANGES/REFUNDS

Prices and availability are not guaranteed until the cruise and air booking are paid in full. Cancelling your cruise/Land+Sea Journey booking for any reason will cancel any air bookings associated with the cruise/Land+Sea Journey booking, and fees will be applied if applicable.

FLEXIBLE FARES: No fees will be charged for changes and cancellations made prior to the cruise final payment due date. Changes to the booking after the cruise final payment due date may require cancellation and rebooking of flights. The original schedule and airfare may no longer be available, and a new reservation may need to be created at the current available price. If the current available price exceeds the original airfare, the guest must pay the additional charge. Cancellations after the cruise final payment due date will incur a fee up to the full cost of the ticket, per ticket. Tickets are nontransferable. In some instances, name changes will not be permitted and will require cancellation and rebooking of flights. Prices are subject to increase prior to the time you make full payment for your air-inclusive cruise or Land+Sea Journey. Prices are not subject to increase after you make full payment except for charges resulting from increases in government-imposed taxes or fees. Payment is required by the cruise final payment date or at time of booking if created after the cruise final payment date.

RESTRICTED FARES: Full payment for air reservation is required at the time of air booking. Tickets are nonrefundable. Tickets are nontransferable, and name changes are not allowed. Any changes will result in the cancellation of the air booking. Cancellation of Restricted Air will incur cancellation fees of the full cost of the ticket.

OVERNIGHT HOTEL ACCOMMODATIONS

It may be necessary for guests to overnight en route to or from their cruise due to airline schedules and/or availability. Holland America Line offers hotel packages which include taxes, bellman gratuities, and airport/hotel/ship transfers where applicable. The cost of hotel accommodations is not included in the air price. Guests are responsible for hotel accommodations, meals, and items of a personal nature.

TRANSFERS

Transfers may be purchased between select major airports and the ship on day of embarkation and disembarkation only. Transfers are available to Flight Ease guests and to guests who have independent flight plans.

Guests with independent flight arrangements who wish to purchase transfers must advise Holland America Line of their flight information at least 14 days prior to departure by completing online check-in. Unused transfers are not refundable.

Transfers are available for purchase between select cities such as Amsterdam/Rotterdam, Ft. Lauderdale/Miami and Seattle/Vancouver connecting to and from Holland America Line ships. Transfers between select city centre locations and Holland America Line ships may be available in Barcelona, London, Rome and Sydney.

CRUISE-ONLY GUESTS

We recommend that you schedule a minimum of 3–5 hours both at the beginning and end of your cruise to allow for transfers, customs clearance and airport security checks.

Note: If you purchase air transportation independently from Holland America Line, you will be responsible for any and all expenses incurred when joining the vessel in progress.

ELEGANTLY APPOINTED STATEROOMS & SUITES

Desire the extra measure of luxurious living only a suite can offer? Bringing the family? Travelling solo? No matter what your needs, we have the perfect stateroom or suite for you.

ms KONINGSDAM





ms EURODAM and ms NIEUW AMSTERDAM





SPA AND LANAI STATEROOMS*

Rooms conveniently located near the Greenhouse Spa & Salon featuring yoga mats. Some feature a sliding door that opens directly onto the Lower Promenade Deck and reserved deck chairs.

NEW FAMILY STATEROOMS

Unique aboard ms Koningsdam: new Family Ocean-view Staterooms that make travelling together more convenient and pleasurable, with accommodations for up to five guests.

NEW SINGLE STATEROOMS

Solo travellers are beautifully accommodated on *ms Koningsdam*, thanks to elegant new staterooms tailored just for one.

* Available on select ships.













ms AMSTERDAM, ms MAASDAM, ms ROTTERDAM, ms VEENDAM, ms VOLENDAM and ms ZAANDAM



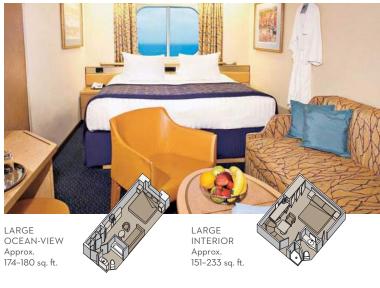


ms PRINSENDAM







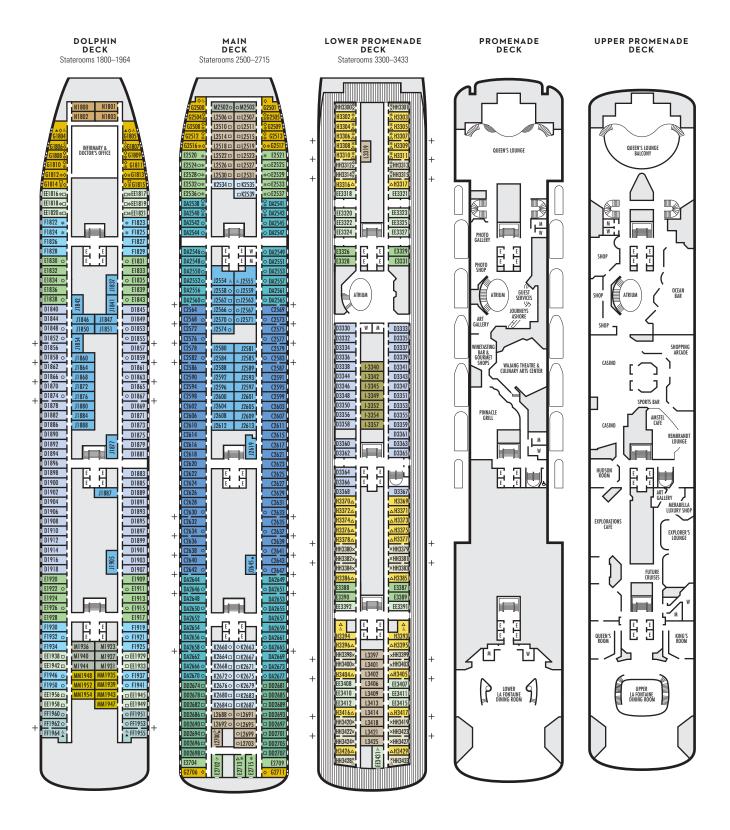












- * Shower only
- Bathtub & shower
- ▲ 2 lower beds or converts to 1 queen-size
- O Triple (2 lower beds, 1 sofa bed)
- ☐ Quad (2 lower beds, 1 sofa bed, 1 upper)
- △ Partial sea view
- X Fully obstructed view

- + Connecting rooms
- ♦ These staterooms have portholes instead
- & Suites SA7058 & SA7057 are wheelchair accessible with bathtub & shower. Suites B6228 & B6225 and staterooms DA6104, HH3433, EE3431, HH3428, H3394, H3393, E2702, L2700, J2555, J2554, G2500, FF1964. FF1955, G1807, G1806, G1805 & G1804 are wheelchair accessible, shower only

- 1.380 Guests
- 604 Crew
- 62,735 Gross Tons
- 781 Feet Long
- 10 Guest Decks
- · Wraparound Promenade Deck
- 6 Entertainment Venues
- 9 Lounges/Bars
- 2 Outdoor Swimming Pools (one with sliding glass roof)
- · Spa & Salon
- · 6 Restaurants & Cafes · Fitness Center
 - · Suite Lounge
 - · Duty-free Shops
 - · Library/Internet Cafe · Onboard Wi-Fi Access
 - Casino
 - · Sport Courts

VERANDAH DECK Staterooms 6100–6228 NAVIGATION DECK Staterooms 7001-7058 LIDO DECK SPORTS DECK

CROW'S NEST

MS AMSTERDAM

DECK PLANS & STATEROOMS

The deck plans are colour-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with flat-panel television, DVD player, telephone and multichannel music.

Important Note: Not all staterooms within each category have the same furniture configuration and/ or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS

Pinnacle Suites: Bedroom with 1 king-size bed, oversize whirlpool bath & shower, living room, dining room, dressing room, private verandah, pantry, 1 sofa bed for 2 persons, mini-bar, refrigerator, guest toilet, floor-to-ceiling windows.

SA SE

Neptune Suites: 2 lower beds convertible to 1 king-size bed, whirlpool bath & shower, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, mini-bar, refrigerator, floor-to-ceiling windows.

A B BB BC

Vista Suites: 2 lower beds convertible to 1 queen-size bed, whirlpool bath & shower, sitting area, private verandah, mini-bar, refrigerator, floor-to-ceiling windows.

OCEAN-VIEW STATEROOMS



Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower.

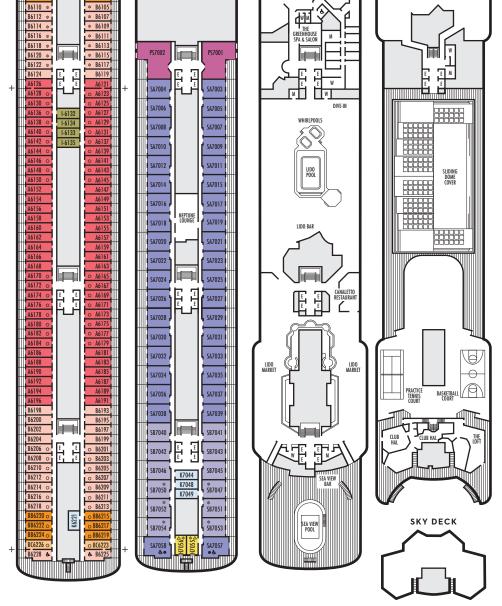
G H HH

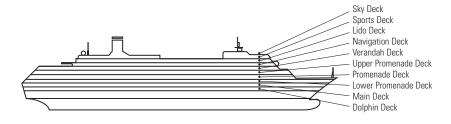
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All G-category staterooms have portholes. All H-category staterooms have partial sea views. All HH-category staterooms have fully obstructed views.

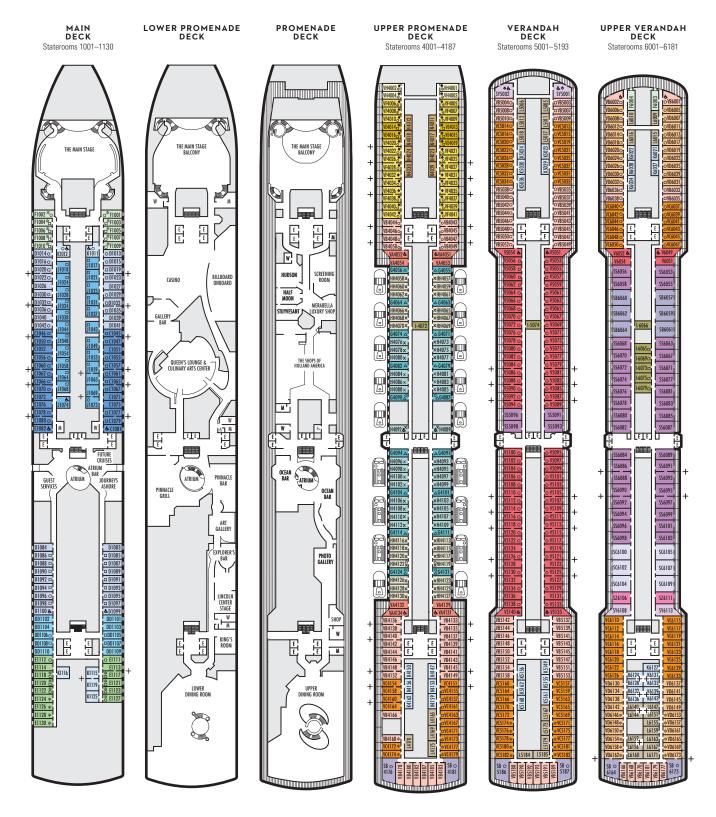
INTERIOR STATEROOMS



Large: 2 lower beds convertible to 1 queen-size bed, shower.







- O Triple (2 lower beds, 1 sofa bed)
- ☐ Quad (2 lower beds, 1 sofa bed, 1 upper)
- Δ Partial sea view
- X Fully obstructed view
- + Connecting rooms
- * Shower only
- Single-sink vanity, bathtub only
- ♠ Single-sink vanity

- ♦ Staterooms have solid steel verandah railings instead of clear-view Plexiglas® railings
- Suites SA7058 & SA7057 are wheelchair accessible, bathtub and roll-in shower. Suites SY5002 & SY5001 and staterooms VA8119, VA8116, I-8033, VA8026, VA8025, V6052, V6049, V86002, V86001, V5140, V5135, V5054, V5051, VA4134, VA4131, I+4092, I+4089, VA4052, VA4051, D1100, D1099, C1082, C1081, J1074, K1012 & K1011 are wheelchair accessible, roll-in shower only.

- 2,104 Guests
- 876 Crew
- 86,273 Gross Tons
- 936 Feet Long
- 11 Guest Decks
- Wraparound Promenade Deck
- 8 Restaurants & Cafes
- 5 Entertainment Venues
- 12 Lounges/Bars
- 2 Outdoor Swimming Pools (one with sliding glass roof)
- · Spa & Salon
- Fitness Center
- · Suite Lounge
- · Duty-free Shops
- Library/Internet Cafe
 Onboard Wi-Fi Access
- Casino
- Sport Courts

ROTTERDAM DECK

Staterooms 7001-7143

NAVIGATION DECK Staterooms 8001-8179 LIDO DECK

PANORAMA DECK Staterooms 10001-10046 OBSERVATION DECK

MS EURODAM Staterooms 11001-11010

DECK PLANS & STATEROOMS

The deck plans are colour-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with interactive LED television with On Demand movies, programming and multichannel music; mini-bar; mini-safe; data port; telephone.

Important Note: Not all staterooms within each category have the same furniture configuration and/ or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS

Pinnacle Suites: Bedroom with 1 king-size bed, oversize whirlpool bath & shower & additional shower stall, living room, dining room, dressing room, private verandah with whirlpool, pantry, 1 sofa bed for 2 persons, microwave, refrigerator, guest toilet, private stereo system, floor-to-ceiling windows.

SA SB SC

Neptune Suites: 2 lower beds convertible to 1 king-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, floor-to-ceiling windows.

SS SU* SY SZ

Signature Suites: 2 lower beds convertible to 1 queen-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, private verandah, 1 sofa bed for 1 person, floor-to-ceiling windows.

VERANDAH STATEROOMS

VQ▼ VT▼ V VA VB VE VF VH

Verandah: 2 lower beds convertible to 1 queen-size bed, bathtub & shower, sitting area, private verandah, floor-to-ceiling windows. VT staterooms have viewing balconies.

OCEAN-VIEW STATEROOMS

CO.▲ C D DD E

Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower.

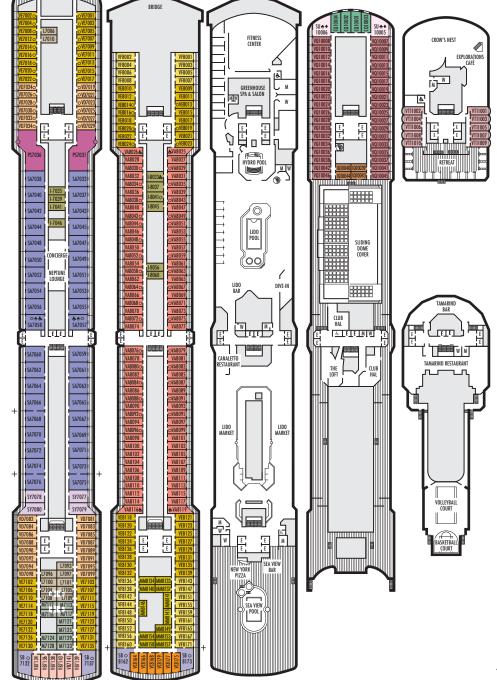
G H HH Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower, floor-to-ceiling windows. All G-category staterooms have partial sea views. All H- & HH-category staterooms have fully obstructed views.

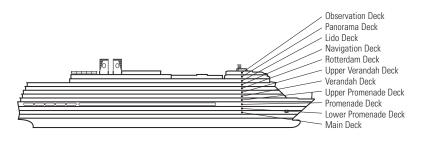
INTERIOR STATEROOMS

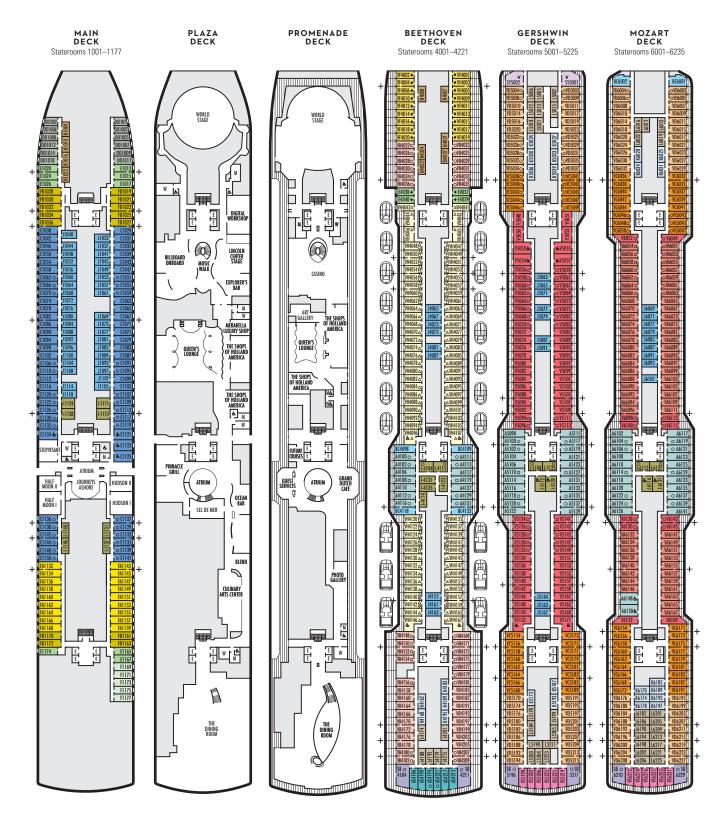
IQ▼ I J K L MM N

Large or Standard: 2 lower beds convertible to 1 queen-size bed, shower. Staterooms IQ10043 and IQ10044 have fully obstructed windows.

▼ Spa Suites and Staterooms. Opt for the serenity of a Spa Suite or Stateroom, featuring modern spa amenities.



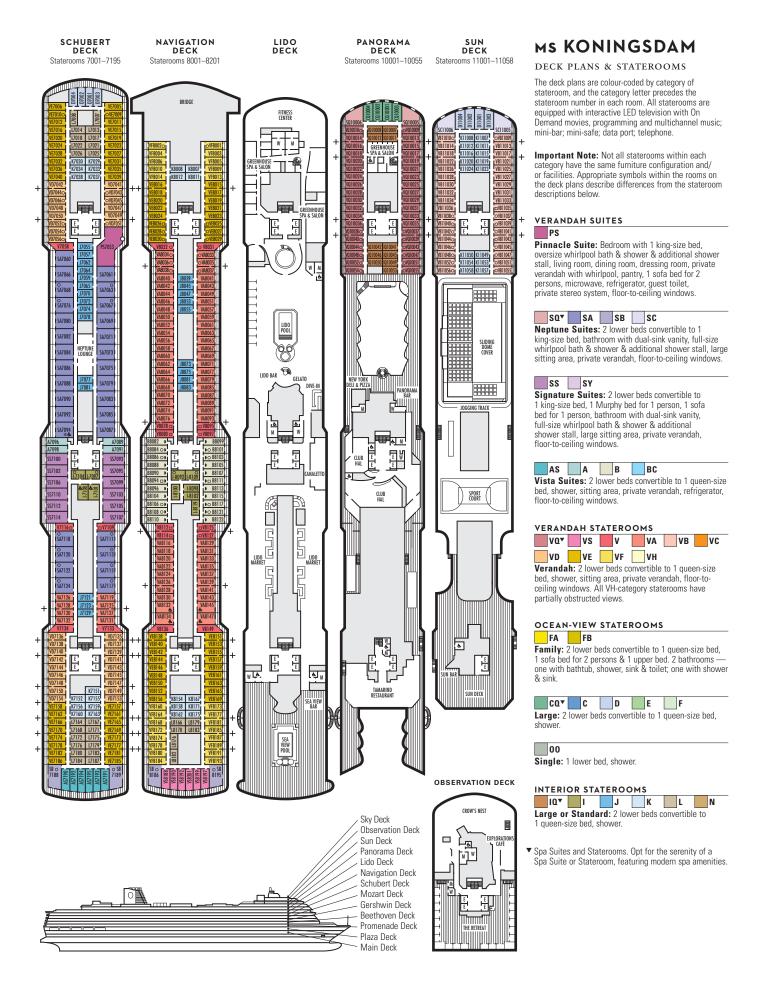


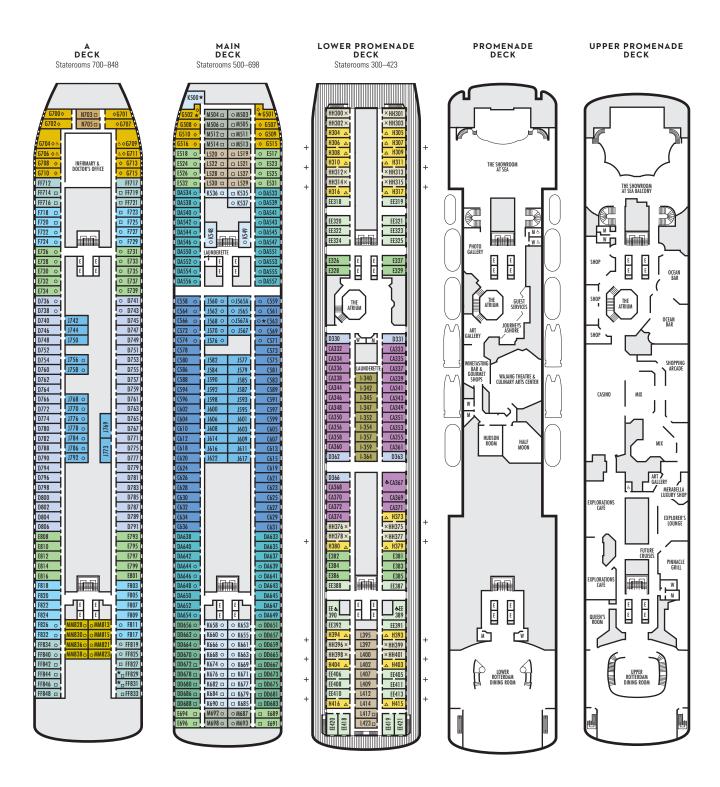


- Triple (2 lower beds, 1 upper)
- O Triple (2 lower beds, 1 sofa bed)
- ☐ Quad (2 lower beds, 1 sofa bed, 1 upper)
- Oouble (2 lower beds convertible to 1 king-size bed, no Murphy bed, no sofa bed)
- $\boldsymbol{\Delta}$ Partially obstructed view
- + Connecting rooms
- ◆ Floor-to-ceiling windows

- * Shower only
- Uncovered verandah
- ♦ Staterooms have solid steel verandah railings instead of clear-view Plexiglas® railings
- Suites SA7094, A6150 & A6148 and staterooms VA8147, VA8145, VA8134, VA8132, I-7108, I-7101, I-6131, I-6116, V5171, V5152, I-5129, I-5112, V5057, V5055, V5054, V5052, V4167, V4146, V4107, V4096, C1134, C1125, C1123 & C1121 are wheelchair accessible, roll-in shower only.

- 2,650 Guests
- 1,036 Crew
- 99,500 Gross Tons
- 975 Feet Long
- 13 Guest Decks
- Wraparound
 Promenade Deck
- 12 Restaurants & Cafes
- 7 Entertainment Venues
- 7 Lounges/Bars
- 2 Outdoor Swimming Pools (one with sliding glass roof)
- · Spa & Salon
- Fitness Center
- Suite Lounge
- Duty-free Shops
- · Library/Internet Cafe
- Onboard Wi-Fi AccessCasino
- · Sport Courts





- O Triple (2 lower beds, 1 sofa bed)
- ☐ Quad (2 lower beds, 1 sofa bed, 1 upper)
- Δ Partial sea view
- X Fully obstructed view
- $oldsymbol{+}$ Connecting rooms
- These staterooms have portholes instead of windows
- ★ Suites SA030, B200 & B202 and staterooms K500, G501, G502, C563, FF829 & FF831 are modified accessible, shower only with small step, step into bathroom, standard interior and exterior door size
- Staterooms CA367, EE389, EE390, G704, G706, G709 & G711 are wheelchair accessible, roll-in shower only, wheelchair-accessible doorways

- 1,258 Guests
- 569 Crew
- 55,575 Gross Tons
- 719 Feet Long
- 10 Guest Decks
- Wraparound Promenade Deck
- 6 Restaurants & Cafes
- 6 Entertainment Venues
- · 6 Lounges/Bars
- 2 Outdoor Swimming Pools (one with sliding glass roof)
- Spa & Salon
- Fitness Center
- Suite Lounge
- Duty-free Shops
- · Library/Internet Cafe
- Onboard Wi-Fi AccessCasino
- · Sport Courts

VERANDAH DECK Staterooms 100–220

I-134

B179

B181

o B183

o B185

o B187

B189B191

o B193

o B195

o BA197

o BA2

B194

B196

B198 o

B200 0★

B202 o★

B204 o

B206 o

B210 o

0 BQ10

o B109

o B111

B113

CQ1040

CQ1060

(Q1100 (Q1140

B126 o

B128 o

NAVIGATION DECK Staterooms 001–065

BRIDGE

SA003

SA005

SA00!

SA011

SA01:

SA021

SA023

SA033

SA035

SA041

SA043

SA045

B047

B049

B051

○BC05

○BCO6

SA006

800A2

SA010

A012

SA014

\$4016

SA018

SA020

SA022

SA024

SA026

SA028

SA030 ★

B034

BC044 c

1-037

LIDO DECK

OBSERVATION DECK

WM

LIDO POOL

LIDO BAF

LIDO MARKET

THE GREENHOUSE SPA & SALON SPORTS DECK

> CROW'S NEST

MS MAASDAM

DECK PLANS & STATEROOMS

The deck plans are colour-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with flat-panel television, DVD player, telephone and multichannel music.

Important Note: Not all staterooms within each category have the same furniture configuration and/ or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS

Pinnacle Suite: Bedroom with 1 king-size bed, oversize whirlpool bath & shower, living room, dining room, dressing room, private verandah, pantry, 1 sofa bed for 2 persons, mini-bar, refrigerator, guest toilet, floor-to-ceiling windows.

SA SI

Neptune Suites: 2 lower beds convertible to 1 king-size bed, whirlpool bath & shower, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, mini-bar, refrigerator, floor-to-ceiling windows.

A BQ B B B BB BC Vista Suites: 2 lower beds convertible to 1

Vista Suites: 2 lower beds convertible to 1 queen-size bed, whirlpool bath & shower, sitting area, private verandah, mini-bar, refrigerator, floor-to-ceiling windows.

OCEAN-VIEW STATEROOMS

CA

ASKETBAL COURT

U

0

1

Lanai: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. Sliding glass doors lead onto the walk-around Lower Promenade Deck.

CQV C D DA DD E

Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower.

G H HH

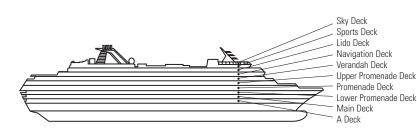
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All G-category staterooms have portholes. All H-category staterooms have partial sea views. All HH-category staterooms have fully obstructed views.

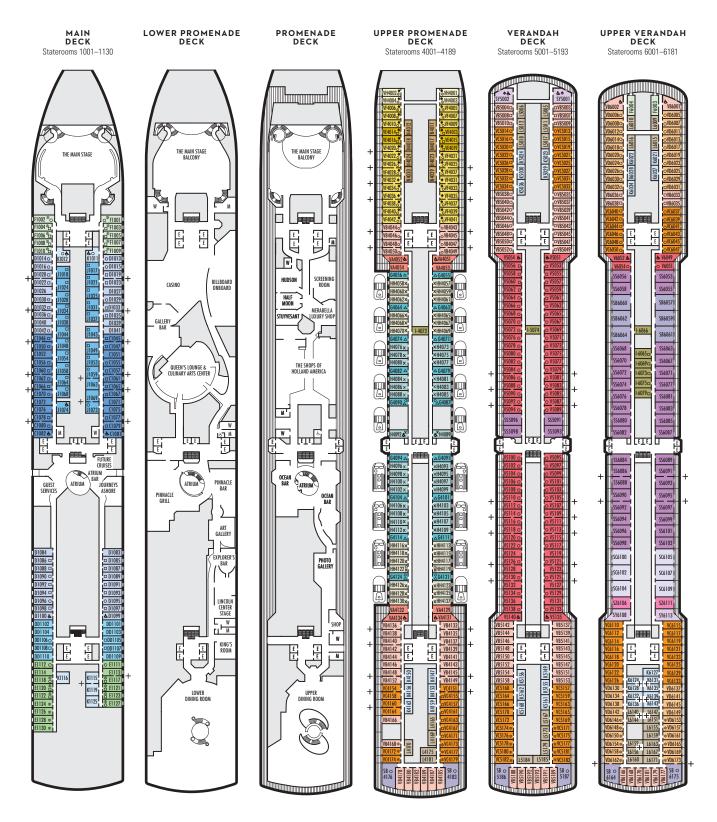
INTERIOR STATEROOMS



Large or Standard: 2 lower beds convertible to 1 queen-size bed, shower.

▼ Spa Suites and Staterooms. Opt for the serenity of a Spa Suite or Stateroom, featuring modern spa amenities.





- O Triple (2 lower beds, 1 sofa bed)
- ☐ Quad (2 lower beds, 1 sofa bed, 1 upper)
- Δ Partial sea view
- X Fully obstructed view
- + Connecting rooms
- * Shower only
- ♠ Single-sink vanity

- Staterooms have solid steel verandah railings instead of clear-view Plexiglas® railings
- & Suites SA7058 & SA7057 are wheelchair accessible, bathtub and roll-in shower. Suites SY5002 & SY5001 and staterooms VA8119, VA8116, I-8033, VA8026, VA8025, V6052, V6049, VB6002, VB6001, V5140, V5135, V5054, V5051, VA4134, VA4131, H4092, H4089, VA4052, VA4051, D1100, D1099, C1082, C1081, J1074, K1012 & K1011 are wheelchair accessible, roll-in shower only.

- 2.106 Guests
- 874 Crew
- 86,700 Gross Tons
- 936 Feet Long
- 11 Guest Decks
- Wraparound Promenade Deck
- · 8 Restaurants & Cafes
- · 8 Entertainment Venues
- · 11 Lounges/Bars
- 2 Outdoor Swimming Pools (one with sliding glass roof)
- · Spa & Salon
- · Fitness Center
- · Suite Lounge
- · Duty-free Shops
- · Library/Internet Cafe · Onboard Wi-Fi Access
- Casino
- · Sport Courts

ROTTERDAM

Staterooms 7001-7143

NAVIGATION DECK

Staterooms 8001-8175

LIDO DECK

PANORAMA DECK Staterooms 10001-10046 OBSERVATION DECK

MS NIEUW Staterooms 11001-11010 **AMSTERDAM**

DECK PLANS & STATEROOMS

The deck plans are colour-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with interactive LED television with On Demand movies, programming and multichannel music; mini-bar; mini-safe; data port; telephone.

Important Note: Not all staterooms within each category have the same furniture configuration and/ or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS

Pinnacle Suites: Bedroom with 1 king-size bed, oversize whirlpool bath & shower & additional shower stall, living room, dining room, dressing room, private verandah with whirlpool, pantry, 1 sofa bed for 2 persons, microwave, refrigerator, guest toilet, private stereo system, floor-to-ceiling windows.

SQ▼ SA SB SC

Neptune Suites: 2 lower beds convertible to 1 king-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, floor-to-ceiling windows. Staterooms SQ10005 and SQ10006 have 2 lower beds convertible to 1 aueen-size bed.

SS SY SZ

Signature Suites: 2 lower beds convertible to 1 queen-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, private verandah, 1 sofa bed for 1 person, floor-to-ceiling windows

VERANDAH STATEROOMS

VQ▼ V VA VB VC VD VF VH

Verandah: 2 lower beds convertible to 1 queen-size bed, bathtub & shower, sitting area, private verandah, floor-to-ceiling windows. VQ staterooms 11001–11010 have viewing balconies.

OCEAN-VIEW STATEROOMS

CQ* C D DD E

Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower.

НН Н

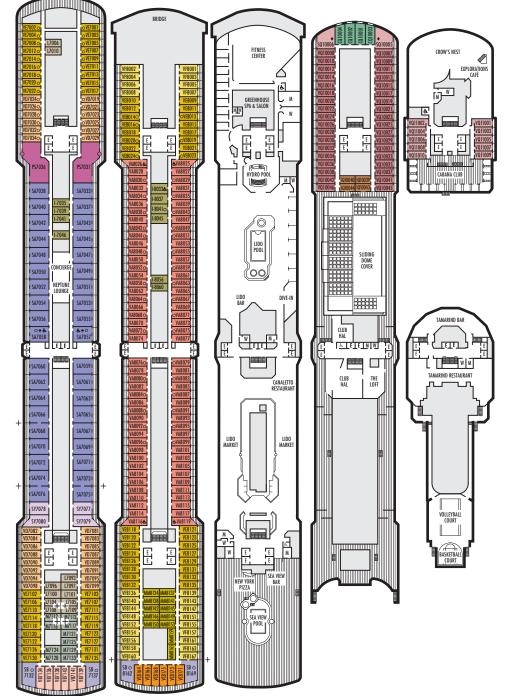
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower, floor-to-ceiling windows. All G-category staterooms have partial sea views. All H- & HH-category staterooms have fully obstructed views.

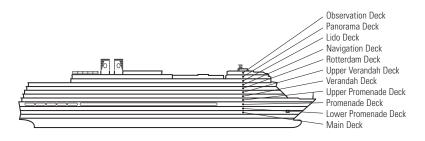
INTERIOR STATEROOMS

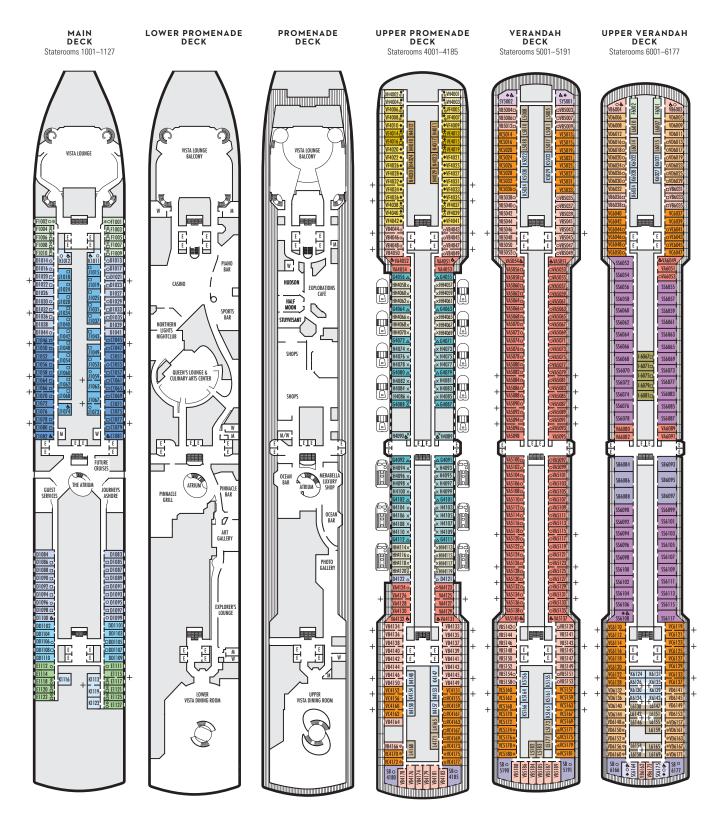


Large or Standard: 2 lower beds convertible to 1 queen-size bed, shower. Staterooms IQ10043 and IQ10044 have fully obstructed windows.

▼ Spa Suites and Staterooms. Opt for the serenity of a Spa Suite or Stateroom, featuring modern spa amenities.







- O Triple (2 lower beds, 1 sofa bed)
- ☐ Quad (2 lower beds, 1 sofa bed, 1 upper)
- Δ Partial sea view
- X Fully obstructed view
- $oldsymbol{+}$ Connecting rooms
- * Shower only
- ♠ Single-sink vanity

- ♦ Staterooms have solid steel verandah railings instead of clear-view Plexiglas® railings
- Suites SY8068, SC6175, SC6164, SY5002 & SY5001 are wheelchair accessible, bathtub and roll-in shower. Suite SS6108 and staterooms I-8037, VA8032, VA8031, VA6049, VB6004, VB6003, VA5140, VA5137, VA5054, VA5051, VA4132, VA4131, H4090, H4089, VA4052, VA4051, D1100, C1082, C1081, J1074, K1012 & K1011 are wheelchair accessible, roll-in shower only.

- 1,972 Guests
- •811 Crew
- 82,318 Gross Tons
- 936 Feet Long
- 11 Guest Decks
- Wraparound Promenade Deck
- 6 Restaurants & Cafes
- 7 Entertainment Venues
- 10 Lounges/Bars
- 2 Outdoor Swimming Pools (one with sliding glass roof)
- Spa & Salon
- Fitness Center
- Suite Lounge
- Duty-free Shops
- Library/Internet CafeOnboard Wi-Fi Access
- Casino
- Sport Courts

ROTTERDAM DECK

Staterooms 7001-7145

NAVIGATION DECK

Staterooms 8001-8147

LIDO DECK

OBSERVATION DECK Staterooms 10001-10026 SPORTS DECK

MS NOORDAM

DECK PLANS & STATEROOMS

The deck plans are colour-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with flat-panel television, mini-bar, DVD player, mini-safe, data port, telephone and multichannel music

Important Note: Not all staterooms within each category have the same furniture configuration and/ or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS

Pinnacle Suites: Bedroom with 1 king-size bed, oversize whirlpool bath & shower & additional shower stall, living room, dining room, dressing room, private verandah with whirlpool, pantry, 1 sofa bed for 2 persons, microwave, refrigerator, guest toilet, private stereo system, floor-to-ceiling windows.

Neptune Suites: 2 lower beds convertible to 1 king-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, floor-to-ceiling windows.

SS SY SZ

Signature Suites: 2 lower beds convertible to 1 queen-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, private verandah, 1 sofa bed for 1 person, floor-to-ceiling windows.

VERANDAH STATEROOMS

VA VB VC VD VE VF VH

Verandah: 2 lower beds convertible to 1 queen-size bed, bathtub & shower, sitting area, private verandah, floor-to-ceiling windows.

OCEAN-VIEW STATEROOMS

C D DD E F

Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower.

НН G Н

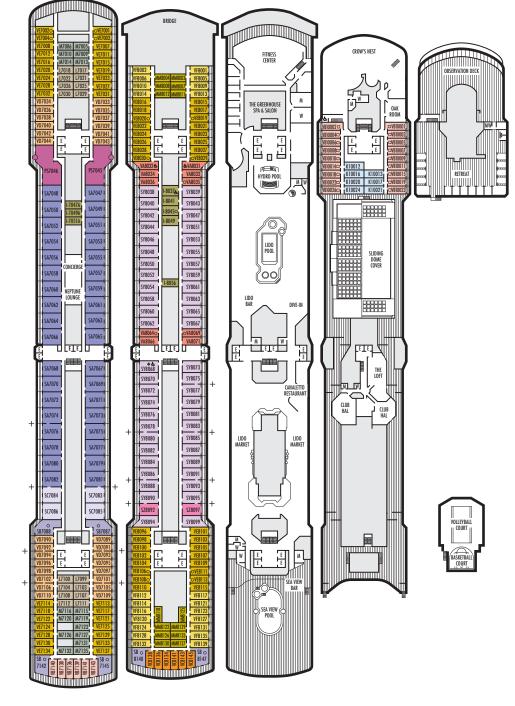
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All G-category staterooms have partial sea views. All H- & HH-category staterooms have fully obstructed views.

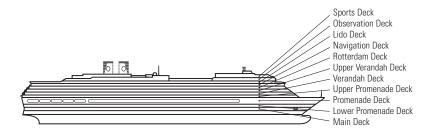
INTERIOR STATEROOMS

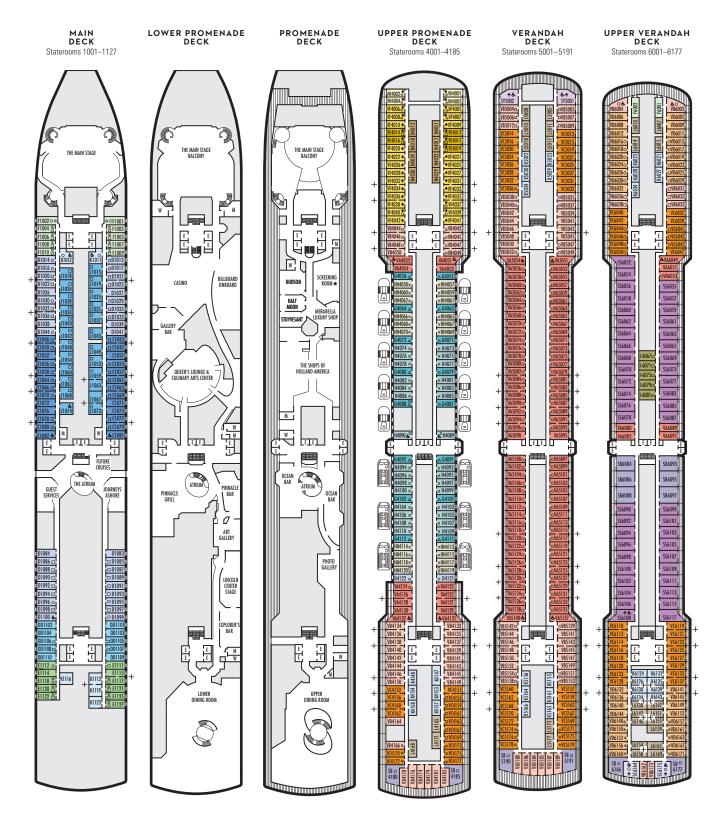
M MM K L N

Large or Standard: 2 lower beds convertible to

1 queen-size bed, shower.







- O Triple (2 lower beds, 1 sofa bed)
- ☐ Quad (2 lower beds, 1 sofa bed, 1 upper)
- Δ Partial sea view
- X Fully obstructed view
- + Connecting rooms
- * Shower only
- ♠ Single-sink vanity

- ◆ Staterooms have solid steel verandah railings instead of clear-view Plexiglas® railings
- & Suites SY8068, SC6175, SC6164, SY5002 & SY5001 are wheelchair accessible, bathtub and roll-in shower. Suite SS6108 and staterooms I-8037, VA8032, VA8031, VA6049, VB6004, VB6003, VA5140, VA5137, VA5054, VA5051, VA4132, VA4131, H4090, H4089, VA4052, VA4051, D1100, C1082, C1081, J1074, K1012 & K1011 are wheelchair accessible, roll-in shower only.

- 1.964 Guests
- 812 Crew
- 82,305 Gross Tons
- 936 Feet Long
- 11 Guest Decks
- Wraparound Promenade Deck
- 6 Restaurants & Cafes · 8 Entertainment
- Venues
- 10 Lounges/Bars
- 2 Outdoor Swimming Pools (one with sliding glass roof)
- · Spa & Salon
- · Fitness Center
- · Suite Lounge
- Duty-free Shops
- · Library/Internet Cafe · Onboard Wi-Fi Access
- Casino
- · Sport Courts

ROTTERDAM DECK

Staterooms 7001-7145

NAVIGATION DECK Staterooms 8001-8147 LIDO DECK

OBSERVATION DECK Staterooms 10001-10026 SPORTS DECK

MS OOSTERDAM MS WESTERDAM MS ZUIDERDAM

DECK PLANS & STATEROOMS

The deck plans are colour-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with interactive LED television with On Demand movies, programming and multichannel music; mini-bar; mini-safe; data port; telephone.

Important Note: Not all staterooms within each category have the same furniture configuration and/ or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS

Pinnacle Suites: Bedroom with 1 king-size bed, oversize whirlpool bath & shower & additional shower stall, living room, dining room, dressing room, private verandah with whirlpool, pantry, 1 sofa bed for 2 persons, microwave, refrigerator, guest toilet, private stereo system, floor-to-ceiling windows.

Neptune Suites: 2 lower beds convertible to 1 king-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, floor-to-ceiling windows.

SS SY SZ

Signature Suites: 2 lower beds convertible to 1 queen-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, private verandah, 1 sofa bed for 1 person, floor-to-ceiling windows.

VERANDAH STATEROOMS

VA VB VC VD VE VF VH

Verandah: 2 lower beds convertible to 1 queen-size bed, bathtub & shower, sitting area, private verandah, floor-to-ceiling windows.

OCEAN-VIEW STATEROOMS

D DD E F

Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower.

G Н

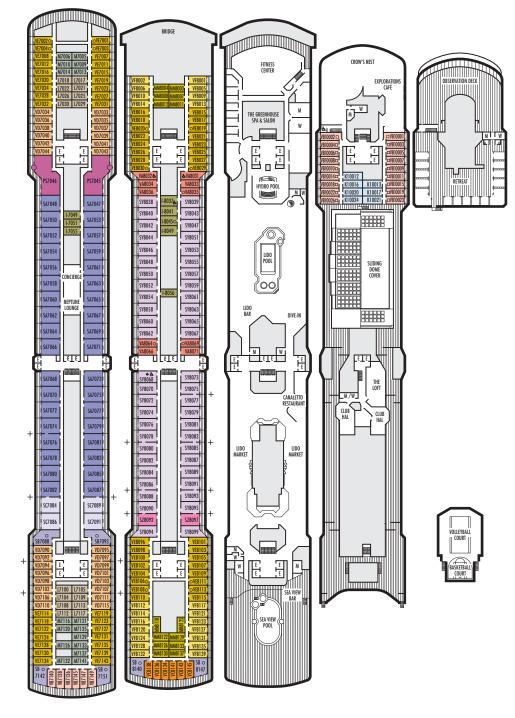
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All G-category staterooms have partial sea views. All H- & HH-category staterooms have fully obstructed views.

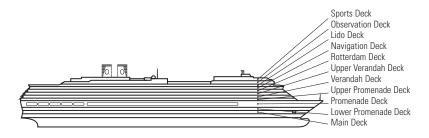
INTERIOR STATEROOMS

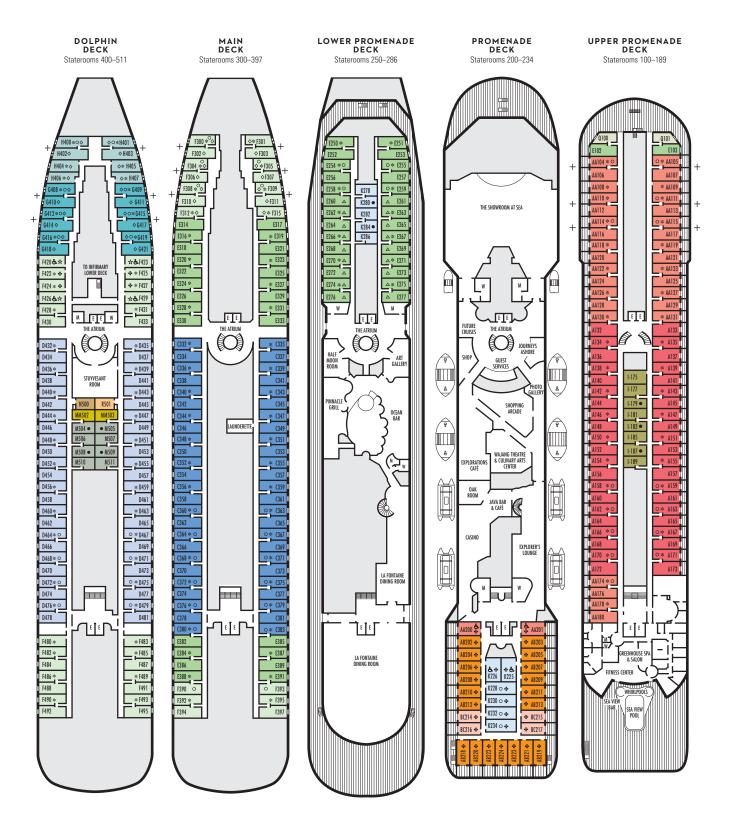
M MM K L N Large or Standard: 2 lower beds convertible to

1 queen-size bed, shower,

◆The Screening Room is available on the ms Oosterdam and ms Zuiderdam only







- * Shower only
- Bathtub & shower
- O Triple (2 lower beds, 1 sofa bed)
- 2 lower beds that do not convert to 1 king-size bed
- 1 king-size bed that does not convert to
- \diamondsuit These staterooms have portholes instead of windows
- These staterooms do not have walk-in closets
- △ Partial sea view
- + Connecting rooms through an adjoining private corridor
- Suites SS038 & SS039 and staterooms K225 & K226 are wheelchair accessible, shower only & have walk-in closets. Staterooms AA200, AA201, F420, F423, F426 & F429 are wheelchair accessible, shower only & do not have walk-in closets.

SHIP SPECIFICATIONS & FACILITIES

- 835 Guests
- 499 Crew
- 38,100 Gross Tons
- 669 Feet Long
- 9 Guest Decks Wraparound Promenade Deck
- 5 Entertainment
- Venues

7 Restaurants & Cafes

- 5 Lounges/Bars
- 2 Outdoor Swimming Pools
- · Spa & Salon
- · Fitness Center
- · Suite Lounge
- · Duty-free Shops
- · Library/Internet Cafe · Onboard Wi-Fi Access
- Casino
- · Sport Courts

VERANDAH DECK Suites 022-069

SS026

SS028

SY030

SY032

SY034

54036

SS038 🕹

SS044

\$\$050

\$5058

SS062

SS064

SY066

SY068

SS027

SS029

SY03

SY033

SY035

SY037

& SS039

SS045

SS047

SS049

SS051

SS055

55057

SS059

SS061

SS063

SS06.

SY067

E]E

AUNDERETTE

SA012

SA014

SA016

SA018

FF

SA015 |

SA017

SA019

SB006

LIDO DECK Suites 010-021

SPORTS DECK Suites 001-009

* SB003

SB005 |

SB007 |

SB009 |

CROQUET COURT

OBSERVATION DECK

MS PRINSENDAM

DECK PLANS & STATEROOMS

The deck plans are colour-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with flat-panel television, DVD player, mini-bar, telephone and multichannel music

Important Note: Not all staterooms within each category have the same furniture configuration and/ or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES



DBSERVATION DECK

Pinnacle Suite: Bedroom with 1 king-size bed, walk-in closet, bath with ocean-view whirlpool tub, shower, living room, dining area, private verandah, refrigerator, 1 sofa bed for 1 person, floor-to-ceiling windows.

Neptune Suites: 2 lower beds convertible to 1 king-size bed, walk-in closet, bath with tub & shower, two sinks, sitting area, private verandah, refrigerator, 1 sofa bed for 1 person, floor-to-ceiling windows.

SY SS

Signature Suites: 2 lower beds convertible to 1 king-size bed, walk-in closet, bath with tub & shower or shower only, two sinks, sitting area, private verandah, refrigerator, floor-to-ceiling windows.

Α AA AB BC

Vista Suites: 2 lower beds convertible to 1 king-size bed, walk-in closet, bath with tub & shower or shower only, sitting area, private verandah, refrigerator, floor-to-ceiling windows.

OCEAN-VIEW STATEROOMS

С D E F Large: 2 lower beds convertible to 1 king-size bed, walk-in closet, bathtub & shower or shower only.

Q

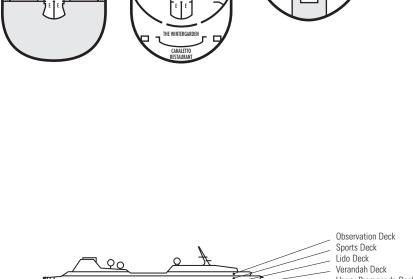
Single: 1 lower bed, walk-in closet, shower.

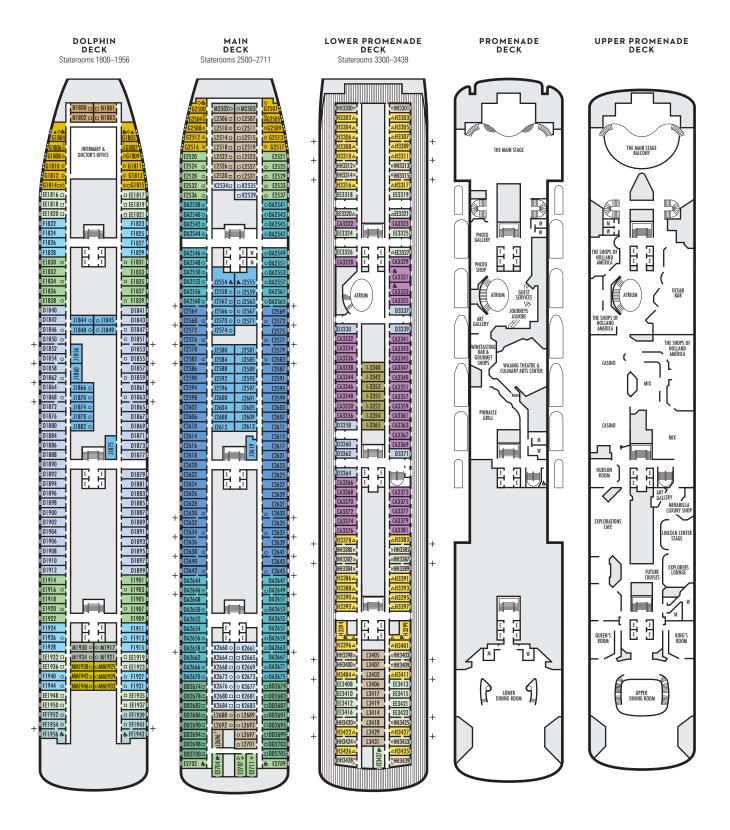
INTERIOR STATEROOMS

I K M MM N

Standard: 2 lower beds that do not convert to 1 king-size bed, walk-in closet, shower.

Single: 1 lower bed, walk-in closet, shower.





- * Shower only
- Bathtub & shower
- ▲ 2 lower beds
- O Triple (2 lower beds, 1 sofa bed)
- \square Quad (2 lower beds, 1 sofa bed, 1 upper)
- Δ Partial sea view
- X Fully obstructed view

- + Connecting rooms
- These staterooms have portholes instead of windows
- Suites SB7041 & SB7040 are wheelchair accessible with bathtub & shower. Suites AA7061 & AA6223 and staterooms C06104, HI3439, EE3437, HI3428, H3399, H3394, CA3333, CA3331, E2709, E2704, E2702, L2696, J2555, J2554, G2500, FF1956, FF1943, G1807, G1806, G1805 & G1804 are wheelchair accessible, shower only.

- 1,404 Guests
- 603 Crew
- 59,885 Gross Tons
- 781 Feet Long
- 10 Guest Decks
- Wraparound Promenade Deck
- 7 Restaurants & Cafes
- 6 Entertainment Venues
- 7 Lounges/Bars
- 2 Outdoor Swimming Pools (one with sliding glass roof)
- Spa & Salon
- Fitness Center
- Suite Lounge
- Duty-free Shops
- Library/Internet CafeOnboard Wi-Fi Access
- Casino
- · Sport Courts

VERANDAH DECK Staterooms 6100-6240

BQ610

BQ610 BQ610

BQ610

BQ610

BQ6113

BQ6115

BQ611 BQ6119

AA612

I-6133

SA7006

SA7008

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K7050 K7052

K7058

K7060

K7066

CQ6102 6100

BQ6106

BQ6108

BQ6110 BQ6112

BQ6114

BQ6118

6144

NAVIGATION DECK Staterooms 7001-7076 LIDO DECK

WM

L W DIVE-IN

LIDO POOL

LIDO BAR

LIDO MARKET

CLUB

SPORTS DECK

W

MS ROTTERDAM

DECK PLANS & STATEROOMS

The deck plans are colour-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with flat-panel television, DVD player, telephone and multichannel music.

Important Note: Not all staterooms within each category have the same furniture configuration and/ or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS

Pinnacle Suites: Bedroom with 1 king-size bed, oversize whirlpool bath & shower, living room, dining room, dressing room, private verandah, pantry, 1 sofa bed for 2 persons, mini-bar, refrigerator, guest toilet, floor-to-ceiling windows.

Neptune Suites: 2 lower beds convertible to 1 king-size bed, whirlpool bath & shower, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, mini-bar, refrigerator, floor-to-ceiling windows.

AA BQ▼ B BB

Vista Suites: 2 lower beds convertible to 1 queen-size bed, whirlpool bath & shower, sitting area, private verandah, mini-bar, refrigerator, floor-to-ceiling windows.

OCEAN-VIEW STATEROOMS

 \bigcirc

THE

SKY DECK

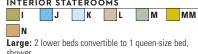
Lanai: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. Sliding glass doors lead onto the walk-around Lower Promenade Deck

D CO.▲ C DA DD E EE F FF

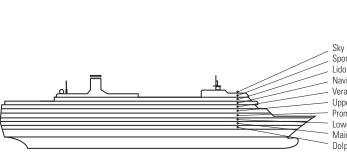
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower.

Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All G-category staterooms have portholes. All H-category staterooms have partial sea views. All HH-category staterooms have fully obstructed views.

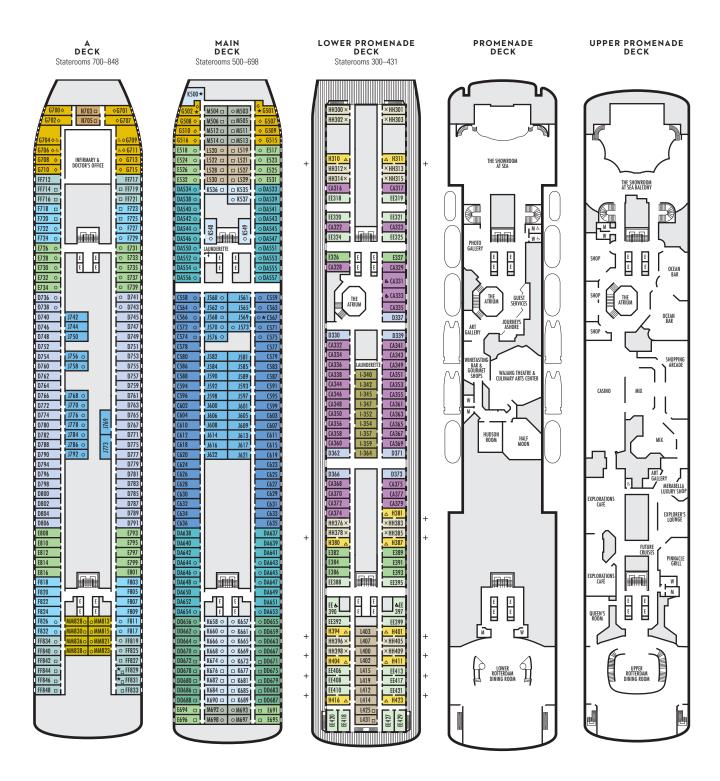
INTERIOR STATEROOMS



Spa Suites and Staterooms. Opt for the serenity of a Spa Suite or Stateroom, featuring modern spa amenities.



Sky Deck Sports Deck Lido Deck Navigation Deck Verandah Deck Upper Promenade Deck Promenade Deck Lower Promenade Deck Main Deck Dolphin Deck



- O Triple (2 lower beds, 1 sofa bed)
- ☐ Quad (2 lower beds, 1 sofa bed, 1 upper)
- Δ Partial sea view
- X Fully obstructed view
- $oldsymbol{+}$ Connecting rooms
- \diamondsuit These staterooms have portholes instead of windows
- ★ Suites SA030, B200 & B202 and staterooms K500, G501, G502, C567, FF829 & FF831 are modified accessible, shower only with small step, step into bathroom, standard interior and exterior door size
- & Staterooms CA331, CA333, EE390, EE397, G704, G706, G709 & G711 are wheelchair accessible, roll-in shower only, wheelchair-accessible doorways

- 1.350 Guests
- 574 Crew
- 57,092 Gross Tons
- 719 Feet Long
- 10 Guest Decks
- · Wraparound Promenade Deck
- 7 Restaurants & Cafes
- 6 Entertainment Venues
- · 7 Lounges/Bars
- 2 Outdoor Swimming Pools (one with sliding glass roof)
- · Spa & Salon
- · Fitness Center
- · Suite Lounge
- · Duty-free Shops
- · Library/Internet Cafe · Onboard Wi-Fi Access
- Casino
- · Sport Courts

VERANDAH DECK Staterooms 100-232

NAVIGATION DECK Staterooms 001-095 LIDO DECK

SPORTS DECK

MS VEENDAM

DECK PLANS & STATEROOMS

The deck plans are colour-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with flat-panel television, DVD player, telephone and multichannel music.

Important Note: Not all staterooms within each category have the same furniture configuration and/ or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS

Pinnacle Suite: Bedroom with 1 king-size bed, oversize whirlpool bath & shower, living room, dining room, dressing room, private verandah, pantry, 1 sofa bed for 2 persons, mini-bar, refrigerator, guest toilet, floor-to-ceiling windows.

SA SB

Neptune Suites: 2 lower beds convertible to 1 king-size bed, whirlpool bath & shower, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, mini-bar, refrigerator, floor-to-ceiling windows.



Vista Suites: 2 lower beds convertible to 1 queen-size bed, whirlpool bath & shower, sitting area, private verandah, mini-bar, refrigerator, floor-to-ceiling windows.

VERANDAH SPA STATEROOMS

Verandah: 2 lower beds convertible to 1 queen-size bed, bath & shower, sitting area, private verandah, mini-bar, refrigerator, floor-to-ceiling windows.

OCEAN-VIEW STATEROOMS

CA

Lanai: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. Sliding glass doors lead onto the walk-around Lower Promenade Deck.

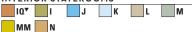


Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower.

НН G Н

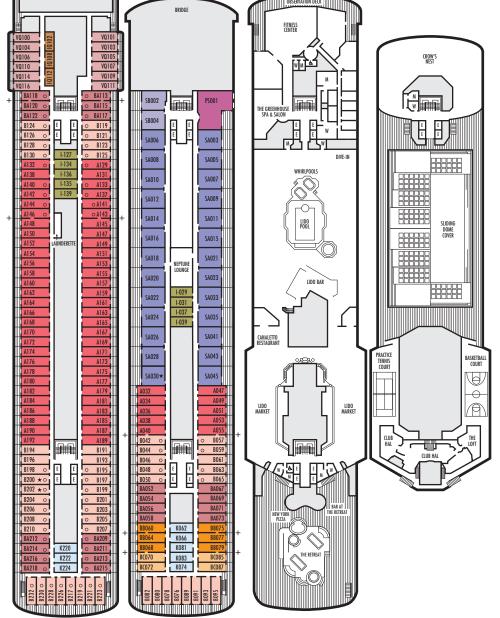
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All G-category staterooms have portholes. All H-category staterooms have partial sea views. All HH-category staterooms have fully obstructed views.

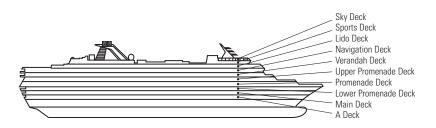
INTERIOR STATEROOMS

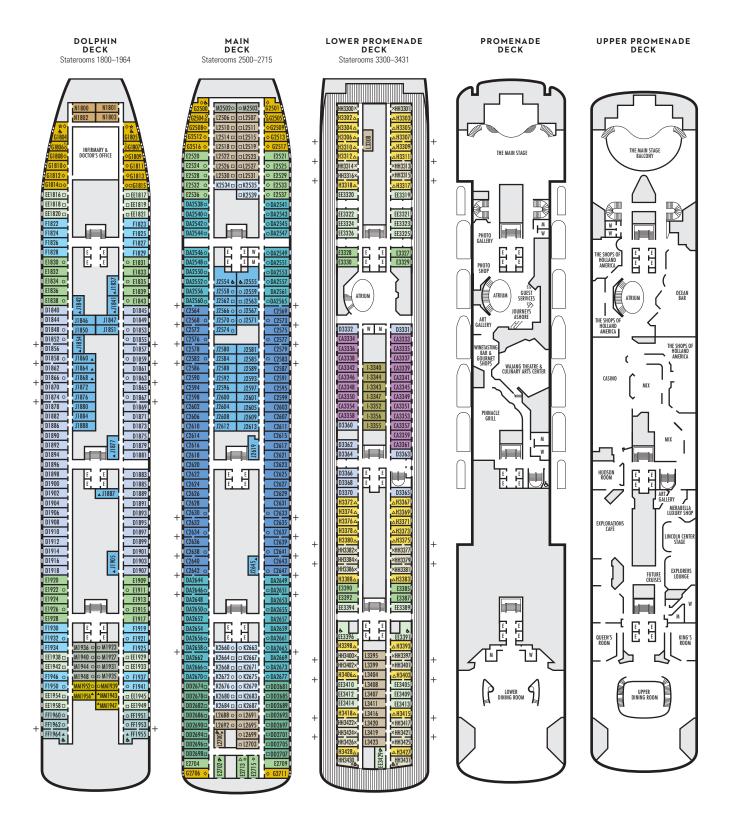


Large or Standard: 2 lower beds convertible to 1 queen-size bed, shower.

▼ Spa Staterooms. Opt for the serenity of a Spa Stateroom, featuring modern spa amenities







- * Shower only
- Bathtub & shower
- 2 lower beds or converts to 1 queen-size (no sofa bed)
- O Triple (2 lower beds, 1 sofa bed)
- ☐ Quad (2 lower beds, 1 sofa bed, 1 upper)
- Δ Partial sea view
- These staterooms have portholes instead of windows
- 🛱 2 lower beds not convertible to a queen-size
- X Fully obstructed view
- + Connecting rooms
- Suite SA7034 is wheelchair accessible with bathtub & shower. Suites B7088, B7087, B6228 & B6225 and staterooms DA6104, EE3396, EE3391, HH3431, HH3430, EE3429, E2702, L2700, J2555, J2554, G2500, FF1964, FF1955, G1807, G1806, G1805 & G1804 are wheelchair accessible, shower only.

- 1,432 Guests
- 604 Crew
- Gross Tons: ms Volendam 61,214 ms Zaandam 61,396
- 781 Feet Long
- 10 Guest Decks
- Wraparound Promenade Deck
- 6 Restaurants & Cafes
- 6 Entertainment Venues
- 7 Lounges/Bars
- 2 Outdoor Swimming Pools (one with sliding glass roof)
- · Spa & Salon
- Fitness Center
- · Suite Lounge
- Duty-free Shops
- Library/Internet CafeOnboard Wi-Fi Access
- Casino
- Sport Courts

VERANDAH DECK

Staterooms 6100-6228

NAVIGATION DECK

Staterooms 7001-7088

LIDO DECK

SPORTS DECK

MS VOLENDAM MS ZAANDAM*

DECK PLANS & STATEROOMS

The deck plans are colour-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with flat-panel television, DVD player, telephone and multichannel music.

Important Note: Not all staterooms within each category have the same furniture configuration and/ or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS

Pinnacle Suite: Bedroom with 1 king-size bed, oversize whirlpool bath & shower, living room, dining room, dressing room, private verandah, pantry, 1 sofa bed for 2 persons, mini-bar, refrigerator, guest toilet, floor-to-ceiling windows.

SA SB

Neptune Suites: 2 lower beds convertible to 1 king-size bed, whirlpool bath & shower, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, mini-bar, refrigerator, floor-to-ceiling windows.

AA B BB BC

Vista Suites: 2 lower beds convertible to 1 queen-size bed, whirlpool bath & shower, sitting area, private verandah, mini-bar, refrigerator, floor-to-ceiling

OCEAN-VIEW STATEROOMS

Lanai: 2 lower beds convertible to 1 queen-size bed, shower. Sliding glass doors lead onto the walk-around Lower Promenade Deck.

C D

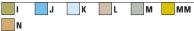
Large: 2 lower beds convertible to 1 queen-size bed, shower. For the ms Zaandam, these staterooms are bathtub & shower.

DA DD E EE F Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower.

НН

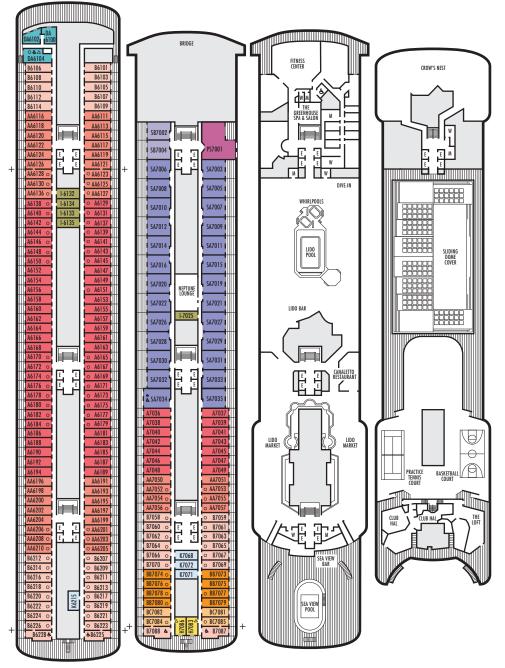
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All G-category staterooms have portholes. All H-category staterooms have partial sea views. All HH-category staterooms have fully obstructed views.

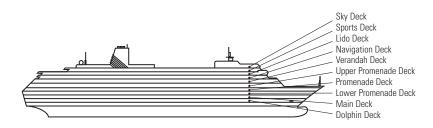
INTERIOR STATEROOMS



Large: 2 lower beds convertible to 1 queen-size bed, shower.

* For the ms Zaandam, category CA, Lanai Staterooms are category D, Ocean-view Staterooms. Please visit hollandamerica.com for the ms Zaandam individual deck plan.





Unforeseen events do happen. When you book your next cruise, be sure to ask about our Cancellation Protection Plan to help protect your cruise investment.

Holland America Line's Cancellation Protection Plan (CPP) is designed to help protect your holiday investment from loss. CPP is available for purchase on Holland America Line cruises and Land+Sea Journeys. Be it illness, family matters, unforeseen work events—anything—CPP is a product that enables you to cancel your holiday plans before you leave for any reason and receive a refund.

OUR PLAN AT A GLANCE

Our Cancellation Protection Plan (CPP) will allow you, for any reason, to provide written cancellation up to 24 hours prior to the start of your scheduled travel (sea, land and/or air) arrangements made by Holland America Line and receive a refund equal to 80% of the eligible amounts paid. CPP is available to all guests, regardless of residency.

In addition, Holland America Line (HAL) assumes an additional us\$500 liability for lost, damaged or delayed baggage for guests who purchase CPP Standard, still subject, however to the limitations in our baggage policies. For example, we do not cover losses while baggage is in the custody of airlines. The baggage policies of HAL are explained in detail on page 215 in this brochure.

Please note: The CPP Plan is not insurance—this is an optional purchase offered by and administered by Holland America Line. It may be added to your reservation to provide you with trip cancellation protection for up to 24 hours prior to the start of your scheduled travel. It provides no rights other than those explained above. For example, it does not protect double-triple-quad occupancy rates should one or more members of your party cancel, nor does it cover expenses or unused services due to trip interruption.

Our Cancellation Protection Plan is available for purchase at the time of booking. The cost of the plan is non-refundable.

To add our Cancellation Protection Plan to your new booking, please contact your Travel Professional or Holland America Line.

FOUR REASONS TO CHOOSE THE HOLLAND AMERICA LINE CANCELLATION PROTECTION PLAN

YOU CAN CANCEL BEFORE DEPARTURE FOR ANY REASON

Even if it's up to 24 hours before departure under our Plan. Your reservation may be easily cancelled for any reason whatsoever-no claim forms to submit or fine print to review.

YOU GET MONEY BACK

Holland America Line refunds 80% of eligible amounts paid, plus any applicable taxes, fees and port expenses, minus the premium for the cancellation protection, regardless of your reason for canceling, as long as you cancel more than 24 hours prior to departure.

SAME PRICE FOR ALL AGES

We offer the same excellent protection for everyone, at the same cost.

NO PRE-EXISTING CONDITIONS

Our Plan does not contain pre-existing condition exclusions.

The following sections gives you important information that you need to know before booking a cruise holiday with Holland America Line. Please read them carefully, as you will be deemed to have accepted them when you make your booking with us.

YOUR HOLIDAY

Holiday Fares

Cruising with Holland America Line represents the best in holiday value. For the latest cruise fares visit www.hollandamerica.co.uk. For fly/ cruise holidays including air from London and regional airports call us on 0843 374 2300. Please check the applicable holiday fare with our reservations staff at the time of booking. Your holiday fare includes accommodation aboard your Holland America Line cruise ship, most meals, and entertainment on board ship. A small surcharge applies to meals at reservations-only restaurants. Not included are items of a personal nature or optional programmes or optional activities such as alcoholic beverages, soft drinks, laundry and dry cleaning, shore excursions, medical services, barber and beauty shop services. All fares are per person based on double occupancy in £ Sterling.

Your holiday fare also includes taxes, fees and charges imposed by governmental or non-governmental authorities, including port authorities, relating to your cruise and any air transportation you purchase as part of your holiday. Your holiday fare does not include any taxes, fees or charges that may be levied and payable locally to countries included in your cruise itinerary, for example departure or arrival taxes. We will advise you of any such additional charges at the time of booking.

Whilst we try to ensure the accuracy of the information (including prices) in our brochures and in our other promotional material, regrettably changes and errors occur. We will confirm the details of your holiday, including cruise itinerary and holiday fare, before you book.

Cruise-only Fares

"Cruise-only" fares will not include air transportation, hotel accommodation or transfers.

Deposit

Once you accept the accommodations and the fares, we will give you a booking reference number. We then ask that you pay a deposit of 15% per person. For bookings made within 90 or 75 days of departure we will ask you to pay the full fare amount (see below).

Final Payment

Holland America Line must receive the balance of your fare:

- i) 75 days before the scheduled departure date in the case of all Alaska Land+Sea Journeys; Pacific Coastal and Pacific Northwest cruises.
- ii) 90 days before the scheduled departure date in the case of all Alaska Cruises; Amazon Explorer; Asia; Australia, New Zealand & South Pacific; Bermuda; Canada & New England; Caribbean; Europe; Hawaii, Tahiti & Marquesas; Holiday; Inca Discovery; Incan Empires; Mexican Riviera; Panama Canal Cruises; South America & Antarctica cruises.
- iii) 120 days before the scheduled departure date in the case of all Grand World; Grand Voyages; any segment of a Grand World or Grand Voyage.

If you are booking through a travel professional they may request payment of the balance in advance of this due date. If it is not received by Holland America Line by the due date we reserve the right to end the contract between us and retain your deposit.

YOUR FLIGHTS

Fly-cruise Fares

You may purchase "fly-cruise" fares which will include air transportation, transfers and, where applicable, one night's pre-cruise accommodation (room only) at the city of embarkation at your own expense.

Air Travel

All passengers travelling to the USA are required to provide information to the airline prior to check-in. You must provide the relevant details at the time of booking or no later than 70 days prior to your departure from the UK, whichever is the later. This information includes certain personal information, passport details, country of residence, nationality, emergency contact information and the address of where you are staying in the USA prior to your cruise.

If you fail to supply the details requested, both fully and accurately, you may not be permitted to board your flight. We will not accept any liability in this situation, and we will not pay you any compensation or make any refunds.

International Flights

For fly-cruise arrangements we reserve the right to determine the hotel/air carrier, flight routing (which may not be non-stop or direct) and airports used. Baggage fees and other charges may be directly assessed by airlines or airports. Once you are notified of your flight details, please contact your airline for information related to any additional fees or charges.

UK Domestic Flights

Domestic flights may be booked from many regional airports. Domestic flights are offered subject to air schedules available at the time of booking. Should subsequent schedule changes result in no regional air service being available, no alternative transport will be provided.

Booking Your Own Flight?

If you are making your own flight arrangements, we recommend that you leave plenty of time to transfer to the ship for embarkation, and on long-haul destinations stay at least one night in a hotel near the port of embarkation. Your return flight to the UK should not leave before 1pm on the day of disembarkation in order to allow sufficient time for disembarkation and transfer time to the airport. Please advise your flight schedule at the time of booking.

Fly in Style

All flights quoted will be based on economyclass fares. Upgrade supplements are available on request.

Your Financial Protection

The fly-cruises in this brochure are financially protected by the ATOL scheme. Our ATOL number is 6294. When you pay you will be supplied with an ATOL Certificate. Please ask for it and check to ensure that everything you booked (flights, hotels and other services) is listed on it. ATOL protection does not apply to all holiday and travel services listed in this brochure. All non-fly cruises sold in the UK are protected by ABTA. Please ask us to confirm what protection may apply to your booking. If you do not receive an ATOL Certificate then the booking will not be ATOL protected. If you do receive an ATOL Certificate but all the parts of your trip are not listed on it, those parts will not be ATOL protected. Please see our booking conditions for further information, or for more information about financial protection and the ATOL Certificate go to: www.atol.org.uk/ATOLCertificate.

YOUR DOCUMENTS

E-Tickets

It is now the policy of many airlines not to issue passengers airline tickets. You will instead be issued only with a receipt showing a confirmation code, which must be shown at check-in for the flight. All airline standard conditions of carriage will still apply. It is now Holland America Line's policy to issue electronic cruise documents which guests may download and print from our website www.hollandamerica.co.uk several weeks prior to sailing.

Passports and Visas (USA)

U.S. State Department regulations require that all guests travelling from visa waiver countries must be in possession of a machine-readable passport.

All visitors to the USA under the visa waiver scheme are required to comply with the mandatory Electronic System for Travel Authorisation (ESTA). This will affect passport holders from all countries currently participating in the visa waiver scheme, including UK passport holders.

Applying for an ESTA is easy—customers can provide the information online at https://esta.cbp.dhs.gov or via their travel professional. An ESTA is valid for two years and allows multiple visits to the US within that period without the need to reapply. There is usually a small charge for applying for an ESTA of up to Us\$17 per person.

Customers who fail to apply for ESTA up to 72 hours before they depart may experience delayed travel.

Please note that the US visa waiver or US visa may not be automatically granted to persons with a police history, however trivial. If you are uncertain, please contact the US Embassy.

Visas

Egypt—For British Citizen, Irish Citizen, US, Canadian and European Community passport holders, a Quick Stamp visa for Egypt will be issued upon the ship's arrival in Egypt. Therefore you are not required to obtain an Egyptian visa in advance of your cruise. There is currently no charge for the Quick Stamp Egyptian visa.

Australia, China and India—A visa will need to be purchased prior to travel, whether you are embarking, disembarking, in transit of staying on board. Visas can be obtained directly through the Embassy or alternatively you can apply through our recommended agent, CIBT, for an additional charge.

Hong Kong, SAR-A Chinese visa is not required for entry into Hong Kong (SAR).

Vietnam, Oman, United Arab Emirates, Indonesia and Cambodia—Visas for these countries will need to be purchased and can be obtained on board. A relevant fee will be charged to your on board account.

USA (including territories)—Nationals of Visa Waiver Program (VWP) countries may enter the USA without a visa after completing an Electronic System for Travel Authorization (ESTA). To see if you are eligible for the programme please visit the US Embassy website in the UK at https://london.usembassy.gov or contact them on 090 4245 0100 (premium call rate). If you do not hold a full British Citizen passport or a passport from another country eligible for the VWP, please check to ensure you have the correct documentation for your holiday.

You will be unable to enter the USA under the VWP unless you have obtained an ESTA prior to travel. You must be in possession of your ESTA prior to boarding the ship and we recommend that you carry a copy of the confirmation as evidence for immigration purposes. To apply for your ESTA, please follow the link to the ESTA application website at https://london.usembassy.gov. The cost of obtaining an ESTA is currently us\$14.00, this is subject to change at any time. Other websites may charge you a higher fee

DETAILS. DETAILS

for the same service. For all other nationalities, please check to see if you are eligible for this programme. CIBT can apply for an ESTA on your behalf for an extra charge, please contact them on 0845 899 7214.

British Subject* passport holders are required to obtain a full US visa prior to travel. These are mostly people who were born in British India before 01/01/49 and did not become citizens of India, or who were citizens of Eire and British subjects before 01/01/49 and have made a claim to retain British Subject status.

Canada—All British Citizen passport holders will be able to enter Canada without a visa. If you are not in possession of a British Citizen passport, please ensure you check your entry requirements for Canada at www.cic.gc.ca/english/visit/index. asp. This will provide you with an up to date list of passport holders that require a Temporary Resident Visa (TRV) for Canada. British Subject passport holders will require a Temporary Resident Visa (TRV).

Russia-Group visas are automatically arranged for all passengers who have booked a Holland America Line shore excursion. A photocopy of the photograph/personal details page of your passport is required in order to pass through Russian Immigration. To go ashore independently in Russia, a visa is required which can be obtained from the Russian Embassy or CIBT. A visa support letter must accompany your application for a visa and this can be arranged along with your visa through CIBT on 0845 899 7214.

Passports and Visas (UK)

If you are a British Citizen, a full passport is required for all cruises. If you DO NOT HOLD A BRITISH CITIZEN PASSPORT, your passport/ travel documentation/visa requirements may be different. You should check with your travel professional or our preferred visa supplier, CIBT, on 0845 899 7214, to ensure you have the correct documentation. The following passport and visa information is for British Citizens only. Information included in this section is correct at the time of going to print. Non British Citizen passport holder requirements may differ. Please check with the Embassies of the countries you are travelling to for the most up to date information. You will need to have 6 months validity in your passport after your date of return and we recommend that you have some blank pages in your passport for entry/ exit stamps. Children need their own passports. If you are applying for a new passport, please leave adequate time to action your application. Please be aware that if you are applying for your British Citizen passport, you may be required to attend interviews prior to the passport being issued. For this reason, we advise all passengers in this situation to allow a minimum of 6 weeks to obtain their passports. For further information, please contact the Identity and Passport Service Advice line on (+44) 0300 222 00 00 or visit the website at www.direct.gov.uk or email info@ passport.gov.uk. Please note British Visitor Passports are no longer valid. British Subject* passport holder requirements may differ, please check them before travelling. At times it may be necessary for the ship's staff to hold your passport for a short time to be able to complete immigration formalities on your behalf.

*British Subject passport holders are mostly people who were born in British India before 01/01/49 and did not become citizens of India, or who were citizens of Eire and British subjects before 01/01/49 and have made a claim to retain British Subject status.

Passports and Visas (General)

It is your responsibility to ensure that you have the correct travel documents for your journey. Entry and transit requirements are subject to change, and you are advised to check the requirements with the Consulate or Embassy of all countries on your itinerary. Holland America Line assumes no responsibility for advising guests on immigration requirements. Any guest travelling without proper documentation will not be allowed to board the ship and no refund of the cruise fare will be issued.

Many countries require your passport to be valid during and beyond the length of your stay, so check what applies to you. You also need to check and obtain the necessary visas for your destination, including transit visas if required.

It is important that all guest names on travel documents be identical to those on the cruise and airline tickets. Otherwise, proof of name change (i.e. marriage licence) or a valid driver's licence must be presented. Please note airlines may impose fines on passengers travelling with incorrect documentation, and these expenses must be met by the passenger.

This fee must be paid in USD in cash only and will be collected by immigration personnel upon arrival at the airport. Please ask for details of fees, which vary according to nationality.

PLEASE NOTE: In an effort to prevent international child abduction, many governments have initiated procedures at entry and exit points. These often include requiring documentary evidence of relationship and permission for the child's travel from the parent(s) or legal guardian if not present. Having such documentation on hand, even if not required, may facilitate entry or departure.

Visas will be required for certain destinations such as St. Petersburg* (Russia), Africa and for sections of the Grand World Voyage and South Pacific and Asia cruises. It is your responsibility to obtain the correct visas via the appropriate agency, and you may do this by contacting the CIBT Visa Service on 0870 8900185.

*Passengers booking the Holland America Line arranged tours of St. Petersburg (Russia) do not

Immigration Questionnaire

Security legislation in the USA requires us to pass on to the US Immigration Authorities, or other authorised bodies, certain personal and other details relating to our guests.

Please visit Holland America Line's website www.hollandamerica.co.uk and click on 'For Booked Guests-Immigration Form' and submit the following details: Full Name, Birth Date, Passport, Visa, Home Address, Home Telephone Number, Emergency Contact Information, Return Flight Information. You will need to have your booking confirmation number in hand.

If you do not have access to the Internet, please see your travel professional or contact our Reservations Department if you have booked direct. They will advise you of the alternative ways of providing the above information.

PLEASE NOTE: Missing or incorrect information may delay embarkation or result in denied boarding without compensation.

HOTELS & TRANSFERS

Where hotel overnight stays are included as part of your booking, these will be on a room-only basis and will usually include transfers from

airport to hotel and hotel to ship. In most cases we are able to provide the hotel name before travel; however, hotel rooms are subject to availability and Holland America Line reserves the right to substitute any named hotel for an alternative of a similar standard.

If there is a special "fly-cruise" promotion, transfers will be included as part of your travel arrangements. If guests have booked a cruise and flights with us through Flight Ease®, transfers are at an additional cost. Please note that all ship to airport transfers will take place directly after morning disembarkation, regardless of your flight time. Unfortunately we are not able to accommodate you on board ship after morning disembarkation has occurred.

THE A-Z OF CRUISING WITH HOLLAND AMERICA LINE

ABTA Membership

Holland America Line is a member of ABTA with membership number V8764. ABTA and ABTA members help holidaymakers to get the most from their travel and assist them when things do not go according to plan. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. For further information about ABTA, the Code of Conduct and the arbitration scheme available to you if you have a complaint, contact ABTA Ltd, 30 Park Street, London SE1 9EQ or go to www.abta.com.

Age Restrictions

You must be 21 years of age or over to book a Holland America Line cruise. Guests under 21 years of age must be accompanied by a parent, guardian or chaperone who is at least 21 years old. Passengers aged 13 or over may be permitted to share a stateroom with a passenger who is under 21 (but no less than 16 years of age), providing the stateroom is adjacent to the stateroom occupied by the person accompanying them. Passengers under the age of 13 must either occupy the same stateroom as their parent or occupy a connecting stateroom. One adult chaperone (aged 21 or over) is required for every five people under age 21. Please be advised that bookings will not be accepted for guests under the age of 21 in single staterooms under any circumstances. Alcohol will not be served to guests under age 21.

Alcohol on Board

You agree not to bring alcoholic beverages of any kind on board for consumption except one bottle of wine or champagne per person of drinking age (no larger than 750 ml) per voyage only in your carry-on luggage. A corkage fee of us\$18.00 per bottle (which is subject to change without notice) will be applied to wine and champagne brought aboard by you and consumed in the ship's restaurants and/or bars. At embarkation, all luggage will be scanned for suspected alcohol in excess of the one bottle policy as provided herein. Your luggage will undergo a secondary inspection by a security team operating under CCTV (closed circuit surveillance) or in the event your luggage is locked, you will be notified and are required to attend the secondary inspection where any alcohol found in violation of this policy will be removed and returned to you on the last night of the voyage. You agree to surrender alcoholic beverages that are purchased duty free from the ship's gift shop, or at ports of call, to Carrier, which will be delivered to your stateroom on the last night of the voyage. Any guest who violates the alcohol policy, including refusal of a luggage search or screening, or any guest travelling with such items, may be denied boarding or disembarked and no refund of the cruise fare will be issued. You will be solely responsible for any and all damage and/or loss caused by your violation of this policy.

Baggage & Valuables

Do not pack your passport, medications, cruise documents or airline tickets in your checked baggage. (Remember that checked baggage might not be accessible at all times.) Keep these items close at hand in your purse or jacket pocket. Please note that baggage allowances will vary by destination; therefore, please check with the applicable airline for details of individual baggage policies. Baggage allowance is governed by airline regulations Excess baggage charges are the responsibility of the guest. Holland America Line will carry as baggage only your personal effects for your wearing, comfort or convenience during your travel with Holland America Line. Your baggage needs to be placed in securely constructed and locked suitcases or trunks. If your travel includes a land component, you are limited to two pieces of checked baggage and one overnight or light flight bag, which must remain in your custody at all times. Holland America Line does not assume any liability for loss of or damage to or delay of perishable items, medicine, liquor, cash, credit or debit cards, jewellery, gold, silver or similar valuables, securities, financial instruments, records or other valuable or business documents, computers, cellular telephones, cameras, hearing aids, electric wheelchairs, scooters, or other video or electronic equipment, binoculars, film, videotape, computer disks, audio disks, tapes or CDs. These items should not be left lying about the ship or your stateroom, nor should they be left unattended on other vessels, railcars or other vehicles or in hotels, nor placed in luggage other than the bag you carry with you. In addition, Holland America Line will not assume any liability for any loss of or damage to carry-on baggage left unattended on the ship or on other modes of transportation or in hotels. Holland America Line's ships provide, at no extra charge, either safe-deposit boxes in the ship's Front Office or stateroom safes. Certain hotels may also provide similar facilities. Your use of safe-deposit boxes, stateroom safes or similar facilities will not increase Holland America Line's liability as described below. Holland America Line cannot be responsible for any loss, delay or damage that occurs before baggage comes into Holland America Line's actual custody when you begin your travel with us or after baggage leaves Holland America Line's actual custody at the end of your travel with us. In particular, please note that we assume no responsibility for loss, damage or delay while baggage is in the custody

Cancellation Protection Plan (CPP)

Holland America Line offers an optional Cancellation Protection Plan (CPP), which will allow you, for any reason, to provide written cancellation up to 24 hours before travel, and receive a refund equal to 80% of the eligible amounts paid. CPP is not insurance, and is administered by Holland America Line. It provides no additional rights or protection. CPP is available for purchase at time of booking. Payment is due at time of purchase and is non-refundable. See page 216 for details.

Clothing

First and foremost, dress for comfort. Daily life aboard ship and in ports of call is laid-back and casual. We encourage you to wear whatever makes you feel most comfortable—sportswear, shorts, sundresses, slacks and so on. Warmer climates call for clothing made of lightweight, breathable fabrics. For cooler climates we suggest casual clothes that can be layered easily and possibly a raincoat and waterproof hat or umbrella and gloves. Evening dress falls into two distinct categories; Formal or Smart Casual. On festive formal evenings, women usually wear cocktail dresses or gowns and men usually wear business suits or tuxedos. There are approximately two formal nights per week. Tuxedos may be hired in advance.

Club HAL®—for Kids

For infants, Holland America Line provides, at a small fee, baby food, diapers, high chairs, booster chairs and cribs upon special request (30 days notice) via your travel professional. For our younger guests, Holland America Line's Club HAL® programme offers supervised activities, games, parties, menus and shore activities for children aged 3–12 in age-specific groups. A special teens' Oasis area is provided for 13–17 year olds with outdoor and indoor places to relax and socialise. The *ms Prinsendam* offers youth amenities for guests aged 5–17.

Communications

Telephone: You may easily make and receive calls in the privacy of your stateroom using our satellite communication telephones. Your Express Documents will contain detailed information, including the phone number for your ship at each specific location. You should be able to use your mobile phone to make calls on board Holland America Line ships. International Roaming fees apply to all shipboard cell phone calls or messages and will appear on guests' personal cell phone bill. Email and Internet: Guests can send and receive electronic mail in real time via a high-speed satellite link 24 hours a day, satellite conditions permitting. You will be able to access a broad range of communication applications (e.g., Video Mail, CruisE-mail, Microsoft Office® and games, just to name a few). You can surf the Internet, play games, check your stocks, read your email, send a video mail to your loved ones back home and much, much more! Holland America Line has even set up your very own CruisE-mail address for you to use. We also have an Internet Manager on board to assist you. There is a charge for these services.

Credit/Debit Card Payments

If you wish to pay for your cruise by credit card, we reserve the right to levy a charge for payments made to Holland America Line by credit card. You will be advised of the rate of any such charge at the time of making payment. Exchange rates will be determined by your card provider for all credit card payments on board ship.

Cruise Itineraries

Cruise itineraries are subject to change. We advise you to check our website www.hollandamerica.co.uk at the time of booking for detailed itineraries. We will try to advise you of any itinerary changes that may occur during the course of your booking; however, we do recommend you check the final itinerary on line before travel.

Dining Choices

"As You Wish®" Dining—lets you select the venue and style that suits you. Choose from a festive five-course affair; a quick, casual dinner for two; or an intimate meal in one of our reservations-only restaurants. The choice is yours each day. For reservations in the main Dining Room, you may indicate at booking whether you would prefer a traditional pre-set seating and dining time or the freedom each day to choose the time that suits you. Guests who opt for the latter may make reservations daily during their cruise up to 4.00pm or simply arrive in the Dining Room any time during dining hours for accommodation by the maitre d'hotel.

Normal hours in the Main Dining Room are:

Breakfast Open Seating 8.00am
Lunch Open Seating 12.30pm
Dinner Early Seating 5.45pm
Main Seating 8.00pm
Open Seating 5.15pm-9.00pm

ms Prinsendam Dinner hours

First Seating 6.00pm Second Seating 8.15pm Alternative Dining—Our intimate reservationsonly restaurants, a delicious alternative to the main Dining Room, are very popular. We recommend you make reservations early in your cruise. There is a nominal cover charge per person.

Special Diets—Although not guaranteed, we will try to assist with special dietary requests, including vegetarian, fat-free, sugar- or salt-free if advised at time of booking. Kosher,* gluten-free or special medical diets must be pre-ordered a minimum of 90 days prior to sailing.

Food Allergies—please note that since meals are prepared in mass quantities on board the ship, it is possible for foods restricted from your diet to come in contact with your meal during preparation. As such, Holland America Line cannot guarantee that you will not come into minimal contact with the items listed on your SRI form while on board.

*Kosher meals are prepared off the ship in a kosher kitchen, frozen and brought to the table sealed in their original containers. There is no kosher kitchen on board.

Electric Current/Hairdryers

All staterooms are equipped with standard USA 110 AC and 220 AC outlets; therefore, you should bring an adaptor with you. Hairdryers are provided in all staterooms.

Gift Packages

Holland America Line offers a variety of gift packages for guests celebrating a birthday, anniversary, honeymoon or other special event. Please contact us for a list of items and prices or visit the "Gift Order" section on our website: www.hollandamerica.co.uk.

Guaranteed Staterooms

Please note that guests booked in "guaranteed" staterooms will be allocated the minimum of the guaranteed grade; actual staterooms will not be allocated until embarkation. Holland America Line reserves the right to upgrade guests booked in "guaranteed" accommodation to any stateroom of the same grade or higher which may include the Promenade Deck, obstructed views and shower-only cabins. Special requests cannot be applied to "guaranteed" bookings. Guests may book a specific stateroom, however this may be at a higher fare.

Guests with Disabilities

We do not discriminate against persons on the basis of disability. We seek, to the extent feasible, to accommodate the needs of persons with disabilities. We have a limited number of staterooms designed for wheelchair and scooter access. For the safety of all passengers and crew, scooters and other mobility equipment need to be securely stored and charged in the passenger's stateroom and not in hallways or elevator lobbies. Scooters left in these areas could restrict access to these areas in an emergency. For this reason, Holland America Line does have size and weight guidelines for scooters. If you plan on bringing a scooter on the vessel, please email our Access and Compliance Department directly at: halw access@ hollandamerica.com before making a reservation.

Certain land and shore facilities may not be fully accessible to persons with disabilities. While Holland America Line endeavours to contract with companies that provide accessible services and facilities, we cannot guarantee that all services and facilities will be fully accessible. In limited situations where an individual with a disability would be unable to satisfy certain specified safety and other criteria, even when provided with appropriate auxiliary aids and services, we may find it necessary to ask the individual to make alternative travel arrangements. Whilst Holland America Line will seek to minimise difficulties, there may be restrictions on access to certain areas on board, particularly during adverse weather conditions.

DETAILS, DETAILS

Holland America Line must be notified of any special medical, physical or other requirements of passengers at the time of booking but cannot guarantee that special requests will be met. See "Booking Conditions" for further details.

At the time of writing the Department of Health does recommend vaccinations for certain countries visited on our cruises. Since these recommendations do change you should check in good time before departure with your GP, or ask your travel professional for a copy of the Department of Health's leaflet "Advice on health of travellers". Alternatively you can find further travel advice on the NaTHNaC UK government funded website at www.nathnac.org.

Yellow Fever: A Yellow Fever vaccination is required for all guests visiting French Guiana; Ecuador, Jamaica, Cayman Islands or Dominica after transiting Colombia or Peru or after making a port call in Panama; St. Lucia or Barbados after Brazil or French Guiana; Senegal after Gambia. A valid international Certificate of Vaccination must be taken on the ship (original not copies), which must be fully completed, signed and stamped by a Medical Practitioner. The vaccination must be given at least 10 days before entering a Yellow Fever area for it to be effective and valid. If Yellow Fever vaccination is contraindicated for medical reasons, an exemption letter can be issued by your Medical Practitioner and this must be brought with you to the ship. Local Port Health officials will then decide if a vaccination waiver can be granted.

Malaria: There is a risk of Malarial transmission in a large number of tropical and subtropical countries and regions. Your risk may depend on whether you take certain shore excursions or visit certain areas within a country. We therefore recommend that you seek advice from a Travel Medicine Clinic and, if advised, obtain prophylactic medication before joining your cruise.

Hotel Service Charge

Our crew works very hard to make sure that every aspect of your cruise meets the highest standards. This includes those crew members who serve you directly, such as dining room wait staff and the stewards who service your stateroom each day. There are also many others who support their efforts whom you may never meet, such as galley and laundry staff. To ensure that the efforts of all of our crew members are recognized and rewarded, a Hotel Service Charge is automatically added to each guest's shipboard account on a daily basis. At the time of printing, the Hotel Service Charge for suites is us\$13.50 per guest, per day and us\$12.50 per guest, per day for other staterooms. The charges are subject to change without notice. If our service exceeds or fails to meet your expectations, you are free to adjust this amount at the end of the cruise. The Hotel Service Charge is paid to Holland America Line crew members and represents an important part of their compensation. A 15% service charge is automatically added to bar charges and dining room wine purchases.

In terminals, airports, ports of call and on shore excursions,we suggest that you extend gratuities consistent with customary local practices.

Please note that infant air fares are based on infants not occupying their own seat. Should

you wish to purchase a seat, child rates would apply. We will not accept reservations for infants who will be less than 6 months of age on the departure date. For trans-ocean cruises, the minimum infant age is 12 months.

Insurance Requirements

It is a condition of the contract that you obtain travel insurance to cover the risk of your needing medical care on board or in a foreign country. Your insurance must include cover for all preexisting medical conditions and must cover emergency evacuations from the ship, shore hospital medical costs, and repatriation costs. It should have a limit of not less than £2 million. We have a relationship with Holiday Extras Ltd who can offer comprehensive travel insurance covering our requirements. You can obtain a quote and full terms and conditions from www. holidayextras.com/hollandamerica or by calling 0800 316 3061. If you choose a different insurer you will need to ensure the policy covers you on a worldwide basis for all medical costs you may incur due to pre-existing conditions or otherwise, as set out above.

Medical Facilities & Pregnancy

Each ship has a Medical Centre on board, supported by fully qualified doctors. Although we hope that none of our passengers become ill, please note that medical and repatriation expenses in countries such as the United States can be substantial and this is why we insist upon all passengers having valid insurance to cover them for such costs. If you happen to be taken ill whilst cruising with us and your conditions were so serious that we needed to get you to shore, you would be placed into the care of our port agents and a member of our port team ashore would assist you and provide support if required. Please note, however, that all medical services on board are charged for, and that it is a condition of the contract that you have travel insurance to cover you for medical costs you may incur (see the section on Insurance above).

If your condition will require that you have special medical apparatus or assistance on board, we must be made aware of that at time of booking in order to determine whether we can accommodate your needs. If you are using prescription drugs, please bring an adequate supply with you and keep them in your carry-on luggage. Due to the limited medical facilities on the ships, we will not accept reservations for women who will be 24 or more weeks pregnant at the time their cruise with Holland America Line concludes.

Late Bookings

For late bookings, the online check-in process can be completed up to 3 days prior to the departure. After this time, the online check-in will be closed, but your e-documentation can still be printed.

Laundry and Pressing

Laundry, pressing, ironing and dry cleaning facilities are available on board. For safety reasons ironing is prohibited in your stateroom. Coin-operated washing machines and dryers are also available for your use on the ms Maasdam, ms Prinsendam and ms Veendam.

Mariner Society®

Our Mariner Society Rewards Program (for past guests) is explained on pages 36-37. Please advise your Mariner status at the time of booking so that we can calculate the best available fare. Mariner discounts do not apply to flights, hotels or transfer arrangements.

On board Spending

Our cashless society is designed to make your life on board as simple as possible. When you board the ship, you may make shipboard purchases by simply showing your guest identification card and signing a receipt. In order to activate your account, you need to register your credit or debit card (Visa®, Mastercard® or

American Express®) at the Purser's desk. Your card will be pre-authorised for us\$60 per person for each day of your cruise. If the cruise is longer than 25 days this is reduced to US\$30 per day. At the end of your cruise, you will receive a final statement and your card will be charged only for the actual amount of your purchases. For banks outside the USA and Canada, please inform your credit or debit card issuer in advance that your card will be used on a Holland America Line ship. This will help prevent delays in obtaining preauthorisation on board. Some banks may keep the pre-authorisation in place for up to 30 days; therefore, you are encouraged to use a credit card rather than a debit card. If you do not want to use a credit or debit card, the ship will collect a cash deposit in U.S. dollars from you at time of boarding in the same pre-authorisation amount. Any excess deposit will be refunded to you at the end of the cruise. U.S. travellers cheques may be cashed at the front office to make your deposit. All on board charges will be assessed in U.S. dollars and exchange rates for purchases will be determined by your credit card provider. Personal cheques or sterling travellers cheques are not accepted on board.

Ships' Registry

The ms Amsterdam, ms Eurodam, ms Koningsdam, ms Maasdam, ms Nieuw Amsterdam, ms Noordam, ms Oosterdam, ms Prinsendam, ms Rotterdam, ms Veendam, ms Volendam, ms Westerdam, ms Zaandam, and ms Zuiderdam are registered in the Netherlands. Holland America Line has registered trademarks in the United States and various foreign countries for the names and phrases "Holland America,"
"Holland America Line," "A Signature of
Excellence," "Flight Ease," "Oceans Apart," "Club
HAL," "Culinary Council," "McKinley Explorer,"
"Wayfarer," "Westfarer," "Seafarer," "Sunfarer,"
"Eastfarer," and "The World in Your Hands" as well as for the modern and antique ship design logo.

Single Travellers

Take advantage of our Single Partners Share Programme whereby you may share a stateroom with another non-smoking guest of the same sex and pay only the per-person, double occupancy rate—even if we are unable to find a partner for you. In addition, on sailings of 30 days or longer, a carefully selected group of gentlemen have been invited to serve as social hosts, offering single ladies pleasant company for dining, dancing and conversation.

Shore Excursions

Shore excursions are not part of your holiday fare. Shore excursions may be booked on board ship, or can be pre-booked and prepaid online at www.hollandamerica.co.uk before your holiday. If excursion details are not yet finalised at the time you want to book, please check again closer to your departure date. Online shore excursion bookings close 3 days prior to sailing. Your vouchers will be delivered to your stateroom on embarkation

Shore excursions are provided by local suppliers and your shore excursion contract is with that supplier, not Holland America Line. Holland America Line will not be liable for failure to perform such shore excursions nor for injury, damage or loss of whatever nature arising thereof. Please see the booking conditions for further information. Shore excursions can only be booked online or on board, and for further assistance please email halshoreexcursions@ hollandamerica.com.

Smoking Policy

Cigarette smoking is allowed in designated areas such as certain lounges and outside decks. Smoking is not permitted at any time in the dining areas, corridors or common areas. Cigar and pipe smoking is permitted on outside decks only. All stateroom interiors are non-smoking. Guests who smoke in their staterooms will be charged a US\$250 cleaning

fee. Smoking is not allowed in the showrooms during performances. Electronic cigarettes are permitted in staterooms but not in any other public areas of the ship other than on outside decks designated as smoking areas.

Staterooms

Stateroom descriptions shown on pages 190-193 of the brochure are accurate at the time of printing, and we advise guests to read these descriptions and symbol legends carefully at the time of booking. Please note that the following staterooms located in the bow of the vessel have portholes instead of windows:

ms Amsterdam, ms Rotterdam, ms Volendam and ms Zaandam, ms Maasdam and ms Veendam: Categories G. ms Prinsendam: Categories G, H and select F.

It is the responsibility of our guests to check the current Holland America Line brochure for full stateroom configurations and details before confirming a reservation.

Upgrade Policy

Holland America Line reserves the right to upgrade a guest or guests to a more expensive category of accommodation at no additional cost.

Visitors

Holland America Line, upon evaluation of customer concerns, has implemented a "no visitor" policy and regrets any inconvenience this may cause.

Website

The Holland America Line website (www.hollandamerica.co.uk) features itineraries, ships and other useful information about your cruise. You may also download and print a "Know Before You Go" brochure which features more detailed information on your cruise than shown on these pages.

ALASKA TOUR INFORMATION

The distance covered during tours does necessitate some early-morning departures in order for guests to experience and enjoy all the sightseeing detailed in the itinerary.

Taxes

Your holiday fare includes the cruise passenger head tax levied by the Alaskan government which is US\$34.50 per guest.

Baggage (Flights)

Alaska Airlines has restricted baggage allowance. Guests travelling internationally and connecting straight through on their international ticket will be allowed the normal international luggage allowance; however, if the Alaska Airlines sector takes place more than 12 hours before or after the international flight, guests will be charged to take their luggage on Alaska Airlines. A charge of us\$25 each for the first 2 bags and us\$75 for each additional bag.

Baggage (Tours)

Tour passengers will be limited to two pieces of checked baggage per person and one overnight or flight bag which must remain in your care at all times

Meals

Meals are not included on the land portion of any Land+Sea Journeys (except where shown on the itinerary). Certain Land+Sea Journeys do offer meal plans which may be pre-purchased. Please contact our reservations department for more information.

Denali National Park Sightseeing

Weather at Denali National Park may at times restrict the length of sightseeing tours. We may provide a refund for any unused portion of the tour.

Extra Cost Provisions

At tour destinations, weather may adversely affect flights. If, due to weather, you are required

to spend an additional night, you will be responsible for your own hotel and meal costs. Neither the tour operator nor the airline will assume such additional expense.

Hotels

Holland America Line selects the best hotels available locally, however, these are subject to availability and we reserve the right to substitute any named hotels for accommodation of a similar standard. Single rooms may be requested at a supplementary charge but cannot be guaranteed at Denali National Park.

The McKinley Explorer® Domed Railcars

There is no reserved seating on the railcars; it is on a first-come, first-served basis, and meal times will be assigned by the Car Manager on board. Smoking is only allowed in the vestibule between cars. Railcars are pulled behind the Alaska Railroad train, therefore, Holland America Line cannot be responsible for any delays in scheduled timings.

Motor Coaches

On Gray Line of Alaska motor coach routes your driver will act as guide and arrange rotation of seating. Seats cannot be reserved, and a "no smoking" policy applies. There are frequent picture, coffee and rest stops.

Weather/Clothing

Alaska, like the rest of the Pacific Northwest, is mild in summer. You may experience the occasional rain shower, therefore, it is wise to pack an umbrella and raincoat. We suggest slacks, low-heeled shoes and light jackets for daytime wear and smart casual clothing for hotels. For cruise dress code, see "Clothing."

BOOKING CONDITIONS

These are the terms and conditions which will apply to your holiday. Please read them carefully as you will be bound by them.

Definitions

1. In these Conditions and unless the context requires otherwise: "the Contract" means the contract made between Holland America Line and the Guest relating to the Package; "Cruise' means the cruise on board the ship as described in the relevant Holland America Line brochure or other documentation published by or on behalf of Holland America Line; "Disability" includes a condition that results in a person's mobility, when using transport, being reduced as a result of any physical disability (sensory or locomotor, permanent or temporary) intellectual or psychosocial disability or impairment, or any other cause of disability, or as a result of age, and which results in that person's situation needing appropriate attention and adaption to his particular needs in respect of the services made available by Holland America Line to all guests; "force majeure" means unusual and unforeseeable circumstances beyond the control of Holland America Line which mean that Holland America Line cannot, as a result, provide the Package, or part thereof, including any part of the itinerary, and includes (without limitation) technical problems, war or threat of war, terrorist activity or the threat of terrorist activity, riots, civil commotion, disaster, Act of God, natural and nuclear disaster, fire, closure of ports, strikes or other industrial action, medical problems on board the ship or at intended ports, including, in each case, incidents of infectious or other diseases or illnesses, lawful deviation at sea in response to a distress call or other emergency and adverse weather conditions; "Holland America Line" means Carnival plc trading as Holland America Line. In the case of carriage by sea, Holland America Line acts as agent for Holland America Line N.V. in its capacity as general partner of Cruiseport Curacao C.V. In the case of carriage by air, Holland America Line is licensed by the Civil

Aviation Authority under ATOL 6294; "itinerary"

means the proposed itinerary as described in the relevant Holland America Line brochure or other documentation published by or on behalf of Holland America Line; "Package" means the Cruise and any flights to and from the UK and any pre-cruise and/or post-cruise package which is sold at the same time as the Cruise, but not shore excursions or shuttle services; "the Guest' means each and every person named in the booking and/or a Holland America Line ticket; "the price" means the price for the Package as detailed in the confirmation invoice issued by Holland America Line (excluding shore excursions and any additional charges shown as such in the relevant Holland America Line brochure or otherwise advertised) and payable by the Guest under the Contract; "shore excursion" means any excursion offered for sale by Holland America Line for which a separate charge is payable at the time outside the price whether reserved in the UK prior to the commencement of the Package or purchased on board the ship; "shuttle service" means any transportation service (ferry, bus, coach or minibus) provided by a third party which may (without guarantee) be available to Holland America Line's guests in certain ports; "a significant alteration" means major changes to your Package; "Supplier(s)" means any company or individual contracted by Holland America Line to provide any service forming part of the Package.

The Contract

- 2. The Contract shall be between Holland America Line and the Guest on the basis of these Conditions and the information contained in the Holland America Line brochure or website, and shall be governed by English law and the non-exclusive jurisdiction of the English courts.
- 3. By making a booking, the Guest confirms that all persons named in the booking including minors and persons under disability (and their personal representatives) have agreed to be bound by these Conditions and all other terms of the Contract, and that he/she has their authority to do so on their behalf.
- 4. All Packages are subject to availability at the time of booking. No Contract shall be made until the deposit (or, where appropriate, the full price) has been paid, whether or not a booking confirmation has been issued, but all money paid to a travel agent shall be treated as having been paid to Holland America Line. Failure to pay the balance by the due date shall entitle Holland America Line to cancel the booking and retain the deposit by way of a cancellation charge. Failure to pay any other amount by the due date shall entitle Holland America Line to cancel the booking and to retain an amount by way of a cancellation charge as set out in clause 38.
- 5. A Guest shall not have the right to exclusive occupancy of a stateroom with two or more berths unless the single person supplement is paid. If a cancellation results in a Guest becoming the sole occupant of a stateroom with two or more berths, he/she shall be liable to pay the single person supplement. If a cancellation reduces the number of Guests originally booked in a stateroom together, the remaining Guests shall each be liable to pay any increase in the price arising as the result of such reduction. In the event that all Guests who are booked in a stateroom permanently disembark the ship before the end of the Cruise, then the stateroom will revert to Holland America Line's inventory.
- 6. For Packages including any flights to or from the UK (and if not already confirmed at the time of booking), Holland America Line will issue an ATOL confirmation invoice giving the details of the flight arrangements (including UK and destination airports) within a reasonable time after such arrangements are known.

DETAILS. DETAILS

- 7. Shore excursions are available for separate purchase prior to travel or on board and are arranged by Holland America Line with local operators. They do not form part of the Contract and are not performed by Holland America Line.
- 8. A booking may only be made by a person aged 21 or over. All Guests who, at the time of departure, will be under 21 years old must be accompanied and supervised by a parent or guardian. Guests must be aged 21 years or over to drink alcohol and aged 18 years or over to gamble on board the ship and Holland America Line reserves the right to request proof of age; parents and guardians are obligated to ensure compliance with this requirement.
- 9. Children aged 6 months or less at the commencement of the Package will be refused permission to board the ship and Holland America Line shall have no liability whatsoever for any consequences of such refusal. Certain Packages with a transocean sailing also have prohibitions on children aged 12 months or less. Guests should check with Holland America Line before booking.
- 10. Guests are responsible for ensuring that they arrive in plenty of time for check in for flights to/from the ship including any interconnecting flights. Guests are responsible for checking with regard to any delay/cancellation of flights. Guests must ensure that they have a valid passport and any other necessary travel documents (such as visas) for their Package and should read the relevant section of the Holland America Line brochure or website before booking. Holland America Line is not responsible for obtaining visas for any Guest; this is the responsibility of the individual Guest.
- 11. Holland America Line may incur a fine if the Guest fails to comply with all relevant visa or documentation requirements for their Package. Holland America Line will re-charge any such fines to the Guest.

Amendments to the Contract

- 12. In clauses 12 and 13, "another person" means another person who satisfies all conditions applicable to the Package. A Package may be transferred to another person provided that the Guest consults with Holland America Line prior to purporting to transfer the Package (so that, for example, Holland America Line may require that the Package is transferred to someone on its wait list) and Holland America Line receives the transfer request more than:
- i) 120 days before the scheduled departure date in the case of all Grand Voyages (including segments); Amazon Explorer; Hawaii, Tahiti & Marquesas (28 nights or more), Incan Empires (including segments); Europe Transatlantic (30 nights or more), including segments.
- ii) more than 90 days before the scheduled departure date in the case of all Asia; Australia, New Zealand & South Pacific; Holiday; Inca Discovery (including segments); ms Prinsendam Europe; South America & Antarctica Cruises.
- iii) more than 75 days before the scheduled departure date in the case of all Alaska Cruises and Alaska Land+Sea Journeys; Bermuda; Canada & New England; Caribbean (excluding Holiday); Europe (excluding Holiday, Transatlantic voyages of 30+ nights & segments, and ms Prinsendam Europe); Hawaii (27 nights or less, excluding

Holiday); Mexican Riviera (excluding Holiday); Panama Canal (excluding Holiday) Cruises

Between 120 days, 90 days or 75 days (as appropriate) and 14 days (inclusive) before the scheduled departure date and subject to the conditions above, Holland America Line will normally agree to such a transfer only where the original Guest will be prevented from travelling by reason of an unavoidable event (such as illness, death of a close relative or jury service) and Holland America Line may require satisfactory evidence before agreeing to the transfer. All transfers of a Package to another person at any time up to 14 days or more before the scheduled departure date will be subject to an administration charge of £50.

- 13. Any request for a transfer of a Package to another person which is received by Holland America Line 13 days or less before the scheduled departure date shall be treated as a cancellation by the Guest of the Contract and a cancellation charge under clause 38 shall become payable.
- 14. Any transfer of a Package including any flights will also be subject to any charges imposed by the airline. Guests should note that airlines may not allow transfers on scheduled flights and that a flight booking may have to be cancelled and rebooked, in which event the re booking will always be subject to flight availability and to payment of any charges imposed by the airline which may, in some cases, be the full cost of the ticket.
- 15. If a Guest wishes to transfer to another Package, this will generally be treated as a cancellation under clause 38. Holland America Line, at its discretion, may allow the transfer without treating it as a cancellation if the Holland America Line holiday to which the transfer is to be made departs within 12 months (within 6 months in the case of transfer from a Grand World Cruise, Grand Voyage or a sector of a Grand World Cruise or Grand Voyage) of the original and is for a higher price. Agreement to transfer a Package would also be conditional upon such a request being made more than:
- i) 120 days before the scheduled departure date in the case of all Grand Voyages (including segments); Amazon Explorer; Hawaii, Tahiti & Marquesas (28 nights or more); Incan Empires (including segments); Europe Transatlantic (30 nights or more), including segments; Tales of the South Pacific Cruises.
- ii) more than 90 days before the scheduled departure date in the case of all Asia: Australia. New Zealand & South Pacific; Holiday; Inca Discovery (including segments); ms Prinsendam Europe; South America & Antarctica Cruises.
- iii) more than 75 days before the scheduled departure date in the case of all Alaska Cruises and Alaska Land+Sea Journeys; Bermuda; Canada & New England; Caribbean (excluding Holiday); Europe (excluding Holiday, Transatlantic voyages of 30+ nights & segments, and ms Prinsendam Europe); Hawaii (27 nights or less, excluding Holiday); Mexican Riviera (excluding Holiday); Panama Canal (excluding Holiday) Cruises. There being availability; and to payment of both an administration charge of £100 and any expenses (such as airline and/or hotel charges) incurred by Holland America Line as a result. Such a transfer would only be allowed on one occasion. The criteria for allowing transfers may be changed by Holland America Line at any time without notice.
- 16. All such transfers to another Package will be treated as a new booking. Any discount or promotion applicable to the original booking may not apply to the new booking, in which case the Guest shall be required to pay any difference

17. After a Package has been booked, Holland America Line will try to accommodate any request for a change (such as a change of stateroom), but such changes are always at Holland America Line's discretion and are subject to an administration charge of £50.

Fitness to Travel and Guests with Disabilities And/Or Reduced Mobility

- 18. In order to ensure that Holland America Line is able to carry Guests safely and in accordance with applicable safety requirements established by international, EU or national law or in order to meet safety requirements established by competent authorities including the ship's flag state, the Guest making the booking represents that all Guests in the booking are fit to travel.
- 19. At the time of booking every Guest is obliged to inform Holland America Line of any condition, including but not limited to reduced mobility or any Disability, which may require special arrangements, medical equipment/supplies, care or assistance. This is to ensure that the Guest can be carried safely and in accordance with all applicable safety requirements. If the Guest cannot be carried safely and in accordance with applicable safety requirements then Holland America Line can refuse to accept a booking or to subsequently embark that Guest on the grounds of safety. Such a refusal will be based on an assessment of risk by Holland America Line to take into account the provisions of national law and other applicable legislation and international regulations including the International Management Code for the Safe Operation of Ships and for Pollution Prevention and the International Convention for the Safety of Life at Sea. It is important that the fullest information is provided by the Guest at the time of booking. If a Guest's circumstances change between the date of booking the Package and the date of commencement of the Package, which may make the carriage of that Guest unsafe, the Guest is obliged to inform Holland America Line as soon as possible and to advise Holland America Line of any requirements for special arrangements, medical equipment/ supplies, care or assistance.
- 20. Holland America Line reserves the right to require any Guest to produce medical evidence of fitness to travel on the Package in order to assess whether that Guest can be carried safely in accordance with applicable international, EU or national law. Where Holland America Line considers that it is strictly necessary Holland America Line may require a Guest with reduced mobility or any Disability to be accompanied by another person who is fit and able to assist them in day to day tasks and capable of providing the assistance required by the Guest with reduced mobility or any Disability. This requirement will be based entirely on safety grounds and may vary from ship to ship and/or itinerary to itinerary. Examples of Guests who may fall into this category include Guests who use wheelchairs or mobility scooters (the term 'wheelchair' shall hereinafter be used to refer to wheelchairs and mobility scooters collectively) or who require assistance with personal care. The assessment of whether or not it is strictly necessary for a Guest to be accompanied will be based on information provided at the time of booking. Guests are requested to provide as much information as possible to enable a full risk assessment to be made. Guests may be asked to provide further information to ensure that Holland America Line has all relevant information.
- 21. In order to ensure that Holland America Line can provide the necessary assistance and there are no issues relating to the design of the ship or port infrastructure and equipment, including port terminals, which may make it impossible to carry out the embarkation, disembarkation or carriage of the Guest in a safe or operationally feasible manner, Guests who may require

special treatment or assistance or with reduced mobility or Disabilities (including Guests who use wheelchairs) must advise Holland America Line in writing before a booking is made. Guests who use wheelchairs must furnish their own standard size wheelchairs. Ships' wheelchairs are available for emergency use only. Further information is contained in the Holland America Line brochure and website. For the safety of the ship and all guests on board, all wheelchairs and other aids to mobility must be stored in the Guest's stateroom when they are not being used. Holland America Line reserves the right to refuse passage to any Guest who has failed to notify Holland America Line of their requirement for special treatment or assistance or of reduced mobility or Disabilities (including the requirement to use a wheelchair). The cost for loss or damage to mobility equipment caused by the fault or neglect of Holland America Line or a shipping incident is subject to Holland America Line's absolute discretion to either repair or replace the equipment. Except where Holland America Line agrees otherwise and in writing at the time of booking Guests are restricted to having on board the ship, two pieces of mobility or other medical equipment with a combined value not exceeding £2,250 per stateroom.

22. Holland America Line and/or the relevant port authorities shall be entitled to administer a Public Health Questionnaire at any time. All Guests agree to complete the pre-boarding questionnaire and to supply accurate information regarding any symptoms of illness including but not limited to gastro-intestinal illness. In the interests of health and safety Holland America Line may deny boarding to any Guest who has symptoms of any viral or bacterial illness including but not limited to Norovirus. Refusal by a Ğuest to complete the relevant pre-boarding questionnaire may in itself result in denied boarding. All cases of denied boarding will be treated as a cancellation attracting 100% cancellation charges in accordance with clause 38.

23. In the event that any viral and/or bacterial illness is diagnosed whilst a Guest is on board that Guest may be required to remain in his or her stateroom for reasons of health and safety. In the event that any Guest refuses to remain in their stateroom during the period recommended by the ship's doctor then that Guest may for reasons of health and safety be disembarked by Holland America Line without any further liability.

24. In order to ensure that Guests are carried in accordance with applicable safety requirements Guests are required to notify Holland America Line at the time of booking:

- of their specific needs with regard to accommodation, seating or services required and/or whether they need tobring any specific medical equipment on board;
- (ii) of the nature any assistance required from Holland America Line or any terminal operator;
- (iii) if the Guest wishes to bring a recognised assistance dog on board the ship. Assistance dogs are subject to national regulations. There is also a limit to the number of dogs which can be carried on board. It is therefore imperative that the requirement is notified at the time of booking.
- (iv) of any other assistance which is required on board.

Please note that the medical facilities on board Holland America Line's ships are NOT equipped to perform dialysis. The shipboard doctors are not trained to provide dialysis treatments but are able to assist in emergency situations. It is the responsibility of the Guest to provide all dialysis equipment and treatment. This includes antibiotics. A risk assessment shall be carried

out at the time of booking to ensure that the Guest can be carried safely and in accordance with applicable laws. The electrical supply on board Holland America Line's ships varies but may not be the same as the standard electrical supply in the UK. Guests should contact Holland America Line for specific details. It is important that any Guest who will be bringing electrical medical equipment on board the ship contacts the manufacturer or supplier to ensure that the equipment is safe to use on board the ship. In relation to medical equipment there are limited storage facilities on board. It is the responsibility of the Guest to arrange delivery of all medical equipment to the ship prior to departure. The requirement for Guests to notify Holland America Line prior to booking if they need to have medical equipment on board is to ensure that the medical equipment can be carried and/or carried safely. There are restrictions on the number of oxygen cylinders which can be carried in staterooms. The ship's medical centre cannot refill or supply oxygen cylinders. It is the Guest's responsibility to ensure that all medical equipment is in good working order and for arranging enough equipment and supplies for the duration of the Package. The ship does not carry any replacement equipment and access to shore side care and equipment may be difficult and expensive. Guests must be able to operate all medical equipment. If there are any particular medical conditions which require supervision then such supervision must be organised by the Guest and at the Guest's expense. The ships do not provide one-to-one or other carers for physical or psychiatric or other conditions. The ships do not offer respite services. Guests must note that not all medical equipment can be carried or used onboard aircraft. Guests must check with the airline prior to carriage.

Pregnancy

25. Holland America Line recommends that women who are less than 12 weeks pregnant should seek medical advice prior to travel.

26. Holland America Line does not have on board its ships adequate medical facilities for childbirth. Accordingly for reasons of health and safety Holland America Line regrets that it cannot carry Guests who will have entered their 24th week of pregnancy or beyond before or at any point during their Package. All pregnant women are required to produce a doctor's or midwife's letter stating that mother and baby are in good health, fit to travel taking into account the proposed itinerary and that the pregnancy is not high-risk. The letter must also include the estimated date of delivery (EDD) calculated from both the last menstrual period (LMP) and ultrasound (if performed). Holland America Line cannot accept a booking or subsequently carry a Guest unless they comply with the requirements of this clause. In the case of a booking by or on behalf of a pregnant Guest made before it could reasonably have been known that the Guest would not be able to join the Package by reason of the Guest entering their 24th week of pregnancy or beyond at any point in their Package, Holland America Line will refund in full the price paid by or on behalf of that Guest and the price paid by any accompanying Guest, provided that the pregnant Guest notified Holland America Line as soon as reasonably practicable upon becoming aware that she would not be able to join the Package, but shall otherwise have no liability whatsoever. Holland America Line expressly reserves the right to refuse passage on board to any Guest who appears to be in an advanced state of pregnancy and Holland America Line shall have no liability whatsoever in respect of either such refusal and/ or the carriage of any such Guest.

27. Pregnant Guests are referred to clauses 29–31 headed "Medical Treatment" for information regarding the medical facilities on board.

28. The ship's doctor is not qualified to deliver babies or to offer pre or post natal treatment and no responsibility is accepted by Holland America Line in respect of the inability to provide such services or equipment.

Medical Treatment

29. The Guest acknowledges that whilst there is a qualified doctor on board it is the Guest's obligation and responsibility to seek medical assistance if necessary during the Cruise.

30. The ship's doctor is not a specialist and the ship's medical centre is not required to be and is not equipped to the same standards as a land based hospital. The ship's medical centre is not designed for the provision of extensive or continuing treatment. The ship carries medical supplies and equipment in accordance with the requirements of its flag state. Neither Holland America Line nor the ship's doctor shall be liable to the Guest as a result of any inability to treat any medical condition as a result. A customary fee will be charged for services and medications dispensed by the ship's medical centre.

31. In the event of illness or injury a Guest may have to be landed ashore for medical treatment. No representations are made regarding the quality of medical treatment at any port of call or at the place at which the Guest is landed. Medical facilities do vary from port to port and no representations or warranties are made in relation to the standard of medical treatment provided by the various hospitals and/or clinics.

nsurance

32. It is a condition of the Contract that every Guest must have full and valid medical insurance which includes cover for pre-existing medical conditions worldwide, or as a minimum, in the countries that the Guest is due to visit and which must remain in force for the entire duration of the Package. The insurance policy must, as a minimum, include medical and repatriation coverage for not less than £2 million and must include cover for the cost of emergency evacuations from the ship, including but not limited to, evacuations by helicopter.

33. Wherever possible, Holland America Line will offer general assistance to any Guest who suffers illness, personal injury or death during the period of the Package, whether or not arising from an activity forming part of the Package and whether or not the result of fault by any party.

34. Any cost or expense which is reasonably incurred by Holland America Line for or on behalf of the Guest in respect of any form of medical, dental or similar treatment, hotel, transportation, repatriation or any other expense shall be repayable by the Guest to Holland America Line, whether or not such sum is covered by the Guest's travel insurance.

Prices And Extras

35. Holland America Line reserves the right to vary particulars and prices since advertised. Prices, discounts, supplements and special offers advertised may be withdrawn or changed. Prices may go up or down. Guests should contact their travel professional for up to date prices and charges before booking, or call us on 0844 3388600. Holland America Line reserves the right to levy a charge for payments made to Holland America Line by credit card. The Guest will be advised of the rate of any such charge at the time of making a payment.

36. The price of your Package can be varied due to changes in transportation costs such as fuel, scheduled air fares and other airline cost changes which are part of the contract between the airline (and their agents) and Holland America Line, government action such as changes in VAT or any other government imposed changes and currency changes in relation to an exchange

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rate variation. In the case of any small variation, an amount equivalent to 2 per cent of the price of your travel arrangements, which excludes insurance premiums and any amendment charges, will be absorbed for increases but not retained from refunds. For larger variations this 2 per cent will still be absorbed for increases but not retained from refunds. In either case there will be an administration charge of £1 per Guest, together with an amount to cover agents' commission. If this means the Guest has to pay an increase of more than 10 per cent of the price of the Package, the Guest may cancel the Contract and receive a full refund of all monies paid, except for any amendment charges or insurance premiums. No consequential costs or expenses or loss of profits will be payable. Holland America Line will consider an appropriate refund of insurance premiums paid if the Guest can show that he/she was unable to transfer or re-use the policy. Should the Guest decide to cancel for this reason, the Guest must exercise his right to do so within 14 days from the issue date printed on the final invoice. Alternatively, the Guest can accept an offer of an alternative Package if Holland America Line is able to provide an alternative and transfer payment made in respect of the original Package to the alternative Package. If the cost of the alternative Package is less than the original Package the difference in price will be refundable. Please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your Package due to contractual and other protection

37. All accounts for on-board services and goods and for shore excursions must be settled in full before the Guest leaves the ship. In the event that a Guest fails to settle his on-board account at or before the completion of the Cruise, Holland America Line reserves the right to charge interest on the outstanding sums until the date of actual payment and shall be entitled to make a reasonable administration charge for the subsequent collection of such sum due in addition to any costs of legal process. Holland America Line also reserves the right to cancel any future bookings that the Guest may have and to set off any sums owed to Holland America Line by the Guest against any sums due to the Guest from Holland America Line, without prejudice to any other remedies Holland America Line may have under these Conditions or otherwise.

Cancellation by the Guest

38. The Guest may cancel the Contract at any time prior to the commencement of the Package via their travel professional or, for Guests who have booked direct, by calling our Reservations Department, but in that event Holland America Line shall be entitled to levy a cancellation charge as a percentage of the price in accordance with the following scales:

GRAND VOYAGES (INCLUDING SEGMENTS): AMAZON EXPLORER; HAWAII, TAHITI & MARQUESAS (28 NIGHTS OR MORE): INCAN EMPIRES (INCLUDING SEGMENTS): EUROPE TRANSATLANTIC (30 NIGHTS OR MORE), INCLUDING SEGMENTS:

From the date of booking until 91 days before departure within which written notice of cancellation is received by HAL: Deposit

90 to 76 days before departure within which written notice of cancellation is received by HAL: 60% of price

75 days or less before departure within which written notice of cancellation is received by HAL, or failure to embark (for fly cruises, departure day is the date of the flight departure): 100% of price

ASIA; AUSTRALIA, NEW ZEALAND & SOUTH PACIFIC; HOLIDAY; INCA DISCOVERY (INCLUDING SEGMENTS); MS PRINSENDAM EUROPE; SOUTH AMERICA & ANTARCTICA CRUISES:

From the date of booking until 64 days before departure within which written notice of cancellation is received by HAL: Deposit

63 to 43 days within which written notice of cancellation is received by HAL: 50% of price

42 to 22 days within which written notice of cancellation is received by HAL: 75% of price

21 days or less before departure or failure to embark within which written notice of cancellation is received by HAL (for fly cruises, departure day is the date of the flight departure): 100% of price

ALASKA CRUISES AND ALASKA LAND+SEA JOURNEYS; BERMUDA; CANADA & NEW ENGLAND; CARIBBEAN (EXCLUDING HOLIDAY); EUROPE (EXCLUDING HOLIDAY, TRANSATLANTIC VOYAGES OF 30+ NIGHTS & SEGMENTS, AND MS PRINSENDAM EUROPE); HAWAII (27 NIGHTS OR LESS, EXCLUDING HOLIDAY); MEXICAN RIVIERA (EXCLUDING HOLIDAY); PANAMA CANAL (EXCLUDING HOLIDAY) CRUISES, PACIFIC COASTAL AND PACIFIC NORTHWEST CRUISES:

From the date of booking until 57 days before departure within which written notice of cancellation is received by HAL: Deposit

56 to 29 days within which written notice of cancellation is received by HAL: 50% of price

28 to 16 days within which written notice of cancellation is received by HAL: 75% of price

15 days or less before departure within which written notice of cancellation is received by HAL, or failure to embark (for fly cruises, departure day is the date of the flight departure): 100% of price

In addition to the cancellation charges set out above, Holland America Line will be entitled to levy the relevant cancellation charges applicable to any flights booked and these will apply for bookings cancelled at any time. The cancellation charges applicable to flights will vary but they could be equivalent to the full cost of the flights. The cancellation charges applicable to flights will be advised at the time of cancellation.

39. It may be possible for the Guest to re-claim these cancellation charges (less any applicable excess) under the terms of the Guest's insurance policy. Claims should be submitted to the appropriate insurer. After departure, if the Guest disembarks whether by reason of sickness or any other reason the Guest will not be entitled to a refund of a proportion of the Package not used.

Alteration and Cancellation by Holland America Line Prior to Departure

40. Whilst Holland America Line will do its best not to cancel or to make any significant alteration after a booking has been made, it shall nevertheless be entitled at any time prior to departure to cancel the Contract or to change and/or curtail the Package where this reasonably becomes necessary on operational, commercial or other grounds. Holland America Line will inform the Guest of any such cancellation or change of Package as quickly as possible (with, where appropriate, written confirmation as soon as reasonably possible thereafter). If Holland America Line makes a significant alteration to the Package it will inform the Guest or his travel professional as soon as reasonably possible. The Guest will have the choice of either accepting the alteration, accepting an offer of an alternative Package of comparable standard if available (Holland America Line will refund any price difference if the alternative is of a lower value) or cancelling the Package and receiving a full refund of all monies paid. The Guest recognises and agrees that it will not normally be possible for Holland America Line to offer an appropriate substitute Package which is available at about the same time as and/or with a similar itinerary to that originally booked, but Holland America Line will do its best to provide a suitable alternative Package of similar duration and value. The Guest must notify Holland America Line of his decision as soon as reasonably possible and in any event not later than 14 days of being informed of the significant alteration.

41. If the Guest cancels the Package in the circumstances set out in clause 40 or if Holland America Line cancels the Package, the Guest shall also be entitled to compensation as follows (except if the change or cancellation is due to force majeure, non-payment by the Guest or where the minimum number of Guests required for a Package to proceed is not reached):

120 to 43 days notification given by Holland America Line for Grand Voyages (including segments); Amazon Explorer; Hawaii, Tahiti & Marquesas (28 nights or more); Incan Empires (including segments); Europe Transatlantic (30 nights or more), including segments; Tales of the South Pacific Cruises: 5% cruise credit per full fare paying guest

90 to 43 days for all Asia; Australia, New Zealand & South Pacific; Holiday; Inca Discovery (including segments); ms Prinsendam Europe; South America & Antarctica Cruises: 5% cruise credit per full fare paying guest

75 to 43 days notification given by Holland America Line for all other Alaska Cruises and Alaska Land+Sea Journeys Bermuda; Canada & New England; Caribbean (excluding Holiday); Europe (excluding Holiday, Transatlantic voyages of 30+ nights & segments, and ms Prinsendam Europe); Hawaii (27 nights or less, excluding Holiday); Mexican Riviera (excluding Holiday); Panama Canal (excluding Holiday) Cruises: 5% cruise credit per full fare paying guest

42 to 29 days notification given by Holland America Line: 10% cruise credit per full fare paying guest

28 to 15 days notification given by Holland America Line: 15% cruise credit per full fare paying guest

14 to 0 days notification given by Holland America Line: 20% cruise credit per full fare paying guest

42. The value of any cruise credit will be calculated by reference to the price actually paid for the cancelled Package and may only be used for other bookings with Holland America Line. Any such new booking must be made by no later than 31 December of the year after the date of the original Package. Credit vouchers may be redeemed against the price of the new Package net of any discount available to the Guest at the time of booking. The compensation set out above does not exclude the Guest from claiming more if he/she is entitled to do so or from requesting that compensation be provided in a different form. No consequential costs or expenses or loss of profits will be payable.

Alteration and Cancellation by Holland America Line After Departure

43. After departure, Holland America Line does not guarantee that the ship will call at every port on the itinerary or follow every part of the advertised route or schedule or that every part of the Package will be provided. Holland America Line reserves the absolute right to decide whether or not to omit any such port(s) and/or to call at additional ports and/ or to change the advertised route, schedule or Package. If Holland America Line is unable to provide a significant proportion of the Package, it will make suitable alternative arrangements, at no extra cost to the Guest, for the continuation of the Package. If the Guest does not accept them, for good reasons, or, if it is impossible to make suitable alternative arrangements Holland America Line will, where appropriate, provide the Guest with transport back to the place of departure or to another place to which Holland America Line and the Guest have agreed. In both cases Holland America Line will, where appropriate, compensate the Guest. Please note that compensation will not be payable if an alteration is minor or if Holland America Line is not able to provide a significant proportion of the Package due to force majeure.

44. Transit or part transit of straits, other sea areas controlled by vessel traffic schemes, canals, rivers and all other navigable waterways may be subject to delay due to operational circumstances and/or the requirements of the local authorities and Holland America Line shall have no liability whatsoever in respect of any such delay.

Security, Safety and Support

45. Guests are expected at all times to conduct themselves in a proper manner and with due regard to the health, safety, comfort, enjoyment and general well-being of all persons both on board the ship and involved in the provision of any service or facility forming part of the Package or any shore excursion, and the Guest expressly agrees to this. If it appears that a Guest's conduct, behaviour or health is such as to be a breach of this requirement or the Guest's behaviour, health or conduct is likely to endanger the Guest's own health or safety or that of any other Guest or crew or may make the Guest likely to be refused permission to go ashore at any port or may make Holland America Line liable for the costs of any medical treatment and/or maintenance and support and/or repatriation, then Holland America Line and/or the Master shall have the right according to the particular circumstances to take any one or more of the following measures as may appear to be reasonable and appropriate:

- refuse to embark or to disembark the Guest at any particular port or other place of call;
- · disembark the Guest;
- transfer the Guest to another berth;
- confine the Guest to a particular stateroom or to the ship's medical centre;
- through the ship's doctor and/or his staff, administer any drug, medicine or other substance of a similar nature, or admit and/or confine the Guest to a hospital or any similar institution at any port as the ship's doctor may consider necessary.

46. In the event of Holland America Line and/ or the Master acting in accordance with clause 45 above, neither the Guest nor (at the sole discretion of Holland America Line) any other person travelling with the Guest (whether or not under the same booking) shall be entitled to make a claim against Holland America Line for any loss or expense incurred as a result of such action, whether for a full or partial refund of the price or for any other form of compensation or for the cost of returning to the United Kingdom or to any other place or for any other form of loss or expense whatsoever.

Where the Guest is repatriated pursuant to this clause at Holland America Line's expense, Holland America Line shall have the right to recover the cost of this

47. If any Guest is denied the right to board an aircraft because, in the reasonable opinion of the Captain, the Guest is unfit to travel or represents a threat to the safety of the aircraft or its passengers or crew or is abusive or disruptive, Holland America Line will not be liable to complete the Guest's holiday arrangements and will not be liable to pay any refunds or compensation. If an aircraft is forced to make an unscheduled landing as a result of the conduct of any Guest, Holland America Line shall have the right to recover the full cost thereof from the Guest.

48. For security reasons, it may be necessary at any time to search Guests and/or their luggage and goods and the Guest agrees to allow such search upon being so requested by the Master or any other authorised person.

49. The Guest must not bring on board the ship any goods or articles of an inflammable or dangerous nature, nor any controlled or prohibited substance, nor any animals (except service animals in limited circumstances). To do so shall be a breach of these Conditions and shall render the Guest strictly liable to Holland America Line for any injury, loss, damage or expense and the Guest shall compensate Holland America Line in full for any loss, damage or expense suffered by Holland America Line as a result of such breach. The Guest may also be personally liable to statutory penalties. The Master (or any other officer delegated for the purpose) shall be entitled at all times to enter and search the stateroom and personal luggage (whether or not in the stateroom) of any Guest whom the Master reasonably believes may be in breach of this clause. Where the Guest is found to be in breach of this clause, Holland America Line and/or the Master of the ship shall be entitled to exercise any of the powers conferred by clause 45 and clause 46

Guests are not permitted to bring alcoholic beverages of any kind on board the ship for consumption except one bottle of wine or champagne per Guest of drinking age (no larger than 750 ml) per Cruise only in carry-on luggage. A corkage fee of us\$18.00 per bottle (which is subject to change without notice) will be applied to wine and champagne brought aboard by the Guest and consumed in the ship's restaurants and/or bars. At embarkation, all luggage will be scanned for suspected alcohol in excess of the one bottle policy. Guests' luggage will undergo a secondary inspection by a security team operating under CCTV (closed circuit surveillance) or in the event that luggage is locked, Guests will be notified and are required to attend the secondary inspection where any alcohol found in violation of this policy will be removed and returned on the last night of the Cruise. Guests agree to surrender alcoholic beverages that are purchased duty free from the ship's gift shop, or at ports of call, to Holland America Line, which will be delivered to the Guest's stateroom on the last night of the Cruise. Guests are solely responsible for any and all damage and/or loss caused by violation of the alcohol policy contained in this clause 49.

50. Any crew member or other person authorised by Holland America Line shall be entitled to enter a Guest's stateroom to carry out necessary inspection, maintenance or repair work or for any purpose associated therewith.

Complaints

51. Any problem which arises during a holiday must be raised by the Guest at the time with a representative of Holland America Line. If the problem is not resolved to the full

satisfaction of the Guest during the holiday, it is essential that to enable the complaint to be investigated properly it must be notified in writing to Holland America Line at the earliest opportunity thereafter and in any event no later than 28 days after the Guest's return from the Package. Failure to report the complaint within this time may adversely affect Holland America Line's ability to investigate and deal with it and may prejudice any future claim. Complaints relating to EU Regulation 1177/2010 Concerning the Rights of Passengers when Travelling by Sea and Inland Waterways must be made to Holland America Line in writing within two months of the date on which the service was performed. Within one month, Holland America Line shall respond to the Guest that the Guest's complaint has been substantiated or rejected or is still being considered. However, the time taken to provide the reply shall be no longer than two months from receipt of the complaint.

Liability

52. Subject to paragraphs 52 to 56 Holland America Line accepts responsibility for death, injury or illness caused by the negligent acts and/or omissions of its Suppliers in respect of the Package, but excluding the Cruise. Holland America Line limits its liability. where applicable, by the conventions referred to in clauses 55 to 60 inclusive. In any event, Holland America Line is not responsible for any improper or non-performance of any services forming part of the Package which are wholly attributable to the fault of the Guest; the unforeseeable or unavoidable act or omission of a third party unconnected with the provision of any services to be provided under the Contract; unusual and unforeseeable circumstances beyond the control of Holland America Line and/or the relevant Supplier the consequences of which could not have been avoided even if all due care had been exercised, including (but not limited to) an event of force majeure; or any event which Holland America Line and/or the relevant Supplier could not even with all due care have foreseen or forestalled.

53. For claims not involving personal injury, death or illness or which are not subject to the conventions referred to in clauses 55 to 60 inclusive, Holland America Line's liability for improper performance of the Contract shall be limited to a maximum of twice the price which the Guest affected paid for the Package (not including insurance premiums and amendment charges) and Holland America Line shall have no liability for any loss of business or profits, loss of use or any other consequential or indirect loss or damage.

54. All carriage (by land, air and sea) is subject to the terms and conditions of carriage of the actual carrier. These may limit or exclude liability. They are expressly incorporated into the Contract. Copies of these terms and conditions are available on request from Holland America Line. Holland America Line will ensure that the Guest is informed of the identity of the air carrier once it has been finalised and details of likely carriers are contained in the brochure. Holland America Line does not use any carrier on the EU banned carrier list, available via our website. The liability of Holland America Line will not exceed that of any carrier.

55. Carriage of Guests and their luggage by air is governed by various international conventions (hereinafter "the international air conventions"), including the Warsaw Convention 1929 (whether as amended by the Hague Protocol 1955 or the Montreal Protocol 1999 or otherwise) or the Montreal Convention 1999. Flights between the UK and any member state of the European Union are currently governed by EC Regulation 889/2002 which gives legal effect to the

DETAILS. DETAILS

Montreal Convention 1999. To the extent that Holland America Line may be liable as a nonperforming air carrier to Guests in respect of carriage by air, the terms of the international air conventions (including any subsequent amendments and any new convention which may be applicable to a Contract for a fly cruise between Holland America Line and a Guest) are expressly incorporated into these Conditions. The international air conventions may permit the carrier to limit its liability for death and personal injury, loss of and damage to luggage and delay. Insofar as Holland America Line may have any liability to the Guest in respect of carriage by air, it shall be determined accordingly. Copies of these conventions are available from Holland America Line on request.

56. International Carriage of Passengers and their luggage by sea, including the Cruise, is governed by EU Regulation 392/2009 on the Liability of Carriers of Passengers by Sea in the Event of Accidents (EU Regulation 392/2009) which may be viewed at https://www.gov. uk/government/uploads/system/uploads/ attachment_data/file/2724/annex-b-regec-392-2009.pdf and The Athens Convention 2002 which may be viewed at https://www. gov.uk/government/uploads/system/uploads/ attachment_data/file/261628/Misc.6.20 13_ Prot_2002_Athens_8760.pdf. Copies are available on request. The Athens Convention 2002 and EU Regulation 392/2009 are expressly incorporated into these Conditions and any liability of Holland America Line for death or personal injury or for loss of or damage to luggage arising out of international carriage by sea shall be solely brought and determined in accordance with the Athens Convention 2002 and EU Regulation 392/2009 which limit the carrier's liability for death or personal injury or loss of or damage to luggage and make special provision for valuables. The limits of liability are assessed by reference to Special Drawing Rights (SDRs) which fluctuate depending on daily exchange rates. All SDR values in these Conditions are accurate as per 28 April 2014. Up to date figures may be assessed at the following website http://www.imf.org/ external/np/fin/data/rms_sdrv.aspx. It is presumed that luggage has been delivered undamaged to the Passenger unless written notice is given to Holland America Line(as carrier):

- in the case of apparent damage, before or at the time of disembarkation or redelivery
- in the case of damage which is not apparent or of loss, within 15 days from the date of disembarkation or redelivery or from the time when such redelivery should have taken place.

Where the Cruise is seagoing but does not call at more than one country (Domestic Carriage) then the provisions of the Athens Convention 1974 may apply. If the domestic carriage is in the UK the Merchant Shipping (Convention relating to the Carriage of Passengers and their Luggage by Sea) (Amendment) (Order) 2014 (2014 Regulations) may apply. Non seagoing cruises shall be subject to the provisions of the Merchant Shipping Act 1995 and liability for death and or personal injury is limited to 175,000 SDRs per passenger. These provisions will also apply where the ship is being used as a floating

hotel. The limits applicable to cabin luggage pursuant to the Athens Convention 1974 and the 2014 Regulations are 833 SDRs (£768). The figure increases to 2,250 SDRs (£2,075) where EU Regulation 392/2009 and the Athens Convention 2002 apply. Holland America Line is not liable in respect of the loss and/or damage to any valuables unless these have been deposited with the ship. Using the cabin safe is not a deposit with the ship. Where deposited with the ship and unless a higher figure is agreed in writing, Holland America Line' liability pursuant to the Athens Convention 1974 and 2014 Regulations will be limited to 1,200 SDRs (£1,107) or where EU Regulation 392/2009 and/or the Athens Convention 2002 apply, 3,375 SDRs (£3,113). In the event of death and/ or personal injury then the limits applicable under the Athens Convention 1974 and 2014 Regulations are 46,666 SDRs (£43,048) or 300,000 SDRs (£276,741) where the Performing Carrier's principal place of business is in the UK In accordance with EU Regulation 392/2009 and the Athens Convention 2002 the Passenger has a right to compensation for death or personal injury up to 250,000 SDRs (£230,617) per incident from the carrier in respect of a shipwreck, capsizing, collision or stranding of the ship, explosion or fire in the ship, or defect in the ship ("Shipping Incident") save where the Shipping Incident resulted from an act of war, hostilities, civil war, insurrection or a natural phenomenon of an exceptional, inevitable and irresistible character; or was wholly caused by an act or omission done with the intent to cause the incident by a third party. Compensation for a Shipping Incident can increase by a further 150,000 ŠDRs to a total figure of 400,000 SDRs (£368,998) per Passenger, per incident unless the carrier proves that the incident which caused the loss occurred without its fault or neglect. In the event of a non-shipping incident the Passenger must prove that the incident which caused the damage was the result of the carrier's fault or neglect. In those circumstances the maximum amount payable will be 400,000 SDRs. In any case involving war or terrorism the maximum payable is 250,000 SDRs per passenger or 340 million SDRs per ship per incident. A summary of EU 392/2009 may be viewed at http://ec.europa.eu/transport/ themes/passengers/maritime/doc/rights-in-case-

57. Any damages payable by Holland America Line up to EU 392/2009, the Athens Convention 2002 and or 2014 Regulations limits shall be reduced in proportion to any contributory negligence by the Passenger and by the maximum deductible specified in Article 8 (4) of the Athens Convention 1974.

58. Insofar as Holland America Line may be liable to a Guest in respect of claims arising out of carriage by air or carriage by sea, Holland America Line shall be entitled to all the rights, defences, immunities and limitations available, respectively, to the actual air carrier (including his own terms and conditions of carriage) and under the Athens Convention, and nothing in these Conditions shall be deemed a surrender thereof. To the extent that any provision in these Conditions is made null and void by the Warsaw Convention, the Montreal Convention or the Athens Convention or any legislation compulsorily applicable or is otherwise unenforceable, it shall be void to that extent but no further.

59. Insofar as the Cruise may be performed on a ship not owned by Holland America Line, it is agreed that Holland America Line shall at all times nevertheless be deemed a ship owner for the purposes of the Convention on Limitation of Liability for Maritime Claims 1976, whether as amended by the Protocol of 1996 or otherwise and as in force in any relevant jurisdiction from time to time, and so entitled to limit liability thereunder.

60. Except for claims arising out of carriage by air (as provided by clause 55), any liability in respect of death and personal injury and loss of and damage to luggage which Holland America Line may incur to the Guest during sea carriage, whether under the Contract in accordance with these Conditions or otherwise, shall always be subject to the limits of liability contained in the Athens Convention 2002, EU Regulation 392/2009 or the 2014 Regulations.

61. In respect of any claims for loss of or damage to property including luggage which are not covered by international conventions including the Athens Convention 2002, EU Regulation 392/2009, the 2014 Regulations and/or the Montreal Convention and where liability is not limited by reference to any enactment, terms or conditions then any legal liability that Holland America Line may have for any such losses will be limited to £500.00 per Guest. Holland America Line shall not be liable for lost valuables including jewellery and/or monies under any circumstances. Guests must ensure that their personal possessions and valuables are with them at all times.

62. Hotels and shuttle services included in the Package are arranged by Holland America Line with local Suppliers who may themselves engage the services of local operators. Standards of hygiene, accommodation and transport in many countries where excursions take place are often lower than comparable standards in the UK. Holland America Line will at all times endeavour to appoint reputable and competent local Suppliers. The terms and conditions of the hotels and shuttle services will be applicable and are expressly incorporated into the Contract. These may limit or exclude liability of the hotelier or the shuttle services operators. The liability of Holland America Line will not exceed that of any hotelier and/or shuttle services operator. Local laws and regulations of the relevant country will be relevant in assessing performance of the Package services. In the event of a complaint by a Guest, the Contract will be regarded as having been performed if local laws and regulations relating to those services have been satisfied even if the laws of England and Wales have not been met. Holland America Line is not responsible for any improper or non-performance of such services which are wholly attributable to the fault of the Guest; the unforeseeable or unavoidable act or omission of a third party unconnected with the provision of the services to be provided; unusual and unforeseeable circumstances beyond the control of Holland America Line and/or the relevant Supplier the consequences of which could not have been avoided even if all due care had been exercised, including (but not limited to) an event of force majeure; or any event which Holland America Line and/or the relevant Supplier could not even with all due care have foreseen or forestalled.

63. Holland America Line does not include any shore excursions in the price. Shore excursions do not form any part of a Package. Shore excursions may be reserved after a Package has been booked from a separate shore excursions brochure or online. Reservations may be made for a specified period prior to the Cruise commencing. Purchases may also be made onboard the ship.

64. Any shore excursions booked will be supplied by local operators. Holland America Line will at all times endeavour to appoint reputable and competent local operators who apply the local laws and regulations of the relevant country. Shore excursion operators are not Holland America Line's servants, agents or suppliers. Holland America Line is not responsible for any acts or omissions which are wholly attributable to the fault of the local operators. Holland America Line does not operate, perform or otherwise organise and/or audit any shore excursions. All Guests must ensure that they are fit and healthy to undertake shore excursions. All shore excursions are governed by the terms and conditions in the shore excursions brochure.

65. All employees, agents, contractors and their sub-contractors (including Suppliers as defined in clause I), as well as all insurers of both Holland America Line and its suppliers shall have the benefit of the same rights, defences, immunities and limitations available to Holland America Line under these Conditions.

Actions, Claims And Time Limits

66. Any action by a Guest arising out of carriage by air or sea must be commenced within the time limit prescribed by the Warsaw Convention, the Montreal Convention or the Athens Convention 2002 or EU Regulation 392/2009 or the 2014 Regulations, as applicable.

67. If a court or tribunal applies any law other than English law, Holland America Line shall (in respect of all exclusions and limitations of liability) be entitled to the maximum protection allowed by that law including statutory protection of limitation as to the amount of damages recoverable.

68. Some disputes involving claims to a limited amount may, if the Guest so wishes, be referred to arbitration under a scheme devised by the Chartered Institute of Arbitrators for Cruise Lines International Association or a scheme arranged by ABTA and administered independently by CEDR Solve. An application for arbitration must be made within nine months of disembarkation from the ship. Details of the above schemes are available on request.

Consumer Protection

69. Holland America Line provides full financial protection for all Packages. For flight-based Packages this is through Holland America Line's Air Travel Organiser's Licence number 6294. In the unlikely event of Holland America Line's insolvency, the CAA will ensure that Guests booked on flight-based Packages are not stranded abroad and will arrange to refund any money the Guest has paid to Holland America Line for an advance booking. For further information visit the ATOL website at www.atol.org.uk. When a Guest buys an ATOL protected flight or flight inclusive holiday from Holland America Line they will receive an ATOL Certificate. This lists the flight, accommodation, car hire and/or other services that are financially protected, where the Guest can get information on what this means for them and who to contact if things go wrong. Holland America Line or the suppliers identified on the ATOL Certificate will provide the Guest with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither Holland America Line or the suppliers are able to do so for reasons of insolvency, an alternative ATOL holder may provide the Guest with the services it has bought or a suitable alternative (at no extra cost to the Guest). The Guest agrees to accept that in those circumstances the alternative ATOL holder will

perform those obligations and agrees to pay any money outstanding to be paid by the Guest under the Contract to that alternative ATOL holder. However, the Guest also agrees that in some cases it may not be possible to appoint an alternative ATOL holder, in which case the Guest will be entitled to make a claim under the ATOL scheme (or its credit card issuer where applicable). If Holland America Line, or the suppliers identified on the ATOL Certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) the Guest under the ATOL scheme. The Guest agrees that in return for such a payment or benefit the Guest assigns absolutely to those Trustees any claims which the Guest has or may have arising out of or relating to the non-provision of the services, including any claim against Holland America Line, the Guest's travel agent (or the Guest's credit card issuer where applicable). The Guest also agrees that any such claims may be re-assigned to another body, if that other body has paid sums the Guest has claimed under the ATOL scheme.

70. Not all Packages offered and sold by Holland America Line will be protected by the ATOL scheme. All non-fly Packages sold by Holland America Line in the UK are protected under the ABTA scheme of financial protection. In the unlikely event of Holland America Line's insolvency, ABTA will ensure that Guests booked on non-fly Packages are not stranded abroad and will arrange to refund any money paid to Holland America Line for an advance booking. Cruises sold overseas may be covered by consumer protection schemes in place in the country of sale or by the protection scheme operated by ABTA, and Guests should contact Holland America Line for confirmation of what protection may apply to their booking.

Data Protection

71. In clauses 71 to 73, "you" means the Guest. In order to process your booking and to ensure that your travel arrangements run smoothly and meet your requirements, Holland America Line needs to use the personal information you provide such as name, address, any special needs, health, medical, mobility or dietary requirements, etc. Holland America Line may pass personal information on to other relevant suppliers of your travel arrangements such as travel agents, airlines, hotels, and transport companies. Your personal information may also be provided to security and/or credit checking companies, credit and debit card companies, government and enforcement agencies, public authorities such as customs and immigration if required by them, or as required by law. Holland America Line may also use your personal information for the purposes of carrying out security checks. Your personal information may be shared with the police or other law enforcement or crime prevention agencies for security purposes. This may involve sending your personal information between different countries, including countries outside the European Economic Area (EEA) where controls on data protection may not be as strong as the legal requirements in this country. This may also apply to any sensitive information that you give to us such as details of any disabilities or dietary/religious requirements. If Holland America Line cannot pass your personal information on to the relevant suppliers, whether in the EEA or not, Holland America Line cannot properly affect your booking. For the safety and security of the ship and its Guests,

Holland America Line may operate closed circuit television (CCTV) in certain areas on board the ship during your Cruise. Please be aware, however, that Holland America Line does not undertake to operate all cameras or monitor or record CCTV images at all times. Please be aware that there are photographers and camera crew on board the ship taking photographs and making films for guests to purchase at the end of the Cruise. They are happy to take reasonable steps to avoid filming you where you indicate that this is your preference, but you may be included unless you tell us otherwise and we are unable to guarantee that you will not be included on an incidental basis. Please be aware that calls made to Holland America Line, and calls received from Holland America Line, may be recorded for the purposes of audit, training and the monitoring of services provided by Holland America Line.

72. The personal information you provide to Holland America Line, or which is obtained through your dealings with Holland America Line or other Carnival group cruise brands, will also be used by Carnival plc and Carnival Corporation group companies or by processors on their behalf: to review your dealings with Carnival plc and Carnival Corporation brands including your purchasing and entertainment preferences; to review, develop and improve the cruises and services Carnival offers; for market research purposes and for statistical analysis. This may involve transferring your personal information to Carnival Corporation group companies in the US.

73. Holland America Line is a Carnival plc brand. Carnival plc and Carnival Corporation group companies (including those in the US) may wish to contact you by post, email and/or telephone with news, information and offers from Holland America Line and other Carnival group cruise brands (such as P&O Cruises, Cunard Line, Princess Cruises, Seabourn, Carnival Cruise Lines and Costa Cruises). If you prefer not to be contacted for the purposes set out above please write to us at Customer Data Department, Carnival House, 100 Harbour Parade, Southampton SO15 1ST. If you wish to obtain a copy of the personal information held about you, please write to the above address. Carnival plc may make a charge for supplying this information as permitted by law.

Effective: August 30, 2016

Holland America Line

Telephone: 0843 374 2300 Agent Brochure Order Line: 08707 270490* E-mail: enquiries@hollandamerica.co.uk

Order brochure supplies through BP Trade-gate at: www.trade-gate.co.uk www.hollandamerica.co.uk

*Calls cost 4p per minute plus your telephone company's access charge.





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PORT DURATION TIMES

DEFINITIONS OF PORT DURATION TIMES

DURATION	ARRIVAL DEFINITION	DEPARTURE DEFINITION
Full Day	Arrival at or before 10 AM	Departure between 3 PM (including 3 PM) and 8 PM (not including 8 PM)
Full Day & Evening	Arrival at or before 10 AM	Departure at or after 8 PM but before daylight the next day (approximately 7 AM)
Half Day - Morning	Arrival at or before 10 AM	Departure before 3 PM (not including 3 PM)
Half Day - Afternoon	Arrival after 10 AM (not including 10 AM)	Departure between 3 PM (not including 3 PM) and 8 PM (not including 8 PM)
Half Day & Evening	Arrival after 10 AM (not including 10 AM)	Departure at or after 8 PM but before daylight the next day (approximately 7 AM)
Full Day Scenic Cruising	A significant cruise feature/scenic cruising that commences at or before 10 AM	Concludes at or after 3 PM
Morning Scenic Cruising	A significant cruise feature/scenic cruising that commences at or before 10 AM	Concludes before 3 PM (not including 3 PM)
Afternoon Scenic Cruising	A significant cruise feature/scenic cruising that commences after 10 AM (not including 10 AM)	Concludes at or after 3 PM
Evening	Any call that arrives at or after 4 PM	Departure up to daylight hours on following day
Service Call	Utilised for various service calls and overland tour drop-off events (e.g., Tracy Arm)	A port call where the total duration is four hours or less. Access to shore may be limited to shore excursion participants only or restricted.

Port duration times are subject to change.

HOLLAND AMERICA LINE MAY 2017 - APRIL 2018 SAILING SCHEDULE AT A GLANCE

Ships	M	ay	Ju	ine	July	August	Sept	tember	Octobe		N	November		December		Ja	inuary	February		March		April		
ms Amsterdam	Pan Canal	Alask	Pad	ac Grand Asia & Pacific Pan Can Grand World Voyage																				
ms Eurodam	Alaska									Pana Cana	Panama Caribbean Pan Car													
ms Koningsdam	Europe Caribbean Europe															pe								
ms Maasdam	Panama Canal Canada & New England								South Pacific			alia & Zealand	Sout Paci					South Pacific	Sout	h America	Hawaii	PC		
ms Nieuw Amsterdam	Alaska									na C												Panama Canal		
ms Noordam	Alaska								South Pacific			Australia & New Zealand					South Australia & New Zealand							
ms Oosterdam	Alaska						Mexico	P	an Can	Carib P	an an	Hawaii	Mex	tico	Haw	Mexico		Panama Canal		Europe				
ms Prinsendam	Europe									South America							d South A tarctica	merica		Grand Mediterranean & Africa				
ms Rotterdam								anada & ew Engla	nd		Caribbean South Pacific Euro											Europe		
ms Veendam	CNE	Ber	CNE	Ber CN	E Ber	Canada & New Eng			E	Europe Car				aribbe	ribbean South A				Caribbea	Caribbean				
ms Volendam	Trans- pacific Alaska Trans- pacific Asia												Trans-											
ms Westerdam	Europe											Pan Can	Mex	Par Car	Ca	rib	Panama (Canal	Hawaii	Panama	Canal	Hawaii		
ms Zaandam	Haw Alaska								South America									Europe						
ms Zuiderdam								anada & ew Engla	nd		Panama Canal Carib Panama Canal									Eur				



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